



*“We Help
Put
America
Through
School”*

Federal Student Aid Modernization Partner

Bi-Weekly Task Order Status Report
Period Ending: November 27, 2002

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MODERNIZATION PARTNER PROGRAM SUMMARY

| | IAP | | CRM4FSA | Common Services for Borrowers | | Financial Integrity | | | | | eCommerce/Web Services | | Workforce Alignment |
|-------------------------------|--|----------------------|---|-------------------------------------|---------------------------------------|--|------------------------|--|-----------------------------|--|---|------------------------|------------------------------------|
| | TO 77 WO 2 - Common Origination & Disbursement | TO 102 - CPS Support | TO 77 WO 5 - CRM4FSA (Consistent Answers) | TO 77 WO 3 - Direct Loan eServicing | TO 99 - Common Services for Borrowers | TO 73 - FFEL Lender Payment Process Redesign | TO 88 - FMS Operations | TO 94, WO 2 - NSLDS Reengineering Definition Phase | TO 107 - CFO Transformation | TO 116 - Electronic Audited Financial Statements | TO 77 WO 1 - SAIG (FSA to the Internet) | TO 79 - Portal Rollout | TO 95 - FSA University Mod Support |
| Task Order | Green ↔ | Green ↔ | | Green ↔ | Green ↔ | Red ↔ | Green ↔ | Yellow ↔ | Yellow ↓ | Green ↑ | Green ↔ | Green ↔ | Green ↔ |
| Scope | Yellow ↔ | Green ↔ | | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Yellow ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ |
| Schedule | Yellow ↔ | Green ↔ | | Yellow ↔ | Green ↑ | Green ↔ | Green ↔ | Yellow ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ |
| Cost | Yellow ↔ | Green ↔ | | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Yellow ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ |
| Additional Task Order Metrics | | | | | | | | | | | | | |

| Key | |
|--------|---|
| Green | Low Risk - on schedule / Low Risk - on schedule, no significant issues |
| Yellow | Moderate Risk - minor schedule slippage and/or manageable issues / Moderate Risk - minor schedule slippage and/or manageable issues |
| Red | High Risk - significantly impacts project schedule / High Risk - significantly impacts project schedule |
| ↑ | Better since last report / Better since last report |
| ↓ | Worse since last report / Worse since last report |
| ↔ | Same since last report / Same since last report |

| | Data Marts & Data Arch | | Technical Architecture & Inf. Services | | | | | | |
|-------------------------------|----------------------------------|---------------------------|--|------------------------------------|------------------------|-------------------------------|---------------------|------------------------|------------------------|
| | TO 110 - FP Data Mart Operations | TO 113 - CM Data Mart Ops | TO 51 - Rational Support | TO 81 - Program Mgmt. & Leadership | TO 87 - SLC Deployment | TO 108 - SAIG System Security | TO 109 - eSignature | TO 117 - EAI Release 3 | TO 118 - ITA Release 3 |
| Task Order | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Red ↔ | Red ↔ |
| Scope | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Red ↔ | Green ↔ |
| Schedule | Green ↔ | Yellow ↔ | Green ↔ | Green ↔ | Green ↑ | Green ↔ | Green ↔ | Green ↔ | Green ↔ |
| Cost | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ | Green ↔ |
| Additional Task Order Metrics | | | | | | | | | |

| Key | |
|--------|--|
| Green | Low Risk - on schedule, no significant issues |
| Yellow | Moderate Risk - minor schedule slippage and/or manageable issues |
| Red | High Risk - significantly impacts project schedule |
| ↑ | Better since last report |
| ↓ | Worse since last report |
| ↔ | Same since last report |



TO 77 WO 2: Common Origination & Disbursement

ITR: Katie Crowley

FSA Project Sponsor: Kay Jacks

FSA Project Lead: Rosemary Beavers

Modernization Partner Project Lead: Chris Merrill

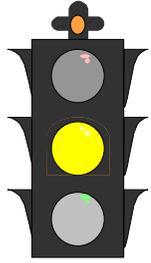
November 27, 2002

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- Project Scorecard
- Integrated Timeline
- Major Risks
- Key Issues & Decisions

Overall Status

Yellow



Trend



COD completed the thirty first week of production. Additional 2002-2003 functionality was implemented and remaining functionality for 2002-2003 will be released through January 2003. Requirement and design documents for school year 2003-2004 functionality (Release 2.0) delivered to FSA for sign off. RFMS data conversion requirements to be reviewed by FSA.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | Share-in-Savings |
| Total \$\$ on Initial Contract | Share-in-Savings |
| Contract Mod Amount(s) | Share-in-Savings |
| Total \$\$ on Current Contract | Share-in-Savings |

Major Accomplishments Since Last Meeting

- Completed thirty first week of production.
- Post implementation Verification is 91% complete for release 1.0, 61% complete for release 1.1. 71% complete for release 1.7 , 71% complete for release 1.8 and 11% for Release 1.9.
- Submitted preliminary Requirements and Design Document delivery schedule for release 2.1
- Started preliminary Technical Design documents for release 2.0
- Finalized COD EAC presentation materials

Upcoming Activities / Target Dates

- Continue to work on outstanding production issues
- Remaining 2002-2003 functionality will be implemented through January 2003. Remaining releases are 1.12 (12/13) and 1.13 (01/27).
- Hold EAC conference from December 2 to December 6.
- Continue working on design documents for release 2.1.
- Continue working on the creation of UAT scripts for release 2.0

Project Scorecard



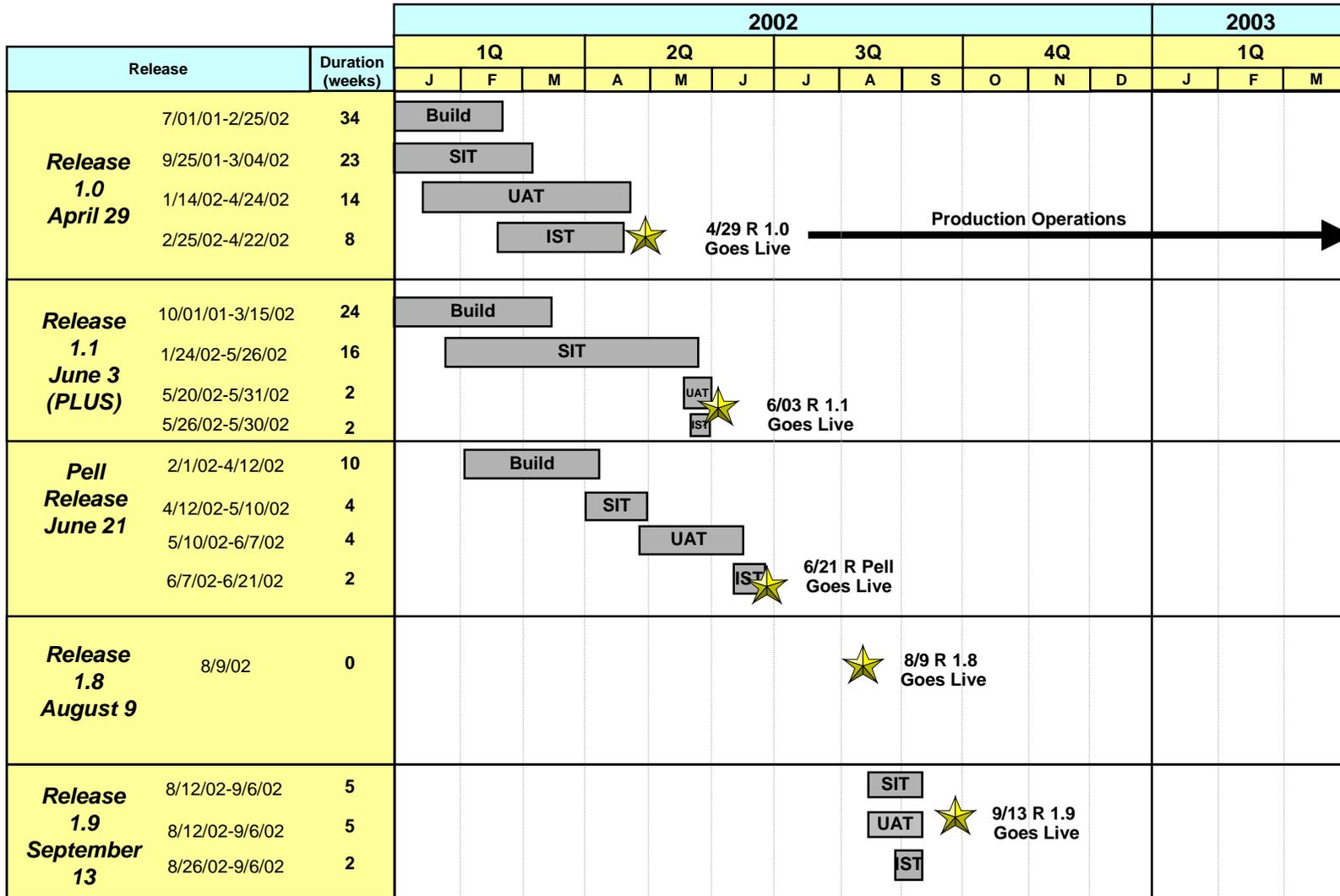
| Category | Status | Trend | Status Comments |
|------------|--------|-------|--|
| Task Order | | | <ul style="list-style-type: none"> The contract will be modified to add incentives and penalties for missing implementation dates and meeting service level agreements. to |
| Scope | | | <ul style="list-style-type: none"> All the functional design documents have been created for the 2.0 release functionality to be implemented next year. |
| Schedule | | | <ul style="list-style-type: none"> Monthly releases of remaining 1.x functionality were identified and published in a new release plan. The delay in implementing 1.X functionality will soon impact the implementation of Release 2.0, scheduled for 3/24. |
| Cost | | | <ul style="list-style-type: none"> The team continues to have more resources than expected on the team and some team members are working overtime. This is expected to continue to occur until the remaining 1.x items are implemented. |

| | | |
|--|---|--|
| High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost | Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost | Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost |
|--|---|--|

| | | |
|--------|-------|------|
| | | |
| Better | Worse | Same |

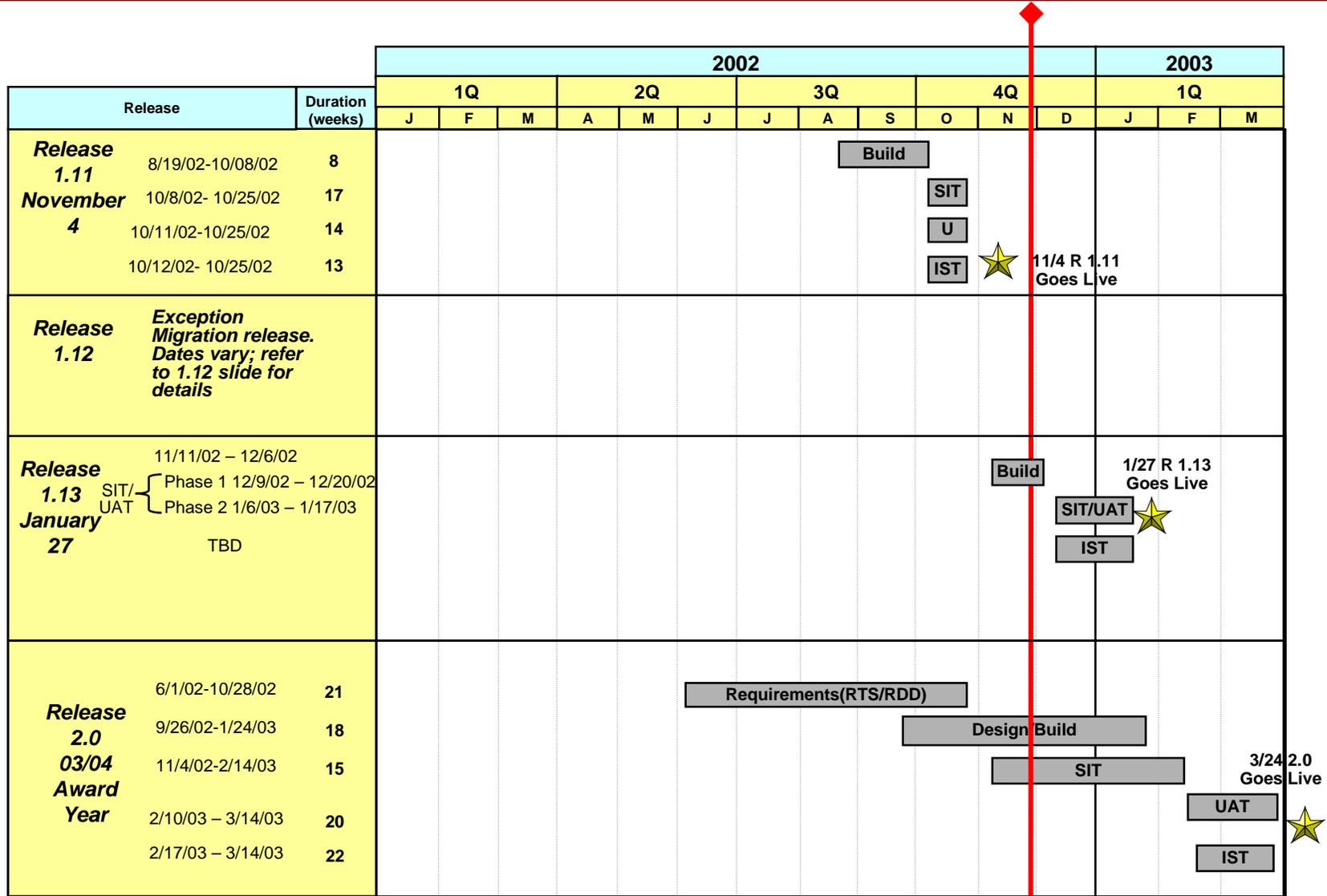
* Per current plan

Integrated Timeline – One Year Horizon



2.0 dates are estimates

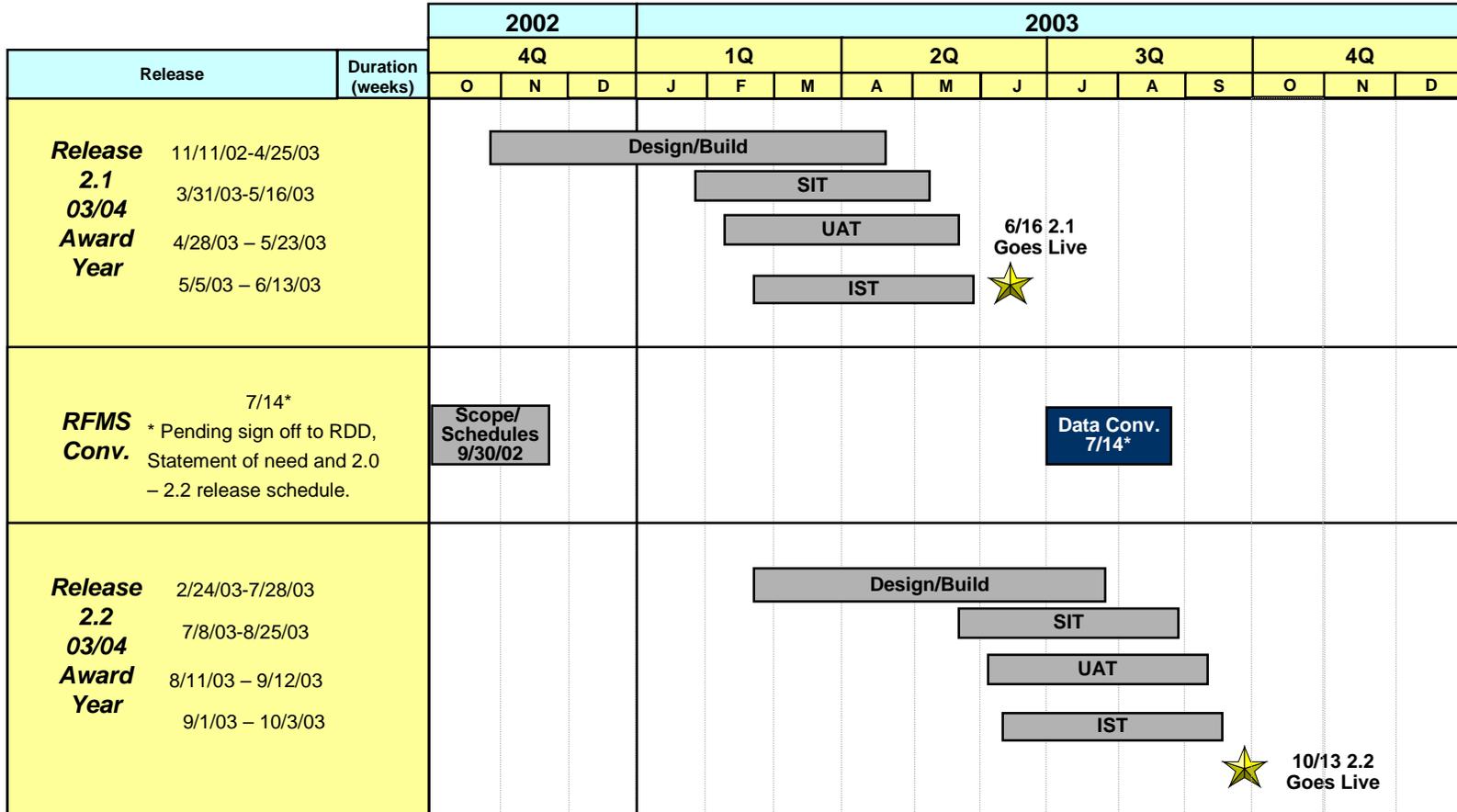
Integrated Timeline – One Year Horizon



TODAY

2.0 dates are estimates

Integrated Timeline – One Year Horizon



2.1 and 2.2 dates are estimates

Major Risks

| <i>Risk Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Risk Category</i> | <i>Open Date</i> | <i>Status</i> | <i>Mitigating Actions</i> | <i>Severity</i> | <i>Probability</i> | <i>Level Of Control</i> |
|---|---|---|----------------------|------------------|---|---|-----------------|--------------------|-------------------------|
| Production Issues - The number of production issues could get above a manageable level | Impacts Schools ability to process records. Increases Customer Service call volume. Pulls development resources which impacts ability to make 1.x, 1.x and 2.x release dates. | Schools, Customer Service, FSA Staff, Development Staff | Operational | 10-22-2002 | In-Progress (The number of open production issues has been reduced.) | -Action Teams formed with members from TSYS, Mod Partner and FSA to resolve issues. - NETMAN Reduction plan has been implemented | High | Likely | Moderate |
| | | | | | | | | | |
| | | | | | | | | | |

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|--|--|--------------------------|-----------------------|------------------|-------------------------------|---|-----------------|--|
| Concurrent Development Effort – significant overlap between 1.x, 2.0, 2.1, 2.2 releases | Impacts schools, customer service and FSA users of COD | Trading Partners, | Operational | 10/1/2002 | | In-Progress (1.x release items have been delivered late.) | High | -Additional resources are being added to the team -Resource planning is being done to |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |



We Help Put America Through School

TO 102

Central Processing System (CPS) Support

ITR: Martin Renwick

FSA Project Sponsor: Jeanne Saunders

FSA Project Lead: Jeanne Saunders / Nina Colón

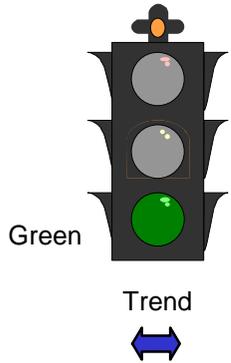
Modernization Partner Project Lead: Yateesh Katyal / Nate Baker

November 27, 2002

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- Major Risks
- Deliverables Schedule

Overall Status



The FSA Modernization Partner team is supporting the FSA Students channel – Application Processing – to conduct a CPS Upgrade Analysis and perform the FAFSA 7.0/ED PIN performance test. As of 11/27/02, the Upgrade Analysis deliverable has been submitted and is being reviewed with FSA and 14 of 23 planned performance test cycles covering all 12 business cycles have been executed.

| Project Funding | Dollar Amount |
|--------------------------------|----------------------|
| IRB Approved Funding | \$1,500,000 |
| Total \$\$ on Initial Contract | \$500,000 |
| Contract Mod Amount(s) | \$999,674.47 – Mod 1 |
| Total \$\$ on Current Contract | \$1,499,674.47 |

Major Accomplishments Since Last Report

Week Ending 11/27/2002

- CPS Upgrade Analysis – submitted revised deliverable to FSA incorporating comments from walkthrough meetings
- Submitted draft FY 03 business cases for CPS Upgrade and ED PIN to FSA
- Prepared briefing book for CPS presentation to the FSA Management Council
- FAFSA on the Web 7.0/PIN Performance Testing
 - Completed cycles 13-14
 - Resolved one outstanding issue
 - Nine open issues remain
 - Completed functional/loadrunner scripts for all business processes
 - Determine peak hardware requirements based on test of two “N” class servers deployed to performance test environment

Upcoming Activities / Target Dates

- FY 03 Business Cases
 - Working with FSA and other Modernization Partner teams for business case justifications
- Continue FAFSA 7.0/EDPIN Performance testing.
 - Cycle 15 scheduled for 12/3
 - Cycle 16 scheduled for 12/5
- Review XML ISIR data model with ISIR working group

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|---|---|---|
| Task Order |  |  | <ul style="list-style-type: none"> Task Order has been awarded. Period of performance is August 15, 2002 to January 31, 2003. |
| Scope |  |  | <ul style="list-style-type: none"> Scope is defined for the task order. <ul style="list-style-type: none"> CPS Upgrade Analysis FAFSA 7.0 / PIN Performance Test |
| Schedule |  |  | <ul style="list-style-type: none"> Deliverables: <ul style="list-style-type: none"> 102.1.1 CPS Integration Support Status, 09/20/2002 (Accepted) 102.1.2 CPS Upgrade Analysis, 11/01/2002 (Revised Deliverable Submitted) 102.1.3 FAFSA 7.0 / PIN Performance Test Planning, Scripts & Environment, 09/30/2002 (Accepted) 102.1.4 FAFSA 7.0 / PIN Performance Test Report, 12/31/2002 102.1.5 FAFSA .0 / PIN ITA Support Report, 01/31/2003 |
| Cost |  |  | <ul style="list-style-type: none"> Tracking to approved budget. |



High Risk – Significantly impacts Project schedule/cost
 ex) 4+ weeks over schedule
 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
 ex) 2-4 weeks over schedule
 5-10% over cost



Low Risk – On schedule, on budget and no significant issues
 ex) 0-2 weeks over schedule
 0-5% over cost



Better



Worse



Same

* Per current plan

Major Risks

| <i>Risk Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Risk Category</i> | <i>Open Date</i> | <i>Status</i> | <i>Mitigating Actions</i> | <i>Severity</i> | <i>Probability</i> | <i>Level Of Control</i> |
|--|-------------------------------|--|----------------------|------------------|---------------|---|-----------------|--------------------|-------------------------|
| XML ISIR Funding under TO 102 will be expended by 12/15/02. Will need additional funding to continue XML ISIR activities scheduled through February 2003 | Completion of XML ISIR schema | ISIR Working Group/ Schools and States | Financial | 11/1/2002 | In Progress | FY 03 business case for XML Framework including XML ISIR implementation activities is being drafted | Medium | Very Likely | None |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

Deliverable Schedule for TO 102 Mod 1-CPS Reengineering Support

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|--|-------------------------------|--------------------------------------|-----------------------------|
| 102.1.1 | CPS Integration Support Status | 9/20/2002 | | 9/20/2002 |
| 102.1.2 | CPS Upgrade Analysis | 11/1/2002 | | 11/1/2002 |
| 102.1.3 | FAFSA 7.0/PIN Performance Test Planning, Scripts & Environment | 9/30/2002 | | 9/30/2002 |
| 102.1.4 | FAFSA 7.0/PIN Performance Test Report | 12/23/2002 | | |
| 102.1.5 | FAFSA 7.0/PIN ITA Support Report | 1/31/2003 | | |



We Help Put America Through School

TO 77 WO5– CRM4FSA

ITR: Martin Renwick/Katie Crowley

FSA Project Sponsor: Jennifer Douglas / Kay Jacks

FSA Project Lead: Dena Bates / Jane Holman

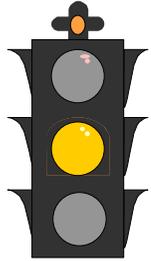
Modernization Partner Project Lead: Kelly Tate

November 27, 2002

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- Government & Project Dependencies
- Key Issues & Decisions

Overall Status



The CRM4FSA team has received approval from FSA to keep a small core team in place in order to support FSA leadership and other modernization efforts while the project is in a “holding” period. The areas that the team will be focusing on include: supporting the Release 1 Pilot, maintaining the development environment along with the related software application products, ensuring that work progresses on certain enterprise assets that are also needed for current modernization efforts. These include: Common School ID, Common Student ID, Portals, Common Record and Consistent Data.

In addition, the CRM4FSA team has been asked to support FSA with its re-scoping and re-sequencing efforts for the CRM4FSA project.

| Project Funding | Dollar Amount |
|--------------------------------|----------------------|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$3,199,879 |
| Contract Mod Amount(s) | \$4,999,385 |
| Total \$\$ on Current Contract | \$8,199,264 |

Major Accomplishments Since Last Report

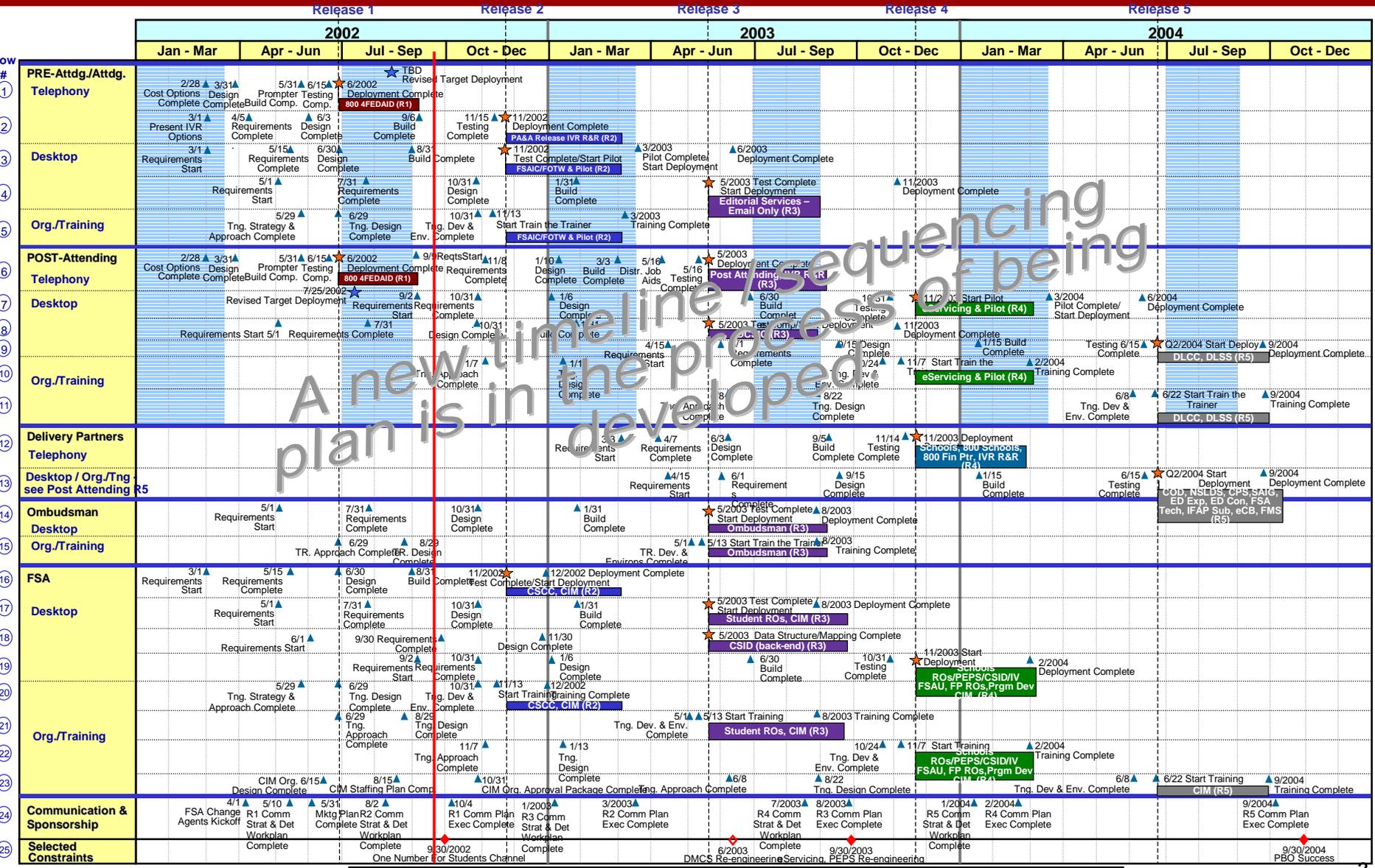
- Continued monitoring and gathering statistics on the Release 1 Pilot (10% call volume) in production.
- Upgrading Siebel development environment interface prototype. Continued maintenance of development environment.
- Continued with Routing ID data extracts and requirements definition. Built data synchronization tool to analyze Routing ID data discrepancies across legacy and modernized systems. Began data analysis.
- Continued requirements gathering for institution change of affiliation.
- Documented current state analysis for student/borrower identifiers. Presented findings to date to Jeanne Saunders and her staff.
- Received approval on objectives and approach for Performance Measures specific to CRM4FSA project. Working to collect customer data that is currently used by product managers.
- Met with FSA and agreed to approach and pilot initiative for Product/Service Improvement Process, with initial focus on eServicing product improvement process.
- Continues reviewing portal strategy draft internally within Modernization Partner (Project teams and ITRs).
- Continued detailing and documenting Consistent Answers XML requirements.
- Continued documenting data flow for customer demographic information across the FSA student/borrower lifecycle.
- Continued working group sessions to re-scope and re-sequence CRM4FSA.
- Began analyzing contract options for CRM4FSA.

Upcoming Activities / Target Dates

- Continue to monitor and assess the Release 1 Pilot (weekly).
- Roll Out Release 1.0 capabilities to remaining 90% of callers (TBD).
- Complete initial Siebel-MQSeries integration prototype (12/13).
- Continue Routing ID (RID) requirements and data analysis (12/13).
- Finalize “As-Is” state documentation for student identifiers across FSA systems.
- Continue to analyze Common Student ID requirements with FSA system owners and Mod Partner representatives (11/29).
- Develop Common Student ID solution options and present to FSA Integration Group (12/19).
- Conduct kickoff meeting to develop team charter for the Performance Measures Working Group.
- Gain approval on the Product/Service Improvement Process as well as the pilot initiative and schedule the first working sessions.
- Finalize Portal Strategy review with ITR and ensure FSA Business Objectives are reflected in Portal Strategy.
- Review Consistent Answers XML strategy with ITA team and revise as necessary.
- Finalize scope and sequence decisions for CRM4FSA.
- Finalize contract approach for CRM4FSA.



Integrated Timeline – Detailed Milestones



A new timeline is in development

Government & Program Dependencies

| Dependency | On Point | Target Date | Impact on Cost and/or Schedule | Status Comments |
|---|--|---|--|--|
| DMCS Replacement: <ul style="list-style-type: none"> CRM4FSA Release 3 is dependent on the DMCS replacement application (Interface for Consistent Answers) | <ul style="list-style-type: none"> Bone | <ul style="list-style-type: none"> On Hold | <ul style="list-style-type: none"> DMCS Replacement schedule delays could impact the Release 3 implementation. | <ul style="list-style-type: none"> On Hold |
| FSA Portal initiatives: <ul style="list-style-type: none"> R2 – limited overlap with Student and FP Portal R3 – Some functional overlap with All Portals R4 – Limited overlap with Schools Portal | <ul style="list-style-type: none"> Mahoney | <ul style="list-style-type: none"> TBD | <ul style="list-style-type: none"> Involvement across initiatives is required to clearly define scope and maintain schedule | <ul style="list-style-type: none"> Have developed plan that outlines what will be done with Portals over the next few months. |
| CPS Integration: <ul style="list-style-type: none"> CPS changes will impact Consistent Answers solution approach Changes to web portions of CPS (FOTW, FAA, Student Access) will affect approach for Portals | <ul style="list-style-type: none"> Katyal (CPS) Mahoney (Portals) Ruff (ConAns) | <ul style="list-style-type: none"> TBD | <ul style="list-style-type: none"> Involvement across initiatives is required to develop enterprise approach, clearly define scope and maintain scheduled | <ul style="list-style-type: none"> In Progress: Mod Partner is involved in plans for CPS Integration (redesign). |
| Common Student ID: <ul style="list-style-type: none"> CSID recommendations will affect how legacy and modernized systems identify and match student/borrower data, including CPS, NSLDS, DMCS, DLCS, DLSS, and COD | <ul style="list-style-type: none"> Hartmuller (CSID) Katyal (CPS) Ruff (ConAns) | <ul style="list-style-type: none"> TBD | <ul style="list-style-type: none"> Involvement across initiatives is required to develop enterprise approach, clearly define scope and maintain scheduled | <ul style="list-style-type: none"> In Progress: Representatives from each system are included in working group. |

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|--|--|---|-----------------------|------------------|-------------------------------|---------------|-----------------|--|
| Release 1 Pilot Hang-ups in the IVR – currently 8 – 9% | Customer satisfaction | FSA, Mod Partner, Operating Partners, Customers | Operational | 8/1/02 | TBD | In-progress | Medium | Review results of analysis to determine course of action. |
| DCSIC Release 1 Pilot Impact - Misdirected Pilot callers account for 40-50% of DCSIC's daily average of 500 calls | Customer satisfaction, DCSIC resources | FSA, Mod Partner, Operating Partners, Customers | Operational | 8/1/02 | TBD | In-progress | Medium | Changes to DCSIS menu pending decision regarding R1 rollout. |
| Full Pilot Implementation - Decision needed on how/when to proceed. | Customer satisfaction, cost to implement | FSA, Mod Partner, Operating Partners, Customers | Operational | 10/15/02 | TBD | In-progress | Medium | |
| Rescoping CRM4FSA ▪Decision pending recommendations from working group | | FSA, Mod Partner | Strategic | 10/22/02 | 1/21/03 | In-progress | High | |



We Help Put America Through School

77 WO3 – Direct Loan eServicing

ITR: Martin Renwick

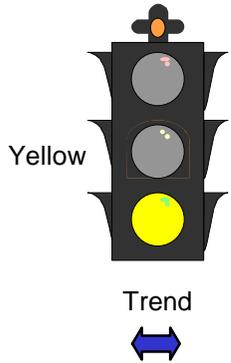
FSA Project Sponsor: Sybil Phillips

FSA Project Lead: Dan Hayward

Modernization Partner Project Lead: Kerry Trahan

November 27, 2002

Overall Status



Continued to resolve First Live Batch issues encountered by eCRM users, and with the EBPP/EC, Self-Service, and CSR Web Access functionality.

eCRM and EBPP/EC performance and uptime has stabilized.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | SIS |
| Total \$\$ on Initial Contract | SIS |
| Contract Mod Amount(s) | SIS |
| Total \$\$ on Current Contract | SIS |

| <i>Major Accomplishments Since Last Meeting</i> |
|--|
| <p>EBPP/EC</p> <ul style="list-style-type: none"> Configuration changes to eDocs software have stabilized eDocs application. No outages experienced this week. <p>eCRM</p> <ul style="list-style-type: none"> Completed development for 95% of Data Recon 2nd Pass data elements. Implemented CTI upgrade. Completed eCRM R1 testing. Implemented fix to address COM adapter hanging and “unable to load” errors. |

| <i>Upcoming Activities / Target Dates</i> |
|---|
| <p>EBPP/EC</p> <ul style="list-style-type: none"> Continue to monitor stability of EBPP/EC solution. <p>eCRM</p> <ul style="list-style-type: none"> Continue to reconcile data between DLSS and eCRM.. Complete development for Pass 2 Data elements. Continue to address open FLB’s. |

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> Task Order was awarded on November 1, 2001. |
| Scope |  |  | <ul style="list-style-type: none"> EBPP/EC: Aggregator began production operations on 7/29. CRM: Marketing efforts continuing: <ul style="list-style-type: none"> •Stuffers being mailed •Mass emailing up to date •Beginning use of oversprayed envelopes |
| Schedule |  |  | <ul style="list-style-type: none"> CRM: ePhone delays interrupting planned savings stream for General Forbearances. eCRM Pilot delays being addressed. Working against a plan to expand pilot in August. |
| Schedule |  |  | <ul style="list-style-type: none"> No Cost Issues at this time. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



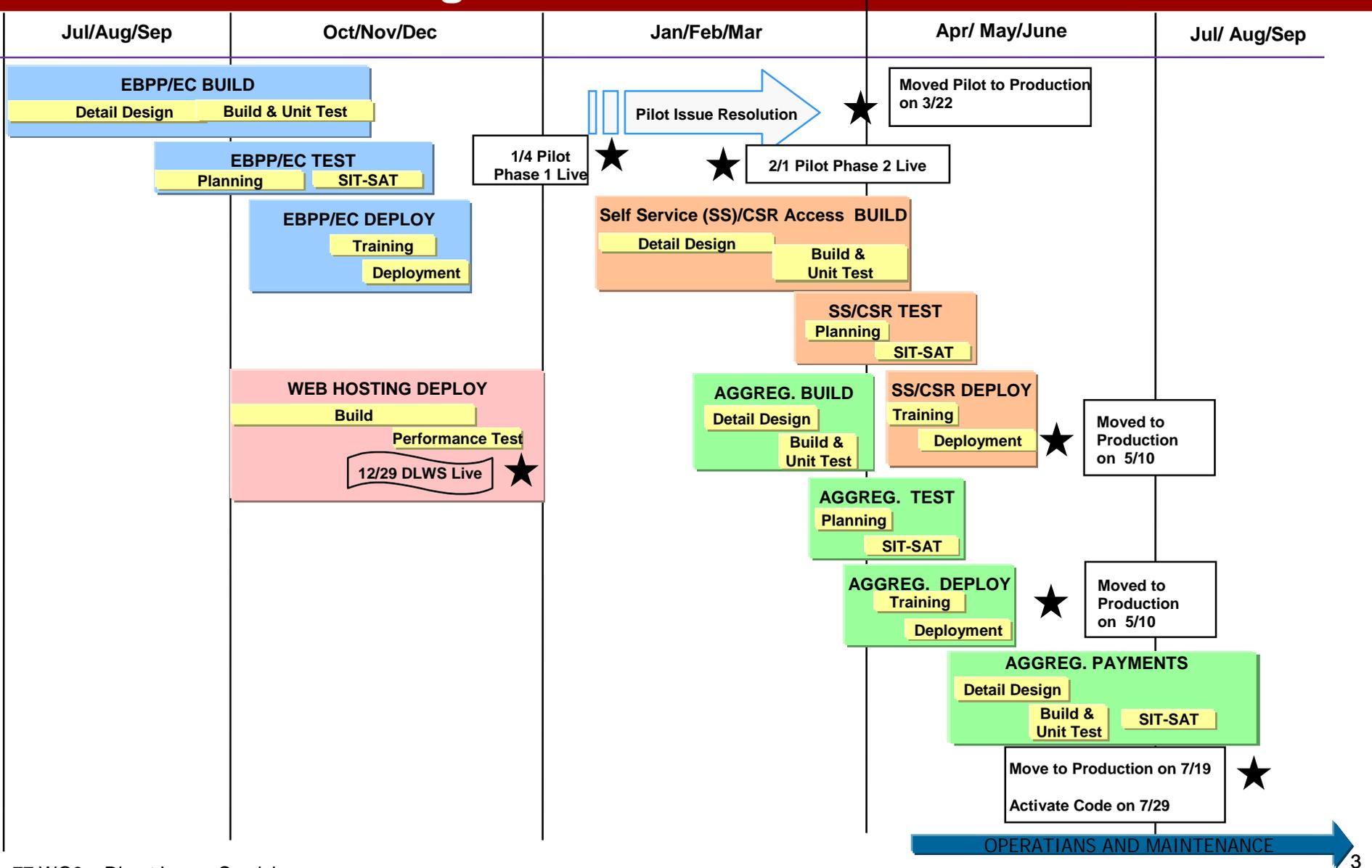
Worse



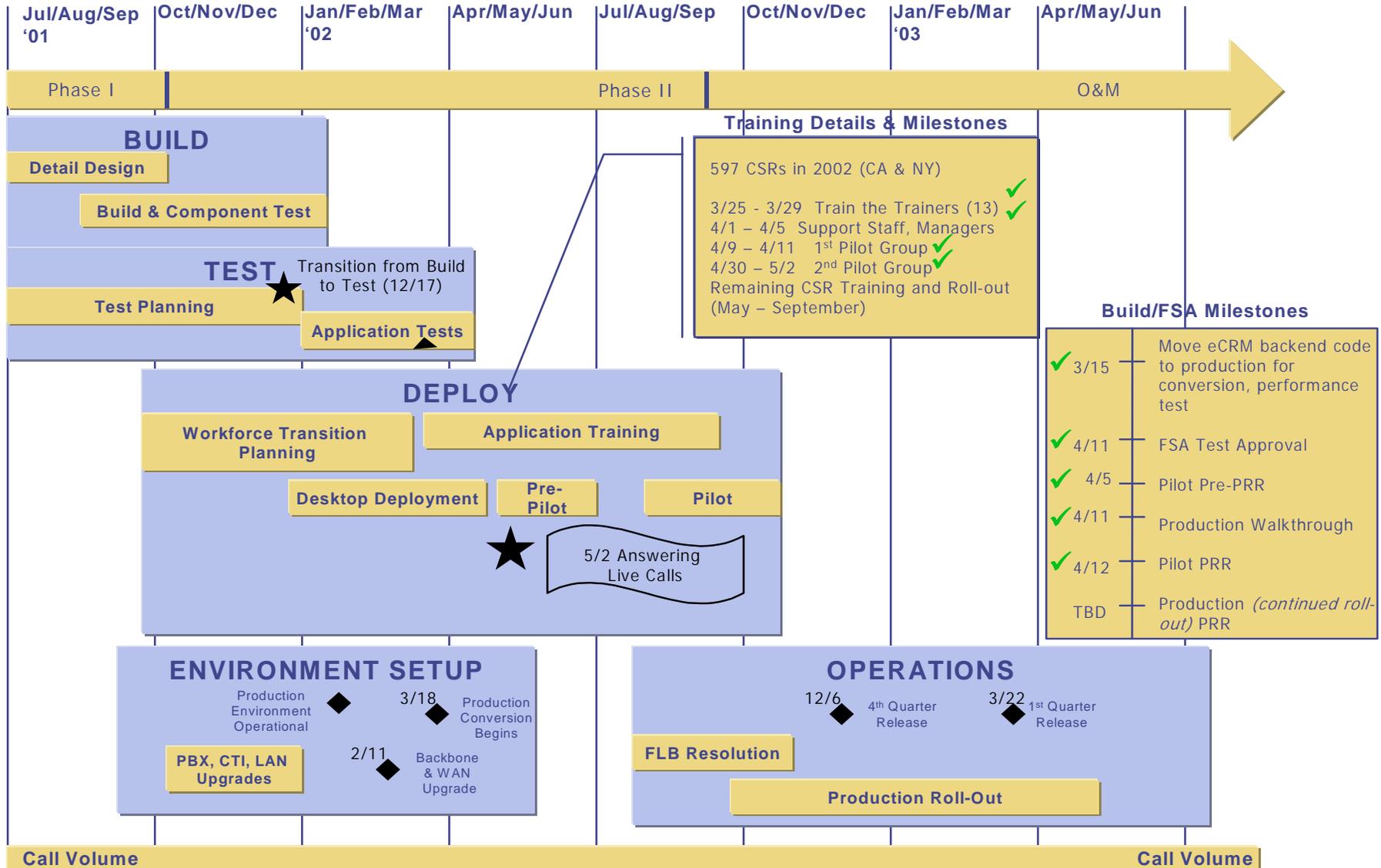
Same

* Per current plan

EBPP/EC - Integrated Timeline



eCRM - Integrated Timeline



Operations & Maintenance Transition Status

| Technical Component | Task | Target Date | Actual Comp. Date | Status Comments |
|---|--|------------------------------------|-------------------|--|
| Batch Interfaces | <input type="checkbox"/> Documentation/Training on code/programs/scripts for Batch interfaces (Updated Design/DataMap) | <input type="checkbox"/> 6/6/2002 | ✓ 10/24/2002 | Training and Documentation In-Progress |
| | <input type="checkbox"/> AutoSys Job Run Instructions | <input type="checkbox"/> 5/24/2002 | ✓ 5/24/2002 | Sat with Prod Ctrl for training and monitoring of AutoSys schedulers (5/29) |
| | <input type="checkbox"/> Data Integrator Transition | <input type="checkbox"/> 6/19/2002 | ✓ 09/02/02 | Env configured and brought back online for testing and development. Autosys and DI configuration remain outstanding. Document draft completed Pilot and FLB Identification end dates TBD |
| | <input type="checkbox"/> O&M environment configuration (AutoSys, MQ Series, Data Integrator) | <input type="checkbox"/> 6/29/2002 | | |
| | <input type="checkbox"/> Code Migration Procedures | <input type="checkbox"/> 6/15/2002 | ✓ 9/03/02 | |
| <input type="checkbox"/> Resolution of Pilot FLB Issues | <input type="checkbox"/> Ongoing through Pilot | | | |
| Online Interfaces | <input type="checkbox"/> Updated Design/DataMap | <input type="checkbox"/> 5/31/2002 | ✓ 5/31/2002 | |
| | <input type="checkbox"/> NT Server Stop/Restart Procedures | <input type="checkbox"/> 5/31/2002 | ✓ 5/31/2002 | |
| Tech Arch | <input type="checkbox"/> Siebel Technical Architecture Guide | <input type="checkbox"/> 6/15/2002 | ✓ 6/15/2002 | Online Interface portion complete. This will be a living document |
| | <input type="checkbox"/> Returned leased/AGC equipment | <input type="checkbox"/> 6/24/2002 | ✓ 7/03/2002 | |
| MQ Series | <input type="checkbox"/> Borrower Contacts/COM Adapter Documentation (Updated Design/Data Map) | <input type="checkbox"/> 6/14/2002 | ✓ 6/14/2002 | Received outline for TOC. Draft document due 6/10. |
| | <input type="checkbox"/> Implement Failover on Production Boxes | <input type="checkbox"/> Date TBD | ✓ 8/23/2002 | Additional IBM resource required |
| | <input type="checkbox"/> O&M environment configuration (migrate MQ/MQSI code) | <input type="checkbox"/> 6/29/2002 | ✓ 6/18/2002 | Completed MW configuration of Dev and Test environments. |
| | <input type="checkbox"/> Code Migration Procedures | <input type="checkbox"/> 6/14/2002 | ✓ 6/14/2002 | |
| | <input type="checkbox"/> Enhanced Error Handling | <input type="checkbox"/> 6/7/2002 | ✓ 8/23/2002 | |
| | <input type="checkbox"/> Dynamic Memory Allocation | <input type="checkbox"/> 6/21/2002 | | |
| CTI/VRU | <input type="checkbox"/> Updated Design/Troubleshooting Tips | <input type="checkbox"/> 5/17/2002 | ✓ 5/31/2002 | |
| Siebel Configuration | <input type="checkbox"/> Training of Siebel Config/Online O&M resource | <input type="checkbox"/> 5/31/2002 | ✓ 5/31/2002 | Received updated Design and Troubleshooting tips 6/3 |
| | <input type="checkbox"/> Updated Design/DataMap/Troubleshooting Tips | <input type="checkbox"/> 5/31/2002 | ✓ 5/31/2002 | |
| | <input type="checkbox"/> Training on Siebel Test Procedures | <input type="checkbox"/> 6/7/2002 | ✓ 9/27/02 | Add'l working sessions to be scheduled |
| | <input type="checkbox"/> Siebel Anywhere Approach Plan | <input type="checkbox"/> 5/31/2002 | ✓ 5/31/2002 | |
| Project Management | <input type="checkbox"/> Security Plan | <input type="checkbox"/> 6/28/02 | ✓ 7/19/02 | Meetings ongoing with S. Piper (FSA) and J. Norris; Date to be changed as a result of postponed meetings |

Major Risks

| <i>Risk Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Risk Category</i> | <i>Open Date</i> | <i>Status</i> | <i>Mitigating Actions</i> | <i>Severity</i> | <i>Probability</i> | <i>Level Of Control</i> |
|---|--|----------------------------|----------------------|------------------|---------------|--------------------------------------|-----------------|--------------------|-------------------------|
| All Borrowers Tab needs to be modified to show less information | Resulting costs will be addressed through the maintenance/enhancement process. | Dan Hayward Tony Taylor | Operational | 07/01/02 | In-Progress | All Borrowers View has been removed. | Medium | Unlikely | Moderate |
| | | | | | | | | | |

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|----------------------------------|----------------|---|-----------------------|------------------|-------------------------------|---------------|-----------------|--|
| Need to target a pilot end date. | | Bob Castle Mike Brady Dan Hayward | Strategic | 11/01/02 | 12/20/02 | In-Progress | High | Performance needs to be stabilized prior to exiting pilot. |
| eDocs Out of Memory error. | | Maylon Hayes Tony Taylor | Operational | 09/01/02 | 12/20/02 | In-Progress | Medium | Continuing to work with eDocs to resolve issue. The eDocs web servers are being rebooted daily to prevent borrower impact. |
| | | | | | | | | |



We Help Put America Through School

TO 99 – Common Services for Borrowers

ITR: Martin Renwick

FSA Project Sponsor: Jennifer Douglas

FSA Project Lead: Sybil Phillips

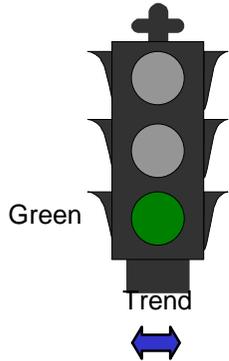
Modernization Partner Project Lead: Kerry Trahan

November 27, 2002

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- Deliverables Schedule

Overall Status



- Deliverables 99.1.2 – Business Analysis 1 and 99.1.3 – Business Analysis 2 were approved by FSA on 11/22/02

- Working Sessions including Core Team and select Action Team members have been held on a weekly basis to outline and review Deliverable 99.1.6 – Conceptual Design

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | \$3,751,000.00 |
| Total \$\$ on Initial Contract | \$3,154,436.94 |
| Contract Mod Amount(s) | N/A |
| Total \$\$ on Current Contract | \$3,154,436.94 |

Major Accomplishments Since Last Meeting

- Deliverable 99.1.2 – Business Analysis 1 and Deliverable 99.1.3 – Business Analysis 2 were approved by Sybil Phillips on 11/22/02
- Working Sessions including the Core Team and select Action Team members have been held on a weekly basis to determine the overall Conceptual Design for the CSB effort and review and provide comments on Deliverable 99.1.6 – Conceptual Design on an ongoing basis

Upcoming Activities / Target Dates

- Core Team Meeting scheduled for 12/6/2002 from 2:00pm to 4:00pm.
- Schedule and begin holding weekly working sessions with Conceptual Design Team including Randy Bowman, Cindy Battle and select Core Team members who want to remain involved in the Conceptual Design process. These weekly sessions need to be separate and distinct from the Core Team meetings so as to avoid any confusion as to what the objective of the meeting is.
- Schedule and hold baseline review working sessions with Michele Brown in order to achieve sign off on the Servicing, Collections and Consolidations baselines. This will be done in tandem with the CRM4FSA baseline reviews for Servicing and Consolidations.
- Schedule time to bring industry experts into the Conceptual Design Working Sessions to discuss industry trends, best practices and their own relevant experiences
- Schedule and begin holding weekly working sessions with Preliminary Business Case Team including individuals identified by the Core Team and select Core Team members who want to remain involved in the Preliminary Business Case development process. These weekly sessions need to be separate and distinct from the Core Team meetings so as to avoid any confusion as to what the objective of the meeting is.
- Complete Deliverables 99.1.4 – Business Architecture Blueprint, 99.1.5 – Preliminary Business Case and 99.1.6 – Conceptual Design by 12/23/02

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> Task Order was awarded on August 21, 2002. |
| Scope |  |  | <ul style="list-style-type: none"> Working Sessions with Core Team and select Action Team members are being held weekly in order to determine the overall Conceptual Design for the CSB effort and review and provide comments on Deliverable 99.1.6 – Conceptual Design on an ongoing basis. |
| Schedule |  |  | <ul style="list-style-type: none"> FSA approved Deliverable 99.1.2 – Business Analysis 1 and 99.1.3 – Business Analysis 2 on 11/22/02. |
| Cost |  |  | |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



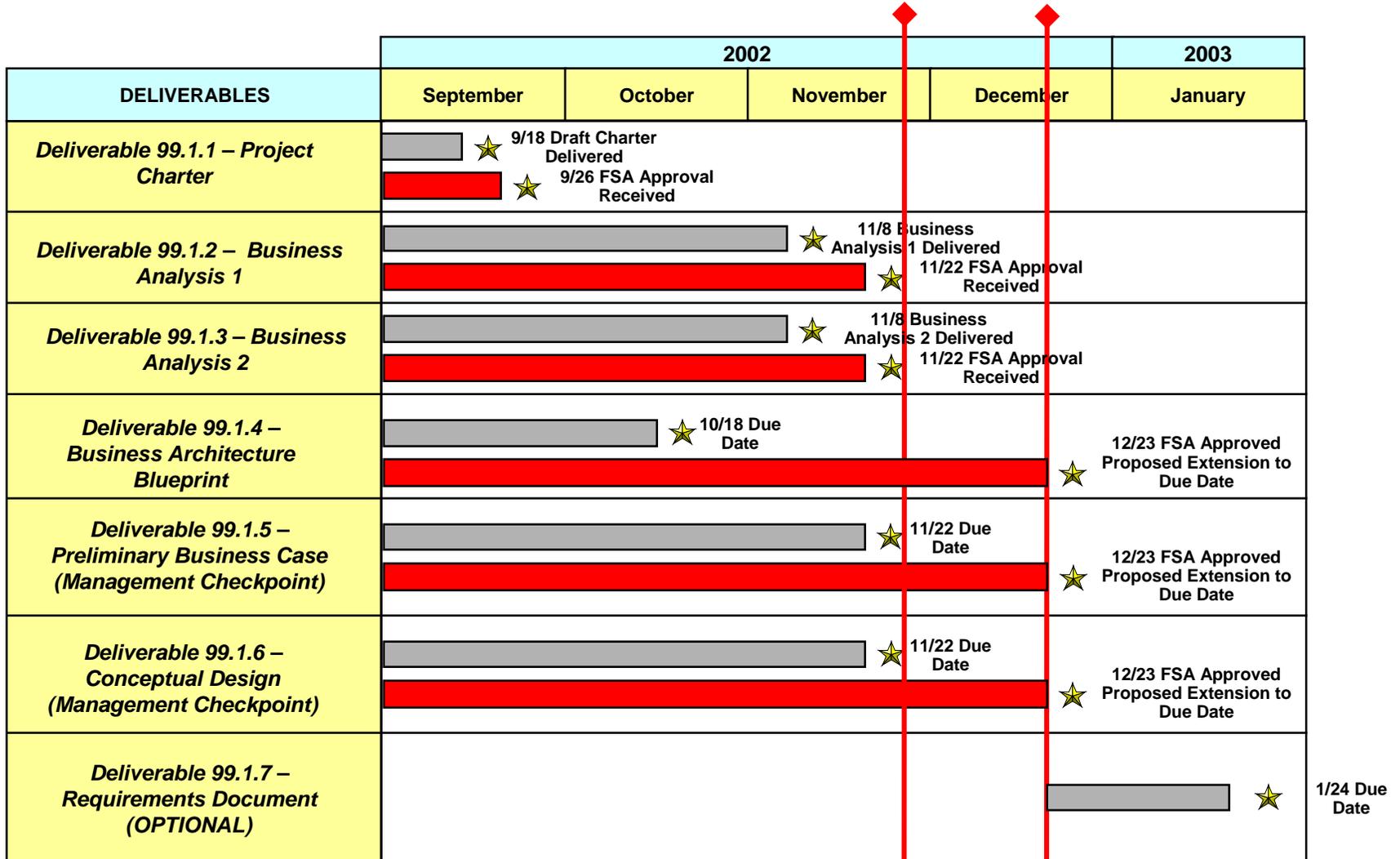
Worse



Same

* Per current plan

Integrated Timeline



Today
(as of 11/27/2002)

Phase 1 Complete

Deliverable Schedule for TO 99 WO 1-Common Services for Borrowers Visioning & Planning

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|---|-------------------------------|--------------------------------------|-----------------------------|
| 99.1.1 | Common Services Project Charter | 8/30/2002 | 9/13/2002 | 9/18/2002 |
| 99.1.2 | Common Services Strategy | 9/20/2002 | 11/8/2002 | 11/8/2002 |
| 99.1.3 | Business Analysis | 10/18/2002 | 11/8/2002 | 11/8/2002 |
| 99.1.4 | Common Services Business Architecture Blueprint | 10/18/2002 | | |
| 99.1.5 | Preliminary Business Case for Common Services | 11/22/2002 | | |
| 99.1.6 | Conceptual Design for Common Services | 11/22/2002 | | |



We Help Put America Through School

TO 73 Lender Payment Process Redesign

ITR: Nicole Shaffer

FSA Project Sponsor: Johan Bos-Beijer

FSA Project Lead: Frank Ramos

Modernization Partner Project Lead: Todd Elliott

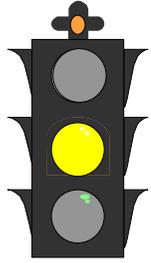
November 27, 2002

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- Key Issues & Decisions
- Deliverables Schedule

Overall Status

Yellow



Trend



LaRS has successfully processed over 3028 invoices in production, representing around 80% of the quarterly volume. LaRS Stabilization Release I was implemented on Nov 17.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|--|
| IRB Approved Funding | \$ 2,372,000 |
| Total \$\$ on Initial Contract | \$2,171,996.15 |
| Contract Mod Amount(s) | \$839,089.88 Mod 1 \$511,139.50 Mod 2 |
| Total \$\$ on Current Contract | \$3,522,225.53 |

Major Accomplishments Since Last Meeting

- The team continued to support Lender/Servicer LAP, OPA and Security Form outreach effort.
- 3385 LAP applications have been submitted, and 3256 were converted to LaRS.
- Completed development of the LaRS Stabilization Release II

Upcoming Activities / Target Dates

- Implement LaRS Stabilization Release I – November 17
- Complete the testing of the LaRS Stabilization Release II – December 13
- Implement LaRS Stabilization Release II – December 22

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|---|---|
| Task Order |  |  | <ul style="list-style-type: none"> Task order Mod 2 has been partially awarded by FSA. The remainder of 2002 funding was awarded on 9/25. One deliverable due in FY2003, Deployment Acceptance (73.1.5), has not yet been awarded. Project is currently at risk. |
| Scope |  |  | <ul style="list-style-type: none"> Project has entered post-production phase; two stabilization releases have been scoped and scheduled. One was implemented on 11/17. |
| Schedule |  |  | <ul style="list-style-type: none"> All functionality is tracking to schedule. |
| Cost |  |  | <ul style="list-style-type: none"> The award of the Deployment Acceptance deliverable will cover the costs for the effort through 10/31/2002. Additional deliverables are included in Mod 3 to cover activities through Jan 7, 2003 |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



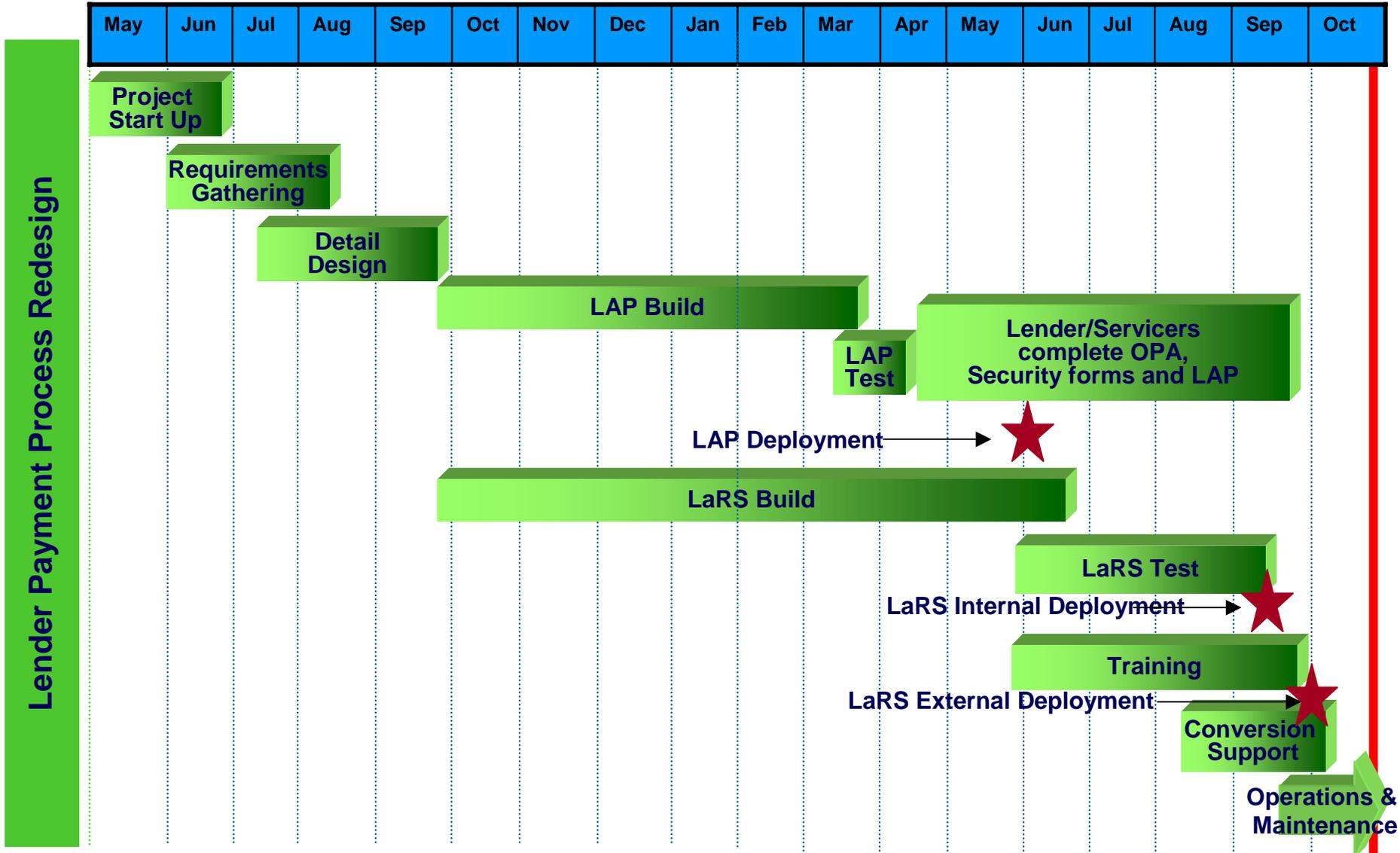
Worse



Same

* Per current plan

Integrated Timeline



Major Risks

| <i>Risk Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Risk Category</i> | <i>Open Date</i> | <i>Status</i> | <i>Mitigating Actions</i> | <i>Severity</i> | <i>Probability</i> | <i>Level Of Control</i> |
|--|---|---|----------------------|------------------|---------------|---|-----------------|---|-------------------------|
| ED-FSA may receive a high number of paper-based submissions initially, due to the need for Servicers to alter their systems and possibly re-negotiate their contracts with the Lenders | Operations is not staffed to handle large quantities of paper-based submissions | Financial Partners, FP Lender Community | Operational | 06/02/2002 | In-Progress | Work through FP and the various lender/servicer organizations to emphasize the benefits of electronic submission, and to track how many are planning to use paper-based initially and how many will move to electronic submission as soon as they are able to resolve any technical and contractual issues. | Medium | Unlikely at this point; 80% of the submissions have been submitted electronically | Moderate |

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|--|---|--------------------------|-----------------------|------------------|-------------------------------|---------------|-----------------|--|
| Funding for TO73 Mod 3 has not been approved | The deployment of LaRS as well as the two stabilization releases are unfunded | Financial Partners | Financial | 11/27/2002 | 12/13/2002 | New | Urgent | The LAP/LaRS business case was approved by the DSG on 11/26 and will be addressed at the next IPC. |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Deliverable Schedule for TO 73-R1 Lender Payment Process Redesign (TO 73)

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|----------------------------------|--|--------------------------------------|---|------------------------------------|
| 73.1.1 | Lender Payment Process Design | 8/3/2001 | | 8/3/2001 |
| 73.1.2 | Lender Payment Process Development Sign-Off | 6/14/2002 | 6/27/2002 | 6/27/2002 |
| 73.1.3 | Lender Payment Process Testing Acceptance | 9/30/2002 | | 8/30/2002 |
| 73.1.4 | Lender Payment Process Production Readiness Review | 9/30/2002 | | 8/30/2002 |
| 73.2.1 | Lender Payment Process Community Road Map | 6/21/2002 | | 6/20/2002 |
| 73.2.2 | Lender Application Process Production Readiness Review | 6/21/2002 | | 6/21/2002 |
| 73.3.1 | Lender Reporting Sys Tech Designs | 6/21/2002 | | 6/21/2002 |



TO 88 – FMS Application Maintenance

ITR: Bill Walsleben

FSA Project Sponsor: Vicki Bateman

FSA Project Lead: Shirley Singleton

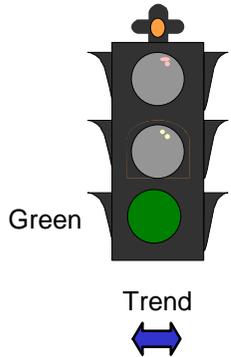
Modernization Partner Project Lead: Todd Elliott

November 27, 2002

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Overall Status



Conducted disaster recovery testing of FMS at the Virtual Data Center (VDC). Continued to maintain the normal operations schedule.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$3,687,843.58 |
| Contract Mod Amount(s) | \$996,272.06 |
| Total \$\$ on Current Contract | \$4,684,115.64 |

Major Accomplishments Since Last Meeting

- Provided files to the Credit Management Data Mart in support of the reconciliation between FMS and CMDM
- Prioritized all requests on the change requests log; closed 13 with a production release during this time period.
- Maintained normal operations schedule for all programs

Upcoming Activities / Target Dates

- Close November and distribute all files to FMSS – 12/5
- Conduct CDDTS training for ACS and Students Channel – 12/9
- Continue to process daily files into FMS - Ongoing
- Provide ongoing DBA, development and functional support - Ongoing.

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> Task Order continues to meet goals and objectives. |
| Scope |  |  | <ul style="list-style-type: none"> No changes in scope |
| Schedule |  |  | <ul style="list-style-type: none"> All project metrics targets have been achieved or exceeded |
| Cost |  |  | <ul style="list-style-type: none"> Project financials are in line with expectations. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



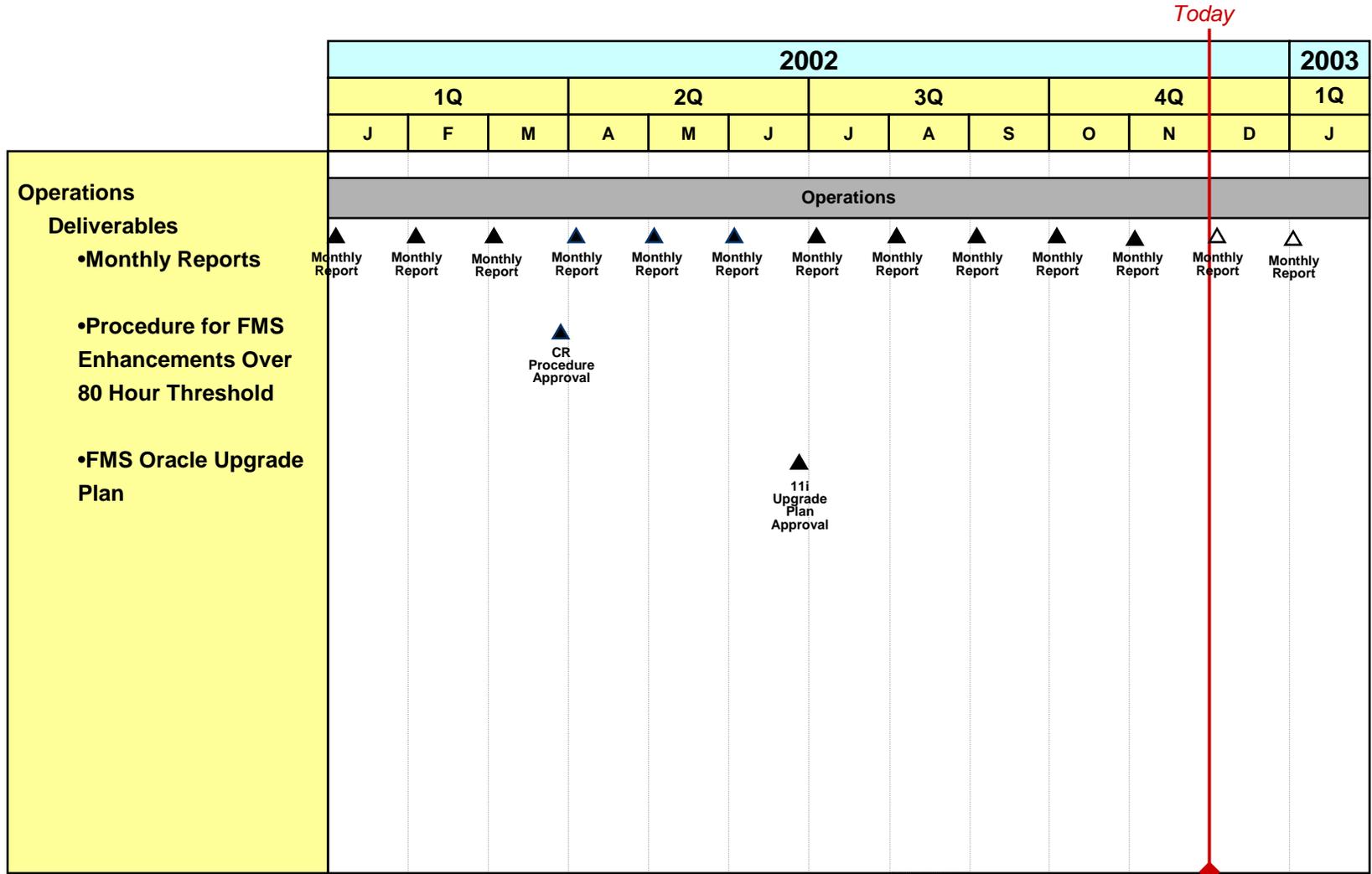
Worse



Same

* Per current plan

Integrated Timeline



- Operations Deliverables**
- Monthly Reports
 - Procedure for FMS Enhancements Over 80 Hour Threshold
 - FMS Oracle Upgrade Plan

Status Legend

| | | | | |
|--|---|---------------|---------------|------------|
| ▲ High Risk – Major impact to schedule | ▲ Moderate Risk – Manageable impact to schedule | ▲ On Schedule | ▲ Not Started | ▲ Complete |
|--|---|---------------|---------------|------------|

Deliverable Schedule for TO 88- FMS Operations

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|--|-------------------------------|--------------------------------------|-----------------------------|
| 88.1.1a | FMS Application Operations Monthly-Dec 2001 | 3/11/2002 | | 3/12/2002 |
| 88.1.1b | FMA Application Operations Monthly-Jan 2002 | 3/11/2002 | | 3/12/2002 |
| 88.1.1c | FMS Application Operations Monthly-Feb 2002 | 3/11/2002 | | 3/12/2002 |
| 88.1.1d | FMS Application Operations Monthly-Mar 2002 | 4/7/2002 | | 4/7/2002 |
| 88.1.1e | FMS Application Operations Monthly-Apr 2002 | 5/7/2002 | | 5/7/2002 |
| 88.1.1f | FMS Application Operations Monthly-May 2002 | 6/7/2002 | | 6/7/2002 |
| 88.1.1g | FMS Application Operations Monthly-June 2002 | 7/7/2002 | | 7/7/2002 |
| 88.1.1h | FMS Application Operations Monthly-July 2002 | 8/7/2002 | | 8/7/2002 |
| 88.1.1i | FMS Application Operations Monthly-Aug 2002 | 9/7/2020 | | 9/7/2002 |
| 88.1.1j | FMS Application Operations Monthly-Sep 2002 | 10/7/2002 | | 10/7/2002 |
| 88.1.1k | FMS Application Operations Monthly-Oct 2002 | 11/7/2002 | | 11/7/2002 |
| 88.1.1l | FMS Application Operations Monthly-Nov2002 | 12/7/2002 | | |
| 88.1.2 | FMS Enhancement Procedures | 3/11/2002 | 3/29/2002 | 4/11/2002 |
| 88.1.3 | FMS Oracle Upgrade Plan | 6/30/2002 | | 6/28/2002 |



We Help Put America Through School

TO 94 - NSLDS II Reengineering

FSA Project Sponsor: Harry Feely

FSA Project Lead: Mike Fillinich

ITR: Elisabeth Schmidt

Modernization Partner Project Lead: Eric Stackman

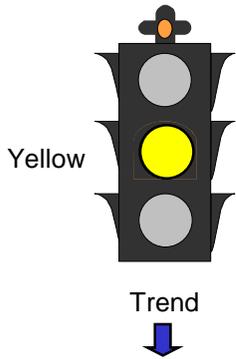
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Overall Status

- Detailed Design delivered on schedule
- WO4 Mainframe assessment task awarded.



| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|---|
| IRB Approved Funding | \$3,100,000 |
| Total \$\$ on Initial Contract | \$249,891.69 |
| Contract Mod Amount(s) | \$1,099,323.67 (WO 2) \$1,749,951.00 (WO3) \$ 49,736.98 (WO4) |
| Total \$\$ on Current Contract | \$3,148,902.98 |

| <i>Major Accomplishments Since Last Meeting</i> |
|---|
| <ul style="list-style-type: none"> ▪ Met with FSA SMEs and received and incorporated comments into design ▪ Resubmitted final detailed design on 11/26/02 |

| <i>Upcoming Activities / Target Dates</i> |
|--|
| <ul style="list-style-type: none"> ▪ Perform Mainframe assessment beginning 12/2/02 |

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|---|---|
| Task Order |  |  | <ul style="list-style-type: none"> WO 4 is awarded. Work began on 12/2/02. Anticipated end date is 12/10/02. |
| Scope |  |  | <ul style="list-style-type: none"> NSLDS II will undergo a replanning phase which will examine a Mainframe alternative. Changes to legacy NSLDS outside of modernization continue and will need to be reconciled with NSLDS II designs prior to the restart of the design/build phase. |
| Schedule |  |  | <ul style="list-style-type: none"> NSLDS II go-live schedule of 9/30/03 is no longer the target. A new schedule can be developed once additional questions regarding technology alternatives questions are answered in WO/4 and a determination is made by the Government about what functions are to be included in NSLDS II. |
| Cost |  |  | <ul style="list-style-type: none"> Although additional costs for replanning will be required, the net cost impact on NSLDS II is based on replanning decisions as indicated above. (see scope above) |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better

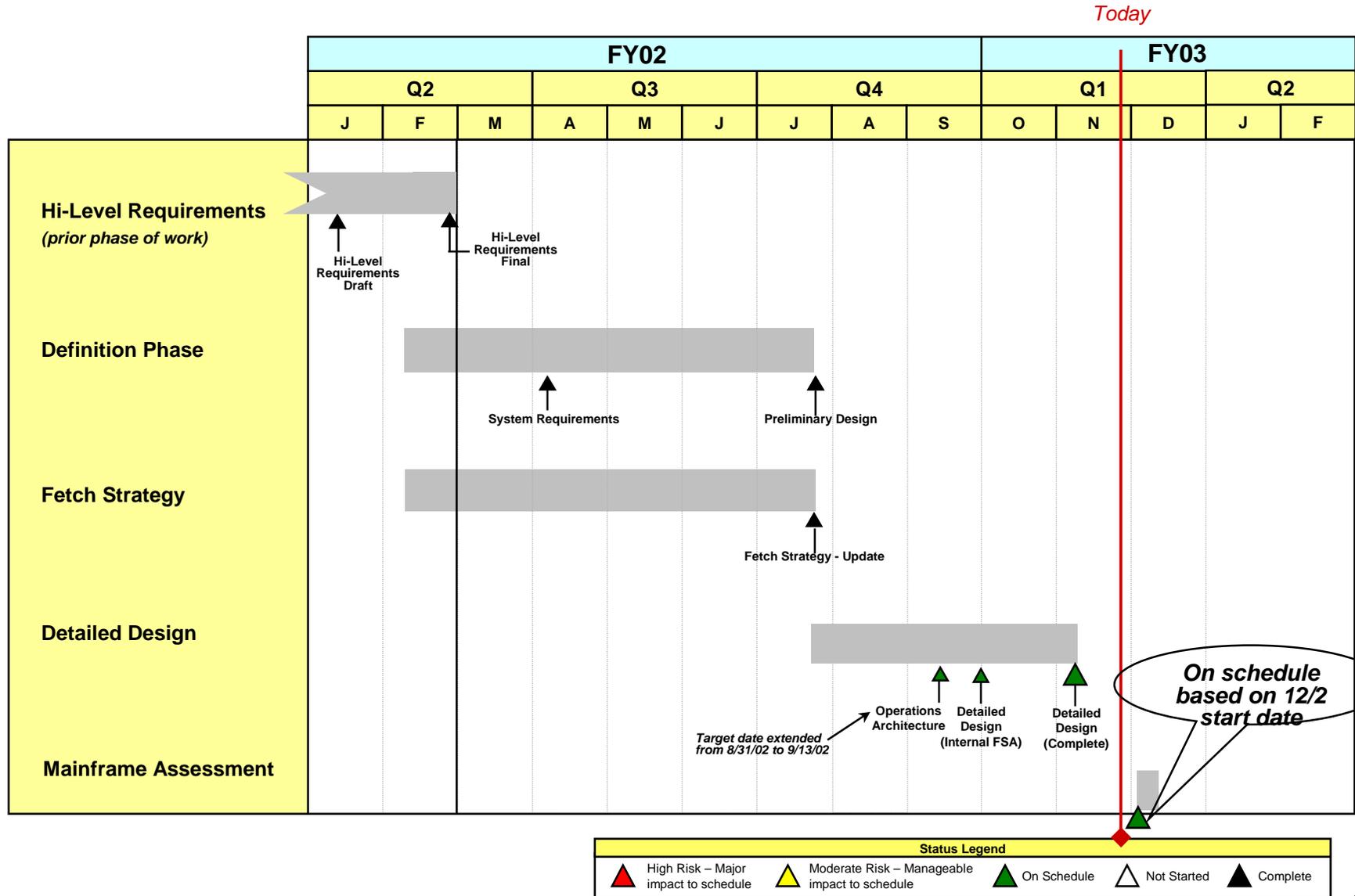


Worse



Same

Integrated Timeline



Key Issues & Decisions



| <i>Issue / Decision Required</i> | <i>On Point</i> | <i>Target Date</i> | <i>Impact on Cost and/or Schedule</i> | <i>Status Comments</i> |
|---|---------------------|--------------------|---|---|
| <p>NSLDS II steering Committee - Engaging Executives and NSLDS Users Outside of FSA – There has been a 6+ week delay in meeting with external users and executives due to scheduling conflicts</p> | <p>M. Fillinich</p> | <p>TBD</p> | <ul style="list-style-type: none"> Further delays may impact ability to gain sufficient community momentum / acceptance of NSLDS II FY03 plans | <p>On Hold. FSA is waiting for the funding approval for development, prior to engaging the NSLDS users outside of FSA. Once FY03 direction is set and funding has been approved, meetings with many of these individuals –specifically, FPs and schools should be scheduled.</p> |

Deliverable Schedule for TO 94WO1 - NSLDS II Reengineering High-Level Req Definition

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|--|-----------------------------------|--|---------------------------------|
| 94.1.1a | Hihg-Level Business Requirements - Draft | 4/15/2002 | | 4/5/2002 |
| 94.1.1b | High-Level Business Requirements-Final | 4/22/2002 | | 4/5/2002 |
| 94.2.1 | System Requirements - Drafts | 4/5/2002 | | 4/8/2002 |
| 94.2.2 | Preliminary Design | 6/30/2002 | 7/19/2002 | 7/19/2002 |
| 94.2.3 | Fetch Strategy Review - Update | 6/30/2002 | 7/19/2002 | 7/19/2002 |
| 94.3.1 | Operations Architecture - Draft | 8/31/2002 | 9/13/2002 | 9/13/2002 |
| 94.3.2 | Detailed Design - Internal FSA | 9/30/2002 | | 9/30/2002 |
| 94.3.3 | NSLDS II Detailed Design | 11/8/2002 | | 11/8/2002 |
| 94.4.1 | Review of NSLDS II Mid-Tier vs Mainframe Arch Alternatives | 11/26/2002 | | |



We Help Put America Through School

TO 107- CFO Transformation

ITR: Bill Walsleben

FSA Project Sponsor: Victoria Bateman

FSA Project Lead: Cynthia Heath

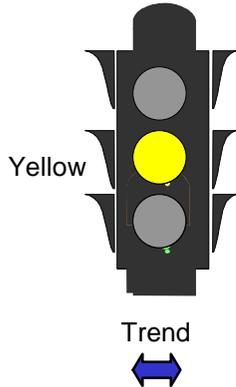
Modernization Partner Project Lead: KC Abadian

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Overall Status



Reconciliation efforts are proceeding according to schedule set in the Task Order.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$1,169,056.49 |
| Contract Mod Amount(s) | \$376,579.26 – Mod 1 |
| Total \$\$ on Current Contract | \$1,545,635.75 |

| Major Accomplishments Since Last Meeting | Upcoming Activities / Target Dates |
|--|--|
| <ul style="list-style-type: none"> ■ Completed the summary reconciliation for all GA's (G/L Accounts 134001 & 135001), of Form 2000 activity and FMS TB as of September 30, 2002. ■ Completed September reconciliations for fund 4253, 0230 & 4251 using latest September-Adj T/B & researched any remaining differences. ■ Completed reconciliations tying cash downloads to FMS & FMSS for funds 0230, 4251 & 4253 for the fourth quarter. ■ Completed transactional reconciliations for FFEL 4th quarter and turned over to Ernst & Young auditors. ■ Updated reconciliations of FMS-Pre Split (XNY) to FMS-Post Split (XNOYR) for funds 4251, 4253 & 0230. ■ Completed deliverable 107.2.1a. ■ Processed and Posted 26 LO batches from COD and 14 LO batches from GAPS. | <ul style="list-style-type: none"> ■ Ongoing processing of Pell transaction files to and from GAPS to FMS, which includes (1) daily processing of Pell transaction files (obligations, deobligations, payments) from FMS to GAPS; (2) Processing (several times a week) of acknowledgement files of Pell transactions from GAPS to FMS; (3) Daily processing of Pell payments through FMS to colleges, universities, trade schools, etc; ■ Begin October reconciliations for FFEL funds 0230 & 4251. ■ Begin October reconciliations for DL funds 4253. ■ Begin October reconciliations for Forms 2000. ■ In process of completing reconciliation of September 30, 2002 ending balance for VFA's (725, 748, 755) using FSA FMS Form 2000 detailed activity and Form 2000 Quarterly report (MR-32-P and MR-32-I). ■ Continue to assist Dale King (FSA) & KPMG with new DCS, Perkins and Pell reconciliation processes. ■ Continue manual processing & posting batches from COD & GAPS. |

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> TASK ORDER will end of Friday, December 6. At that time, the Department of Education will go direct with Deva & Associates. As of November 27, 2002, a Task Order between Deva & Associates and FSA has not been signed. |
| Scope |  |  | |
| Schedule |  |  | |
| Cost |  |  | |



High Risk – Significantly impacts Project schedule/cost
 ex) 4+ weeks over schedule
 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
 ex) 2-4 weeks over schedule
 5-10% over cost



Low Risk – On schedule, on budget and no significant issues
 ex) 0-2 weeks over schedule
 0-5% over cost



Better



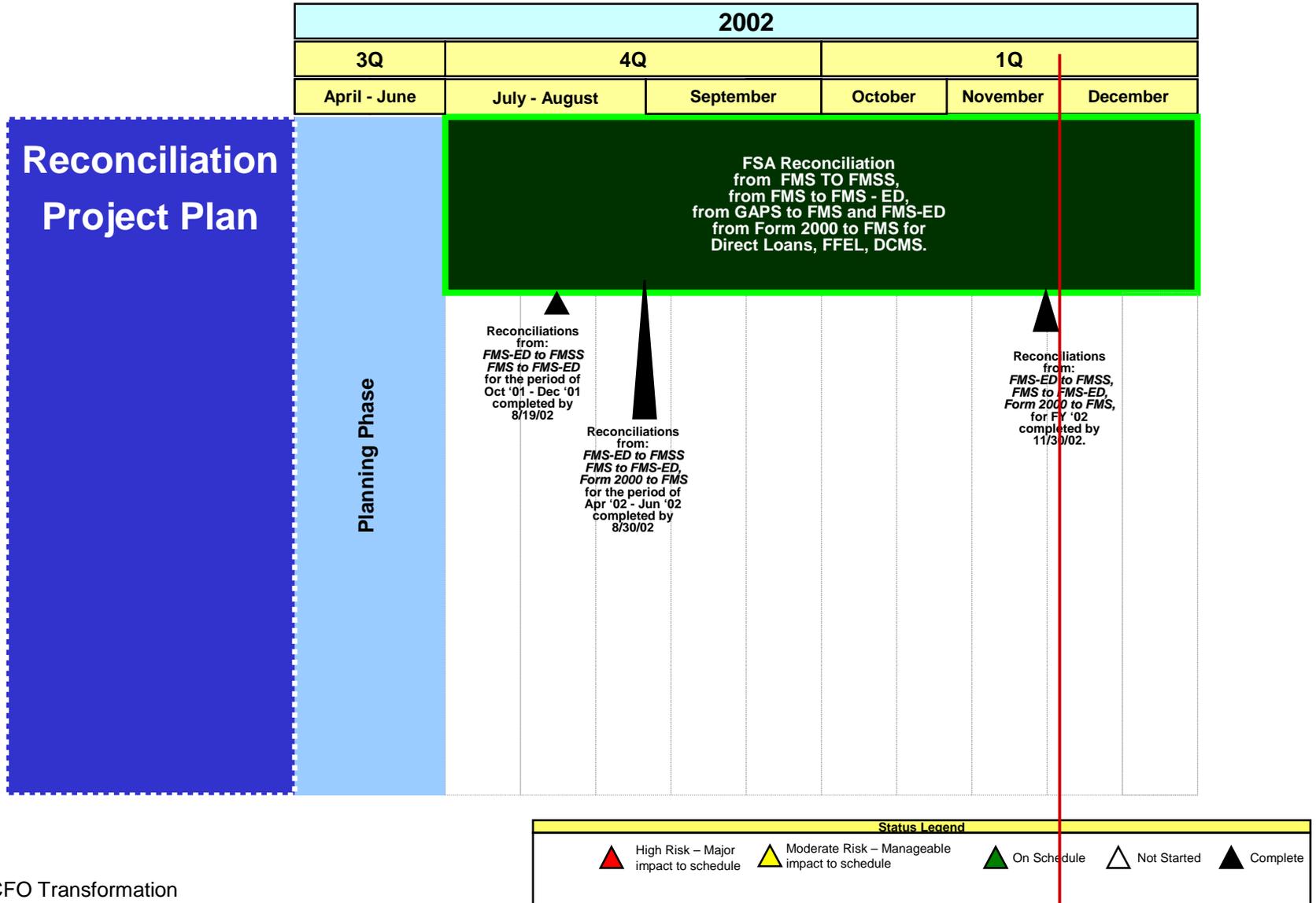
Worse



Same

* Per current plan

Integrated Timeline



Major Risks

| <i>Risk Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Risk Category</i> | <i>Open Date</i> | <i>Status</i> | <i>Mitigating Actions</i> | <i>Severity</i> | <i>Probability</i> | <i>Level Of Control</i> |
|---|--|--|----------------------|------------------|---------------|--|-----------------|--------------------|-------------------------|
| Query FMS & FMS-ED to obtain detail transactions that support G/L account balances that we are reconciling. | <ul style="list-style-type: none"> ▪No Impact on cost or schedule | <ul style="list-style-type: none"> ▪FMS Ops ▪FSA ▪Deva & Associates | Strategic | May 15, 2002 | In-Progress | <ul style="list-style-type: none"> ▪Have been reconciling by Source Code, Lim & Object Class. | Minimal | Unlikely | None |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|--|---|--------------------------|-----------------------|-------------------|-------------------------------|---------------|-----------------|---|
| Reconciliations were based on November 15, 2002 Trial Balance. Final close for year-end has not been completed. Entries were still being posted into FMS-Adj02 T/B as of 11/14/02. | Adjusting entries made to the Trial Balance is affecting 4th quarter reconciliations. | OCFO & FMS Ops | Strategic | November 13, 2002 | | Closed | Minimal | Updated reconciliations using November 19 Trial Balances. |
| | | | | | | | | |
| | | | | | | | | |

Deliverable Schedule for TO 107 - CFO Transformation Support-Phase II

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|----------------------------------|--|--------------------------------------|---|------------------------------------|
| 107.1.1a | CFO Transformation Support-Monthly Status Rpt-May | 7/31/2002 | 8/19/2002 | 8/19/2002 |
| 107.1.1b | CFO Transformation Supp-Monthly Status Rpt-June | 7/31/2002 | 8/26/2002 | 8/26/2002 |
| 107.1.1c | CFO Transformation Supp-Monthly Status Rpt-July | 8/9/2002 | 8/30/2002 | 9/3/2002 |
| 107.1.1d | CFO Transformation Supp-Monthly Status Rpt-August | 9/7/2002 | 9/9/2002 | 9/9/2002 |
| 107.1.1e | CFO Transformation Supp-Monthly Status Rpt-September | 10/7/2002 | | 10/7/2002 |
| 107.1.2a | Facilites Mngmnt Support-Status Rpt.-April-May | 7/31/2002 | 8/28/2002 | 8/28/2002 |
| 107.1.2b | Facilites Mngmnt Support-Status Rpt.-June | 7/31/2002 | 8/28/2002 | 8/28/2002 |
| 107.1.2c | Facilites Mngmnt Support-Status Rpt.-July | 8/15/2002 | 8/28/2002 | 8/28/2002 |
| 107.2.1a | CFO Transformation Support Monthly Status Rpt-October | 11/7/2002 | | 11/20/2002 |
| 107.2.1b | CFO Transformation Support Monthly Status Rpt-November | 12/6/2002 | | |



We Help Put America Through School

TO 116 – Electronic Audited Financial Statements

ITR: Katie Crowley

FSA Project Sponsor: Kay Jacks

FSA Project Lead: Randy Wolff / Ti Baker

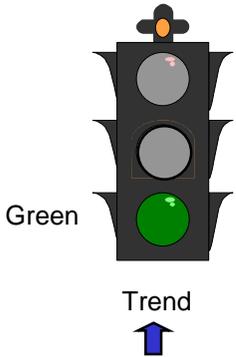
Modernization Partner Project Lead: Gene Murphy

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Government & Project Dependencies
- Deliverables Schedule

Overall Status



- Funding for eZ-Audit development approved.
 - Task Order 116 awarded
- Software Development On Schedule
 - Client Checkpoint #2 (of 4) a success – demonstration and review of scheduled software capabilities.
 - On track for 12/20 delivery to System Test
 - **PEPS discussions/validation underway**
- Outreach
 - EAC presentations favorably received.
 - OMB discussion – no A-133 conflicts identified.
- Executive Demonstration
 - Prototype walkthrough of eZ-Audit school submission and case resolution capabilities provided for Terri Shaw, Kay Jacks, Victoria Edwards and Jeff Baker.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|-----------------------------|
| IRB Approved Funding | |
| Total \$\$ on Initial Contract | \$1,058,620.35 |
| Contract Mod Amount(s) | |
| Total \$\$ on Current Contract | \$1,058,620.35 |

| <i>Major Accomplishments Since Last Meeting</i> |
|--|
| <ul style="list-style-type: none"> ▪ Contract <ul style="list-style-type: none"> ▪ Deliverables 116.1.1 and 116.1.2 – application development and test script development funded/awarded. This covers work through 12/20/02. ▪ System Test (Deliverable 116.1.3) , Deployment Readiness (116.1.4) , and Communication & Training Support (116.1.5) require funding prior to 12/20 for continuity of effort ▪ Scope <ul style="list-style-type: none"> ▪ Clearly defined – per strict adherence to CCB process and direction. ▪ Impact assessments in progress – to be reviewed at 11/26/02 CCB <ul style="list-style-type: none"> ▪ Separation of School Data Entry & Submission roles (EAC) ▪ Electronic generation of Reminder & Delinquency letters ▪ Consolidated school submissions – deviations from the norm ▪ Completeness Review ▪ Development <ul style="list-style-type: none"> ▪ Planned capabilities (school submissions) for 11/12 checkpoint successfully demonstrated. ▪ Test Scripts drafts completed and delivered for client review (feedback required by 12/6). Formal delivery 12/20/02. ▪ Outreach <ul style="list-style-type: none"> ▪ Excellent (yet minor) EAC feedback received; presentation for Las Vegas updated to incorporate answers to key questions. ▪ CCA presentation 11/21 – feedback similar to EACs. ▪ School Registration process identified and documented. |

| <i>Upcoming Activities / Target Dates</i> |
|--|
| <ul style="list-style-type: none"> ▪ Secure funding for post 12/20 efforts. ▪ Reach decision on Negotiated Rulemaking / Deployment strategy; Kay working directly with Jeff Baker. <ul style="list-style-type: none"> ▪ Meeting with decision makers scheduled for Tuesday 11/19. ▪ OGC / OIG / OPE Briefing held 11/25. ▪ Continue to work closely with PEPS to confirm data model and interface transactions/mechanics. <ul style="list-style-type: none"> ▪ Initiate a second data mapping matrix identifying PEPS needed data from eZ-Audit. Provide this to PEPS tech team for validation and additions. ▪ System Test Readiness – environments, data and script reviews. ▪ Development Checkpoint December 10 – Case Resolution features ▪ FSA completion of standardized text messages (Security Banner, Logout Messages, Rules of Behavior, etc.); ref. Gov't Dependencies section of this status report. – 11/15 |

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> Task Order (#116) partial funding - provides for work through Application (Code) Delivery – 12/20/02. Deliverables 116.1.1 and 116.1.2 funded (Application and System Test Script Development) Deliverables 116.1.3 – 116.1.5 (System Test, Deployment Readiness and Communications & Training require awarding prior to 12/20 for continuity of effort and a scheduled April 1, 2003 eZ-audit deployment). |
| Scope |  |  | <ul style="list-style-type: none"> <u>New Task Order (#116)</u> provides for application (code) and test script development. Application test execution and test results, application deployment and communication and training support are optional tasks – dependent upon FSA decision to fund and execute. |
| Schedule |  |  | <ul style="list-style-type: none"> Deliverable 116.1.1 – Application (Code) Checkpoint – November 12, 2002 Deliverable 116.1.2 – Application Code Delivery – December 20, 2002 Deliverable 116.1.3 – Application Test Results (Optional) – February 28, 2003 Deliverable 116.1.4 – Application Deployment (Optional) – March 28, 2003 Deliverable 116.1.5 – Communications, Training and Workforce Realignment Support (Optional) Deliverable 116.1.6 – Production and Transition Support (Optional) |
| Cost |  |  | <ul style="list-style-type: none"> Task Order 116- Work being performed within informally funded budget allowance. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



Worse



Same

* Per current plan

eZ-Audit End-to-End Timeline

10/1/2002

| 2002 | | | | | | | | | | | | 2003 | | |
|------|---|---|----|---|---|----|---|---|----|---|---|------|---|---|
| 1Q | | | 2Q | | | 3Q | | | 4Q | | | 1Q | | |
| J | F | M | A | M | J | J | A | S | O | N | D | J | F | M |

| | | | | | | | | | | | | | | |
|--|------------------|--|--|---|--|----------------------------|--|---------------------------|---|-------------------|-------------------------------|--|--|--|
| Planning – Project Initiation <u>Requirements Definition</u> Baseline Requirements <u>Application Design Phases</u> Preliminary Design Functional Design Detailed Technical - HTML Prototype Test Approach & Plan <u>Application Development</u> Build – Unit and Assembly tested Test – System Test Performance Test User Acceptance Test <u>Application Delivery</u> Deployment & Stabilization Support | ★ ✓ Kickoff 1/16 | | | | | | | | | | | | | |
| | | | | ★ <i>Requirements Definition</i> ✓ Requirements 3/20 | | | | | | | | | | |
| | | | | ★ ✓ Reqs Baselined 4/16 | | | | | | | | | | |
| | | | | | ★ <i>Application Design</i> ✓ Preliminary Design 5/15 | | | | | | | | | |
| | | | | | | ★ ✓ Functional Design 7/15 | | | | | | | | |
| | | | | | | | ★ ✓ Tech Arch Design & HTML Prototype 8/19 | | | | | | | |
| | | | | | | | | ★ ✓ Master Test Plan 9/30 | | | | | | |
| | | | | | | | | | Application Build (Code) 9/4 – 12/20 ★ | | | | | |
| | | | | | | | | | | Test 1/1 – 2/28 ★ | | | | |
| | | | | | | | | | | | Application Delivery 4/1/03 ★ | | | |

✓ - Indicates on schedule task completion
Red italics – NOT currently funded

Stabilization Support - Through 6/20/03

Major Risks

| <i>Risk Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Risk Category</i> | <i>Open Date</i> | <i>Status</i> | <i>Mitigating Actions</i> | <i>Severity</i> | <i>Probability</i> | <i>Level Of Control</i> |
|---|--|--|-------------------------|------------------|---------------|---|--|--------------------|------------------------------------|
| Ability to Secure Required Regulatory Changes | Impact to Operations Costs (No impact to system build & deploy schedule) | FSA – Jeff Baker & Randy Wolff | Operational & Financial | 2/1/02 | In Progress | (1) Jeff Baker coordinating discussions with OPE / IG and OGC to resolve any remaining concerns. (2) eZ-Audit team providing system demos. | Medium – build & deploy is not impacted, however costs of operation support for both an electronic & paper based submission process would be greater than planned. | Likely | Moderate |
| Delayed Delivery or lack of Required Build & Deploy Funding | Break in continuity of system development – schedule & costs adjustments would result. | FSA (Randy Wolff) Mod Partner (Gene Murphy) | Financial | 12/1/02 | In progress | Proposal submitted and priced for task order options – system test, deployment preparation and communications & training provided to FSA in November. | Critical – cannot proceed without funding authority. | Likely | Total – FSA can authorize funding. |

Major Risks

| Risk Description | Impacts | Dependent Parties | Risk Category | Open Date | Status | Mitigating Actions | Severity | Probability | Level Of Control |
|--|---|---|-------------------------|------------------|---|--|---|----------------------------|---|
| FSA Adoption of new business processes to fully exploit the electronic submission advantages of eZ-Audit | Impact to Operations Costs (No impact to system build & deploy schedule) | FSA – Randy Wolff & Ti Baker | Operational & Financial | 10/1/02 | In Progress | Revised business procedures to be completed by 12/31. Staffing to complete task identified and assigned. | Medium – build & deploy is not impacted, however costs of operation support could be greater than required if new business procedures are not deployed. | Unlikely | Total |
| PEPS Integration – data exchange to/from PEPS | Risk to (1) accurate eZ-Audit system setup data and (2) accuracy of PEPS display of eZ-Audit owned data, and (3) potential risk to PEPS system stability. | PEPS – Chris Hill Mod Partner – Frank Southfield | Operational | 11/1/02 | In Progress Twice weekly technical meetings begun the week of November 18. | Validation of Data Mapping Matrices in process with PEPS staff. Requires PEPS recognition of tasking as a priority. | Critical – impacts to operational capabilities & integrity of both systems. | Likely – at this reporting | Total – FSA can authorize PEPS priorities. eZ-Audit has well identified plan for resolution. |

Government & Program Dependencies

| Dependency | On Point | Target Date | Impact on Cost and/or Schedule | Status Comments |
|--|-------------------------|--|--|--|
| <u>Decision on Negotiated Rulemaking</u> | Randy Wolff | 10/15 Overdue Revised Date: 12/1 | Overall costs Cost and Schedule Impacts for Build should be negligible. | <ul style="list-style-type: none"> Impact to FSA business processes could be significant if requirement for Negotiated Rulemaking decision is now reached. This would impact electronic submission requirement for schools. Costs to FSA could be considerable – if running 2 parallel processes. |
| Communication Plan – Execution | Laura Harcum & Ti Baker | On-going | Minimal impact to implementation schedule – although a key contributor to school compliance and ability to meet financial objectives | <ul style="list-style-type: none"> Plan provided by Mod Partner Tailoring and execution the responsibility of FSA; Mod Partner to assist in implementation of plan. Communication execution started 9/1/02. Optional deliverable for Mod Partner support in the areas of Communication, Workforce Transformation and Training provided in Task Order 116 proposal. |
| <u>Funding Authorization to Proceed</u> | Randy Wolff | 12/20/02 | Funding and resulting work interruption will severely impact both cost and schedule. | <ul style="list-style-type: none"> Funding through 12/20 received. Post 12/20 efforts remain unfunded. Mod Partner revision to Task Order 116 ready for FSA review; includes pricing for Communications, Outreach & Training support. |
| FY '03 Stabilization Support & Operations Funding | FSA | 2/1/03 | Does not impact Build and Deployment Prep Activities as identified in pending Task Order 116 | <ul style="list-style-type: none"> Optional deliverable for Mod Partner stabilization support provided in Task Order 116 proposal. Stabilization support activities required upon release of application to production environment – scheduled for 4/1/03. Use of DRCC savings to self-fund this effort. |

Deliverable Schedule for TO 116-Electronic Audited Financial Statements & Compliance Reports

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|--|-------------------------------|--------------------------------------|-----------------------------|
| 116.1.1 | Application (Code) Progress Checkpoint & Demonstration | 11/12/2002 | | 11/12/2002 |
| 116.1.2 | Application (Code) Delivery | 12/20/2002 | | |



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77 WO 1 – SAIG (FSA to the Internet)

ITR: Katie Crowley

FSA Project Sponsor: Kay Jacks

FSA Project Lead: Lydia Morales

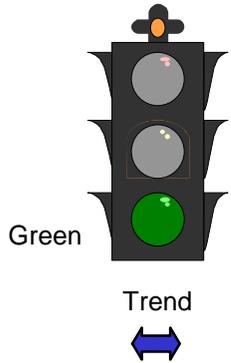
Modernization Partner Project Lead: Colleen Ward

November 27, 2002

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- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions

Overall Status



- Preparing for performance testing to verify SAIG will process February-March peak.
- Determining options available for handling peak.
- Defining requirements for next release of SAIG.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------------------|
| IRB Approved Funding | N/A Shared In Saving Contract |
| Total \$\$ on Initial Contract | N/A |
| Contract Mod Amount(s) | N/A |
| Total \$\$ on Current Contract | N/A |

| <i>Major Accomplishments Since Last Meeting</i> |
|---|
| <ul style="list-style-type: none"> ■ No major disruptions in service. ■ Began setup for peak SAIG performance testing. ■ Preparing for COD Inter-system Testing. ■ Met with eCDR team to determine deployment expectations. ■ SAIG Satisfaction Survey approved. |

| <i>Upcoming Activities / Target Dates</i> |
|---|
| <ul style="list-style-type: none"> ■ Conduct SAIG Satisfaction Survey. ■ Final VDC Disaster Recovery Meeting – December 3 ■ SAIG Application Meeting – Dec 11 ■ Respond to questions for Security Plan ■ Review alternatives for download site ■ Testing – comparing XML versus legacy format ■ ServiceGard Failover testing – Dec 1 ■ Additional peak hardware in test – first week of December ■ Performance testing – second week in December. ■ Peak Load Hardware configuration in place – January 1 |

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> • Umbrella SIS task order has been approved. • SFA to the Internet (Work Order 1) has also been approved. |
| Scope |  |  | <ul style="list-style-type: none"> • Baseline scope successfully executed. • Operations now in place; savings being generated. • New applications added to SAIG beyond baseline: <ul style="list-style-type: none"> • Lender Redesign (LaRS) – added 10/01/02 • eCDR to be added 2/15/03 |
| Schedule |  |  | <ul style="list-style-type: none"> • Full migration of all SFA Applications and TIVWAN mailboxes completed 12/19/01. • GEIS February 1, 2002 retirement achieved. • Successfully processed August-September peak with no major system issues |
| Cost |  |  | Shared in Savings – Savings being generated according to forecast. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



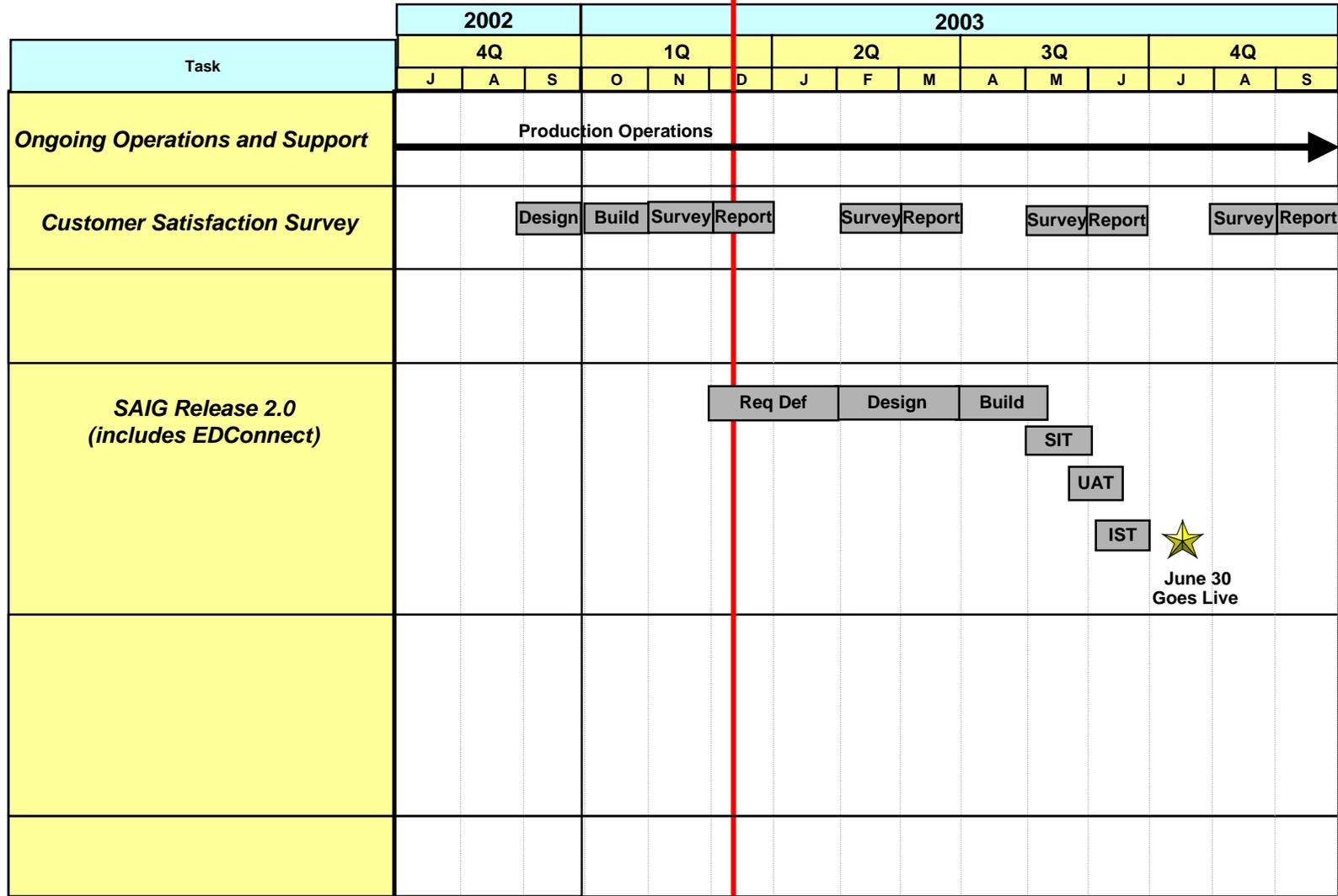
Worse



Same

* Per current plan

Integrated Timeline – One Year Horizon



TODAY

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|--|--|---|-----------------------|------------------|-------------------------------|---------------|-----------------|---|
| Determine location for users to download TDClient software. | FTP Site users directed to for downloading SAIG software | SAIG Mailboxing | Operational | 10/01/02 | 01/01/03 | In-Progress | Low | FSA evaluate available options and determine best solution. |
| Additional application Systems added beyone SAIG baseline. Also, applicatiion systems expanding use of SAIG. | Additional capacity will result in need for additional hardware or degraded service. | SAIG Mailboxing | Operational | 09/01/02 | 01/01/03 | In-Progress | Medium | Need to determine best method for handling the operations necessary to accommodate additional volume. |
| VDC does not detect internet connectivity loss with SAIG. | Ability to know and correct problem when VDC loses internet connection (users can't send messages) | SAIG Mailboxing System Schools FSA | Operational | 09/15/02 | 12/15/02 | In-Progress | High | VDC continues to investigate options for monitoring the hardware connection. |
| | | | | | | | | |



We Help Put America Through School

TO 79 – Portal Rollout Plan

ITR: Martin Renwick

FSA Project Sponsor: Jennifer Douglas / Kristie Hansen

FSA Project Lead: Mary K Muncie / Johan Bos-Beijer

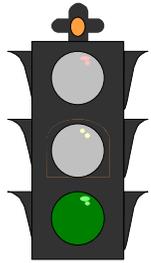
Modernization Partner Project Lead: Chris Paladino

November 27, 2002

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- Deliverables Schedule

Overall Status



Green



- Release 2 of the FP Portal and Release 1.1 of the Students Portal are live in Production.
- The System of Record and Information Collection paperwork/process is in progress until about Feb 03.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|--|
| IRB Approved Funding | \$3,604,000 |
| Total \$\$ on Initial Contract | \$3,146,635.08 |
| Contract Mod Amount(s) | \$249,956.73 – Mod 1 \$499,170.45 – Mod 2 |
| Total \$\$ on Current Contract | \$3,895,762.26 |

Major Accomplishments Since Last Meeting

- Provided session (Focus Group) at the EAC for the Students Portal
- Conducted Technical Workshops at the EAC as part of the Information Collection Clearance process
- Resolved various production and TeamSite issues
- Continued with stabilization of the Portals (on-going)
- Continued working on System of Record and Information Collection documentation (on-going)
 - Initial paperwork submitted, the clock has started
- Initiated requirements collection for Release 3 of the Students Portal
- Received acceptance of Deliverable 79.2.3
- Provided updates to Deliverable 79.3.2a

Upcoming Activities / Target Dates

- Acceptance of Deliverable 79.3.2b
- Acceptance of Deliverable 79.1.7
 - Need to complete change to FP Org Chart
- Provide production support (as needed)
- Perform EFC estimator comparison/testing
- Schedule FAFSA pre-population testing
- Continue with stabilization of the Portals (on-going)
- Continue working on System of Record and Information Collection documentation (on-going)
- Continue with Students Portal Release 3 requirements (on-going)
 - FSA Requirements Sessions
 - EAC Focus Group
 - MLK Jr. Memorial Library

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> Task Order Modification approved by FSA |
| Scope |  |  | <ul style="list-style-type: none"> Scope has been defined for the task order |
| Schedule |  |  | <ul style="list-style-type: none"> Production deployment completed on schedule (9/29/02) Release 2 of Students Portal delayed until 2/03 |
| Cost |  |  | <ul style="list-style-type: none"> Deliverable 79.1.7 was split into two deliverables so that partial payment can be made now |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



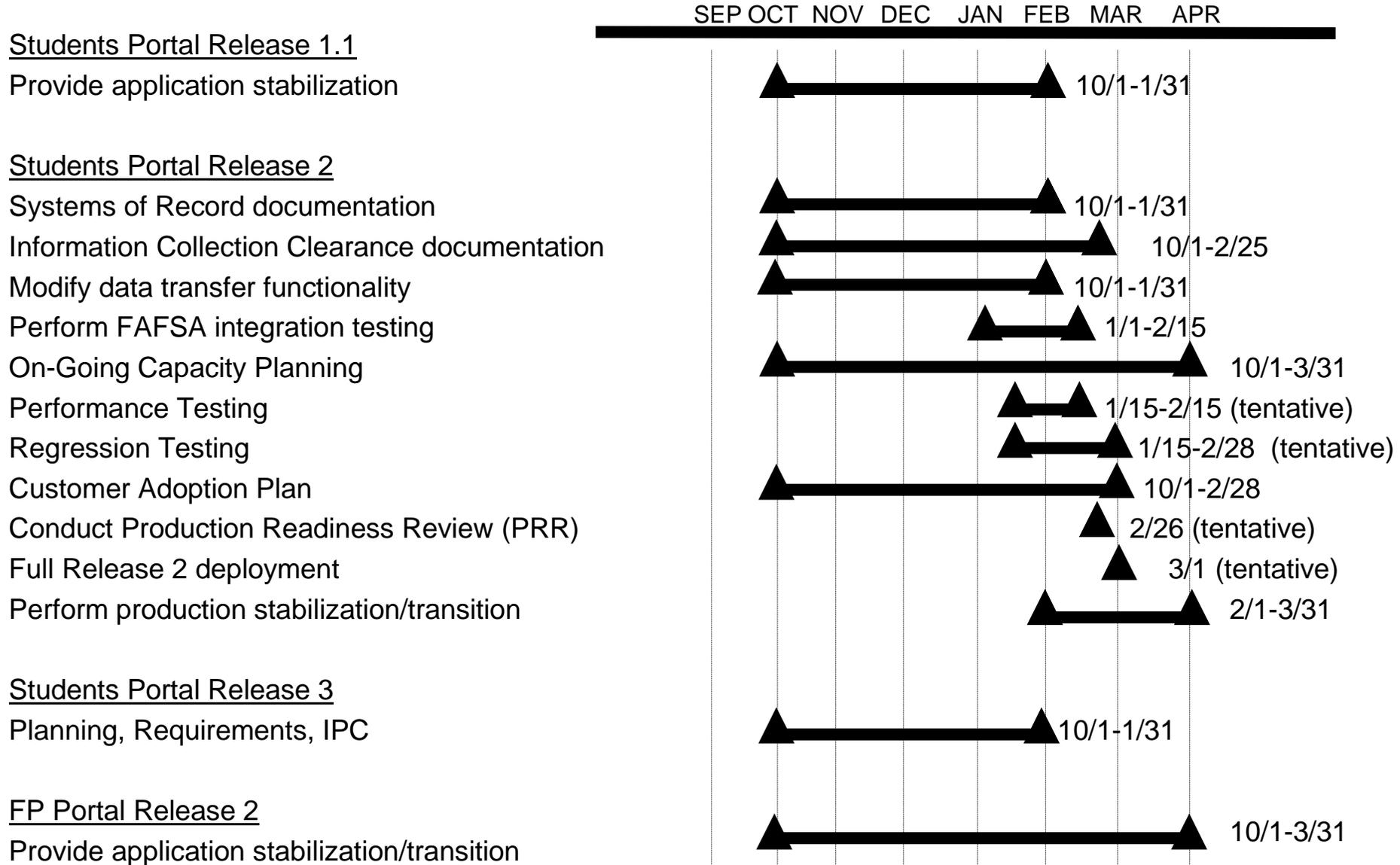
Worse



Same

* Per current plan

Integrated Timeline



Major Risks

| <i>Risk Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Risk Category</i> | <i>Open Date</i> | <i>Status</i> | <i>Mitigating Actions</i> | <i>Severity</i> | <i>Probability</i> | <i>Level Of Control</i> |
|---|--|------------------------------------|----------------------|------------------|---------------|---|-----------------|--------------------|-------------------------|
| The System of Record and Information Collection documentation process could take up to 134 days | Could delay implementation of Release 2 of the Students Portal | Students, Students Channel, ED/OGC | Operational | 10/01/2002 | In-Progress | Meeting with ED/OGC and ED/ OCIO to address potential issues and speed up the process | High | Likely | Moderate |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

Government & Program Dependencies

| <i>Dependency</i> | <i>On Point</i> | <i>Target Date</i> | <i>Impact on Cost and/or Schedule</i> | <i>Status Comments</i> |
|---|--------------------------------|---------------------------|--|---|
| Need an agreement in place for Xap, as a FAFSA Pre-population client (Students Portal Release 2) | Nina Colon / Chris Paladino | December 2002 | | Jeanne Saunders is currently reviewing. |
| Need to have testing support from NCSP in place for Xap functionality (Students Portal Release 2) | Nina Colon / Adam Essex | December 2002 | | Nina is scheduling the testing |

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|---|--|--------------------------|-----------------------|------------------|-------------------------------|---------------|-----------------|---|
| There have been several production issues with Interwoven/Tea mSite for the Students Portal | Impacting content updates to Students Portal | Students Channel | Operational | 10/01/2002 | 12/06/2002 | In-Progress | Urgent | Trouble-shooting in progress, ticket opened with Interwoven |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Deliverable Schedule for TO79-Portal Rollout Strategy

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|---|-------------------------------|--------------------------------------|-----------------------------|
| 79.1.1 | Project Schedule and Resource Assignment Release 1 | 2/4/2002 | | 2/5/2002 |
| 79.1.2 | Requirements Definition Release 1 | 2/4/2002 | | 2/5/2002 |
| 79.1.3 | Detailed Document Design-Release 1 | 2/11/2002 | 2/22/2002 | 2/18/2002 |
| 79.1.4 | Test Plan and Test Scripts for Portal- Release 1 | 3/11/2002 | 3/21/2002 | 3/21/2002 |
| 79.1.5 | Developed, Tested, and Accepted Solution-Release 1 | 4/15/2002 | 4/30/2002 | 5/1/2002 |
| 79.1.6 | Project Schedule, Xap Conceptual Design-Release 2 | 8/16/2002 | 8/22/2002 | 8/22/2002 |
| 79.1.7 | Developed, Tested, & Accepted Solution-Release 2 | 9/30/2002 | | 10/1/2002 |
| 79.2.1 | Requirements Definition - Release 2 | 8/16/2002 | 8/22/2002 | 8/22/2002 |
| 79.2.2 | Detailed Design Document-Release 2 | 8/16/2002 | 8/22/2002 | 8/22/2002 |
| 79.2.3 | Test Plan and Test Scripts-Release 2 | 8/30/2002 | | 8/30/2002 |
| 79.3.1 | Developed, Tested and Accepted Solution-Students Portal Release 2 | 1/31/2003 | | |
| 79.3.2a | Stabilization & Tranformation Support-October Status-Release 2 | 10/31/2002 | | 10/31/2002 |
| 79.3.2b | Stabilization & Transformation Support November Status-Release 2 | 11/30/2002 | | 11/27/2002 |
| 79.3.2c | Stabilization & Transformation Support December Status-Release 2 | 12/31/2002 | | |
| 79.3.2d | Stabilization & Transformation Support January Status-Release 2 | 1/31/2003 | | |
| 79.3.2e | Stabilization & Transformation Support February Status-Release 2 | 2/28/2003 | | |
| 79.3.2f | Stabilization & Transformation Support March Status-Release 2 | 3/31/2003 | | |



We Help Put America Through School

TO 95 – FSA University Modernization Support

ITR: Linh C. Nguyen

FSA Project Sponsor: Anne Teresa

FSA Project Lead: Anne Teresa

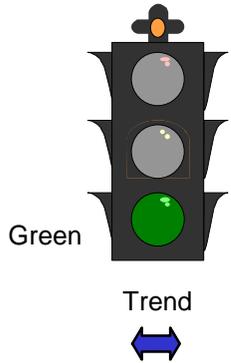
Modernization Partner Project Lead: Howard M. Weitzner

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Deliverables Schedule

Overall Status



The task order is proceeding on schedule. Values delivered include:

- Enable FSA to develop and deliver training with efficiency, quality and consistency.
- Defined metrics and tool for identifying and reducing training costs.
- Processes and templates to support FSAU's partnership with other FSA channels and Enterprise Units.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|---------------------------------|--|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$273,756.52 |
| *Contract Mod Amount(s) | \$230,787.39 – Mod 1 \$256,473.33 – Mod 2 |
| *Total \$\$ on Current Contract | \$761,017.24 |

Major Accomplishments Since Last Meeting

- Continued to advise FSAU on FY03 strategic planning.
- Continued support for cost analysis team, including phase 2 planning and ad hoc support.
- Continued deployment of performance consulting process, which creates a standard approach for responding to customer requests for service. Began transition process to new FSAU team lead.
- Continued support for development of 100 Series curriculum and schedule.
- Conducted all but one Performance Planning working session with FSAU teams.

Upcoming Activities / Target Dates

- Continue to advise FSAU on FY03 strategic planning.
- Support cost analysis team, including One-ED ad hoc support and phase 2 planning.
- Continue deployment of performance consultant process.
- Design updates to DL/FFEL training program materials.
- Support development of 100 Series curriculum and schedule.
- Plan and conduct Performance Planning working session for External Partners team.
- Implement selected FSAU observations and recommendations.

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|---|---|
| Task Order |  |  | <ul style="list-style-type: none"> Current task order ends 11-30-2002. Modification to extend current scope of work through January 31, 2003 has been approved by client. |
| Scope |  |  | <ul style="list-style-type: none"> Scope is well defined and regularly reviewed with FSA. |
| Schedule |  |  | <ul style="list-style-type: none"> Milestones and deliverables on schedule |
| Cost |  |  | |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



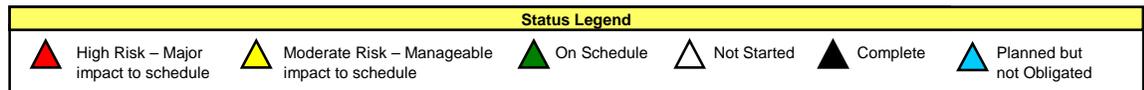
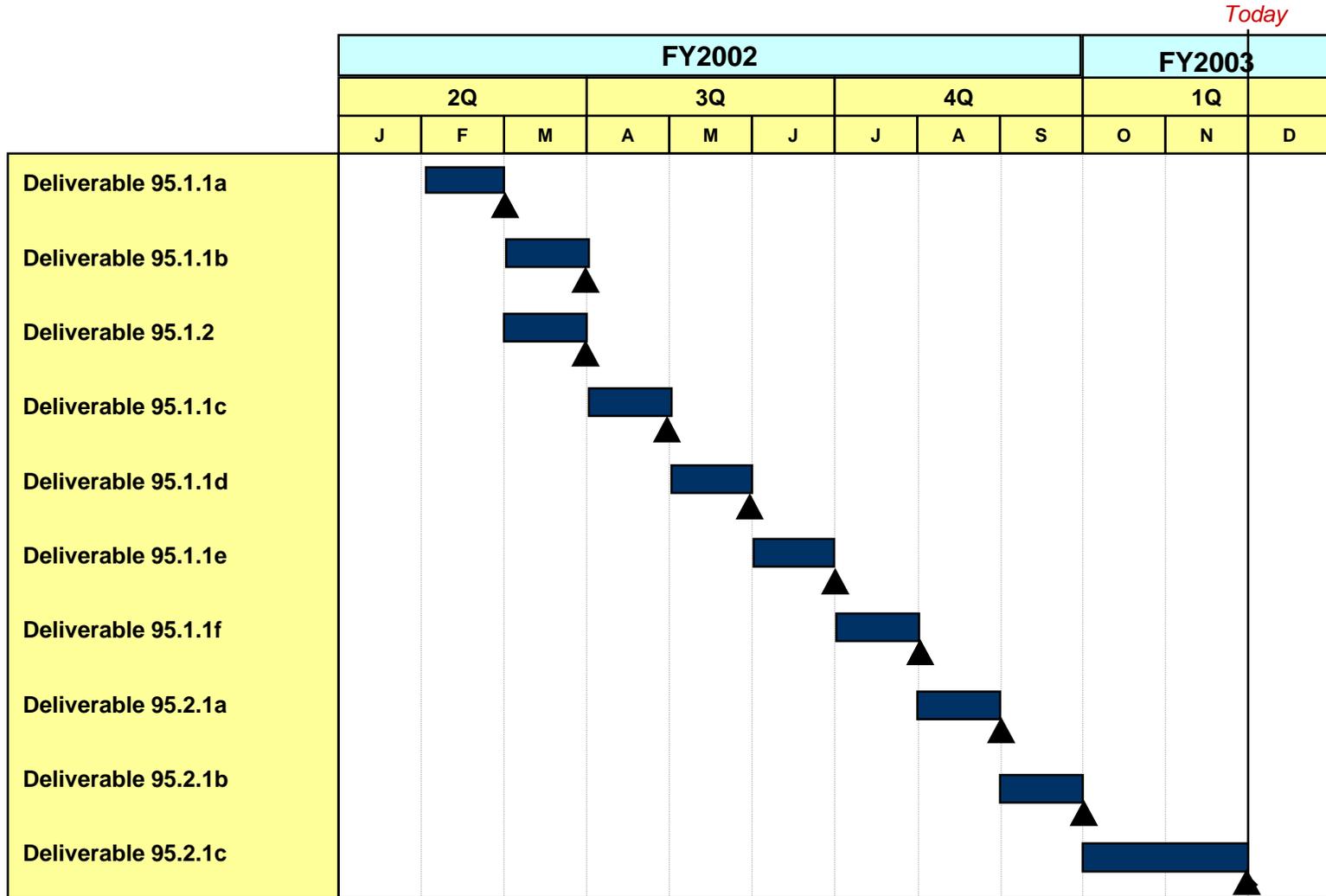
Worse



Same

* Per current plan

Integrated Timeline



Deliverable Schedule for TO 95-SFA University Modernization Support

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|---------------------------------------|-------------------------------|--------------------------------------|-----------------------------|
| 95.1.1a | Training Services Summary-February | 2/28/2002 | | 2/28/2002 |
| 95.1.1b | Training Services Summary-March | 3/31/2002 | | 3/29/2002 |
| 95.1.1c | Training Services Summary-April | 4/30/2002 | | 4/30/2002 |
| 95.1.1d | Training Services Summary-May | 5/31/2002 | | 5/31/2002 |
| 95.1.1e | Training Services Summary-June | 6/30/2002 | | 6/30/2002 |
| 95.1.1f | Training Services Summary-July | 7/31/2002 | | 7/31/2002 |
| 95.1.2 | Facilitative Leadership Conference | 3/31/2002 | | 3/22/2002 |
| 95.2.1a | Training Services Summary - August | 8/31/2002 | | 8/31/2002 |
| 95.2.1b | Training Services Summary - September | 9/30/2002 | | 9/30/2002 |
| 95.2.1c | Training Services Summary - October | 10/31/2002 | 11/29/2002 | 11/26/2002 |



We Help Put America Through School

TO 110 – FP Data Mart Operations

ITR: Nicole Shaffer

FSA Project Sponsor: Anna Allen

FSA Project Lead: James Greene

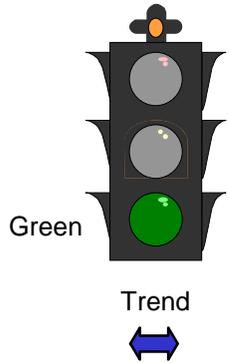
Modernization Partner Project Lead: Scott A. McConaghie

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

Overall Status



FP Data Mart Operations Team is achieving its major milestones on schedule.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$172,649.40 |
| Contract Mod Amount(s) | \$54,087.60 |
| Total \$\$ on Current Contract | \$226,737.00 |

Major Accomplishments Since Last Meeting

- Received 2 new FP DM SIRs, 1 were resolved (existing SIRs and new SIRs), 9 requests are outstanding.
- Completed loads from FFEL, NSLDS, PEPS, and FMS.

Upcoming Activities / Target Dates

- Support all on-going FP Data Mart Operations.
- Upgrade MicroStrategy to v7i. Currently coordinating with FP, CMDM, eCBS, and VDC to install on DEV/TEST server for testing.
- Submit Deliverable 110.1.1f on 12/6/2002 as scheduled.
- Continue to work with FSA to determine how many Optional periods should be picked up. TO113 (Credit Management Data Mart Operations) has picked up options for January & February. We need to work with FP to keep these two task orders in synch.

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|---|--|
| Task Order |  |  | <ul style="list-style-type: none"> Task Order deliverable has been accepted on time per the contract. Task Order period is from 6/1/02 thru 12/31/02, with follow on optional periods. Need to work with FSA to determine how many Optional periods should be picked up. TO113 (Credit Management Data Mart Operations) has picked up options for January & February. We need to work with FP to keep these two task orders in synch. |
| Scope |  |  | <ul style="list-style-type: none"> No changes in scope. |
| Schedule |  |  | <ul style="list-style-type: none"> No schedule issues. |
| Cost |  |  | <ul style="list-style-type: none"> No cost issues. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



Worse

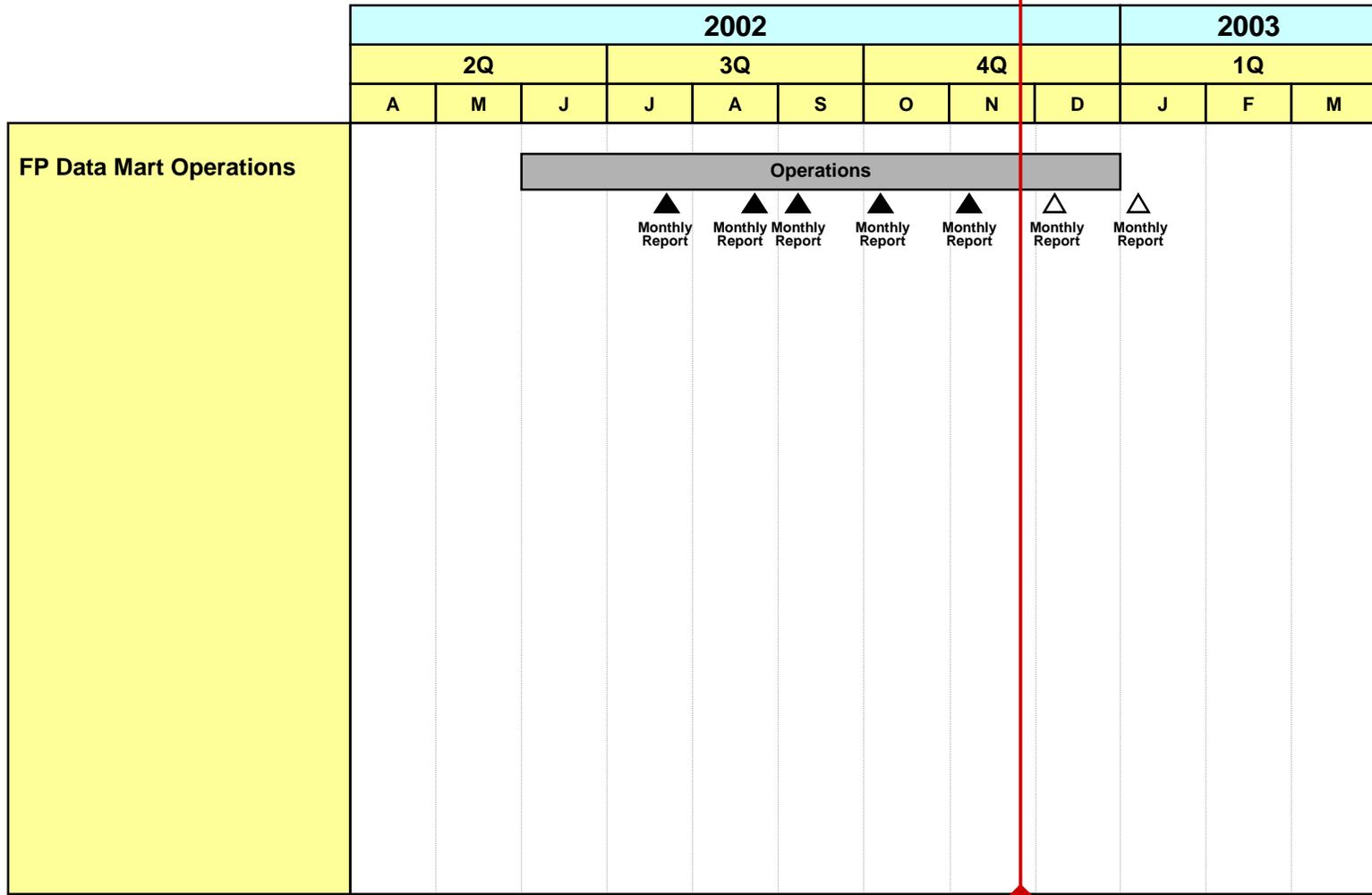


Same

* Per current plan

Integrated Timeline

Today



| Status Legend | | | | | | | | | |
|---------------|--------------------------------------|---|---|---|-------------|---|-------------|---|----------|
| ▲ | High Risk – Major impact to schedule | ▲ | Moderate Risk – Manageable impact to schedule | ▲ | On Schedule | △ | Not Started | ▲ | Complete |

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|--|--|-------------------------------|--------------------------|------------------|-------------------------------|---------------|-----------------|---|
| Security Issue with MicroStrategy filters. | GA users could potentially see data for all GAs, not just their own. | -FPDM -ITA -VDC -GAs | -Strategic -Financial | 10/16/2002 | 12/06/2002 | In Progress | Urgent | Need to upgrade to MicroStrategy 7.2.1 (a.k.a. 7i) Issue currently being worked by Paul Peck |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Deliverable Schedule for TO 110-Data Mart Operations, Release 2

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|--|-------------------------------|--------------------------------------|-----------------------------|
| 110.1.1a | Data Mart Operations Monthly SLA Metrics Rpt.- June | 7/22/2002 | | 7/22/2002 |
| 110.1.1b | Data Mart Operations Monthly SLA Metrics Rpt.- July | 8/7/2002 | | 8/23/2002 |
| 110.1.1c | Data Mart Operations Monthly SLA Metrics Rpt.- August | 9/7/2002 | | 9/6/2002 |
| 110.1.1d | Data Mart Operations Monthly SLA Metrics Rpt.- September | 10/7/2002 | | 10/4/2002 |
| 110.1.1e | Data Mart Operations Monthly SLA Metrics Rpt.- October | 11/7/2002 | 11/21/2002 | 11/7/2002 |
| 110.1.1f | Data Mart Operations Monthly SLA Metrics Rpt.- November | 12/7/2002 | | |
| 110.1.1g | Data Mart Operations Monthly SLA Metrics Rpt.- December | 1/7/2003 | | |



We Help Put America Through School

TO 113 – CM Data Mart Operations

ITR: Bill Walsleben

FSA Project Sponsor: Catherine Power

FSA Project Lead: James Greene

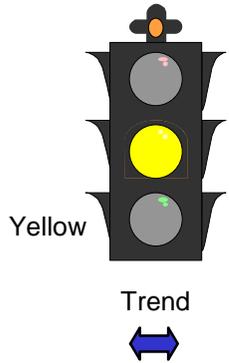
Modernization Partner Project Lead: Scott A. McConaghie

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Deliverables Schedule

Overall Status



The CMDM Operations Team is successfully supporting the current functionality in the CMDM. In parallel, we continue to work through CMDM Phase III. CMDM Phase III was contingent on the FMS and CFO schedule of processing DLSS IF010 data. Our status remains yellow as the schedule slipped due to the delay in the full implementation of DLSS Accounting in FMS, as well as the delay caused by the recent Audit Requests which required special processing to occur to meet the deadlines.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$241,994.55 |
| Contract Mod Amount(s) | \$96,797.82 |
| Total \$\$ on Current Contract | \$338,792.37 |

Major Accomplishments Since Last Meeting

- Received 0 new CM DM SIRs, 5 were resolved (existing SIRs and new SIRs), 9 requests are outstanding.
- Continued interfacing with FMS Operations to process August and September financial data.
- Continuing to generate Feb-Sep monthly aggregate data to move into Production.

Upcoming Activities / Target Dates

- Support all on-going CM Data Mart Operations.
- Continue tasks for CMDM Phase III deployment.
- Upgrade MicroStrategy to v7i. Currently coordinating with FP, CMDM, eCBS, and VDC to install on DEV/TEST server for testing.
- Submit Deliverable 113.1.1b on 12/7/2002 as scheduled.

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|---|---|
| Task Order |  |  | <ul style="list-style-type: none"> Task Order deliverable has been accepted on time per the contract. Task Order period is from 10/1/02 thru 12/31/02, with follow on optional periods. To date, optional periods for 1/1/03 thru 2/28/03 have been awarded. |
| Scope |  |  | <ul style="list-style-type: none"> No changes in scope. |
| Schedule |  |  | <ul style="list-style-type: none"> CMDM Phase III not complete. The schedule slipped for delivery of CMDM Phase III catch-up due to the delay in the full implementation of DLSS Accounting in FMS, as well as the delay caused by the recent Audit Requests. |
| Cost |  |  | <ul style="list-style-type: none"> No cost issues. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



Worse

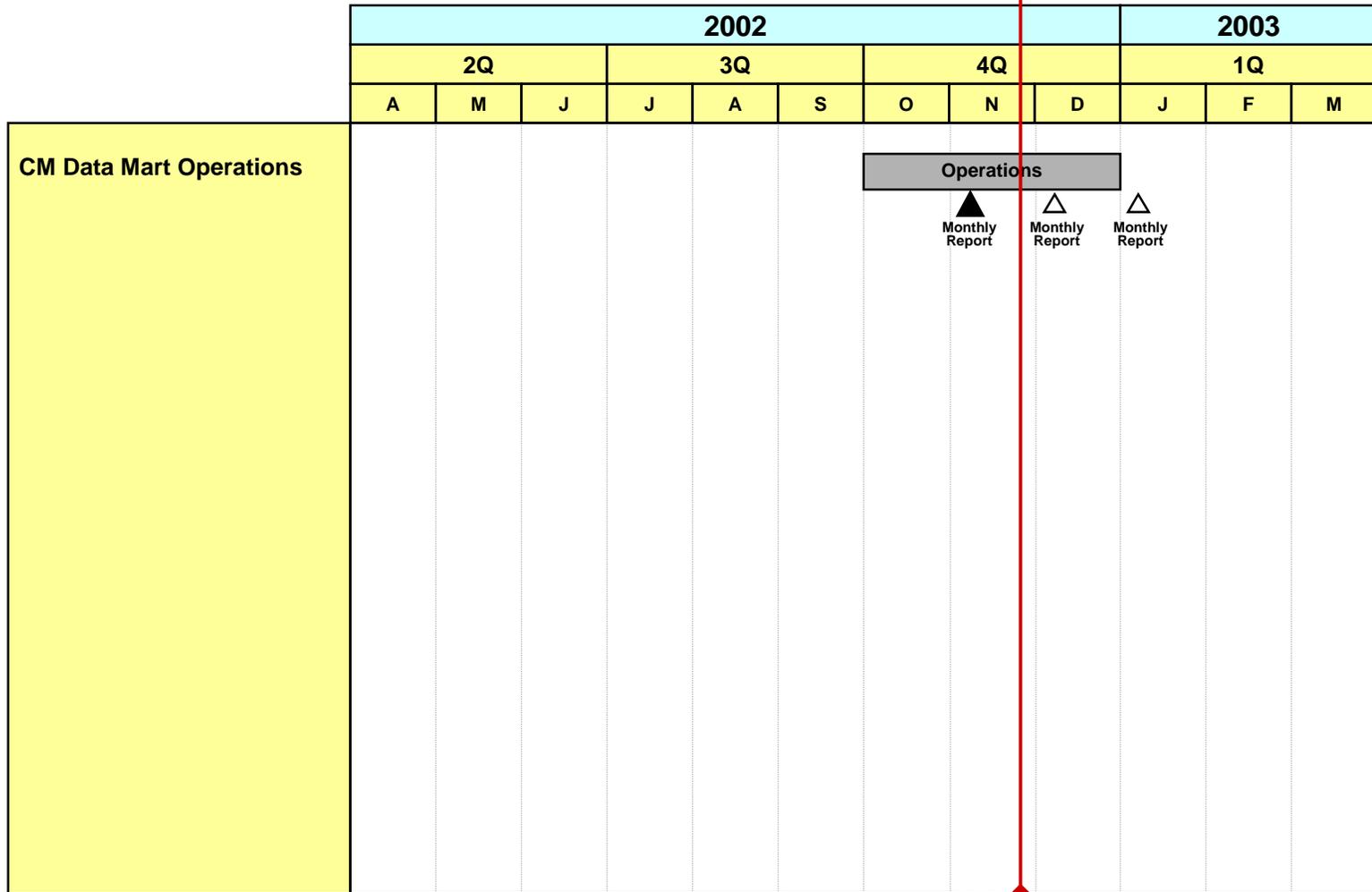


Same

* Per current plan

Integrated Timeline

Today



| Status Legend | | | | | | | | | |
|---------------|--------------------------------------|---|---|---|-------------|---|-------------|---|----------|
| ▲ | High Risk – Major impact to schedule | ▲ | Moderate Risk – Manageable impact to schedule | ▲ | On Schedule | △ | Not Started | ▲ | Complete |

Deliverable Schedule for TO 113-Credit Management Data Mart

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|---|-------------------------------|--------------------------------------|-----------------------------|
| 113.1.1a | Data Mart Operations Monthly SLA Metric Rpt-October | 11/7/2002 | | 11/11/2002 |
| 113.1.1b | Data Mart Operations Monthly SLA Metrics Rpt-November | 12/6/2002 | | |
| 113.1.1c | Data Mart Operations Monthly SLA Metrics Rpt-December | 1/7/2003 | | |
| 113.1.1d | Data Mart Operations Monthly SLA Metric Rpt-January | 2/7/2003 | | |
| 113.1.1e | Data Mart Operations Monthly SLA Metrics Rpt-February | 3/7/2003 | | |
| 113.1.1f | Data Mart Operations Monthly SLA Metrics Rpt-March | 4/7/2003 | | |
| 113.1.1g | Data Mart Operations Monthly SLA Metrics Rpt-April | 5/7/2003 | | |



We Help Put America Through School

TO 51 – Rational Tool Implementation Support

ITR: Elisabeth Schmidt

FSA Project Sponsor: Charlie Coleman

FSA Project Lead: Frank Kidd

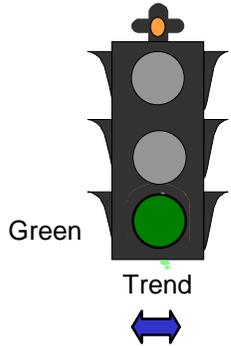
Modernization Partner Project Lead: Ron Langkamp

November 27, 2002

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- Overall Status
- Project Scorecard
- Project Updates
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

Overall Status



Rational tool deployment efforts continue on various projects. Team will focus on long term capacity planning and infrastructure needs.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|--|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$649,957.44 |
| Contract Mod Amount(s) | \$173,196.09 – Mod 1 \$338,103.40 – Mod 2 |
| Total \$\$ on Current Contract | \$1,161,256.93 |

| <i>Major Accomplishments Since Last Meeting</i> | <i>Upcoming Activities / Target Dates</i> |
|---|---|
| <ul style="list-style-type: none"> ■ Developed the ClearQuest Implementation Plan for SFANT042, the new ClearQuest web server. The plan details what needs to be done to install ClearQuest on SFANT042, who is assigned to each task, and a tentative schedule to get the web server up and running in the production environment. ■ Began configuration and installation of applications on the new ClearQuest web server. Oracle 8.1.7 client was installed and configuration was started. ClearQuest and ClearQuest Web installations began on the box. ■ ECM (ClearQuest): Continued support for the ECM/GCARS integration. Made modifications to the schema and helped create the data set for the integration. ■ eZ-Audit (ClearQuest): Held a kickoff meeting and began working with Matt Williamson of the eZ-Audit team to gather requirements for the implementation. The State Transition Matrix was created and a requirement template was sent to Matt. | <ul style="list-style-type: none"> ■ Complete installation of applications on SFANT042 and finish the configuration. This includes: <ul style="list-style-type: none"> ■ Complete installation of ClearQuest and ClearQuest Web. (11/27) ■ Complete the configuration of Oracle 8.1.7 client. (12/2) ■ Configure the IIS web server. (12/2) ■ Test ClearQuest Web on SFANT042 thoroughly from the internet and intranet. (12/3) ■ ECM (ClearQuest): Help with ECM/GCARS integration onto SFANT042, the production web server. (scheduled to be put into Beta test phase on 12/8 but this is contingent on SFANT042 being completely configured by 12/4) ■ Continue user administration work on all ClearQuest projects. (ongoing) ■ eZ-Audit (ClearQuest): Complete the requirements for the eZ-Audit ClearQuest implementation. (12/2) Begin building the schema on 12/3. |

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|---|
| Task Order |  |  | <ul style="list-style-type: none"> Deliverable 51.2.1b – ‘Monthly Tool Support Activity Report – October’ was accepted by FSA and Frank Kidd on November 22nd. A Mod the Task order has extended the TO until May 31st, 2003. |
| Scope |  |  | <ul style="list-style-type: none"> The Scope of the project has not changed from the Task Order |
| Schedule |  |  | <ul style="list-style-type: none"> Deliverable 51.2.1c – ‘Monthly Tool Support Activity Report – November’ is due to be submitted to FSA on or before December 7th. |
| Cost |  |  | <ul style="list-style-type: none"> Overall delivering as planned and within budget. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



Worse



Same

* Per current plan

Project Updates

▪ ClearQuest

- **New ClearQuest Web Server** – SFANT042 will become the ClearQuest production web server in the production environment. Installation of ClearQuest and Oracle 8.1.7 are in progress, along with configuration of the box. Once configuration is complete, ClearQuest Web will be tested based on test conditions and test scripts developed to simulate normal functionality and error conditions. SFANT042 is scheduled to be ready for Beta testing on December 9th. Beta test will open the box to the internet and intranet and all ClearQuest users will have to use the new web server. Beta testing is scheduled to last for 30 days, after which point the box will officially be designated as a production server. If any problems occur, users can be directed back to SFANT018 for ClearQuest Web. There will be no applications on SFANT042 that do not directly support ClearQuest Web.
- **ECM (In-Production)** – Jay Niemczyk continued support for the ECM/GCARS integration. He continued supporting the ECM/GCARS integration. He made modifications to the schema and helped create the data set for the integration. ECM/GCARS will be put onto the new web server, SFANT042, the week of December 9th and rolled into production.
- **eZ-Audit (Planned)** – Held a kickoff meeting and began working with Matt Williamson of the eZ-Audit team to gather requirements for the implementation. The State Transition Matrix was created and a requirement template was sent to Matt. Matt will submit the final requirements for the eZ-Audit ClearQuest implementation to Jay by December 2nd and the schema will be coded beginning December 3rd.

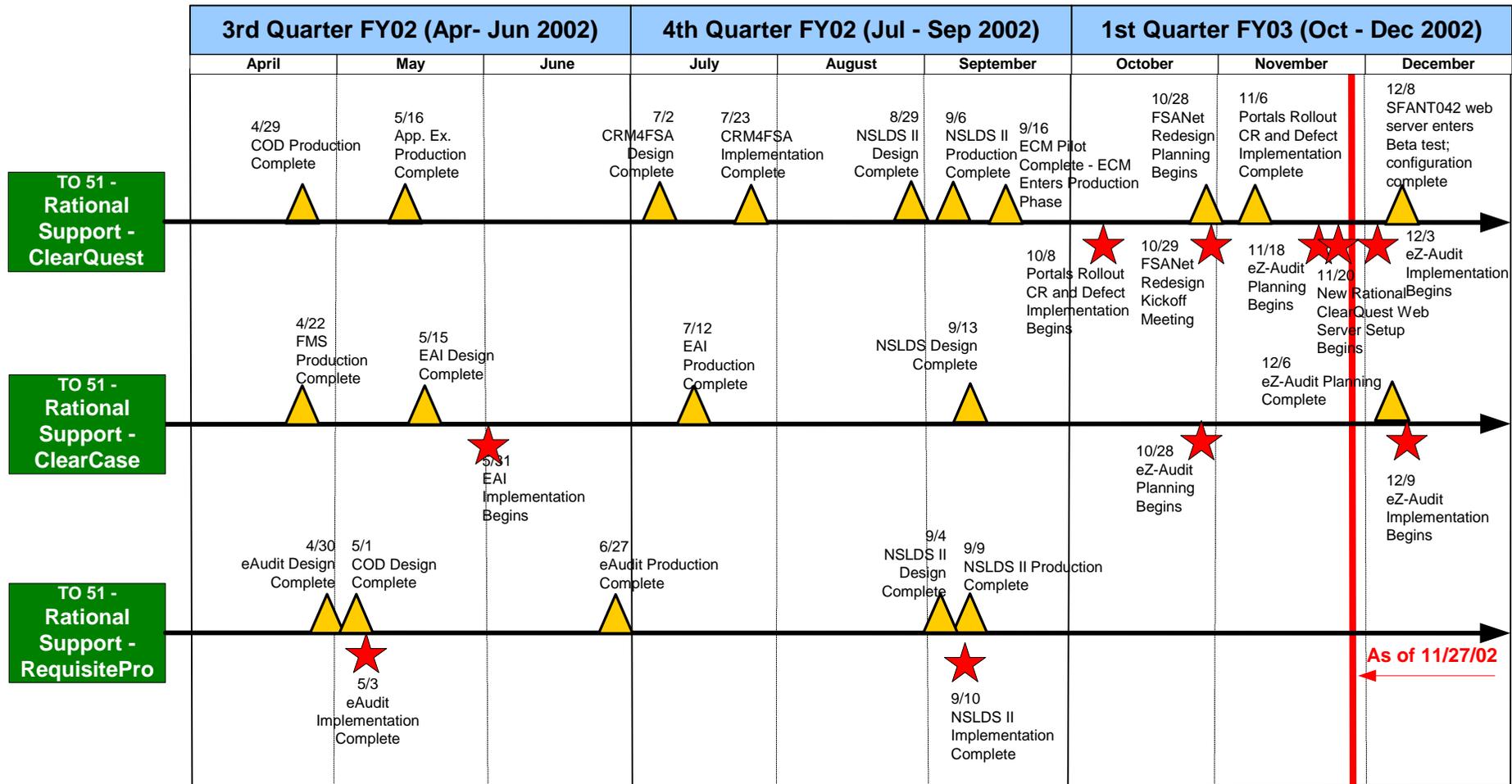
▪ ClearCase

- **No new work this period.**

▪ RequisitePro

- **No new work this period.**

Integrated Timeline



Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|---|---|--------------------------|-----------------------|------------------|-------------------------------|---------------|-----------------|---|
| Oracle 8.1.7 Client configuration on SFANT042 is not working properly. We are unable to connect to HPV1 or HPV2 from SFANT042 | This could delay ECM/GCARS integration in production which was schedule to be setup beginning 12/8. | ECM/GCARS integration | Operational | 11/25/2002 | | New | High | Lack of support from CSC has already delayed configurations and installations on SFANT042 by 2 days. We are attempting to get DBA support from CSC to resolve this issue. |
| | | | | | | | | |
| | | | | | | | | |

Deliverable Schedule for TO 51-Rational Tool Implementation

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|----------------------------------|---|--------------------------------------|---|------------------------------------|
| 51.1.1 | Prepare and Rollout Tool Support Program | 10/16/2001 | 11/16/2001 | 11/16/2001 |
| 51.1.2 | Implementation Guide-Tool Rollout to Pilot Project(s) | 1/15/2002 | 1/31/2002 | 1/31/2002 |
| 51.1.3a | Monthly Tool Support Activity Report-February | 2/7/2002 | | 2/7/2002 |
| 51.1.3b | Monthly Tool Support Activity Report-March | 3/7/2002 | | 3/7/2002 |
| 51.1.3c | Monthly Tool Support Activity Report-April | 4/7/2002 | | 4/8/2002 |
| 51.1.3d | Monthly Tool Support Activity Report-May | 5/7/2002 | | 5/7/2002 |
| 51.1.3e | Monthly Tool Support Activity Report-June | 6/7/2002 | | 6/7/2002 |
| 51.1.3f | Monthly Tool Support Activity Report-July | 7/7/2002 | | 7/8/2002 |
| 51.1.3g | Monthly Tool Support Activity Report-August | 8/7/2002 | | 8/7/2002 |
| 51.1.3h | Monthly Tool Support Activity Report-September | 9/7/2002 | | 9/9/2002 |
| 51.2.1a | Monthly Tool Support Activity Report-October | 10/7/2002 | | 10/7/2002 |
| 51.2.1b | Monthly Tool Support Activity Report-November | 11/7/2002 | | 11/7/2002 |
| 51.2.1c | Monthly Tool Support Activity Report-December | 12/7/2002 | | |
| 51.3.1a | Monthly Tool Support Activity Rpt-January | 1/7/2003 | | |
| 51.3.1b | Monthly Tool Support Activity Rpt-February | 2/7/2003 | | |
| 51.3.1c | Monthly Tool Support Activity Rpt-March | 3/7/2003 | | |
| 51.3.1d | Monthly Tool Support Activity Rpt-April | 4/7/2003 | | |
| 51.3.1e | Monthly Tool Support Activity Rpt-May | 5/7/2003 | | |



We Help Put America Through School

TO 81 – Program Management & Leadership

ITR: Elisabeth Schmidt

FSA Project Sponsor: Steve Hawald

FSA Project Lead: Carol Seifert

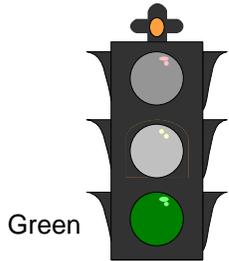
Modernization Partner Project Lead: Eric Stackman

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Government & Project Dependencies
- Deliverables Schedule

Overall Status



Secured a 1 month extension to our current task order at present deliverables and level of effort. Additionally, team is meeting with FSA PM team – Jane Sisco, Matt Fontana, and Mike Sutphin – to discuss potential topics for transition.

Trend



| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | \$9,000,000.00 |
| Total \$\$ on Initial Contract | \$8,999,851.04 |
| Contract Mod Amount(s) | \$750,000.00 |
| Total \$\$ on Current Contract | \$9,749,851.04 |

Major Accomplishments Since Last Meeting

- Submitted 4 Task Order proposals: TO51 Mod 3 – Rational Spt, TO88 Mod 1 – FMS Operations, TO88 Mod 1 R1 – FMS Operations, and TO116 Mod 1 – EZAudit.
- Continued staff security effort – 381 of 381 complete.
- Continued subcontractor negotiation efforts – 43 signed and active, 5 in progress, and 37 inactive.

Upcoming Activities / Target Dates

- Develop the next Schedule
- Develop the November 2002 Monthly Report
- Consolidate the Bi-Weekly Status Report
- Provide Integration Support
- Continue effort to have each Modernization Partner staff member execute a Notice of Criminal Liability under the Privacy Act statement and an OF-306 Declaration for Federal Employment form.
- Continue negotiation efforts with multiple subcontractors.
- Continue to work and submit outstanding Task Order proposals: TO84 Mod 1 – LMS Phase II, TO101 R1 – ERM, TO117 R2 – EAI Release 4, TO118 R1 – ITA Release 4, TO119 R1 – FMS Releases, TO120 – Security and Privacy Support (On Hold), TO121 – BTA Support (On Hold), TO122 – ERM Ops, and TO125 – PMO.

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|---|
| Task Order |  |  | <ul style="list-style-type: none"> An extension to task order 81 has been awarded for a period of 1 month with options for two additional months. New deliverables, based off of existing deliverables schedule, has been added to the task order. |
| Scope |  |  | <ul style="list-style-type: none"> PM&L scope is stable based off of existing task order. In addition, the team will be conducting program management awareness sessions for FSA PM team. Possible outcomes of these sessions will be a determination on potential scope to transition to FSA. |
| Schedule |  |  | <ul style="list-style-type: none"> Extension to PM&L has increased schedule through January 10, 2003. |
| Cost |  |  | <ul style="list-style-type: none"> PM&L cost is stable. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



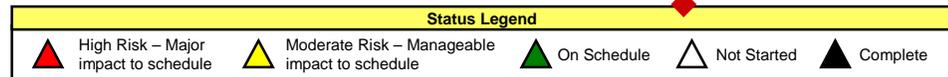
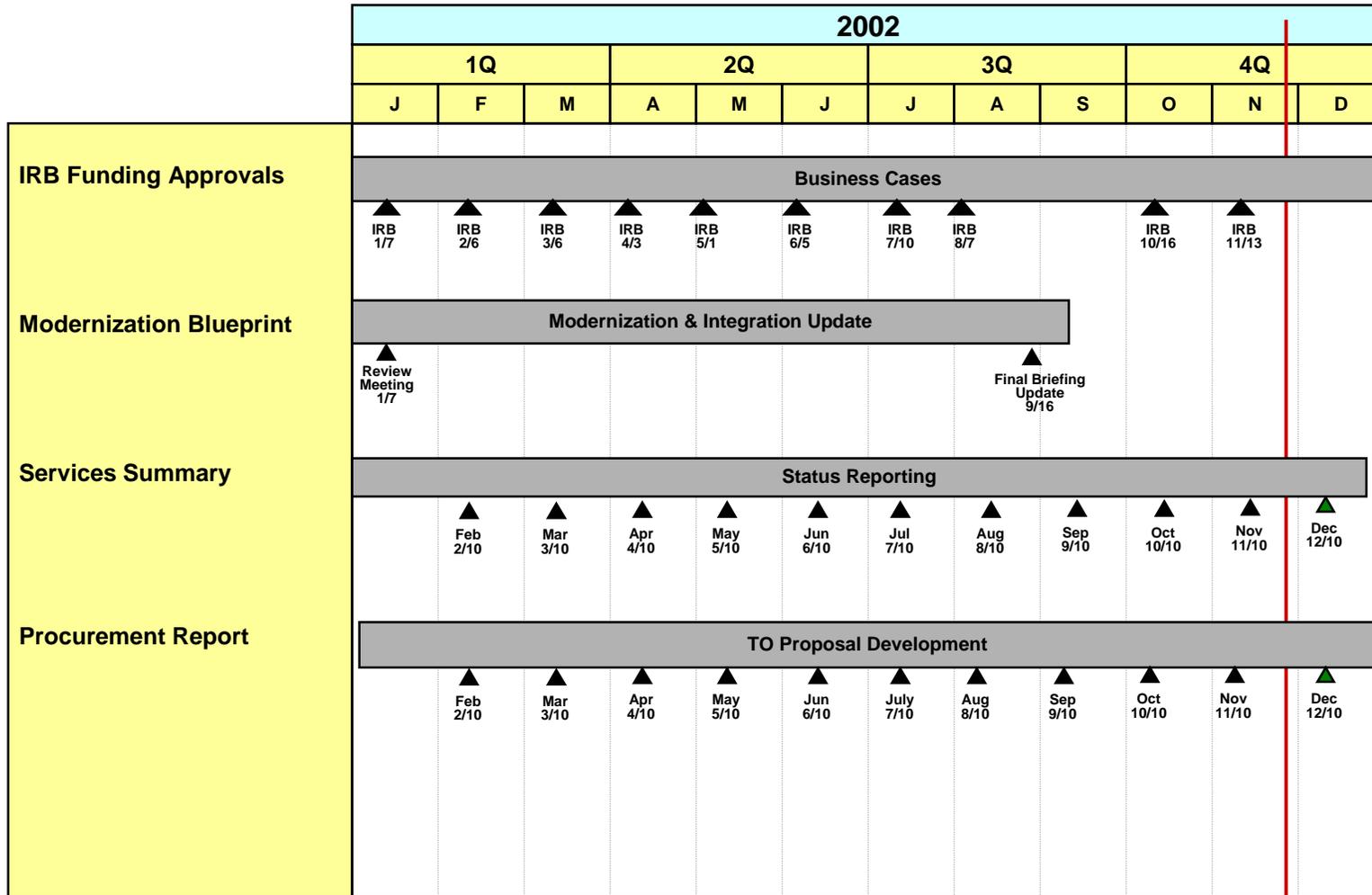
Worse



Same

* Per current plan

Integrated Timeline



Government & Program Dependencies

| <i>Dependency</i> | <i>On Point</i> | <i>Target Date</i> | <i>Impact on Cost and/or Schedule</i> | <i>Status Comments</i> |
|---|-----------------|--|---|---|
| Need for FSA PM to define its scope of responsibilities and potential scope of Mod Partner PM function. | Jake Brody | <ul style="list-style-type: none"> 12/31/02 | <ul style="list-style-type: none"> N/A | <ul style="list-style-type: none"> Pending discussions with FSA leadership, Mod Partner PM function will work to support FSA PM function Need to determine balance and level of support |
| | | | | |
| | | | | |
| | | | | |

Deliverable Schedule for TO 81-Program Management & Leadership

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|----------------------------------|---|--------------------------------------|---|------------------------------------|
| 81.1.1a | FY02 Modernization Blueprint Update-Incorporation of Final Comments | 2/15/2002 | 11/11/2011 | |
| 81.1.1b | FY02 Modernization Blueprint Update-Production | 2/28/2002 | 11/11/2011 | |
| 81.1.2a | FY02 Modernization Blueprint Update-Initial Draft | 10/15/2002 | | |
| 81.1.2b | FY03 Modernization Blueprint Update-Initial Draft | 11/30/2002 | | |
| 81.1.3a | Program Management Services Summary-December 01 | 1/10/2002 | | 1/10/2002 |
| 81.1.3b | Program Management Services Summary-January 02 | 2/10/2002 | | 2/10/2002 |
| 81.1.3c | Program Management Services Summary-February 02 | 3/10/2002 | | 3/10/2002 |
| 81.1.3d | Program Management Services Summary-March 02 | 4/10/2002 | | 4/10/2002 |
| 81.1.3e | Program Management Services Summary-April 02 | 5/10/2002 | | 5/10/2002 |
| 81.1.3f | Program Management Services Summary-May 02 | 6/10/2002 | | 6/10/2002 |
| 81.1.3g | Program Management Services Summary-June 02 | 7/10/2002 | | 7/10/2002 |
| 81.1.3h | Program Management Services Summary-July 02 | 8/10/2002 | | 8/10/2002 |
| 81.1.3i | Program Management Services Summary-August 02 | 9/10/2002 | | 9/10/2002 |
| 81.1.3j | Program Management Services Summary-September 02 | 10/10/2002 | | 10/10/2002 |
| 81.1.3k | Program Management Services Summary-October 02 | 11/10/2002 | | 11/10/2002 |
| 81.1.3l | Program Management Services Summary-November 02 | 12/10/2002 | | |
| 81.1.4a | Program Services Summary-December 01 | 1/10/2002 | | 1/10/2002 |
| 81.1.4b | Program Services Summary-January 02 | 2/10/2002 | | 2/10/2002 |
| 81.1.4c | Program Services Summary-February 02 | 3/10/2002 | | 3/10/2002 |
| 81.1.4d | Program Services Summary-March 02 | 4/10/2002 | | 4/10/2002 |

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|---------------------------------------|-------------------------------|--------------------------------------|-----------------------------|
| 81.1.4e | Program Services Summary-April 02 | 5/10/2002 | | 5/10/2002 |
| 81.1.4f | Program Services Summary-May 02 | 6/10/2002 | | 6/10/2002 |
| 81.1.4g | Program Services Summary-June 02 | 7/10/2002 | | 7/10/2002 |
| 81.1.4h | Program Services Summary-July 02 | 8/10/2002 | | 8/9/2002 |
| 81.1.4i | Program Services Summary-August 02 | 9/10/2002 | | 9/10/2002 |
| 81.1.4j | Program Services Summary-September 02 | 10/10/2002 | | 10/10/2002 |
| 81.1.4k | Program Services Summary-October 02 | 11/10/2002 | | 11/10/2002 |
| 81.1.4l | Program Services Summary-November 02 | 12/10/2002 | | |
| 81.2.1 | Modernization Update Briefing | 9/15/2002 | | 9/16/2002 |



We Help Put America Through School

TO 87 – Solution Life Cycle Deployment

ITR: Elisabeth Schmidt

FSA Project Sponsor: Charlie Coleman

FSA Project Lead: Lana Gourdine

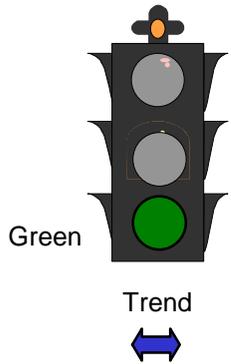
Modernization Partner Project Lead: Ron Langkamp

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

Overall Status



SLC Deployment has begun defining and developing the approach and materials to support the coaching effort.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|--|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$250,000.00 |
| Contract Mod Amount(s) | \$155,887.86 – Mod 1 \$199,533.40 – Mod 2 |
| Total \$\$ on Current Contract | \$605,421.26 |

| <i>Major Accomplishments Since Last Meeting</i> | <i>Upcoming Activities / Target Dates</i> |
|---|--|
| <ul style="list-style-type: none"> ■ Coaches review (11/19/02) ■ Revisions to deliverable completed ■ Communication plan framework developed | <ul style="list-style-type: none"> ■ Identify Pilot Projects ■ Alignment of SLC coaches to projects ■ Coaching training sessions to be conducted ■ Communication Planning meeting to be held |

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> Request was made to modify delivery dates from initial task order due to changes required to align multiple efforts and stemming from resource availability problems at project kick-off |
| Scope |  |  | <ul style="list-style-type: none"> No additions, changes or comments relative to Scope |
| Schedule |  |  | <ul style="list-style-type: none"> Deliverable 87.2.1a has been delivered. The deliverable date was on target. Work progressing at plan |
| Cost |  |  | <ul style="list-style-type: none"> Overall delivering as planned and within budget. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



Worse



Same

* Per current plan

Integrated Timeline

| Deliverables | Delivery Date | Status | Comments |
|--|----------------------|--|---|
| 87.2.1a – SLC Coaching Deployment Support Bi-Monthly Report – September - October | 11/12/2002) | September/ October Report on Schedule | Initial plans and materials have been developed and reviewed with client |
| 87.3.1 – Additional Support for the Coaching Enablement Process | 2/24/2002 | Mod Accepted | The Mod was submitted and accepted on September 9, 2002 |
| 87.3.2-Performance Measures | 11/26/02 | Delivered | Awaiting acceptance |

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|---|--|---|-----------------------|------------------|-------------------------------|---------------|-----------------|------------------------------------|
| Some SLC Coaches are external contractors to the organization. Their contracts expires January 2003 – with a loss of 1/3 of the coaches the success of the deployment effort is questionable. | Institutional knowledge loss & need for replacement affecting FSA success and MP's ability to transition the knowledge | <ul style="list-style-type: none"> ▪ Current SLC coaches ▪ SLC team | Operational | 11/15/02 | Unknown | In-Progress | Medium | Dependent on FSA decisions |
| Client needs to determine criteria for aligning specific coaches to projects. This is hindering pilot project from beginning | The TO expires mid January and time is running short for pilot project duration. | <ul style="list-style-type: none"> ▪ Current SLC coaches | Operational | 11/15/02 | Unknown | In-progress | Medium | - |
| | | | | | | | | |

Deliverable Schedule for TO 87 Solution Life Cycle Deployment and Maintenance

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|----------------------------------|---|--------------------------------------|---|------------------------------------|
| 87.1.1 | SLC Deployment Approach and Plan | 2/15/2002 | | 1/30/2002 |
| 87.1.2 | SLC Awareness and Marketing | 3/15/2002 | | 3/15/2002 |
| 87.1.5b | SLC Process Guide release 2.0-Final | 9/30/2002 | | |
| 87.2.1a | SLC Coaching Deployment Support-Bi Monthly Rpt.-Aug-Sept. | 10/7/2002 | 11/8/2002 | 11/12/2002 |
| 87.2.1b | SLC Coaching Deployment Support-BI-Monthly Oct.-Nov. | 12/7/2002 | 1/10/2003 | |
| 87.2.2 | SLC Change Control Process Implementation | 10/7/2002 | 1/3/2003 | |
| 87.2.3 | Configuration Management Coaching Deployment Status Rpt. | 8/1/2002 | 8/23/2002 | 8/23/2002 |
| 87.3.1 | Additonal Support for Coaching Enablement Process | 1/24/2003 | | |
| 87.3.2 | Formalized Performance Measures | 11/15/2002 | | 11/25/2002 |
| 87.3.3 | Pulbication of SLC Process Guide Release 2.0 | 1/3/2003 | | |



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TO 108 – SAIG System Security

ITR: Paul Peck

FSA Project Sponsor: Steve Hawald

FSA Project Lead: Lydia Morales

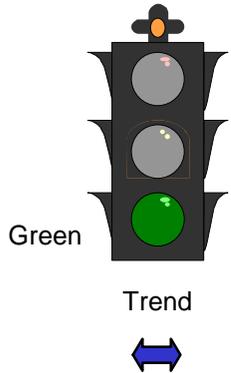
Modernization Partner Project Lead: Colleen Ward

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

Overall Status



- Reviewed Final Security Plan with FSA.
- FSA agreed to accept Security Plan. Accenture and Bearing Point agreed to update the missing information from NCS when it becomes available.
- Continuity of Operations and Disaster Recovery Plan require minor updates and then can be delivered to the client.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$123,937.84 |
| Contract Mod Amount(s) | \$0 |
| Total \$\$ on Current Contract | \$123,937.84 |

| Major Accomplishments Since Last Meeting |
|--|
| <ul style="list-style-type: none"> ■ Refined questions for NCS Pearson. ■ Updated Notification Process flow within Continuity of Support/Disaster Recovery Plan ■ Reviewed SAIG Security Plan with FSA on November 26b, 2002. |

| Upcoming Activities / Target Dates |
|---|
| <ul style="list-style-type: none"> ■ Deliver Continuity of Support / Disaster Recovery Plan – Dec 10 |

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|---|---|
| Task Order |  |  | Task Order deliverable has been accepted on time per the contract (Green) |
| Scope |  |  | <ul style="list-style-type: none"> Scope defined. FSA decided Continuity of Operations and Disaster Recovery should be combined into one document to make future maintenance simpler. FSA determined SAIG Enrollment not to be included in SAIG Security Plan. SAIG Enrollment will be covered as part of the CPS Security Plan. |
| Schedule |  |  | <ul style="list-style-type: none"> On schedule; delivered Security Plan with all available information included. |
| Cost |  |  | <ul style="list-style-type: none"> On budget |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



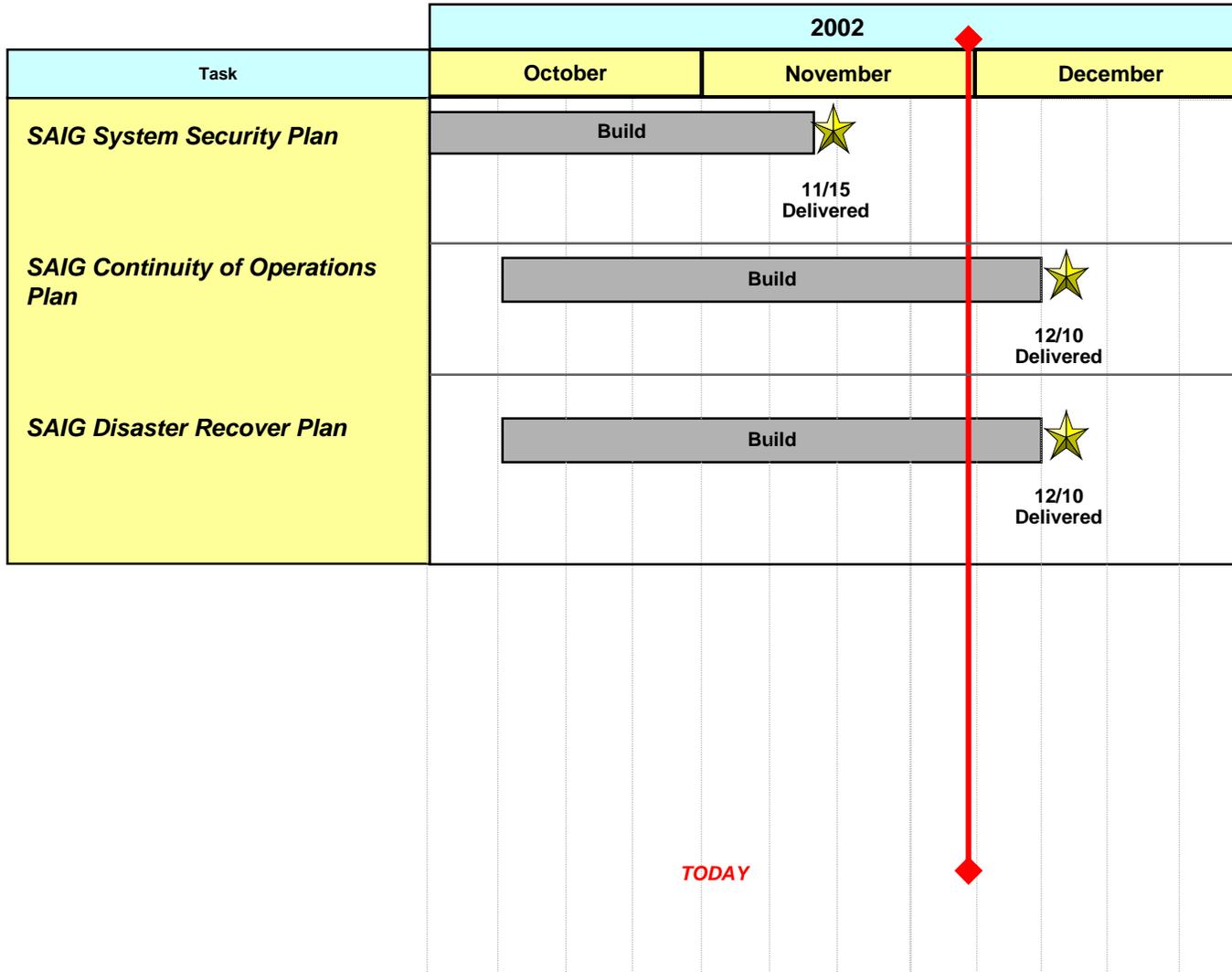
Worse



Same

* Per current plan

Integrated Timeline



Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|--|--|-----------------------------|-----------------------|------------------|-------------------------------|---------------|-----------------|---|
| Unclear if SAIG Security Documents requested by FSA, should include only SAIG Mailboxing or also include SAIG Enrollment | Content of Security, Continuity of Operations, and Disaster Recovery Plans to be delivered by under this Task Order. | SAIG Security Documentation | Operational | 10/01/2002 | 11/12/2002 | Closed | Urgent | Business Decision meeting on 11/12/02, Jeanne Saunders, Andy Boots and Gregory James met and agreed that SAIG Enrollment will remain part of CPS Security Plan. |
| | | | | | | | | |
| | | | | | | | | |

Deliverable Schedule for TO 108-Student Aid Internet Gateway (SAIG) System Security

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|---------------------------------|-------------------------------|--------------------------------------|-----------------------------|
| 108.1.1 | SAIG SystemSecurity Plan | 11/15/2002 | | |
| 108.1.2 | SAIG Disaster Recovery Plan | 12/20/2002 | | |
| 108.1.3 | SAIG Continuity of Support Plan | 12/20/2002 | | |



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TO 109 – E-Signature & E-Authentication Support

ITR: Paul Peck

FSA Project Sponsor: Stephen Hawald

FSA Project Lead: Neil Sattler

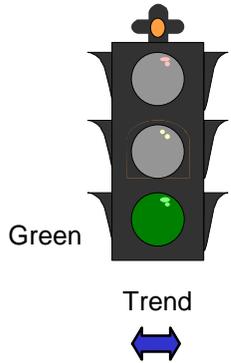
Modernization Partner Project Lead: Yateesh Katyal

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Government & Project Dependencies
- Deliverables Schedule

Overall Status



Technical and project management activities supplementing FSA support to Department of Education and E-Gov initiatives for aligning the FSA Electronic Signature initiatives with the President's Management Agenda.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|-----------------------------|
| IRB Approved Funding | N/A |
| Total \$\$ on Initial Contract | \$49,975.60 |
| Contract Mod Amount(s) | N/A |
| Total \$\$ on Current Contract | \$49,975.60 |

| <i>Major Accomplishments Since Last Meeting</i> |
|---|
| <ul style="list-style-type: none"> Assisted in the development of an alternate ED proposal memo to the E-Gov proposal. The alternate ED proposal is based on leveraging ED e-signature and e-authentication experience, ED infrastructure and ED vision. |

| <i>Upcoming Activities / Target Dates</i> |
|---|
| <ul style="list-style-type: none"> Review of ED e-authentication proposal. |

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|---|
| Task Order |  |  | <ul style="list-style-type: none"> Task order has been awarded. |
| Scope |  |  | <ul style="list-style-type: none"> Scope is defined and includes evaluating potential for additional e-Sign opportunities at FSA and alignment of FSA e-Sign initiatives with the President's Management Agenda e-Gov E-Authentication and E-Loans objectives. |
| Schedule |  |  | <ul style="list-style-type: none"> On Schedule. Deliverable 109.1.1, Project Management & Integration Support Report, (11/22/2002), revised at customer request to 01/07/2003. Deliverable 109.1.2, E-Signature and E-Authentication Innovations Report, 01/31/2003. |
| Cost |  |  | <ul style="list-style-type: none"> Tracking to budget. |



High Risk – Significantly impacts Project schedule/cost
 ex) 4+ weeks over schedule
 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
 ex) 2-4 weeks over schedule
 5-10% over cost



Low Risk – On schedule, on budget and no significant issues
 ex) 0-2 weeks over schedule
 0-5% over cost



Better



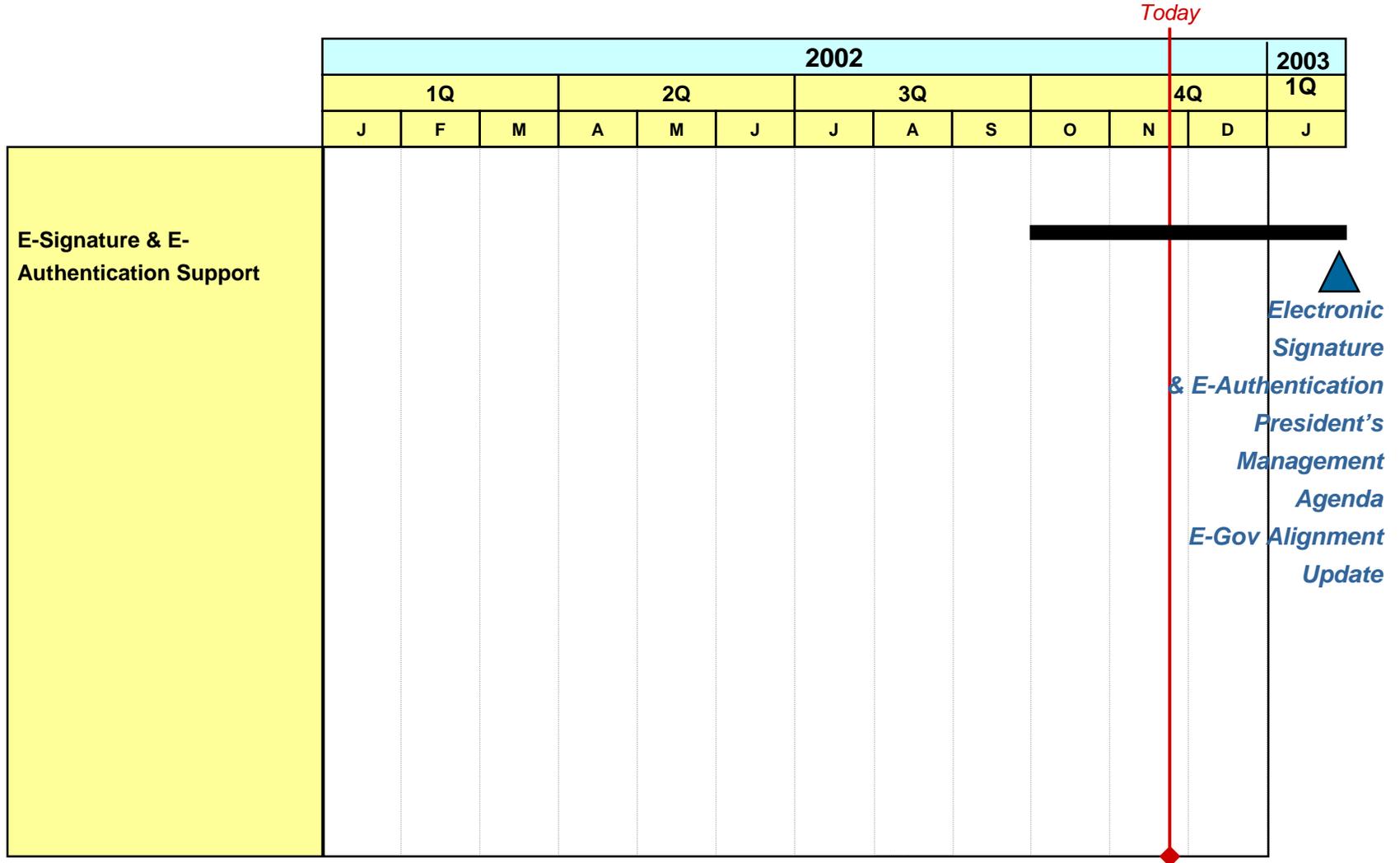
Worse



Same

* Per current plan

Integrated Timeline



Government & Program Dependencies

| <i>Dependency</i> | <i>On Point</i> | <i>Target Date</i> | <i>Impact on Cost and/or Schedule</i> | <i>Status Comments</i> |
|--|--|--------------------|---------------------------------------|--|
| E-Gov e-Authentication and e-Loans Direction | FSA CIO – Neil Sattler / Charlie Coleman | 11/06/2002 | N/A | Completed as scheduled. Updated the FSA Single Sign-On OMB Exhibit 300 for alignment with President's Management Agenda to E-Gov E-Authentication initiative. |
| | | | | |
| | | | | |
| | | | | |

Deliverable Schedule for TO 109 E-Signature & E-Authentication Support

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|--|-------------------------------|--------------------------------------|-----------------------------|
| 109.1.1 | Project Management & Integration Support Rpt | 11/22/2002 | | |
| 109.1.2 | E-Signature & E-Authentication Innovations Rpt | 1/31/2003 | | |



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TO 117 - EAI Core Architecture Release 4.0

ITR: Paul Peck

FSA Project Sponsor: Steve Hawald

FSA Project Lead: Ganesh Reddy

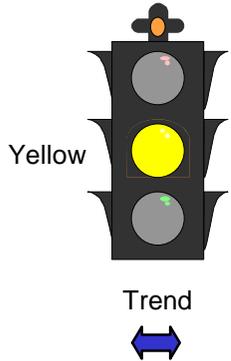
Modernization Partner Project Lead: Paul J. Peck

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Key Issues & Decisions
- Deliverables Schedule

Overall Status



The EAI team continues operations and support of ongoing EAI capabilities.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$599,991.15 |
| Contract Mod Amount(s) | \$0 |
| Total \$\$ on Current Contract | \$599,991.15 |

Major Accomplishments Since Last Meeting

- Enabled EAI connectivity to the new COD test environment.
- Continued to support the FAFSA Performance Testing effort.
- Successfully tested the connection pooling and channel exit enhancements.
- Completed interface testing for the new NSLDS to CPS file transfers.
- Completed the XML Schema for the new ISIR records.
- All TO 80 deliverables have been accepted.
- Resolved responsibility issue for upgrading software with CSC.

Upcoming Activities / Target Dates

- Continue to support FAFSA performance test.
- Finalize EAI infrastructure for FAFSA 7.0.
- Complete eZAudit design on 12/5.
- Relocation of HPV2 log files on 12/08.

Project Scorecard

| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> EAI Release 3.0 Task Order has been completed. EAI Release 4.0 Task Order is not yet awarded. |
| Scope |  |  | <ul style="list-style-type: none"> EAI Release 4.0 has not yet been awarded. |
| Schedule |  |  | <ul style="list-style-type: none"> On schedule. |
| Cost |  |  | <ul style="list-style-type: none"> Overall cost on track. |



High Risk – Significantly impacts Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues
ex) 2-4 weeks over schedule
5-10% over cost



Low Risk – On schedule, on budget and no significant issues
ex) 0-2 weeks over schedule
0-5% over cost



Better



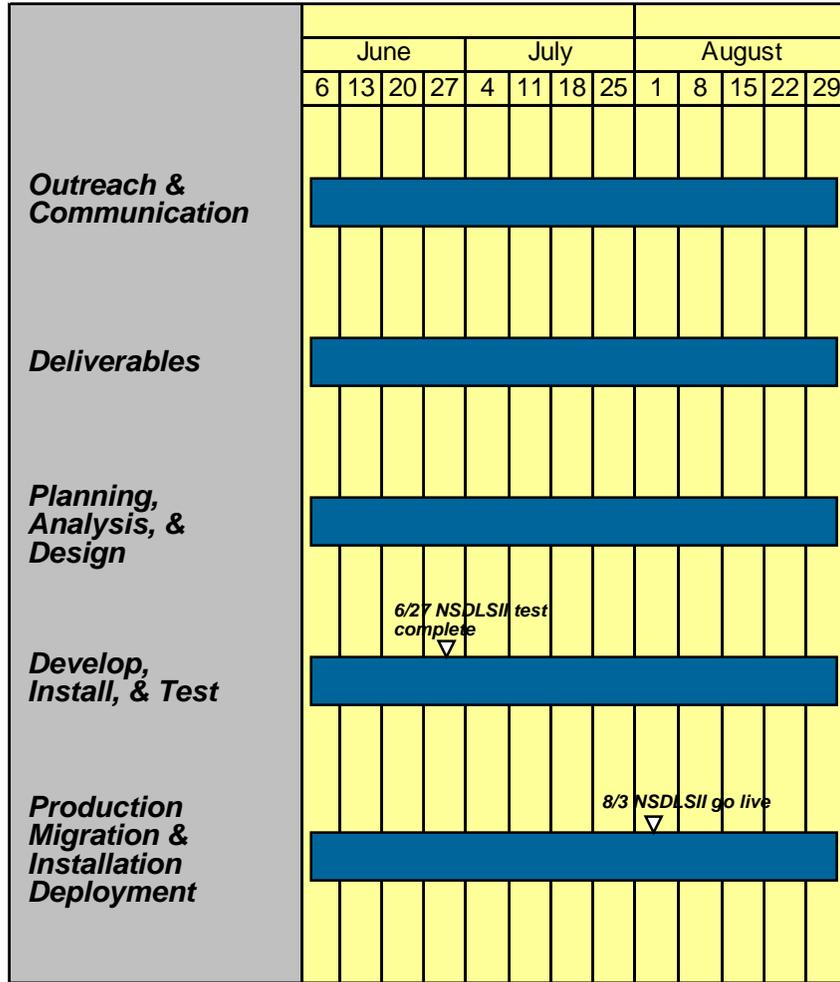
Worse



Same

* Per current plan

FY03 Integrated Timeline (cont'd)



| Status Legend | | | | | | | | | | | |
|---|-----------------------|---|--------------------------------------|---|-----------------------------------|---|-------------|---|-------------|---|----------|
|  | Management Checkpoint |  | High Risk – Major impact to schedule |  | Moderate Risk – Manageable impact |  | On Schedule |  | Not Started |  | Complete |

Major Risks

| <i>Risk Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Risk Category</i> | <i>Open Date</i> | <i>Status</i> | <i>Mitigating Actions</i> | <i>Severity</i> | <i>Probability</i> | <i>Level Of Control</i> |
|--|---|--------------------------|----------------------|------------------|---------------|-------------------------------------|-----------------|--------------------|-------------------------|
| Task Order 117 has not been awarded yet. | No tech arch support; FSA's current stove-piped systems will need to build system specific interfaces with newly modernized systems and vice versa-the cost of each individual interface will be substantially higher than the cost of utilizing the middleware technology; FSA continues with existing legacy systems and maintenance challenges; Restricts FSA's ability to meet business requirements of customers and mandates of electronic signature legislation. | EAI Team | Financial | 10/01/2002 | In-Progress | TO 117 proposal has been submitted. | High | Unlikely | None |

Key Issues & Decisions

| <i>Issue Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Issue Category</i> | <i>Open Date</i> | <i>Target Resolution Date</i> | <i>Status</i> | <i>Priority</i> | <i>Proposed/ Actual Resolution</i> |
|---|---|-----------------------------------|-----------------------|------------------|-------------------------------|---------------|-----------------|---|
| FAFSA CICS issue: When bad data is sent through the EAI bus it causes the CICS bridge for the Central Processing System (CPS) interface to stop processing data. | Minimal: It is very unlikely that ill-formed messages will come from the tested FAFSA application. | FAFSA, Students, FSA, NCS Pearson | Operational | 9/23/2002 | 11/25/2002 | In-progress | Medium | IBM has provided the fix and the ECM submitted to CSC. (VDCMP0000853) |
| The FSA SSO user request process is not giving EAI team members timely and accurate user ID access to the systems that EAI needs to support. | Potential impact to EAI development schedule. | EAI Development and Deployment | Operational | 11/15/2002 | 12/15/2002 | In-progress | Medium | EAI management met with FSA SSO management to improve this process. Planned another meeting to resolve any process deficiencies. |
| MQ Semaphore: Queue managers must be restarted whenever the software locks on a semaphore. | Minimal: No messages are lost, and interactive messages roll over to the other clustered server. | EAI users | Operational | 11/22/2002 | 12/15/2002 | In-Progress | Medium | IBM has provided parameter changes. EAI has submitted ECM to make changes in Test prior to production development. (VDCMP0000846) |

Deliverable Schedule for To 117 - EAI Release 4

| <i>Deliverable Number</i> | <i>Deliverable Name</i> | <i>Original Contract Date</i> | <i>Updated Current Contract Date</i> | <i>Actual Delivery Date</i> |
|---------------------------|--|-------------------------------|--------------------------------------|-----------------------------|
| 117.1.1 | EAI Operations Services Performance Report | 12/6/2002 | | |
| 117.1.2 | EAI Production Architecture Performance Report | 12/6/2002 | | |



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TO 118– ITA Release 4.0

ITR: Paul Peck

FSA Project Sponsor: Ganesh Reddy

FSA Project Lead: Ganesh Reddy

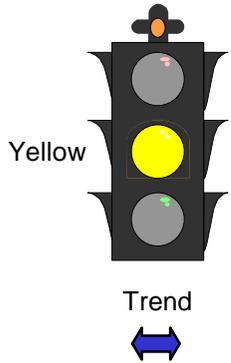
Modernization Partner Project Lead: Alex LeFur

November 27, 2002

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- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Deliverables Schedule

Overall Status



Task order 69 was completed.
Began work on TO 118.

| <i>Project Funding</i> | <i>Dollar Amount</i> |
|--------------------------------|----------------------|
| IRB Approved Funding | \$0 |
| Total \$\$ on Initial Contract | \$674,948.99 |
| Contract Mod Amount(s) | \$0 |
| Total \$\$ on Current Contract | \$674,948.99 |

Major Accomplishments Since Last Meeting

- Continued to provide content and Interwoven support to Students and Financial Partners Portals applications.
- Completed FAFSA Performance Test Cycles 13 and 14 on time and on budget.
- Summarized and published test results for FAFSA Performance Test Cycle 13 to ITA Performance Test web site.
- Presented a summary of the Autonomy product suite to Financial Partners.
- Continued to support FAFSA in production.
- Worked on troubleshooting Schools Portal production issue with CSC and the operations team.
- 69.1.5 ITA Build & Test report was accepted.
- 69.3.1 Technical Architectural Small Application Services report was accepted.

Upcoming Activities / Target Dates

- Complete Performance Test Cycles 15,16,17, and 18.
- Submit Architectural Services Report on 12/06.

Project Scorecard

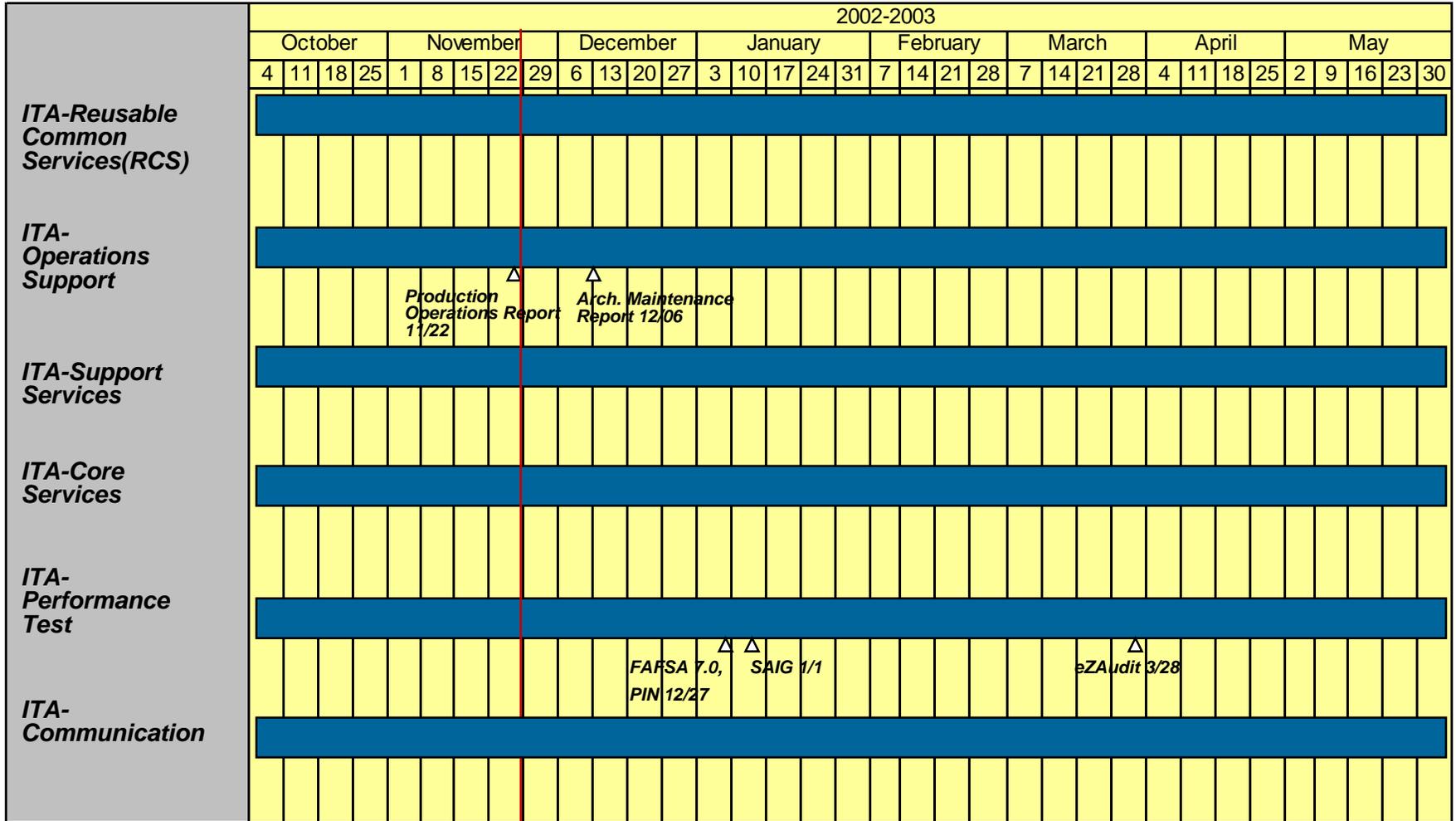
| Category | Status | Trend | Status Comments |
|------------|--|--|--|
| Task Order |  |  | <ul style="list-style-type: none"> •ITA R3.0 has been completed. •ITA R4.0 has not been awarded. •ITA R4.0 proposal has been submitted. |
| Scope |  |  | <ul style="list-style-type: none"> •ITA R4.0 proposed scope approved by the IRB. |
| Schedule |  |  | <ul style="list-style-type: none"> •All tasks are on schedule. |
| Cost |  |  | <ul style="list-style-type: none"> •Contract costs are on target. |

| | | |
|---|---|--|
|  High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost |  Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost |  Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost |
|---|---|--|

| | | |
|---|---|---|
|  |  |  |
| Better | Worse | Same |

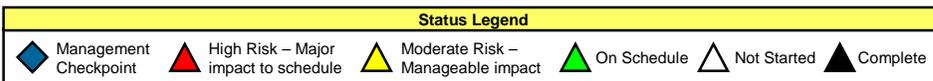
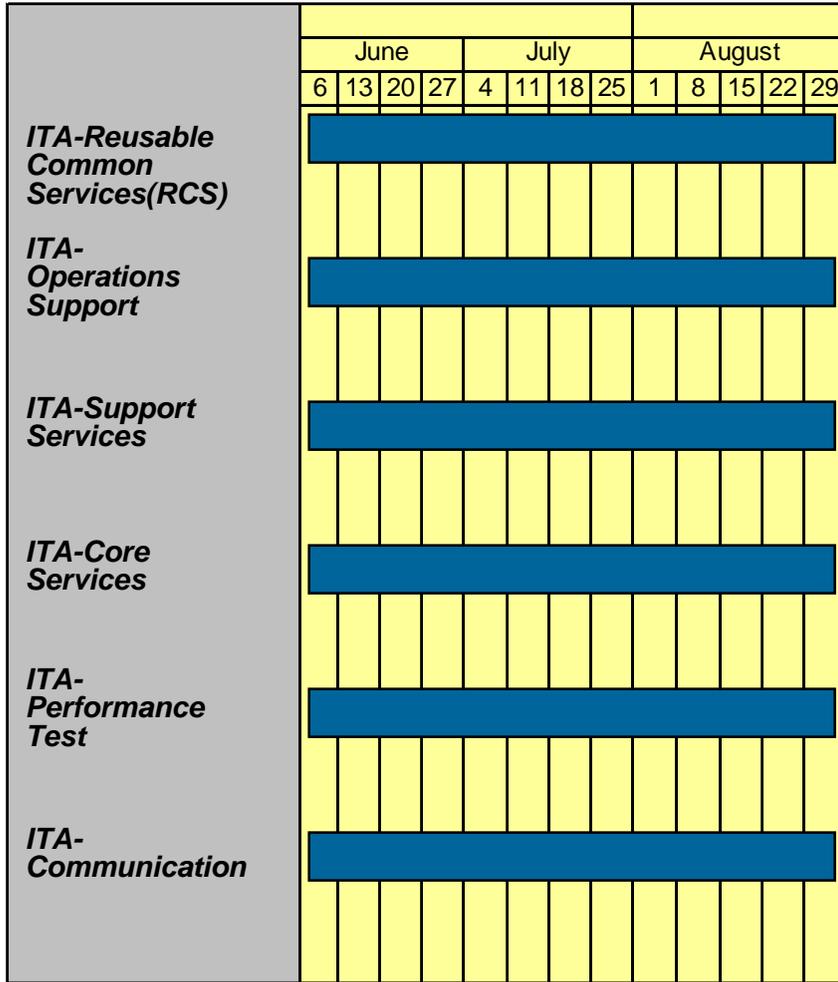
* Per current plan

Integrated Timeline



| Status Legend | | | | | | | | | | | |
|---------------|-----------------------|--|--------------------------------------|--|-----------------------------------|--|-------------|--|-------------|--|----------|
| | Management Checkpoint | | High Risk – Major impact to schedule | | Moderate Risk – Manageable impact | | On Schedule | | Not Started | | Complete |

Integrated Timeline



Major Risks

| <i>Risk Description</i> | <i>Impacts</i> | <i>Dependent Parties</i> | <i>Risk Category</i> | <i>Open Date</i> | <i>Status</i> | <i>Mitigating Actions</i> | <i>Severity</i> | <i>Probability</i> | <i>Level Of Control</i> |
|--|--|--------------------------|----------------------|------------------|---------------|-------------------------------------|-----------------|--------------------|-------------------------|
| Task Order 118 has not been awarded yet. | No tech arch support to application teams (no performance testing, no product SME expertise, no architecture expertise); Drastically increases risk of applications going to production; FSA continues with legacy interface systems and maintenance challenges; Restricts ability of FSA to meet business requirements of customers and mandates of electronic signature legislation. | ITA Team | Financial | 10/01/2002 | In-Progress | TO 118 proposal has been submitted. | High | Unlikely | None |