

## **TO 70 - eCampus Based**

**ITR: Katie Crowley**

**FSA Project Sponsor:**

**FSA Project Lead: Milton Thomas**

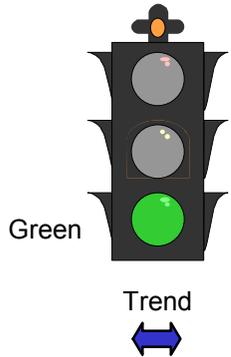
**Modernization Partner Project Lead: Kerry Trahan**

**March 29, 2002**

# Discussion Agenda

- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Deliverables Schedule

# Overall Status



The eCB project is in the final stages of User Acceptance testing. Preparation activities for deployment of Release 2 are underway.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$3,010,000 (FY01) \$1,000,000 (FY02)
Total \$\$ on Initial Contract	\$300,000
Contract Mod Amount(s)	\$2,093,646.69 (Mod 1) \$285,973.16 (Mod 2) \$(285,973.16) (Mod 3) \$(.40) (Mod 4) \$645,941.90 (Mod 5) \$403,979.98 (Mod 6)
Total \$\$ on Current Contract	\$3,443,568

## *Major Accomplishments Since Last Meeting*

- UAT testing began on Tuesday, March 5. 3 passes of UAT have been executed by a combination of eCB and INDUS staff members.
- Performance Testing was executed using Load Runner automated software. The test ran 250 users for close to 3 hours with a 100% pass rate, 0 errors and 0 failed transactions. Testing completed March 21.
- User Release 1 Regression Testing completed with 0 SIRs on March 21.
- PRR planning sessions have begun. Draft VDC Roadmap materials have been distributed to the VDC.
- Deliverables 70.2.1, 70.2.2, and 70.2.3 were submitted on 3/27

## *Upcoming Activities / Target Dates*

- Fix critical and major SIRs from UAT. Average SIRs reviewed on a case-by-case basis.
- Conduct final PRR.
- Submit deliverables 70.1.10 and 70.1.12.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task order has been approved and is in place.</li> <li>The Contract Mod has been approved and awarded.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Project scope is defined and followed. Requirements changes are reviewed by a Change Control Board that meets weekly.</li> <li>Several open scope issues have been closed; agreed to add to modified contract. Agreed that scope issues would be escalated to a committee of Schools Channel management, COTR, and Mod Partner management. Mod Partner must conduct impact assessment of requested scope change and present to SFA. SFA may choose to include out-of-scope items, and will mod contract accordingly.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Additional testing activities may impact schedule.</li> <li>The schedule is monitored and reviewed by a committee consisting of Jane Holman, Carol Seifert, Richard Coppage, Mark Polanskas, Milton Thomas, Elisabeth Schmidt, and Carrie Marks. All decisions made regarding the schedule are reviewed by this committee.</li> <li>UAT Pass 3 completed on April 1. Critical and Major SIRs will be fixed prior to code freeze.</li> </ul>
Cost			
Operations			<ul style="list-style-type: none"> <li>Transition of Release 1 Operations responsibilities to Operations Contractor, INDUS Corp., are complete and they have assumed Operations responsibilities. All necessary information and documentation was provided to INDUS.</li> <li>Indus is working to get VDC connectivity for production operations.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
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Low Risk – On schedule, on budget and no significant issues  
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Worse



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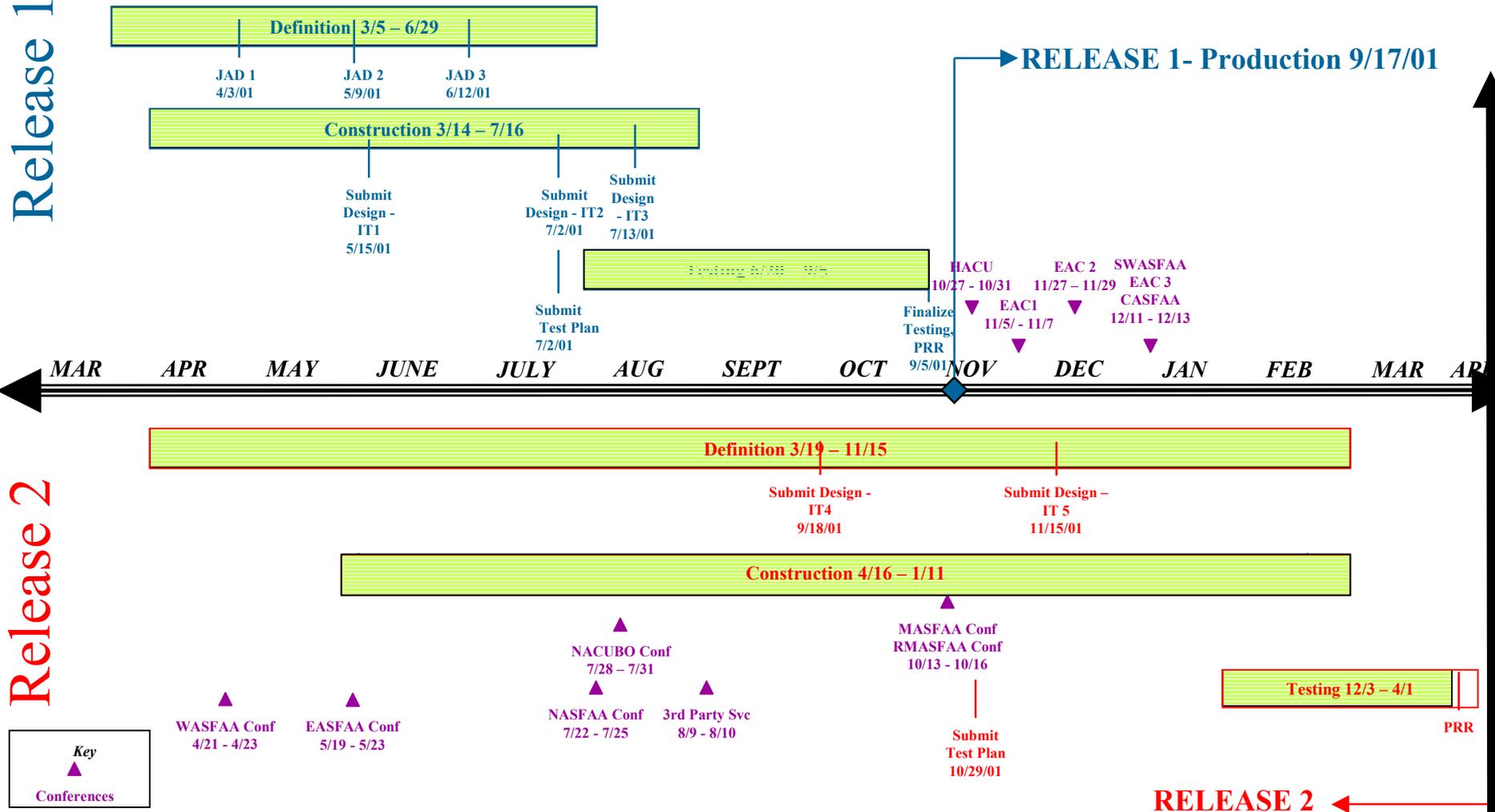


# Integrated Timeline

Current Date: 4/1/02

Release 1

Release 2



# Major Risks

<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact</i>	<i>Status</i>
INDUS does not have VDC connectivity for production.	Milton Thomas, Theresa Urban	<ul style="list-style-type: none"> <li>Harrison Bannister, eCB's CIO IT Services Rep, is currently assisting INDUS and the eCB team in granting VDC access for INDUS.</li> <li>In addition, Harrison is assisting with getting the necessary security clearance and VDC id's for INDUS and UAL staff</li> </ul>		<ul style="list-style-type: none"> <li>A T1 line has been established for INDUS, and they are actively working to establish full connectivity to the VDC.</li> </ul>
INDUS' Simulated Production Environment is not yet operational. There is no environment readily available for INDUS to recreate reported production issues.	Milton Thomas, Theresa Urban	<ul style="list-style-type: none"> <li>INDUS has created a local environment to work potential production issues and conduct Release 2 testing activities.</li> </ul>		<ul style="list-style-type: none"> <li>Risk is Closed.</li> </ul>
Having Two Application Servers running at once caused the website to become inaccessible. Currently the production application does not run on both servers. In the event the functioning Application Server were to fail, the failover would have to be performed manually.	Steve Jarboe, Josh Stauffer, Rob Shina, Joe Hala, Will Brownlow	<ul style="list-style-type: none"> <li>The issue lies with the use of the deprecated putValue, getValue, and removeValue methods. These methods were replaced by the setAttribute, getAttribute, and removeAttribute methods in Java 2.2. Will Brownlow of ITA globally replaced the Value with the Attribute methods.</li> <li>A special Testing environment was established to recreate this situation. The root cause was isolated and Beacon performed the fix. The two Application servers are now concurrently running in the designated test environment. This fix will also solve the issue in production once the code is migrated to the Production Environment.</li> </ul>		<ul style="list-style-type: none"> <li>Risk is Closed</li> </ul>

# Major Risks (contd.)

<b>Risk</b>	<b>On Point</b>	<b>Mitigating Actions</b>	<b>Impact</b>	<b>Status</b>
PIN Site Production environment reached capacity and did not have enough hardware to support peak volumes. Hardware was pulled from the test environment as backup.	Kelly Sweet Josh Stauffer Rob Shina	<ul style="list-style-type: none"> <li>▪ The PIN site test environment being down has affected Release 2 testing since our login feature utilizes the PIN site.</li> <li>▪ Beacon created a workaround by disabling login code that allowed Release 2 testing to continue</li> <li>▪ Release 1 Ed Regression testing was delayed since all functionality is driven by user profiles at login</li> </ul>		<ul style="list-style-type: none"> <li>▪ Risk is Closed.</li> </ul>
Requirements lack standardized formats, identifiers and specifics.	Carrie Marks, Milton Thomas	<ul style="list-style-type: none"> <li>▪ Release 1 Requirements were revised and resubmitted per IVV comments.</li> <li>▪ Address vague or general requirements in Change Control Board for clarification.</li> <li>▪ Log future enhancements for Maintenance Contractor.</li> </ul>		<p>Requirements overhaul is out of scope. Requirements critical to design and development decisions are discussed weekly in Change Control Board Meeting.</p> <ul style="list-style-type: none"> <li>▪ Risk is Inactive.</li> </ul>
Disaster Recover Plan not in place and Tested	INDUS	<ul style="list-style-type: none"> <li>▪ Development and Testing will Occur in accordance with the Corrective Action Plan developed in response to <i>IG Audit, ED-OIG/A11-A0009, Nov. 28, 2001.</i></li> <li>▪ Corrective Action Plan has been submitted to SFA-CIO.</li> </ul>		<ul style="list-style-type: none"> <li>▪ Risk is Closed.</li> </ul>
Release 2 Development was behind Schedule.	Carrie Marks, Juan Cano	<ul style="list-style-type: none"> <li>▪ Development and Testing will extend through early March. Release 2 planned for March.</li> <li>▪ Tentative awards will be generated using the CB mainframe.</li> </ul>		<ul style="list-style-type: none"> <li>▪ Risk is Closed.</li> </ul>

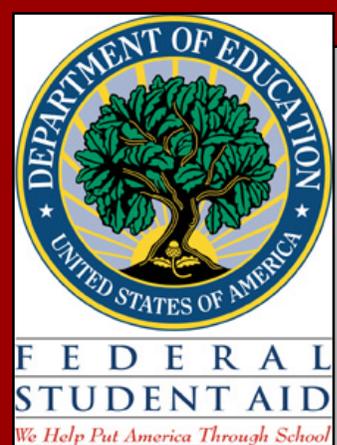
# Major Risks – Additional FSA Development Costs



<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact</i>	<i>Status</i>
Separate stress test environment requirement at VDC vs. doing stress testing in test environment. June 2001 FY02 estimate of \$175,000.	Dale Duncan, Mark Polanskas	<ul style="list-style-type: none"> <li>It appears that the charge back for environments next year might be spread evenly across planned projects. This is a change and would result in a charge to the project that was not expected in the planning.</li> </ul>		<ul style="list-style-type: none"> <li>Risk is Closed</li> </ul>
Login Costs - \$54,740 paid from FY01 funds.	David Marr, Jane Holman	<ul style="list-style-type: none"> <li>SFA has allocated funding to cover the costs. Data on Modernization Partner costs has been collected and given to Channel for review.</li> </ul>		<ul style="list-style-type: none"> <li>Risk is Closed</li> </ul>

## *Deliverable Schedule for TO 70-R2 E-Campused-Based System*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
70.1.01	Project Schedule and Resource Assignments	7/2/2001		7/2/2001
70.1.02	Detail Design Document-Iteration I	7/2/2001		7/2/2001
70.1.03	Detail Design Document-Iteration II	7/2/2001		7/2/2001
70.1.04	Detail Design Document-Iteration III	7/13/2001		7/13/2001
70.1.05	Detail Design Document-Iteration IV	8/22/2001	9/17/2001	9/18/2001
70.1.06	Detail Design Document-Iteration V	11/15/2001		11/15/2001
70.1.07	Test Plan for FISAP Web Pages	7/2/2001		7/2/2001
70.1.08	Test Plan for Admin, Batch, and Database Components	10/15/2001	10/31/2001	10/31/2001
70.1.09	Developed, Tested, and Accepted Solution including source, object, and execution code for FISAP Web Pages	9/17/2001		10/4/2001
70.1.10	Developed, Tested, and Accepted Solution including source, object, and execution code for Admin, Batch, and Database Components (Optional)	4/3/2002		
70.1.11	Testing Analysis Report for FISAP Web Pages	9/17/2001		9/19/2001
70.1.12	Testing Analysis Report for Admin, Batch, and Database Components (Optional)	4/3/2002		
70.2.1	Operations CloseOut Report	3/27/2002		
70.2.2	Help Desk Request Data	3/27/2002		
70.2.3	eCB Transition to Operations	3/27/2002		
70.2.4	Developed, Tested & Accepted Solution	3/27/2002		



## **77 WO 2- Common Origination & Disbursement (COD)**

**ITR: Katie Crowley**

**FSA Project Sponsor: Kay Jacks**

**FSA Project Lead: Rosemary Beavers**

**Modernization Partner Project Lead: Chris Merrill**

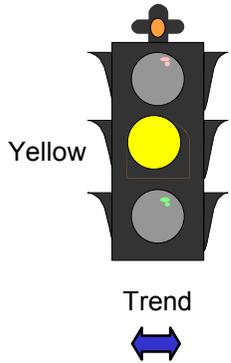
**March 29, 2002**



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# Overall Status



The overall project status remains yellow due to delays in completing systems development. Deployment dates have been revised to 4/29 and 5/28 for Release 1.0 and 1.1 respectively. FMS and Edits were delivered to UAT on 2/23. Development is still outstanding for Web, Correspondence and Reports. UAT successfully restarted in Columbus on 2/19. IST Cycle 1 restarted on 2/25. UAT & IST testing continues.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	Share in Savings
Total \$\$ on Initial Contract	Share in Savings
Contract Mod Amount(s)	Share in Savings
Total \$\$ on Current Contract	Share in Savings

<b>Major Accomplishments Since Last Meeting</b>
<ul style="list-style-type: none"> <li>■ Testing Complete for School File, Section 508 and CPS.</li> </ul>

<b>Upcoming Activities / Target Dates</b>
<ul style="list-style-type: none"> <li>■ Release 1.0 / April 29<sup>st</sup>, 2002</li> <li>■ Release 1.1 / May 28<sup>th</sup>, 2002</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Contract in place</li> <li>Negotiations with sub contractors continue on schedule</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Scope of Work is clearly defined and well understood by all members of the team</li> <li>Change Control Board (CCB) has become operational and continues to monitor change requests.</li> <li>High Volume of change control requests continues to be a matter of concern, and receives close management attention. (140 Approved Items in Change Control for Release 1.0- Unsure if this is a really a scope issue or a requirements stability issue)</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Significant Risk in Testing &amp; Delivery continues to be a concern</li> <li>UAT &amp; IST continues with FSA participation in Columbus, GA and DC (respectively):</li> <li>Release Dates have been adjusted with the concurrence of FSA senior leadership</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Shared in Results Contract</li> </ul>



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ex) 4+ weeks over schedule  
10% over cost



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Better



Worse

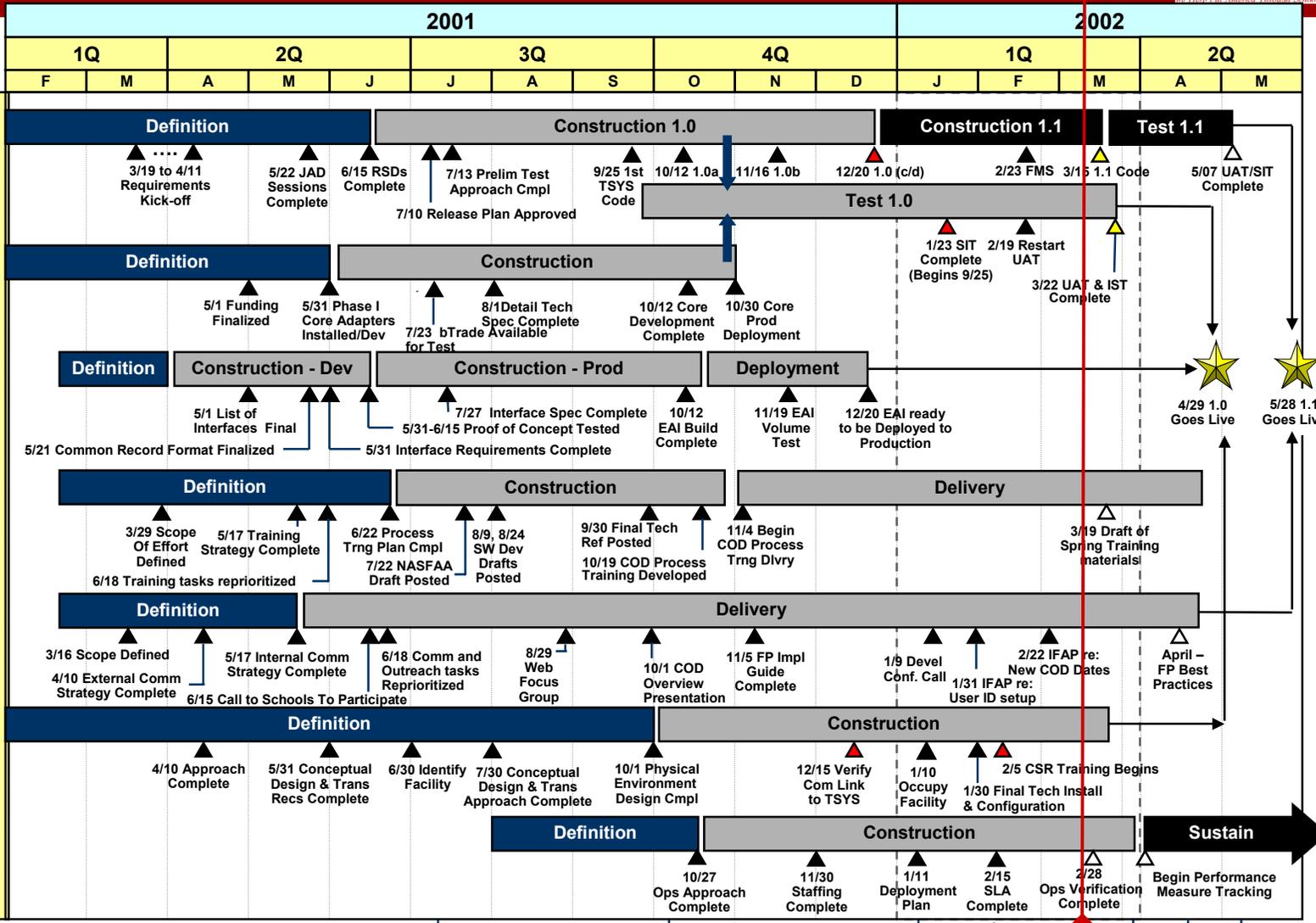


Same

\* Per current plan



# Integrated Timeline



**Status Legend**

High Risk – Major impact to schedule	Moderate Risk – Manageable impact	On Schedule	Not Started	Complete
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- 7/10 Pre-Build Go/No-go Checkpoint
- 10/05 SIT Checkpoint
- 1/10 Pre-Prod Checkpoint
- 2/7 Pre-UAT Checkpoint
- 3/8 Mid-UAT Checkpoint
- March Final PRR
- 3/8 Mid-UAT
- May Final 1.1 PRR

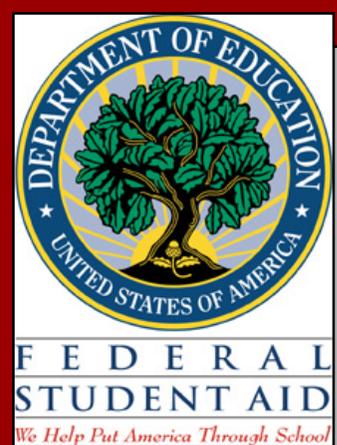
# Major Risks

<b>Risk</b>	<b>On Point</b>	<b>Mitigating Actions</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status</b>
<p><b>Early Adoption of COD</b> Few or no schools adopt the COD platform for 02-03</p>	<p>Sandy Whitmire  Kitty Wooley  James Crown</p>	<ul style="list-style-type: none"> <li>▪ Focus on key early adopters to ensure they are making progress toward COD</li> <li>▪ Work with key software vendors to ensure they remain on schedule with necessary software enhancements</li> <li>▪ Continue communication and outreach efforts to reinforce the benefits of COD</li> </ul>	<ul style="list-style-type: none"> <li>▪ Depends on the size of the school</li> </ul>	<ul style="list-style-type: none"> <li>▪ Initial list of 600+ Full Participants is in review, number likely to drop due to Data Tel</li> <li>▪ Planning for implementation activities</li> </ul>
<p><b>COD Development</b> COD software and technical infrastructure are not ready for 4/01/02 release</p>	<p>Chris Merrill</p>	<ul style="list-style-type: none"> <li>▪ Maintain aggressive control over critical path development and testing activities to minimize risk of schedule slippage</li> <li>▪ Work closely with TSYS and EAI development teams to implement progress monitoring tools to quickly identify potential issues</li> <li>▪ Maintain tight scope control through change / configuration management tools and processes</li> </ul>	<ul style="list-style-type: none"> <li>▪ Could delay release or impact functionality of the released version.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Release Plan approved</li> <li>▪ Schedule revised to address testing requirements</li> <li>▪ Change control in place</li> <li>▪ Contingency approach in final review</li> </ul>
<p><b>Test Execution</b> Sufficient Time to complete UAT/IST prior to Launch</p>	<p>Bryn Reese  Denise Merchant  Lisa DiCarlo</p>	<ul style="list-style-type: none"> <li>▪ Added Staff, increased overtime</li> <li>▪ Pulled in functional experts to increase rigor of UAT scripts</li> <li>▪ Leveraging experienced third party in creation of IST test plan</li> </ul>	<ul style="list-style-type: none"> <li>▪ Failure to achieve Test Execution Schedule, and FSA signoff will result in failure to achieve release dates.</li> </ul>	<ul style="list-style-type: none"> <li>▪ UAT underway (restart 2/19)</li> <li>▪ IST underway (Cycle 1 restart on 2/25/02)</li> </ul>



# Government & Program Dependencies

<b>Dependency</b>	<b>On Point</b>	<b>Target Date</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status Comments</b>
Completion of work by critical external parties (including FMS/GAPS, EAI, Legacy Interfaces, Data clean-up)	Chris Merrill	<ul style="list-style-type: none"> <li>▪ 4/01/02 (R 1.0)</li> <li>▪ 5/15/02 (R 1.1)</li> </ul>	<ul style="list-style-type: none"> <li>▪ Significant</li> </ul>	<ul style="list-style-type: none"> <li>▪ Trading Partner Agreements in place</li> <li>▪ FMS Requirements complete</li> <li>▪ Other activities are underway and on track</li> <li>▪ Contingency Planning Underway</li> <li>▪ On-going communication with Dependency Owners</li> </ul>



## **77 WO3 – Direct Loan eServicing**

**ITR: Martin Renwick**

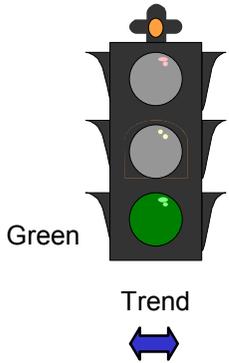
**FSA Project Sponsor: Sybil Phillips**

**FSA Project Lead: Dan Hayward**

**Modernization Partner Project Lead: Karl Augenstein**

**March 29, 2002**

# Overall Status



EBPP/EC (Direct) was implemented 3/22-3/23. First Live Batch issues are being monitored and resolved.

Department of Education Test reviews are in progress for eCRM.

Build activities are in progress for the Aggregator Model, Self-Service and CSR Web Access.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	SIS
Total \$\$ on Initial Contract	SIS
Contract Mod Amount(s)	SIS
Total \$\$ on Current Contract	SIS

## **Major Accomplishments Since Last Meeting**

### **eCRM**

- Held test reviews with FSA.
- Held Train-the-Trainers at DLSCs in Bakersfield and Utica.

### **EBPP/EC**

- JAD Session held on Thursday, 3/28 for open issues. Agreed upon proposed solution for 10/12 FLB issues.
- Facilitated meeting with CheckFree, Bank of America, Department of Education, and Department of Treasury to discuss Bill Payment functionality for the Aggregator model.
- Began testing for the Aggregator model.
- Submitted all security forms for CSR Web Access.

## **Upcoming Activities / Target Dates**

### **eCRM**

- Hold Training Session for Support and Management staff. L. Jackson and R. Whittington are attending the session in Utica.
- Complete Borrower Demographics Conversion. Kick-off Borrower Contacts Conversion.
- Finalize date for Production Walkthrough (tentatively 4/10).
- Finalize date for Production Readiness Review (tentatively 4/12).
- Schedule pre-PRR for the week of 4/1.

### **EBPP/EC**

- Facilitate additional JAD Session for remaining issues on 4/4.
- Hold weekly communications meeting for EBPP/EC.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order was awarded on November 1, 2001</li> </ul>
Scope			<ul style="list-style-type: none"> <li>EBPP/EC: All open issues at time of implementation categorized as FLB or new DMRs. JAD session held on 3/29.</li> <li>CRM: The scope continues to include the CSRs within the DLSC Borrower Services and Loan Counseling Departments responsible for handling inbound calls. 27 change control requests have been managed through the existing process.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>EBPP/EC: The EBPP/EC Pilot Transition to Production date went into production 3/22. The remaining components (Aggregator, Self-Service, CSR Web Access) are slated for a 5/10 implementation.</li> <li>CRM: The Pilot begin date is 4/15. Remaining deployment scheduled to begin May 13. The code build for performance test and conversion occurred on 3/15 with the conversion start date planned for 3/18.</li> </ul>
Cost			



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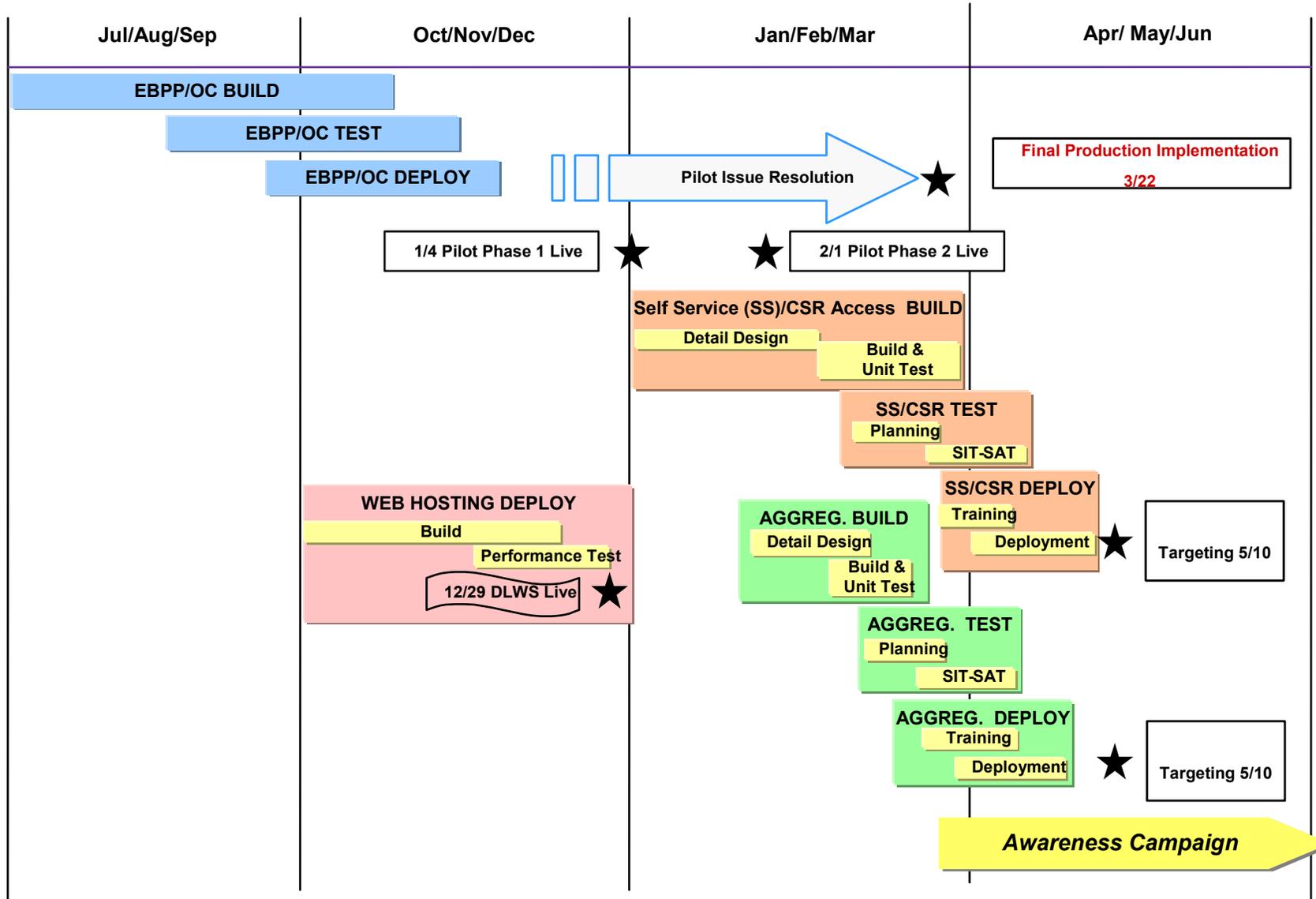
Worse



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\* Per current plan

# EBPP/EC Integrated Timeline

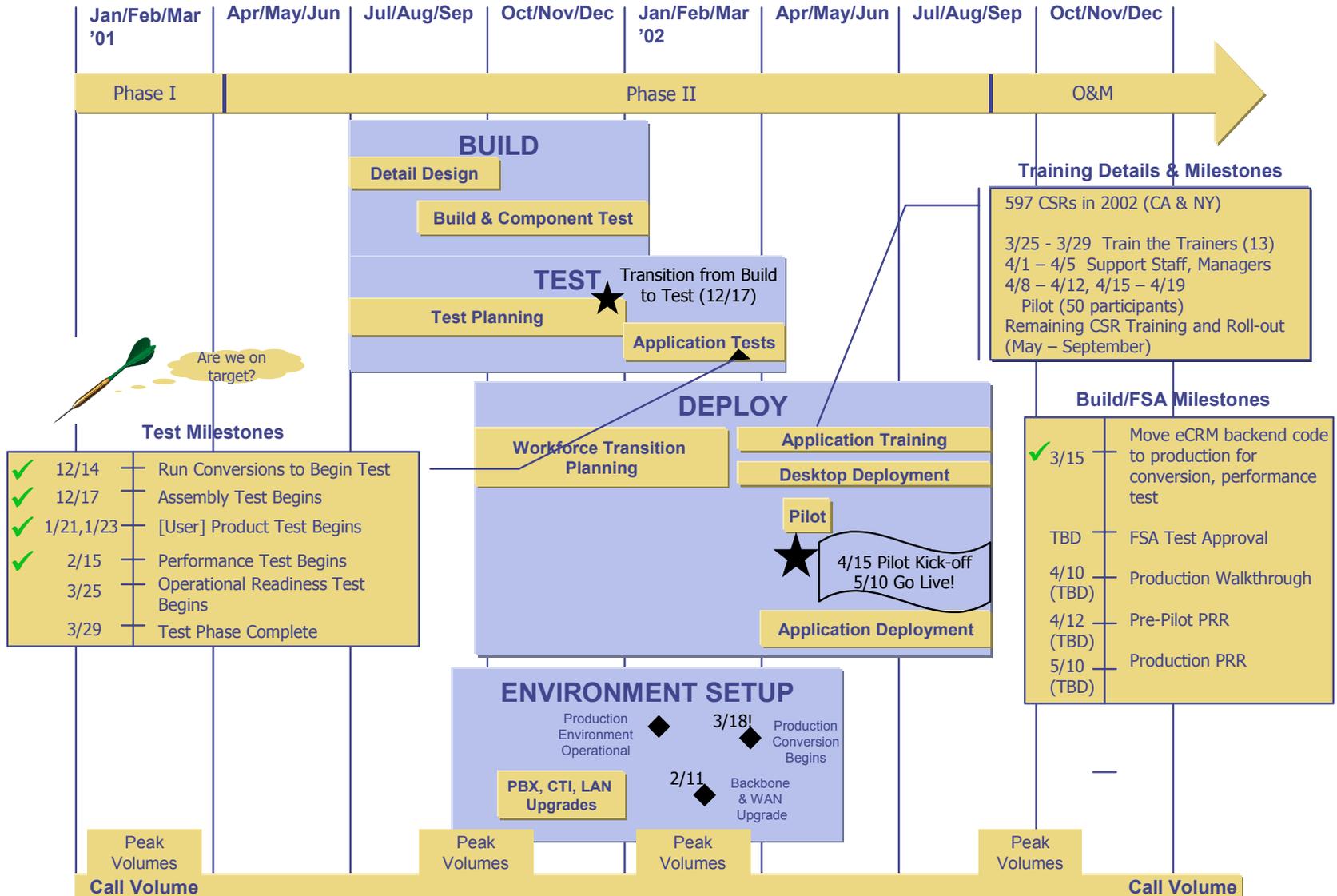




# EBPP/EC Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
Need to establish Aggregator relationship.	D. Hayward, K. Augenstein	2/15/02	Risk to May 10 implementation of EBPP/EC – Aggregator Model	<ul style="list-style-type: none"> <li>▪ Brett Smith (Treasury/FMS) agreed they will provide services. Pricing and terms established with BofA and Treasury</li> <li>▪ Brett Smith drafting amendment to existing lockbox contract. Still need signatures.</li> </ul>
Need approval from Policy and OGC on the Aggregator and Self-Service approach/designs.	D. Hayward, K. Augenstein	2/22/02	Risk to May 10 implementations of EBPP/EC – Aggregator Model and Self-Service	<ul style="list-style-type: none"> <li>▪ Final designs were reviewed with FSA, Policy, and OGC on 2/20/2002. Comments on DDDs received on 3/4. Response sent on 3/11. Designs finalized on 3/29 (last deadline for comments, none received).</li> <li>▪ Litigation meeting held 2/27 to review what is being captured as part of Web Self-Service. Received OGC approval.</li> <li>▪ Preliminary OGC approval on Aggregator received on 3/4.</li> </ul>

# eCRM Integrated Timeline



# eCRM Test Status

- **Assembly Test      99%**
  - 88% of test results reviewed with FSA
    - Conference Call to schedule remaining reviews held on 3/25 at 10am
  - 275 Total SIRs written
    - 270 Closed
    - 3 in Regression Test
    - 2 in Development
  
- **Product Test      97%**
  - 55% of test results reviewed with FSA
  - 55 Total SIRs written
    - 39 Closed
    - 7 in Regression Test
    - 9 in Development
  
- **User Product Test    98%**
  - 139 Total SIRs written
    - 97 Closed
    - 24 in Regression Test
    - 18 in Development
  
- **Performance Test**
  - Began 3/17/2002
  - 40% of test executed, 22% verified
  - 11 Total SIRs written
    - 4 Closed
    - 7 in Development

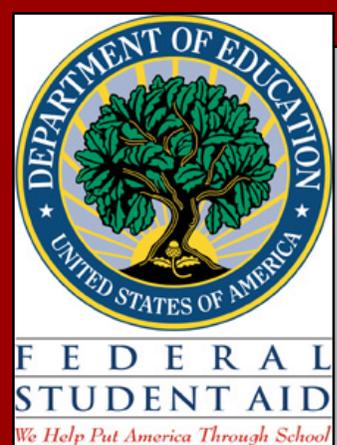


# eCRM Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
DECISION: Pilot will begin on April 15 instead of April 1. Delay will accommodate regression testing of outstanding SIRs, completion of testing, and training requirements.	K. Augenstein M. Brady	CLOSED		<ul style="list-style-type: none"> <li>▪ Focus of user testing on regression of SIRs.</li> <li>▪ Data Conversion kicked off on 3/19.</li> <li>▪ Successful backend build occurred 3/15. Follow-on scheduled for 4/12.</li> <li>▪ Execution of CSR roll-out (post-Pilot) will begin 5/13 instead of 4/29.</li> </ul>

# eCRM Major Risks

<b>Risk</b>	<b>On Point</b>	<b>Mitigating Actions</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status</b>
Significant amount of DLSS development in progress.	H. Stevens K. Trahan R. Wenner D. Brady	<ul style="list-style-type: none"> <li>▪ Holding weekly coordination meetings with the DLSS contractor to discuss upcoming system changes and strategies for module and resource contention. Create integrated development schedule.</li> </ul>		<ul style="list-style-type: none"> <li>▪ Coordinated code merges and regression testing for eCRM backend, EBPP/EC and R3 implementations.</li> </ul>
Coordination of involvement of appropriate FSA staff  (Presents a risk to all of eServicing – EBPP/EC, SS, Aggregator, CSR, eCRM)	K. Augenstein K. Trahan H. Stevens	<ul style="list-style-type: none"> <li>▪ Received sign-off on High Level Requirements and Design document.</li> <li>▪ Delivered, walked through and responded to comments on all eServicing designs.</li> <li>▪ Holding weekly deployment meetings with S. Smith, C. Power.</li> <li>▪ Presented 3 IPRs to FSA. FSA Involvement dates proposed at 2/14 IPR.</li> <li>▪ Delivered test plans and scripts to FSA.</li> <li>▪ Held regular training status meetings.</li> <li>▪ Presented “hands on” walkthrough of the eCRM application to FSA.</li> </ul>		<ul style="list-style-type: none"> <li>▪ Review of test results for eCRM in progress.</li> <li>▪ FSA personnel attending DLSC training for eCRM the week of 4/1.</li> </ul>



## **TO 91 – DMCS Replacement**

**ITR: Martin Renwick**

**FSA Project Sponsor: Sybil Phillips**

**FSA Project Lead: Gary Hopkins**

**Modernization Partner Project Lead: Jacqueline Dufort**

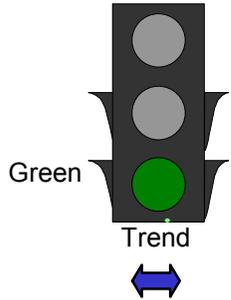
**March 29, 2002**



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# Overall Status



<i><b>Project Funding</b></i>	<i><b>Dollar Amount</b></i>
IRB Approved Funding	\$2,265,000
Total \$\$ on Initial Contract	\$842,393.88
Contract Mod Amount(s)	\$1,421,142.36 (Mod 1)
Total \$\$ on Current Contract	\$2,263,536.10

## ***Major Accomplishments Since Last Meeting***

- Attended National Council of Higher Education Loan Programs Debt Management Conference (NCHHELP) in Frisco, Texas.
- Substantially completed Statement of Work with Raytheon in order for them to assist with the next Phase of the project.
- Conducted “As Is” process flow meetings with FSA SMEs to confirm their accuracy. In addition, continued researching and documenting Collections processes. These detailed process maps will be used to define the business scenarios that will be executed during the upcoming Conference Room Pilot.
- Continued discussions on aligning the DMCS Replacement project with the Common Servicing for Borrowers Vision.
- Began discussions on aligning with the Consistent Answers Vision.
- Prepare to travel to Raytheon site to document DMCS bus. rules/requirements.

## ***Upcoming Activities / Target Dates***

- Begin working with Raytheon (in Falls Church) in order to define detailed business requirements.
- Continue to research and document Collections “As-Is” processes in order to define business scenarios that will be executed during the upcoming Conference Room Pilot.
- Document the current Collections “As Is” processes into a detailed requirements document.
- Continue to discuss aligning with the Consistent Answers Vision.
- Receive One-day high-level London Bridge RMS product training.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>The task order has been updated to include changes to the due dates for the Cost/Benefit Analysis (91.1.3), Conference Room Pilot (91.1.4) and Quick Hits Implementation (91.1.5) deliverables.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>There are no significant scope issues to report at this time.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>The due date for Deliverables 91.1.3 (Cost/Benefit Analysis), 91.1.4 (Conference Room Pilot) and 91.1.5 (Quick Hits Implementation) has been moved out to 7/12/02. The task order has been updated to reflect this date change.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>There are no significant cost issues to report at this time.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better

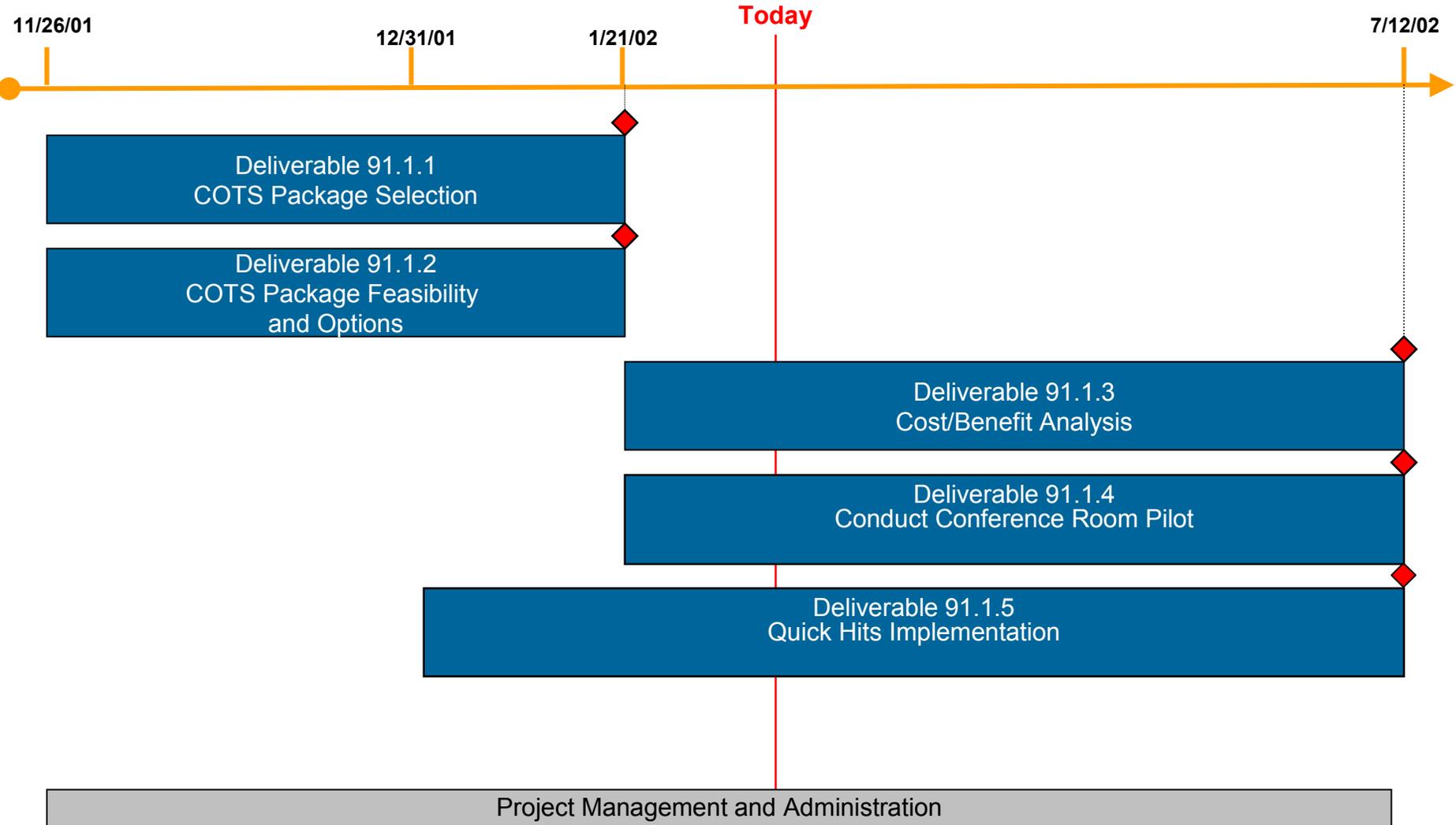


Worse



Same

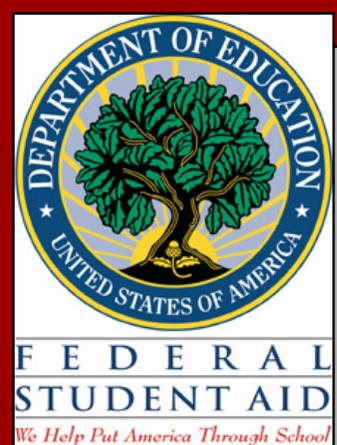
# Integrated Timeline



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## *Deliverable Schedule for TO 91-DMCS Replacement-Phase 1*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
91.1.1	COTS Package Selection	1/15/2002	1/21/2002	1/21/2002
91.1.2	COTS Package Feasibility and Options	1/15/2002	1/21/2002	1/21/2002
91.1.3	COTS Package Cost/Benefit Analysis	7/12/2002		
91.1.4	Conference Room Pilot on Collections	7/12/2002		
91.1.5	Quick- Hits Implementation	7/12/2002		



# **TO 25 – Electronic Records Management**

**ITR: Bill Walsleben**

**FSA Project Sponsor: Jim Lynch**

**FSA Project Lead: Cheryl Queen**

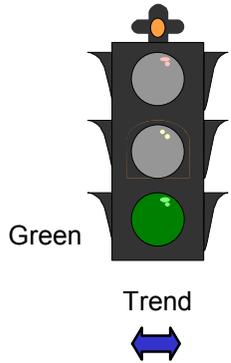
**Modernization Partner Project Lead: Jiji Alex**

**March 29, 2002**

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- Government & Project Dependencies
- Deliverables Schedule

# Overall Status



Modification to existing TO25 awarded.

Proposal for Phase II ERM accepted by FSA.

OGC reviewing proposal to use reserve funds for Financial Partners' related activities in DC and regions.

Documents for all schools have now been scanned and made accessible on-line. User satisfaction levels remain high.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$1,619,710.58
Contract Mod Amount(s)	\$1,050,213.09 (Mod 1) \$188,468 (Mod 2)
Total \$\$ on Current Contract	\$ 2,858,391.50

<i>Major Accomplishments Since Last Meeting</i>	<i>Upcoming Activities / Target Dates</i>
<ul style="list-style-type: none"> <li>■ Conversion of all DRCC backfile paper in DC completed. All documents can be accessed online using a web browser.</li> <li>■ Conversion of transition documents underway.</li> <li>■ Phase II Proposal approved by FSA. Start Date is 5/1/02 and TO end date is 9/30/02.</li> <li>■ Mobius Demo using the latest version of their DOD 5015 ERM module completed for FSA.</li> </ul>	<ul style="list-style-type: none"> <li>■ Estimates for converting Ombudsman backfile paper to be validated.</li> <li>■ Ongoing talks with ECMC, Mobius and SIGI (Records management expertise) on Phase II transition strategy.</li> <li>■ Continue conversion of transition documents.</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			Mod to TO25 awarded. Phase II TO expected to awarded shortly.
Scope			No change in overall scope.
Schedule			All deliverables on track.
Cost			Actual costs within plan.



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



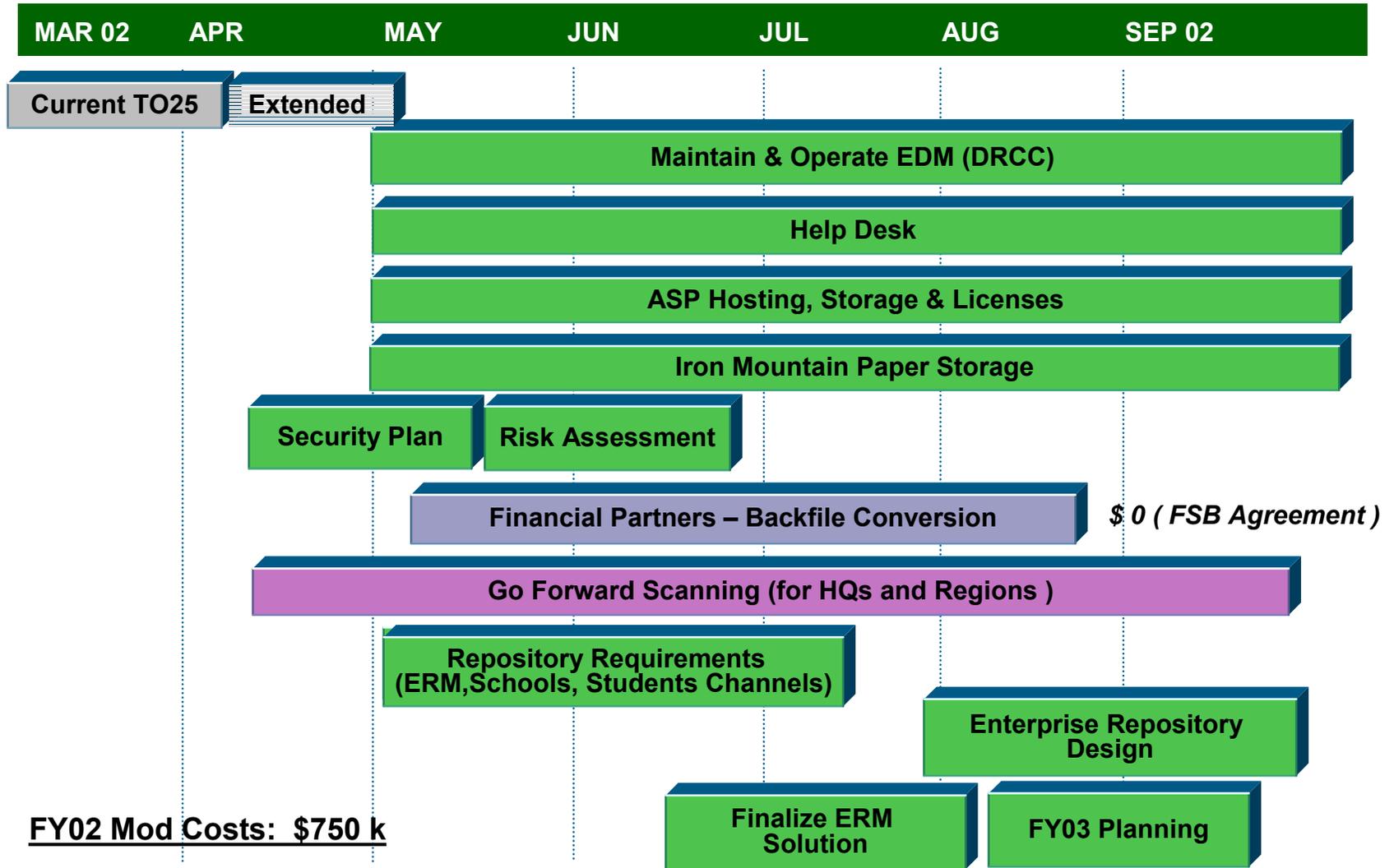
Worse



Same

\* Per current plan

# Integrated Timeline



**FY02 Mod Costs: \$750 k**

**FY02 Operational Costs: \$78 k**



# Major Risks

<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status</i>
Final costs for Phase II and other key tasks still need to be negotiated with key vendors.	Mod Partner	Build contingency into schedule and costs to address gaps. Provide vendor(s) with detailed task descriptions and help them to closely align their proposal to FSA's needs.		Being worked.

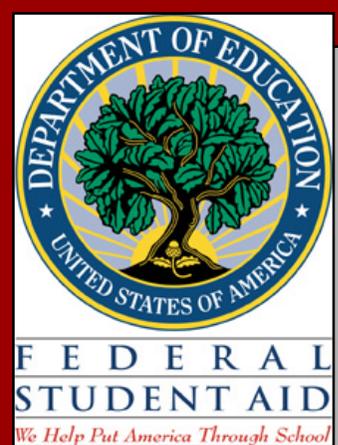


# Government & Program Dependencies

<b>Dependency</b>	<b>On Point</b>	<b>Target Date</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status Comments</b>
OGC expected to approve using reserve funds for FP activities. Performing additional tasks for DRCC in the regions dependent on this approval.	Cheryl/ OGC	4/1/02	Tbd.	Being worked.

## *Deliverable Schedule for TO 25 M1-Electronic Records Management*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
25.1.1	Best-in-Business Solutions Presentation	10/23/2000	11/30/2000	1/3/2001
25.1.2	Organizational Communications Plan	10/23/2000	11/17/2000	11/20/2000
25.1.3	Project Plan Including Work Breakdown Structure	11/27/2000		11/28/2000
25.2.1	Records Management Handbook	12/27/2000	1/19/2001	1/19/2001
25.2.2	Requirements Specification	1/10/2001	2/12/2001	2/12/2001
25.2.3	ERM Solution Alternative	1/10/2001	1/24/2001	1/31/2001
25.2.4	EDM Business Case	10/15/2001		10/3/2001
25.2.5	Imaging Vendor Selection Report	10/15/2001		10/4/2001
25.3.1	Document Imaging Strategy Procedures	10/15/2001		10/9/2001
25.3.2	File Plan	10/15/2001		10/10/2001
25.3.3	SFA Records Control Schedule	10/15/2001		10/12/2001
25.3.4	Deployment Readiness Report	5/18/2001		
25.3.5	Training Plan	4/16/2001		
25.4.1	Preliminary System Configuration Specification	10/15/2001	10/29/2001	10/29/2001
25.4.2	Go-Forward Solution	10/30/2001	11/15/2001	11/19/2001
25.5.1	Back-File Conversion	4/30/2002		
25.5.2	Final Enterprisewide Document Management	7/20/2001		
25.6.1	System Improvement Report	8/24/2001		
25.6.2	CFO, SFA Headquarters and Training Feedback Report	8/24/2001		



# **TO 61- CFO Transformation**

**ITR: Bill Walsleben**

**FSA Project Sponsor: Jim Lynch**

**FSA Project Lead: Jon Bollinger**

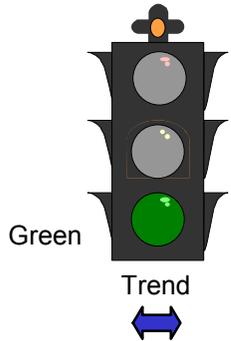
**Modernization Partner Project Lead: KC Abadian**

**March 29, 2002**

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# Overall Status



Project is proceeding according to schedule set in the Task Order.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	<b>\$250,000</b>
Contract Mod Amount(s)	<b>\$655,638.22 (Mod 1)</b> <b>\$571,589.84 (Mod 2)</b> <b>\$219,405.28 (Mod 3)</b>
Total \$\$ on Current Contract	<b>\$1,696,633.34</b>

## Major Accomplishments Since Last Meeting

- Identified detailed Reconciliations, tools needed, & persons responsible for DL Unapplied & Advance Account, Campus-Based, Leap/Sleep, Pell.
- Prepared draft procedures for performing monthly reconciliations of G/L account balances on FMS TB to G/L account balances on FMSS TB for: FFEL GA payment & collections, FFEL Lender payments, FFEL maintenance, loan processing & VFA incentive fees, Mellon Bank credit card & lockbox collections, Wachovia Bank & Bank of America lockbox collections.
- Assisted in completion of October 2001 monthly reconciliation of G/L account balances on FMS TB to G/L account balances on FMSS TB for: FFEL GA payments / collections, FFEL maintenance, loan processing & VFA incentive fees, and Mellon Bank credit card & lockbox for the period July 2001 through December 2001.
- Completed & delivered Deliverable 61.1.10a on 3/18/02.
- Completed & delivered Deliverable 61.2.1b on 3/20/02.
- Completed & delivered Deliverable 61.1.10b on 3/25/02.
- Completed & delivered Deliverable 61.2.1c on 3/27/02.
- Guard Booth placement and frame construction complete. Due to the start of the new building booth relocation is required.
- New locks installed in FSA conference center.
- Established the first floor store room as a controlled area. Relocated selected high value assets to this room.

## Upcoming Activities / Target Dates

- Ongoing processing of Pell transaction files to and from GAPS to FMS, which includes (1) daily processing of Pell transaction files (obligations, de-obligations, payments) from FMS to GAPS; (2) Processing (several times a week) of acknowledgement files of Pell transactions from GAPS to FMS; (3) Daily processing of Pell payments through FMS to colleges, universities, trade schools, etc.
- Deliverables due: 61.1.10c (4/01/02), 61.2.1d (4/03/02), 61.1.10d (4/08/02).
- Continue work on Internal Control procedures for AD, Phase I & Phase II.
- Providing reports & procedures for feeder systems into GAPS & FMSS (reconciliation support of FMS data).
- Assist the Department develop Smart Card program modeled after SFA Campus Card. Target: TBD
- Develop Facilities Management Database. Target: April 30, 2002.
- Employee Security Awareness Presentation. Target: April 1, 2002
- Facilitate & coordinate various reconfiguration projects: DRCC, Training Center, VTC, miscellaneous LAN & electrical work, etc. Target: On-going
- Move key control from temporary administrative support to security guard office. May 15, 2002
- Move security guard booth and install air conditioning & heat.
- Monitor GSA, ED QWG and lessor fire alarm system demonstration.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order has been awarded through 4/15/02.</li> </ul>
Scope			
Schedule			<ul style="list-style-type: none"> <li>Internal Control Procedures on Schedule.</li> <li>Defining Reconciliations for AD.</li> <li>Performing October reconciliations for AD.</li> </ul>
Cost			



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



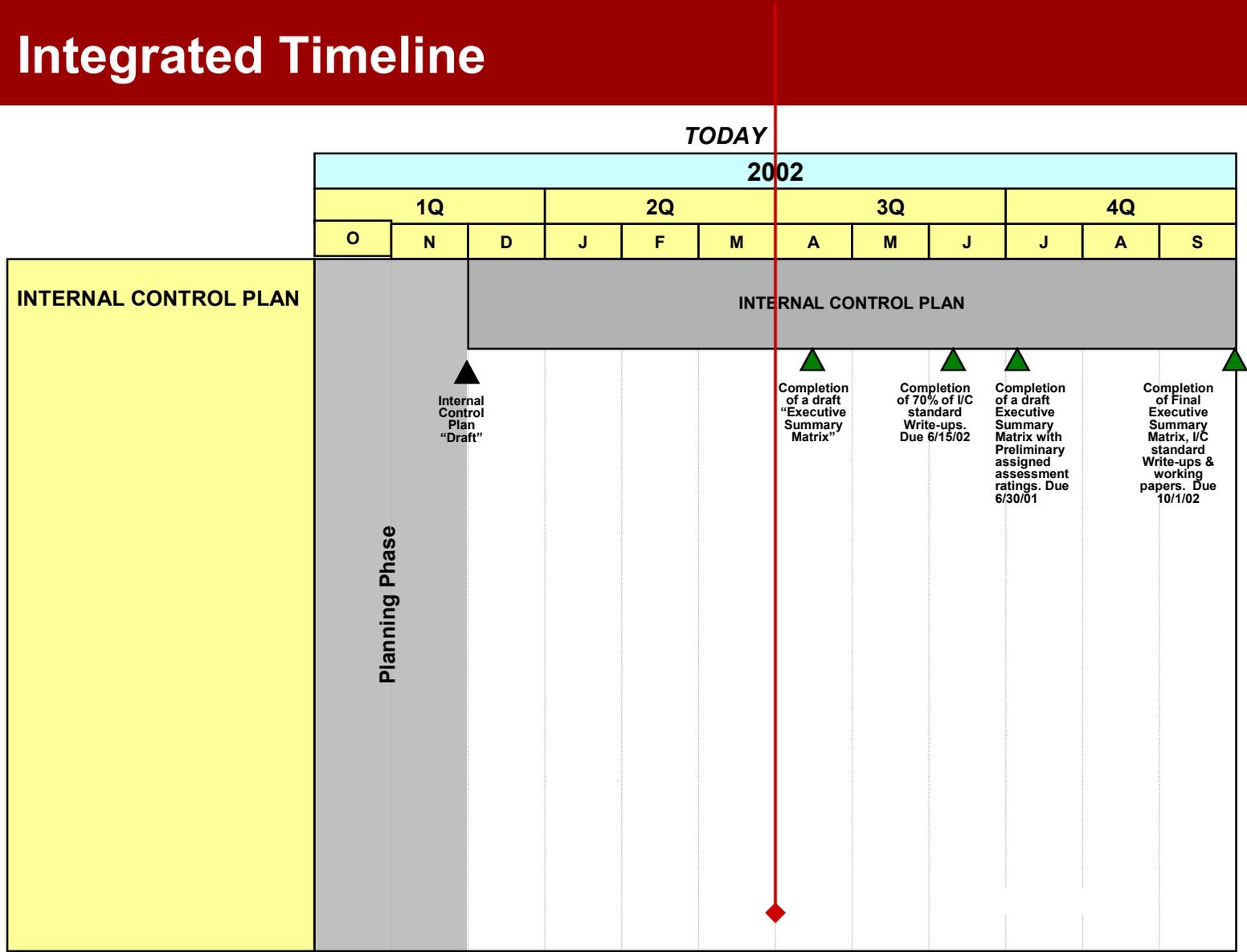
Worse



Same

\* Per current plan

# Integrated Timeline



**Status Legend**

 High Risk – Major impact to schedule	 Moderate Risk – Manageable impact to schedule	 On Schedule	 Not Started	 Complete
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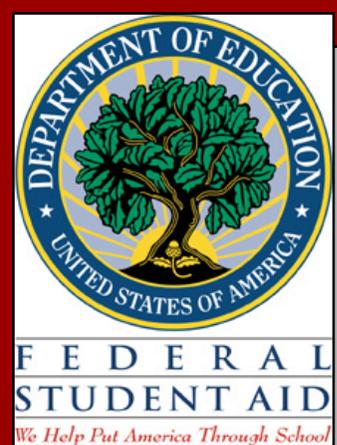
# Major Risks

<b>Risk</b>	<b>On Point</b>	<b>Mitigating Actions</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status</b>
<p>Finalize Supplemental Lease Agreements for “Mechanical”, “Utilities”, “Cleaning”, and “All Others” between GSA and the Lessor.</p>	<p>Paul Colangelo ED QWG Jim Barnard SFA Admin Bob Powers Mod Partner</p>	<p>Only small number of Supplemental Lease Agreements (SLA) for the maintenance of SFA-installed equipment, e.g., UPS, etc., and other critical building support functions and infrastructure are not in place. Major SLAs continue to be stalled. Without these agreements, no process is in place to provide immediate support from the Lessor if a failure occurs, or if other building support is needed, and critical funding issues remain unresolved.</p>	<p>No Impact on cost or schedule</p>	<p>Pending GSA action</p>

## *Deliverable Schedule for TO 61-CFO Transformation Support (TO 61 M1)*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
61.1.02	Facilities Management Plan	9/14/2001	11/15/2001	11/12/2001
61.1.03	Security & Triage Resolution Process for Building & Equipment	8/1/2001	11/15/2001	11/14/2001
61.1.07	Best Practice Process Job Aids and Guidance	9/14/2001		9/14/2001
61.1.08	On-The-Job Training and Implementation Support	10/15/2001		10/15/2001
61.1.09	Operational Metrics and Continuous Improvement Recommendations for FY02	11/15/2001		11/15/2001
61.1.1	Facilities Management Overview	7/27/2001		7/27/2001
61.1.10a	CFO Transformation Support-Option 1 Monthly SLA Metrics & Monthly Status Reports	3/18/2002		3/18/2002
61.1.10b	CFO Transformation Support-Option 1 Monthly SLA Metrics & Monthly Status Reports	3/25/2002		3/25/2002
61.1.10c	Option 1-Monthly SLA Metrics & Monthly Status Reports	4/1/2002		
61.1.10d	Option 1-Monthly SLA Metrics & Monthly Status Reports	4/8/2002		
61.1.10e	Option 1-Monthly SLA Metrics & Monthly Status Reports	4/15/2002		
61.1.10f	Option 1-Monthly SLA Metrics & Monthly Status Reports	5/7/2002		
61.1.11a	Option 2 -Monthly SLA Metrics & Monthly Status Reports	6/7/2002		
61.1.11b	Option 2 -Monthly SLA Metrics & Monthly Status Reports	7/7/2002		
61.1.11c	Option 2 -Monthly SLA Metrics & Monthly Status Reports	8/7/2002		8/21/2002
61.1.11d	Option 2 -Monthly SLA Metrics & Monthly Status Reports	9/7/2002		
61.1.11e	Option 2 -Monthly SLA Metrics & Monthly Status Reports	10/7/2002		
61.1.11f	Option 2 -Monthly SLA Metrics & Monthly Status Reports	11/7/2002		
61.1.12a	Option 3 -Monthly SLA Metrics & Monthly Status Reports	12/7/2002		

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
61.1.12b	Option 3 -Monthly SLA Metrics & Monthly Status Reports	1/7/2003		
61.1.12c	Option 3 -Monthly SLA Metrics & Monthly Status Reports	2/7/2003		
61.1.12d	Option 3 -Monthly SLA Metrics & Monthly Status Reports	3/7/2001		
61.1.12e	Option 3 -Monthly SLA Metrics & Monthly Status Reports	4/7/3003		
61.1.12f	Option 3 -Monthly SLA Metrics & Monthly Status Reports	5/7/2003		
61.1.4	Alignment of Current Accounting Processes with PBO Objective	7/27/2001		7/27/2001
61.1.5	Commercial Business Practice Recommendations	8/15/2001		8/15/2001
61.1.6	Recommended Detailed Process Steps and Procedures	8/30/2001		8/30/2001
61.2.1a	Security & Triage Resolution Process for Building & Equipment - Revision 1	3/13/2002		3/14/2002
61.2.1b	Security & Triage Resolution Process for Building & Equipment - Revision 2	3/20/2002		3/20/2002
61.2.1c	Security & Triage Resolution Process for Building & Equipment - Revision 3	3/27/2002		3/27/2002
61.2.1d	Security & Triage Resolution Process for Building & Equipment - Revision 4	4/3/2002		
61.2.1e	Security & Triage Resolution Process for Building & Equipment - Revision 5	4/15/2002		
61.2.1f	Security & Triage Resolution Process for Building & Equipment - Revision 6	5/15/2002		
61.2.2a	Facilities Management Plan - Revision 1	1/31/2002		
61.2.2b	Facilities Management Plan- Revision 2	3/15/2002		
61.2.2c	Facilities Management Plan - Revision 3	6/15/2002		



# **TO 73 - Lender Payment Process Redesign**

**ITR: Nancy Krecklow**

**FSA Project Sponsor: John Reeves**

**FSA Contact: Johan Bos-Beijer**

**Modernization Partner Contact: Kasey Congdon**

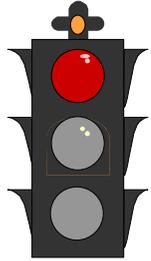
**March 29, 2002**

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- Government & Project Dependencies
- Key Issues & Decisions
- Deliverables Schedule

# Overall Status

Red



Trend



The LAP application successfully completed User Acceptance Test on 3/25. LAP production release will occur on 4/8.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$2,372,000
Total \$\$ on Initial Contract	\$2,171,996.15
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$2,171,996.15

## **Major Accomplishments Since Last Meeting**

- Obtained Remittance Process price proposal from Mellon Bank, 3/25.
- Concluded LAP User Acceptance Test, 3/25.
- Conducted LAP UAT results review with FSA, 3/25.
- Scheduled LAP production release with FMS DBA, 3/26.
- Participated in FMS Phase IV conference room pilot, 3/27 – 3/28.
- Received draft security FMS Security form, 3/27.
- Conducted LaRS integration test meeting, 3/28.
- Scheduled LAP Pre PRR (3/29) and PRR (4/1).

## **Upcoming Activities / Target Dates**

- Finalized security form with FMS Security team, receive OGC approval, and distribute to community, ASAP.
- Conduct LAP PRR, 4/1.
- Obtain FSA approval on Mellon Bank price proposal, 4/2.
- Finalize FMS Phase IV and LaRS notification and reporting requirements, 4/2.
- Coordinate LAP and LaRS support needs with FMS Help Desk, 4/2.
- Identify FSA University resource who can assist with certain training activities, 4/2.
- Finalize file transfer design with FMS team.
- Conduct LAP production release, 4/8.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>The Task Order needs to be modified. The modification has been submitted to FSA, and will include cost and schedule changes.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>As a result of the Road Map process, six additional developers have been added to the team to meet the July 1 implementation date.</li> <li>Our role in communications with the lender/servicer community has been significantly expanded. Many of our current communication activities were originally intended to be performed by FSA..</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>According to the current task order, we are significantly behind schedule.</li> <li>The team has developed a revised work plan targeting a July 1 implementation date for LaRS.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Scope changes and the delay in the implementation schedule have resulted in increased costs.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



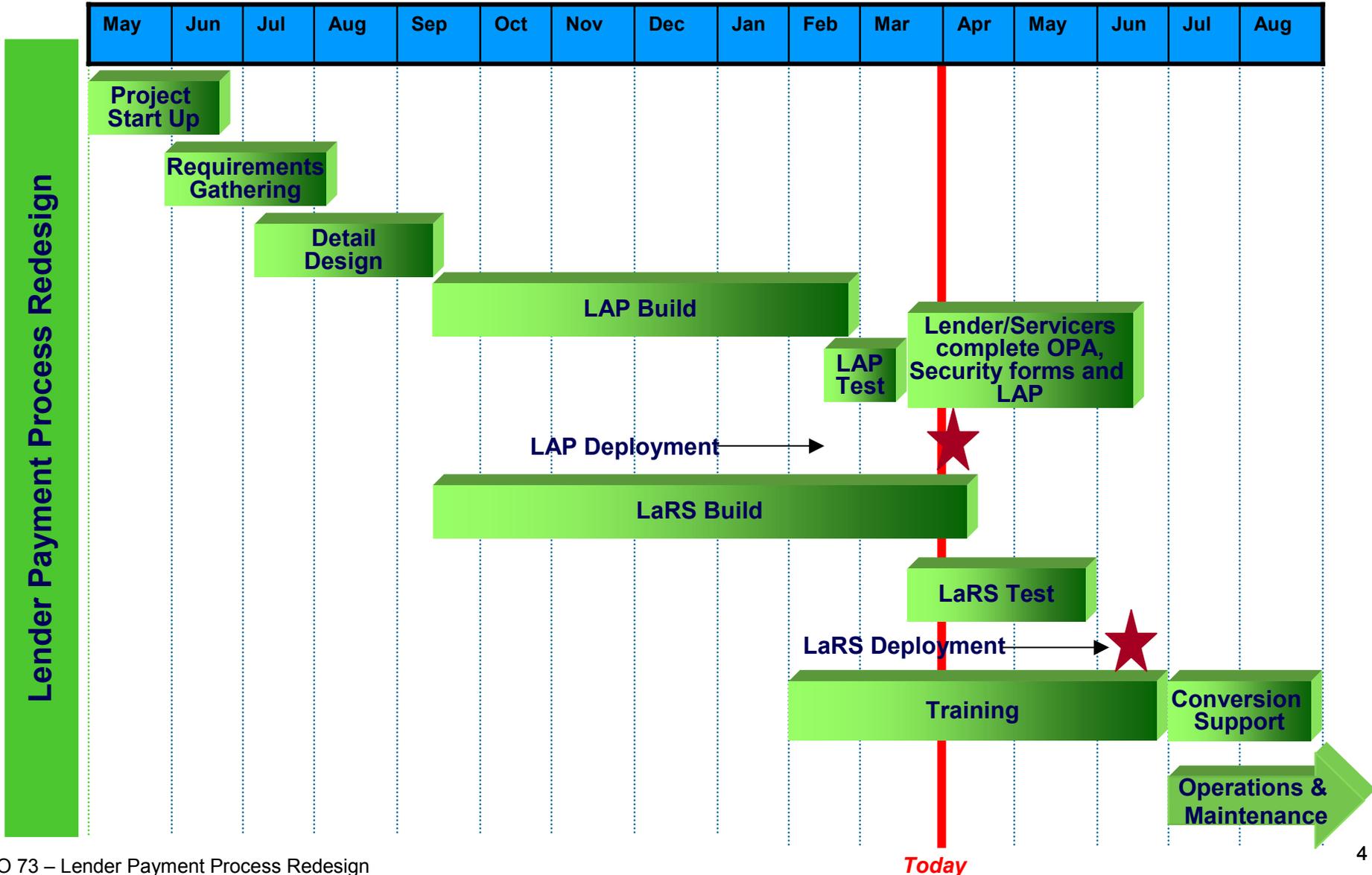
Worse



Same

\* Per current plan

# Integrated Timeline





# Major Risks

<b>Risk</b>	<b>On Point</b>	<b>Mitigating Actions</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status</b>
Mellon Bank may be unable to meet the schedule for delivering automated funds remittance data to FSA; they estimate needing 8-10 weeks after final approval of costs.	Nancy Krecklow/ Kasey Congdon	Closely monitor Mellon's progress; identify interim solutions if Mellon is unable to meet the project schedule.	If Mellon cannot deliver on time, we may need to implement a manual workaround.	Treasury is reviewing Mellon's cost proposal. FSA will need to review and approve its portion after that.
ED-FSA may receive a high number of paper-based submissions initially, due to the need for Servicers to alter their systems and possibly re-negotiate their contracts with the Lenders	Bill Walsleben/ Nancy Krecklow	Work through FP and the various lender/servicer organizations to emphasize the benefits of electronic submission, and to track how many are planning to use paper-based initially and how many will move to electronic submission as soon as they are able to resolve any technical and contractual issues.	This could increase initial operations costs.	Will begin to collect information from the community in April.



# Government & Program Dependencies

<b>Dependency</b>	<b>On Point</b>	<b>Target Date</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status Comments</b>
LaRS production release is dependent on FMS AR being in production. Implementation for both systems is planned to be concurrent.	FMS	6/17/2002	AR schedule slippage would result in LaRS implementation delay.	Continuing to work with the AR development team; some accounting requirements need to be finalized ASAP in order for that team to move forward. Project schedules are being closely coordinated.
The Lender community will have the option of submitting LaRS data via File Transfer; the File Transfer functionality is to be developed by the FMS team, as it is also needed for the GAs.	FMS	3/27/2002	A delay in development of the file transfer would delay implementation.	FMS is in the process of designing file transfer functionality to allow for secure transmission of files to the FMS system.
The Lender community will be required to obtain security access to the Lender data within the FMS environment. The security requirements and process are not yet finalized, and are dependent on FMS and FSA CIO approval.	FSA CIO / FMS / LPPR Design Team	4/5/2002	Servicers may be delaying their discussions with Lenders until receipt of form; may result in more manual processing in July and Oct.	A draft security form has been received. The LPPR team will work with the FMS Security team to make updates to that document. OGC approval of that form will be necessary.



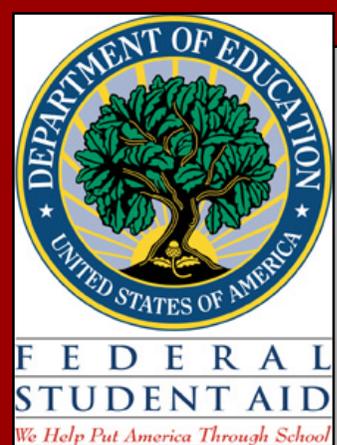
# Key Issues & Decisions

<b><i>Issue / Decision Required</i></b>	<b><i>On Point</i></b>	<b><i>Target Date</i></b>	<b><i>Impact on Cost and/or Schedule</i></b>	<b><i>Status Comments</i></b>
LPPR user assistance will be performed by the FMS Help Desk. Coordination with the Help Desk needs to occur to ensure the Help Desk is prepared for the LAP production release.	Kasey/FMS team	4/8/2002	Impact will be on community acceptance of solution.	An initial meeting with the FMS Help Desk is scheduled for 4/2.

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## *Deliverable Schedule for TO 73-R1 Lender Payment Process Redesign (TO 73)*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
73.1.1	Lender Payment Process Design	8/3/2001		8/3/2001
73.1.2	Lender Payment Process Development Sign-Off	10/5/2001	12/21/2001	
73.1.3	Lender Payment Process Testing Acceptance	12/15/2001	2/22/2002	
73.1.4	Lender Payment Process Production Readiness Review	2/28/2002	3/11/2002	
73.1.5	Lender Payment Process Deployment Acceptance	4/5/2002	4/19/2002	
73.2.1	Lender Payment Process Community Road Map	3/29/2002		
73.2.2	Lender Application Process Production Readiness Review	4/1/2002		



## **77 WO 4 – FARS Retirement**

**ITR: Bill Walsleben**

**FSA Project Sponsor: Sybil Phillips, Linda Paulsen**

**ITRFSA Project Lead: Dan Hayward, Frank Kesterman**

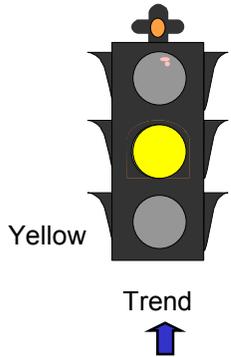
**Modernization Partner Project Lead: Gray Griffith**

**March 29, 2002**

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- Project Scorecard
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- Major Risks
- Government & Project Dependencies
- Key Issues & Decisions
- Deliverables Schedule

# Overall Status



The project has completed the first 2 phase of CMDM deployment. The CMDM is now open to end users with Direct Loan Servicing Demographic reporting capabilities. The status of the project remains yellow due to the dependencies on the DLSS accounting data in FMS for the successful completion of phase 3 of deployment and the delay of the retirement of FARS.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	SIS
Total \$\$ on Initial Contract	Cap at 9.6 Million
Contract Mod Amount(s)	SIS
Total \$\$ on Current Contract	SIS with Cap at 9.6 Million

<i>Major Accomplishments Since Last Meeting</i>
<ul style="list-style-type: none"> <li>■ Finalized CMDM Reconciliation and Responsibilities with FSA</li> <li>■ Completed phase II of CMDM Deployment. Opened CMDM to end users for only repayment and delinquency reporting – 3/25</li> <li>■ Tested and implemented changes required for COD implementation</li> <li>■ Started preparing FMS data for Deployment Phase 3</li> <li>■ Completed Power User Knowledge Transfer Session</li> <li>■ Completed Testing and Training Development on Web Based Adhoc Query Functionality.</li> <li>■ Finalized SIS Deal and Proposals with FSA</li> <li>■ Held meetings to review FARS System Retirement Decision</li> </ul>

<i>Upcoming Activities / Target Dates</i>
<ul style="list-style-type: none"> <li>■ Sign off on Testing and Training for Web Based Adhoc Query Functionality. Start informal training of Extended and Power Users.</li> <li>■ Continue tasks for Phase III</li> <li>■ Determine FMS Impacts on the schedule for Phase III</li> <li>■ Work with FSA to drive towards decision of FARS System Retirement</li> <li>■ Production Support Tasks for the CMDM. Introduce the new Transition Team Members to FSA. Start CCB process for CMDM.</li> <li>■ Prepare and complete first live batch of March End DLSS Data to CMDM</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Shared in Savings Deal agreed with FSA</li> <li>Technical and Cost Proposal Submitted to FSA</li> </ul>
Scope			<ul style="list-style-type: none"> <li>New CMDM report requirements from FMS. Reports originally to be developed by FMS Operations in FMS. Impact minimal to team. However, need to work through timing issues for monthly availability of reports.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Team meet schedule of Phase II of Deployment on 3/25.</li> <li>Team will not meet 4/15 date for Phase III of Deployment. Team is dependent of decisions coming from FMS Operations and CFO before next milestone date can be set</li> <li>March 30<sup>th</sup> retirement of FARS date not meet. Working with FSA to determine the date for FARS System Shut down and retirement</li> </ul>
Cost			<ul style="list-style-type: none"> <li>NA</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



Worse

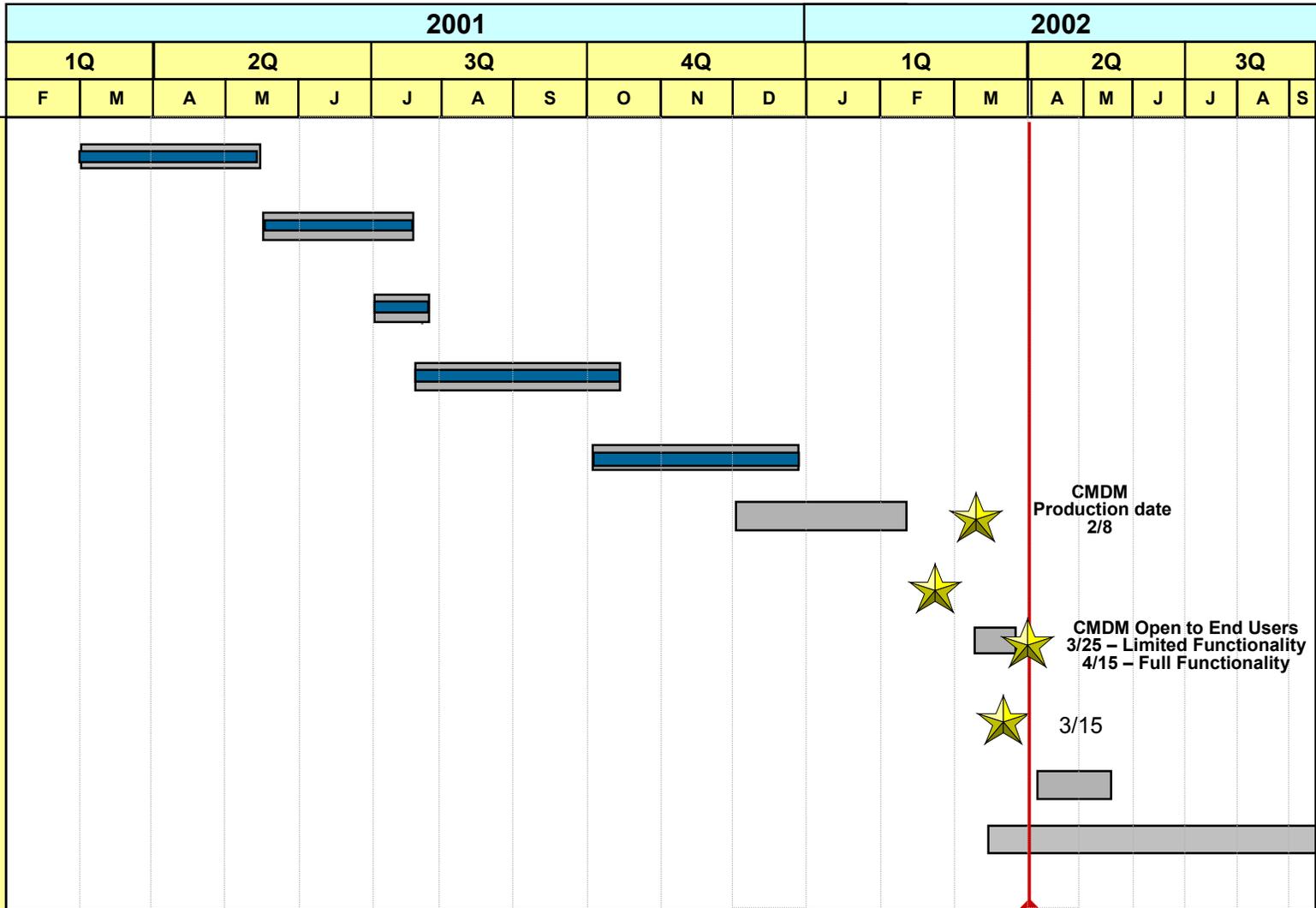


Same

\* Per current plan

# Integrated Timeline

Today



# Major Risks

<b>Risk</b>	<b>On Point</b>	<b>Mitigating Actions</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status</b>
<b>Ability to Retire FARS, and ability to retire the mainframe in June 2002 as scheduled</b>	Gray Griffith	<ul style="list-style-type: none"> <li>▪ Working with FSA to outline Risks of Retiring the System.</li> <li>▪ Meeting Weekly with FSA</li> <li>▪ Decision Date required by 4/30/02</li> </ul>	<ul style="list-style-type: none"> <li>▪ NA</li> </ul>	<ul style="list-style-type: none"> <li>▪ Open</li> </ul>
<b>Completion of Phase III CMDM Deployment</b> <b>Ability to load FMS data from October 2002 – March 2002 due to data not being up to date in FMS.</b>	Brad	<ul style="list-style-type: none"> <li>▪ Working with CFO and FMS to understand data loading, posting and reconciliation schedules and how these CFO's Schedule impacts data availability for CMDM and FARS Retirement.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Impact 4/15 date and Additional Cost</li> </ul>	<ul style="list-style-type: none"> <li>▪ Open</li> <li>▪ Started processing FMS Financial data week of 3/11</li> </ul>
<b>CMDM System Performance and Capacity Planning</b>	Brad	<ul style="list-style-type: none"> <li>▪ Working with CSC and FSA migrate risks in future</li> </ul>	<ul style="list-style-type: none"> <li>▪ NA</li> </ul>	<ul style="list-style-type: none"> <li>▪ Open</li> </ul>



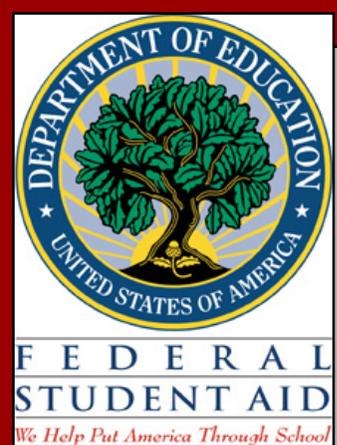
# Government & Program Dependencies

<b>Dependency</b>	<b>On Point</b>	<b>Target Date</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status Comments</b>
DLSS Accounting Functionality in FMS and associated processes <ul style="list-style-type: none"> <li>▪ FMS Reprocessing IF010 Data and Logic Changes</li> <li>▪ FMS Reconciliation with DLSS</li> <li>▪ FMS Closing Schedule</li> <li>▪ FMS Beginning Balance Issue</li> </ul>	Brad Wilson Gray Griffith Todd Elliott	April 30, 2002	<ul style="list-style-type: none"> <li>▪ Phase III</li> <li>▪ FARS Retirement Schedule</li> <li>▪ Additional Resources Required</li> <li>▪ Savings Realization Delayed</li> </ul>	Open: Team working closely with FMS and CFO to understand FMS schedule to determine new CMDM Phase III and FARS Retirement Schedule CFO To announce plans to reprocess FMS Data on 4/2.



# Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
<b>Need to finalize SIS Business Case</b>	Tracy Dresser	3/19		<ul style="list-style-type: none"> <li>▪ CLOSED</li> </ul>
<b>FARS Retirement Decision</b>	Gray Griffith SFA	4/5/02		<ul style="list-style-type: none"> <li>▪ Open: Meeting weekly to determine Retirement Date</li> </ul>



# **TO 83 – Financial Management System Phase IV**

**ITR: Bill Walsleben**

**FSA Project Sponsor: Jim Lynch**

**FSA Project Lead: Paul Stonner**

**Modernization Partner Project Lead: Todd Elliott**

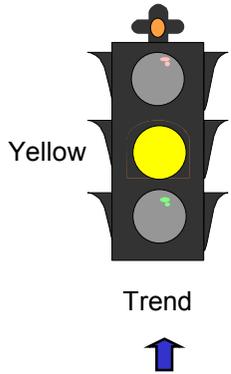
**March 29, 2002**



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# Overall Status



FMS Phase IV Release 4.1 (eCB) was implemented successfully. Release 4.2 (COD) has been delayed until 4/29. FMS changes for DLSS is on schedule to be implemented this week. AR tasks are continuing on schedule.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$6.5million
Total \$\$ on Initial Contract	\$6,512,386.43
Contract Mod Amount(s)	\$(15,177.14) (Mod 1)
Total \$\$ on Current Contract	\$6,497,209.30

<b>Major Accomplishments Since Last Meeting</b>
<ul style="list-style-type: none"> <li>• Implemented Release 4.1 - eCB</li> <li>• Continued COD/FMS/GAPS IST</li> <li>• Conducted functional design review for Accounts Receivables</li> <li>• Completed testing of the DLSS Modifications due to COD</li> <li>• Began technical design development for Account Receivables</li> </ul>

<b>Upcoming Activities / Target Dates</b>
<ul style="list-style-type: none"> <li>■ Implement DLSS Modifications changes – 4/2</li> <li>■ Continue End to End testing with COD – 4/25</li> <li>■ Continue technical designs for Accounts Receivables – 4/29</li> <li>■ Changed production release for COD – 4/29</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order has been accepted</li> <li>FMS Modification #1 approved</li> <li>All TO deliverables have been accepted</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Scope of TO83 includes interfaces with eCB and COD, configuring and deploying the Accounts Receivable module and interfaces with Lender Redesign</li> <li>Scope of Accounts Receivable must be clarified as it relates to GAs and COD</li> <li>Scope was impacted by the delay in the Dept of ED FMSS deployment</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Both eCB and COD have experienced project delays that have impacted FMS</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Significant unplanned effort was expended to support the delayed deployment of the Dept of ED's FMSS Oracle implementation</li> <li>FMS resources have been extended due to schedule delays with eCB and COD and will also be impacted due to Lender Redesign overlap</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



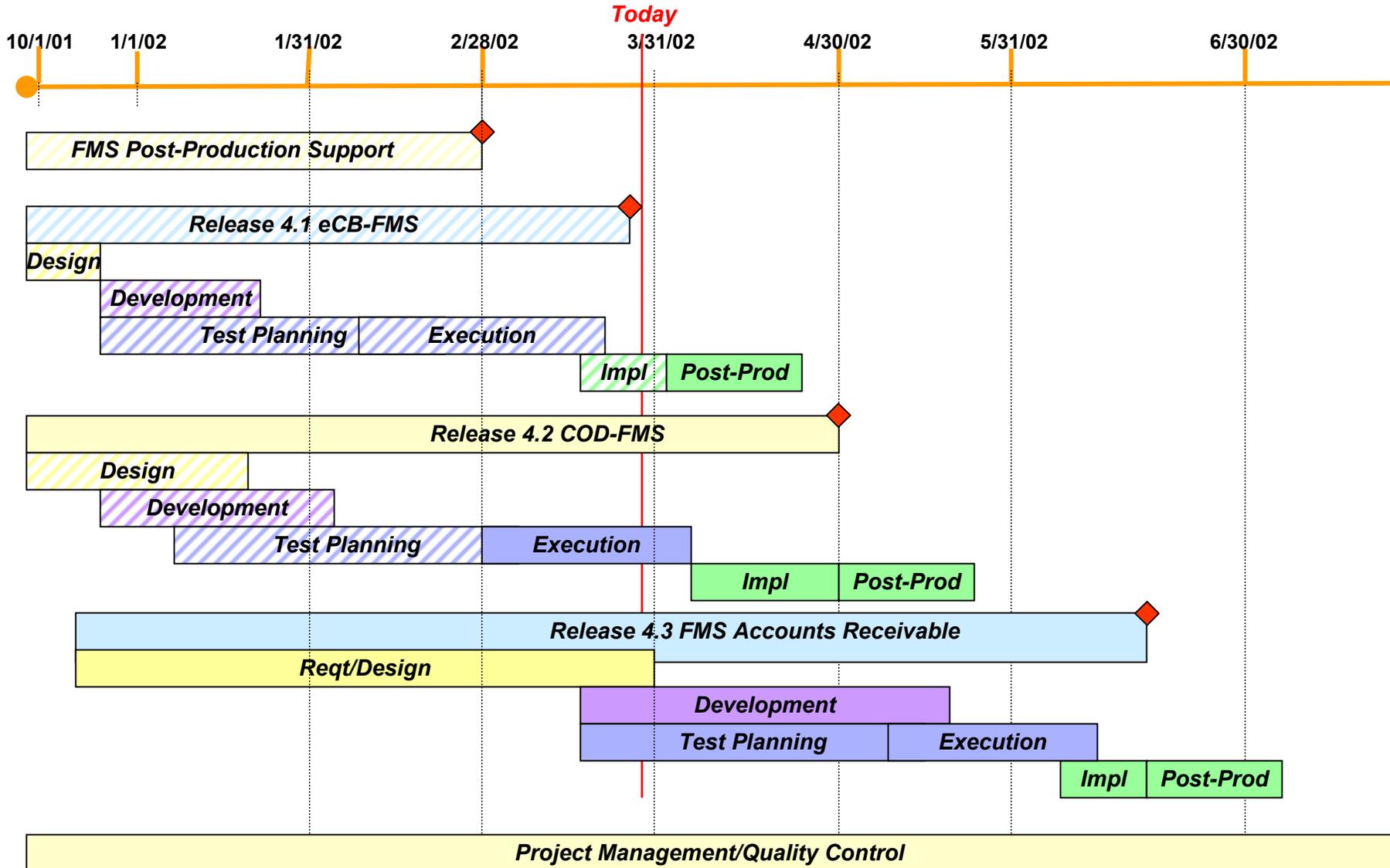
Worse



Same

\* Per current plan

# Integrated Timeline

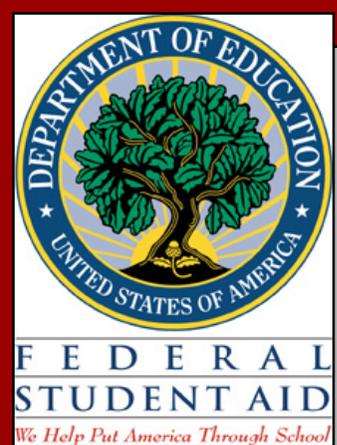


# Major Risks

<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status</i>
The COD code to send files to FMS has been delayed, significantly limiting the testing timeframe	Tamara Gordon	<ul style="list-style-type: none"> <li>Testing with GAPS and EAI using manually generated files</li> <li>Performed joint planning activities in Columbus, GA</li> </ul>	<ul style="list-style-type: none"> <li>Testing timeframe with COD was shortened; however, COD delay will assist</li> </ul>	<ul style="list-style-type: none"> <li>COD project delay allows for more time for testing</li> </ul>
FSA CFO does not have an established Accounts Receivable group or individual to assist with AR accounting strategy	Cara Jonas	<ul style="list-style-type: none"> <li>FMS Development Lead has been working with ED CFO and FSA AD to obtain direction</li> <li>Account mapping has been provided to FSA AD</li> </ul>	<ul style="list-style-type: none"> <li>If direction is not provided, AR module may not be configured on schedule</li> </ul>	<ul style="list-style-type: none"> <li>Continuing to discuss CFO direction for Accounts Receivables</li> </ul>

## *Deliverable Schedule for TO 83-Financial Management System - Phase IV*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
83.1.1	FMS Phase IV Project Work Plan	2/5/2002		2/12/2002
83.1.10	FMS Phase IV Training Support Materials	7/19/2002		
83.1.11	FMS Phase IV Transition Report	8/16/2002		
83.1.2	Requirements Matrix for COD	2/5/2002		2/4/2002
83.1.3	Release 4.1-Test Plan	2/4/2002		2/4/2002
83.1.4	Release 4.2-Test Plan	1/28/2002		2/4/2002
83.1.5	Release 4.1-Production Readiness Review	3/19/2002	3/26/2002	
83.1.6	Release 4.2-Production Readiness Review	3/26/2002	4/1/2002	
83.1.7	Release 4.3-Test Plan (Optional)	8/15/2002		
83.1.8	Release 4.3-Production Readiness Review	6/14/2002		
83.1.9	FMS Phase IV Transition Plan	4/12/2002		
83.2.1	Release 3.4 Test Plan	3/19/2002		3/21/2002
83.2.2	Release 3.4 Product Readiness Review	3/19/2002		3/21/2002



# **TO 86 – Electronic Audited Financial Statements**

**ITR: Katie Crowley**

**FSA Project Sponsor: Kay Jacks**

**FSA Project Lead(s): Randy Wolff / Ti Baker**

**Modernization Partner Project Lead: Gene Murphy**

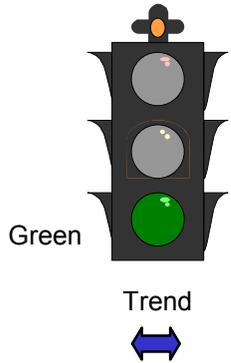
**March 29, 2002**



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# Overall Status



- Delivered Requirements on-time – 3/20/02
- Awaiting feedback on Requirements Deliverable – due by 4/3
- Began creating To-Be processes and workflow definition
- First JAD Session with Subject Matter Team to be held 4/9 and 4/10

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$3,800,000
Total \$\$ on Initial Contract	\$1, 207,761.91
Contract Mod Amount(s)	\$ 0
Total \$\$ on Current Contract	\$1, 207,761.91

<b>Major Accomplishments Since Last Meeting</b>
<ul style="list-style-type: none"> <li>▪ Requirements Progress <ul style="list-style-type: none"> <li>▪ Submitted Requirements Deliverable document</li> <li>▪ Plan to baseline requirements – 4/3 <ul style="list-style-type: none"> <li>▪ Policy &amp; Regs review nearly complete; no significant impacts to provided requirements</li> </ul> </li> </ul> </li> <li>▪ Design Progress <ul style="list-style-type: none"> <li>▪ Began creating To-Be process flows and workflow definition</li> <li>▪ Preparing for first JAD session next week (4/9-4/10)</li> </ul> </li> <li>▪ Workplan <ul style="list-style-type: none"> <li>▪ Detailed workplan components added for Preliminary Design phase ( through 5/15 )</li> </ul> </li> </ul>

<b>Upcoming Activities / Target Dates</b>
<ul style="list-style-type: none"> <li>▪ Requirements Review and Comments by Stakeholders – 4/3/2002</li> <li>▪ IRB Action Item Response – 4/03/2002 <ul style="list-style-type: none"> <li>▪ School Data Entry Definition</li> <li>▪ Enhanced Reporting Requirements</li> <li>▪ Funding Changes</li> </ul> </li> <li>▪ Baselined Requirements – 4/3/2002</li> <li>▪ General Design Session with Stakeholders – 4/9 &amp; 4/10</li> <li>▪ General Design Session #2 with Stakeholders – 4/30 &amp; 5/1</li> <li>▪ Preliminary Design Documentation and Review – 5/15</li> <li>▪ Award of available \$900K</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Approved Task Order ( #86 ) provides for work through Preliminary Design – 5/15.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Current Task Order provides for requirements development and scope – per allocated IRB funding.</li> <li>Additional scope identified by Greg Woods during IRB session. This work, enhanced reporting of troubled schools, is currently being defined; it is understood by client that this work will require additional funding prior to its addition to existing eZ-Audit implementation scope.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Deliverable #1 – Vision delivered and approved w/in schedule.</li> <li>Deliverable #2 – Requirements Document delivered on 3/20. Awaiting deliverable feedback – 4/3.</li> <li>Deliverable #3 – Preliminary Design scheduled for 5/15 delivery.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Work is being performed within Task Order budget allowances.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



Worse



Same

\* Per current plan



# Major Risks

<b>Risk</b>	<b>On Point</b>	<b>Mitigating Actions</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status</b>
<b>Key Decisions cannot be reached</b>	Mod Partner & FSA	<p>Modernization Partner will:</p> <ul style="list-style-type: none"> <li>Clearly communicate decisions required as well as timeline for resolution</li> <li>Facilitate working sessions ( JADs, etc) designed for resolution</li> </ul> <p>FSA will:</p> <ul style="list-style-type: none"> <li>Identify and engage external stakeholders</li> <li>Adhere to rapid decision making schedule</li> </ul>	<b>Impact: High Likelihood: Low</b>	<ul style="list-style-type: none"> <li>Issues identified (1/ 18)</li> <li>Key Decisions briefed and accepted (3/1)</li> <li>Included as an appendix in Reqts baseline document (3/20)</li> </ul>
<b>Essential requirements grows beyond existing resources, schedule and budget allow.</b>	Mod Partner & FSA	<p>Modernization Partner will:</p> <ul style="list-style-type: none"> <li>Educate reqts definition team members of reqts categorization process; document process.</li> <li>Assess work efforts for requirements</li> <li>Validate with stakeholders any recommendations for re-classifications</li> </ul> <p>FSA will:</p> <ul style="list-style-type: none"> <li>Adhere to the strict categorization guidelines</li> <li>Determine an escalation / decision process.</li> <li>Focus on scope control (case resolution)</li> </ul>	<b>Impact: High Likelihood: Medium</b>	<ul style="list-style-type: none"> <li>FSA and Mod Partner agree to the categorization of all requirements into <ul style="list-style-type: none"> <li>- critical</li> <li>- must have ( critical )</li> <li>- Significant value add (high)</li> <li>- nice to have ( medium )</li> <li>- future enhancement (low)</li> </ul> </li> </ul>
<b>Lack of Consensus / Buy – In with Stakeholders</b>	Mod Partner & FSA	<p>Modernization Partner will:</p> <ul style="list-style-type: none"> <li>Engage stakeholders in a manner which allows for inclusion and equal value of all inputs</li> </ul> <p>FSA will:</p> <ul style="list-style-type: none"> <li>Provide guidance and leadership to Mod Partner and FSA staff in the development of key messages</li> <li>Identify and support decision making procedures</li> </ul>	<b>Impact: High Likelihood: Low to Medium</b>	<p>Three requirements sessions held in Feb &amp; March. These general sessions enabled participation by Case and DRCC staffs. Schools were engaged week of March 4. Policy &amp; Regs engaged in late March.</p>
<b>Delayed delivery or lack of required implementation funding</b>	Mod Partner & FSA	<p>Modernization Partner &amp; FSA will:</p> <ul style="list-style-type: none"> <li>Secure available funding via timely submission and award of proposals</li> <li>Communicate changes to schedule ( currently assessed at 3 months delay ) to IRB, then stakeholders.</li> </ul>	<b>Impact: High Likelihood: High (initial funding to stretched over FY'02 and FY'03)</b>	<p>Submission of proposal through 9/30 ( to include detailed tech design ) submitted on 3/19.</p> <p>This proposal will secure remaining FY02 available funds.</p>



# Government & Program Dependencies

<b>Dependency</b>	<b>On Point</b>	<b>Target Date</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status Comments</b>
<b>Acceptance and Baseline of eZ-Audit Requirements</b>	eZ-Audit FSA Core Team (Randy & Ti on point )	4/3	Required to effectively move implementation team into Design.	Requirements delivered on 3/20; require 14 day ( 10 business day ) requested changes and comments. Bob Swab / Keith Kistler to identify regulatory issues and report back to team ( week of 4/1)
<b>Consistent Answers Implementation Schedule (PEPS Retirement and Case Issue Tracking)</b>	Mod Partner Tech Team ( eZ-Audit and CA teams)	6/30	Required to effectively move implementation team into Detailed Technical Design	Impact minimal – if at all – to initial release capabilities. Plans however should be included prior to detailed tech design to minimize possible rework or redesign upon CA implementation.
<b>Regulatory and Policy Change Process – Timeline/Plan Identification</b>	FSA Policy Team ( Keith Kistler )	4/30	If controlled, impact to schedule considered minimal.	This dependency is for identification of the plan and timeline only. Once the timeline is completed, recommend moving this item to key risks for monitoring. Regs and Policy recommendations to be provided week of 4/1. Effort to secure any required regs and policy changes planned to occur concurrently with implementation effort. Design and build will occur with eZ-Audit recommendations; anticipate minimal (if any) deviation from stakeholders.
<b>School A-133 Submission Decision Approval – Dual delivery by schools</b>	FSA Policy Team	4/30	Required to effectively move implementation team into Detailed Technical Design	FAC receipt and processing ( completeness check) will not impact the delivery of identical documentation to eZ-Audit ( FSA ). Duplicate delivery of documentation to both entities deemed reasonable by focus group schools. Soft copy to eZ-Audit , hardcopy to FAC. Advantage - all schools and their financials ( A-133 and SFA Audit Guide submitters) treated alike.

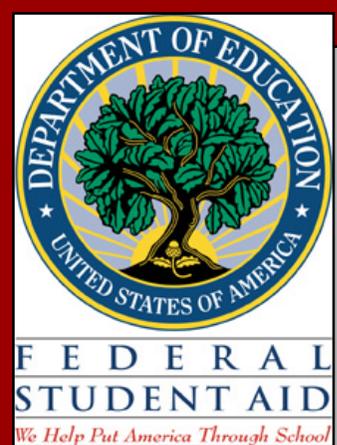
# Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
<b>VDC Production ( Ops ) Costs</b>	Gene Murphy (Mod Partner) & VDC	4/1 <b>Closed: 3/15</b>	No impact to schedule. No Impact to Costs as estimated in business case.	<ul style="list-style-type: none"> <li>• First draft of proposed architecture provided to VDC 2/6</li> <li>• Draft costs provided by VDC ( early March ) in line with Business Case estimates.</li> </ul>
<b>Key Decisions by Stakeholders</b>	Bob Swab (Mod Partner) & Ti Baker (FSA)	5/15	Significant impact to both schedule & cost.	<ul style="list-style-type: none"> <li>• Mod Partner &amp; FSA working details.</li> <li>• Decision makers and dates for resolution identified.</li> <li>• 95% of decisions reached; others reached pending review - on track.</li> </ul>
<b>Initial Integration approach with PEPS</b>	Mod Partner Tech Team ( David Susanto & Ian Moore)	3/31 <b>Closed: 3/31</b>	No Significant impact to either schedule & cost estimated in the business case.	<ul style="list-style-type: none"> <li>▪ Initial recommendation made to house financial &amp; audit data in an eZ-Audit data repository.</li> <li>▪ A PEPS interface will be required to retrieve and update non-financial &amp; audit related data.</li> </ul>
<b>Initial Integration approach with Consistent Answers</b>	Mod Partner Tech Team ( David Susanto & Ian Moore)	3/31 <b>Closed: 3/31</b>	Case action logs will not be included in first release ( late FY'02). Cost impacts to be determined.	<ul style="list-style-type: none"> <li>▪ Recommendation made to allow for Case Team action logging to be provided by a Seibel / CA solution – in a post-initial eZ-Audit release.</li> <li>▪ eZ-Audit release 1 will utilize exiting CMIS / PEPS utility for Case logs.</li> </ul>
<b>Integration approach w/ ERM</b>	Mod Partner Tech Team ( David Susanto & Ian Moore)	3/31 <b>Closed: 3/31</b>	No immediate cost or schedule impact anticipated.	<ul style="list-style-type: none"> <li>▪ ERM integration ( if any ) to be conducted in a future ( post Release1 ) eZ-Audit release.</li> <li>▪ No hardcopy imaging required of eZ-Audit.</li> <li>▪ Documentation submission by schools via data entry and soft copy attachments ( pdf, word, etc.)</li> </ul>

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## ***Deliverable Schedule for TO 86-Electronic Audited Financial Statements & Compliance Reports (EAFS)***

<b><i>Deliverable Number</i></b>	<b><i>Deliverable Name</i></b>	<b><i>Original Contract Date</i></b>	<b><i>Updated Current Contract Date</i></b>	<b><i>Actual Delivery Date</i></b>
86.1.1	Vision Document	2/4/2002		2/4/2002
86.1.2	Requirements Document	3/20/2002		3/20/2002
86.1.3	Preliminary Design	5/15/2002		
86.2.1	Functional Design	6/30/2002		
86.2.2	Detailed Technical Design	9/30/2002		



# **TO 88 – FMS Application Maintenance**

**ITR: Bill Walsleben**

**FSA Project Sponsor: Jim Lynch**

**FSA Project Lead: Paul Stonner**

**Modernization Partner Project Lead: Todd Elliott**

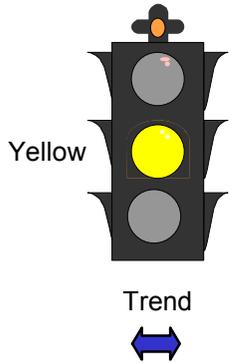
**March 29, 2002**



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- Project Scorecard
- Integrated Timeline
- Major Risks
- Key Issues & Decisions
- Deliverables Schedule

# Overall Status



Significant accounting changes have been identified within the DLSS accounting mapping which will require all IF010 files from Servicing to be reprocessed. A detailed action plan and timeline have been created which will provide data to the Department in time for the financial statements.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$3,687,843.58
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$3,687,843.58

## **Major Accomplishments Since Last Meeting**

- Defined change control process for changes up to 80 hours was completed and the deliverable was submitted.
- Validated that the FMS system is operating appropriately as it relates to the DLSS accounting issues
- Maintained normal operations schedule for all programs except Direct Loan Servicing
- Designed changes to summarize the Direct Loan Servicing data at a higher level, which should improve processing time.

## **Upcoming Activities / Target Dates**

- Complete coding and testing of the summarization of Servicing files – 4/12
- Implement change control process for changes under TO 88 i.e. changes requiring up to 80 hours
- Finalize enhancement process for changes over 80 hours
- Continue support of reprocessing of Direct Loan IF10's - On-going, planned through May 12th.
- Provide ongoing DBA, development and functional support / On-going.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order deliverables 88.1.1a-c have been delivered and are awaiting client approval</li> <li>Task Order has been awarded but less than the full amount due to a budget shortfall. Deliverable 88.1.1I (\$315,272) will be funded later with FY 02 year-end dollars or FY 03 dollars • No Task Order has been awarded</li> <li>FMS Enhancement Procedure (88.1.2) was submitted on 3/29</li> </ul>
Scope			<ul style="list-style-type: none"> <li>No changes in scope</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>All project metrics targets have been achieved or exceeded</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Awaiting establishment of project financials following TO award to more accurately evaluate status</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



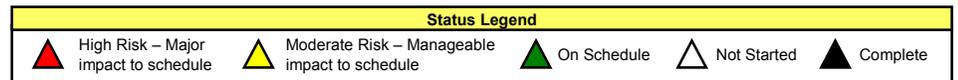
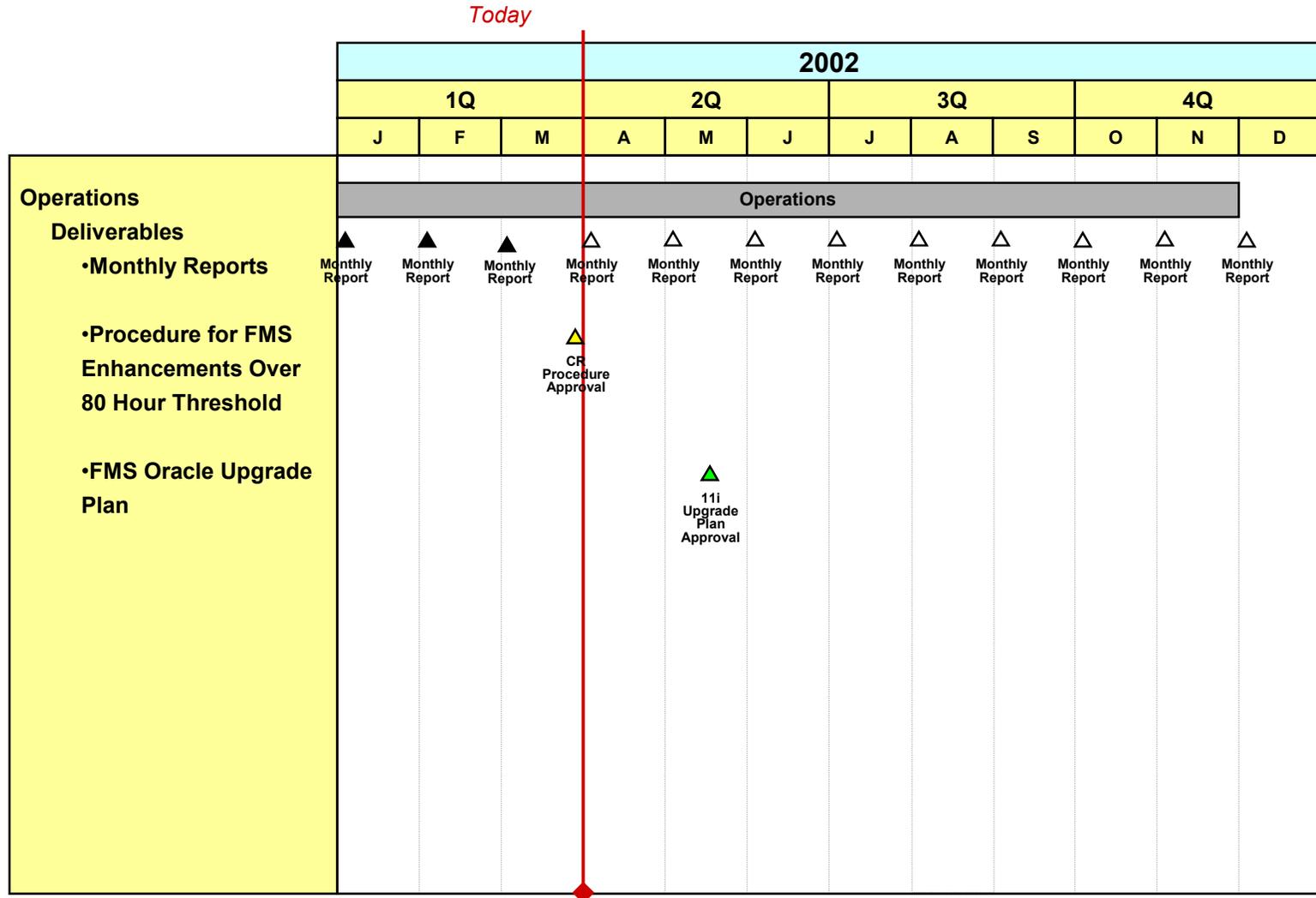
Worse



Same

\* Per current plan

# Integrated Timeline





# Major Risks

<i><b>Risk</b></i>	<i><b>On Point</b></i>	<i><b>Mitigating Actions</b></i>	<i><b>Impact on Cost and/or Schedule</b></i>	<i><b>Status</b></i>
FSA CFO Accounting Division (AD) continues to struggle in establishing accounting direction, as well as perform basic accounting operations. Risk is that system operations will remain unstable and financial integrity and clean audit results are vulnerable.	Bill Walsleben, Todd Elliott	<ul style="list-style-type: none"> <li>▪ Transition Mgr. ( C. Ponzi) continues to work in organizing AD leadership</li> <li>▪ Working with CFO on alternative staffing options to manage accounting operations</li> </ul>	<ul style="list-style-type: none"> <li>▪ Operations costs grow based on volume of rework</li> </ul>	<ul style="list-style-type: none"> <li>▪ Entire CFO Acct, Reporting and FMS divisions will be detailed to the Dept</li> </ul>



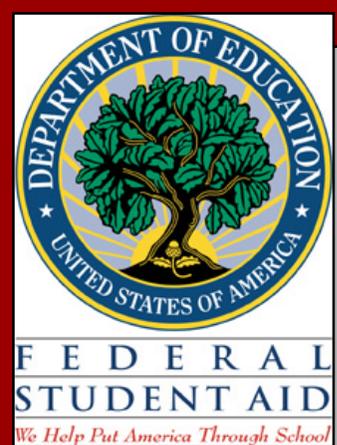
# Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
CFO needs to establish plans for bolstering accounting operations and leadership.	Ken Dineen, Bill Walsleben, Todd Elliott	4/15/02	Operations costs grow based on volume of rework, operations schedules lag	<ul style="list-style-type: none"> <li>▪ Entire CFO Accounting, Reporting and FMS divisions will be detailed to the Dept.</li> <li>▪ Mod Partner is searching for additional accounting support</li> </ul>

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## *Deliverable Schedule for TO 88- FMS Operations*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
88.1.1a	FMS Application Operations Monthly-Dec 2001	3/11/2002		3/12/2002
88.1.1b	FMA Application Operations Monthly-Jan 2002	3/11/2002		3/12/2002
88.1.1c	FMS Application Operations Monthly-Feb 2002	3/11/2002		3/12/2002
88.1.1d	FMS Application Operations Monthly-Mar 2002	4/7/2002		
88.1.1e	FMS Application Operations Monthly-Apr 2002	5/7/2002		
88.1.1f	FMS Application Operations Monthly-May 2002	6/7/2002		
88.1.1g	FMS Application Operations Monthly-June 2002	7/7/2002		
88.1.1h	FMS Application Operations Monthly-July 2002	8/7/2002		
88.1.1i	FMS Application Operations Monthly-Aug 2002	9/7/2020		
88.1.1j	FMS Application Operations Monthly-Sep 2002	10/7/2002		
88.1.1k	FMS Application Operations Monthly-Oct 2002	11/7/2002		
88.1.1l	FMS Application Operations Monthly-Nov2002	12/7/2002		
88.1.2	FMS Enhancement Procedures	3/11/2002	3/29/2002	
88.1.3	FMS Oracle Upgrade Plan	6/30/2002		



# **TO 76 - IFAP/Schools Portal Maintenance**

**ITR: Wayne Baum**

**FSA Project Sponsor: Stephen Hawald**

**FSA Project Lead: Colleen Kennedy**

**Modernization Partner Project Lead: Scott A. McConaghie**

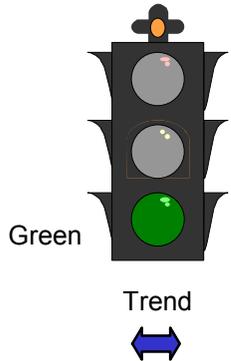
**March 29, 2002**



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# Overall Status



Operations Team is achieving its major milestones on schedule.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$179,974.51
Contract Mod Amount(s)	\$125,710.22 [Mod 1] \$435,448.58 [Mod 2]
Total \$\$ on Current Contract	\$741,133.31

## **Major Accomplishments Since Last Meeting**

- Received 13 new System Investigation Requests (SIRs), 13 were resolved (existing SIRs and new SIRs), 13 SIRs are outstanding (all complex requests).
- Autonomy enhancements and Help Page complex changes complete for IFAP/SP, and have been moved to TEST environment. Colleen Kennedy and CSCC team are currently reviewing. Scheduled to be migrated to production the weekend of 4/13 and 4/14.

## **Upcoming Activities / Target Dates**

- Support all on-going IFAP/SP operations.
- Submit Deliverable 76.1.2 on 4/1/2002 as scheduled.
- Submit Deliverable 76.1.3 on 4/1/2002 as scheduled
- Submit Deliverable 76.1.1i on 4/5/2002 as scheduled
- Submit Deliverable 76.1.1ii on 4/5/2002 as scheduled
- Outstanding SIRs include 274, 310, Interwoven User Guide, 440, 471, Rework Schools Portal Search Help, Rework IFAP Search Help, Add Link and Search Capability to eCFR site, Investigate Need for Quotes in Searches, Review Autonomy Weighting of Results, Provide help for Suggest and Suggest More, Padma can't work from home - they are all complex requests.
- Transition to long-term operations vendor scheduled to begin on 4/1/2002.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order deliverable has been accepted on time per the contract.</li> <li>Task Order has been extended through June 30, 2002.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>No changes in scope.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>No schedule issues.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>No cost issues.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



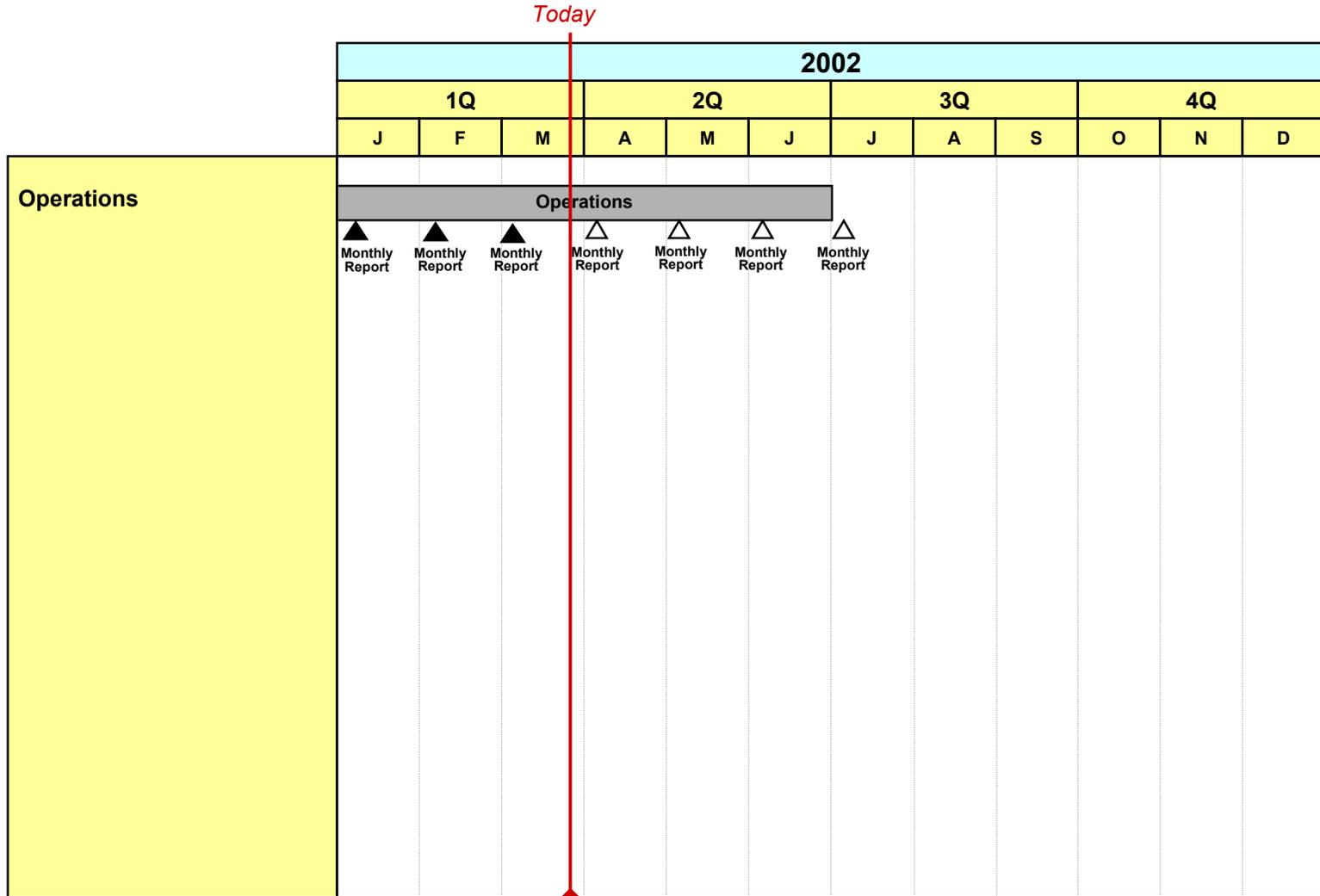
Worse



Same

\* Per current plan

# Integrated Timeline



Status Legend									
▲	High Risk – Major impact to schedule	▲	Moderate Risk – Manageable impact to schedule	▲	On Schedule	△	Not Started	▲	Complete

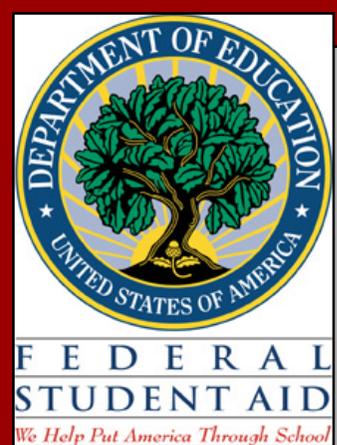
# Major Risks

<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status</i>
Improper or incomplete transition to new long-term operations vendor.	Scott McConaghie	<ul style="list-style-type: none"> <li>• Delivery of accurate and thorough transition deliverables, due to client on 4/1/2002.</li> <li>• Developed transition plan logistics with Colleen Kennedy for new operations resources.</li> </ul>	Minimal	Green

## *Deliverable Schedule for TO 76 R1 IFAP and Schools Portal Support*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
76.1.1a	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	8/7/2001		8/7/2001
76.1.1ai	Incentive Fee	8/7/2001	8/27/2001	8/7/2001
76.1.1b	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	9/7/2001		9/7/2001
76.1.1bi	Incentive Fee	9/7/2001		9/7/2001
76.1.1c	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	10/7/2001		10/5/2001
76.1.1ci	Incentive Fee	10/7/2001		10/5/2001
76.1.1d	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	11/7/2001		11/7/2001
76.1.1di	Incentive Fee	11/7/2001		11/7/2001
76.1.1e	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	12/7/2001		12/7/2001
76.1.1ei	Incentive Fee	12/7/2001		12/7/2001
76.1.1f	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	1/7/2002		1/7/2002
76.1.1fi	Incentive Fee	1/7/2002		1/7/2002
76.1.1g	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	2/7/2002		2/7/2002
76.1.1gi	Incentive Fee	2/7/2002		2/7/2002
76.1.1h	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	3/7/2002		3/7/2002
76.1.1hi	Incentive Fee	3/7/2002		3/7/2002
76.1.1i	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	4/7/2002		
76.1.1ii	Incentive Fee	4/7/2002		
76.1.1j	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	5/7/2002		
76.1.1ji	Incentive Fee	5/7/2002		

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
76.1.1k	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	6/7/2002		
76.1.1ki	Incentive Fee	6/7/2002		
76.1.1l	IFAP/Schools Portal Maintenance-Monthly SLA Metrics	7/7/2002		
76.1.1li	Incentive Fee	7/7/2002		
76.1.2	IFAP/Schools Portal Maintenance - Troubleshooting Guides	4/1/2002		
76.1.3	IFAP/Schools Portal Maintenance - Operations Solutions	4/1/2002		



## **77 WO 1 – SFA to the Internet**

**ITR: Katie Crowley**

**FSA Project Sponsor: Kay Jacks**

**FSA Project Lead: Lydia Morales**

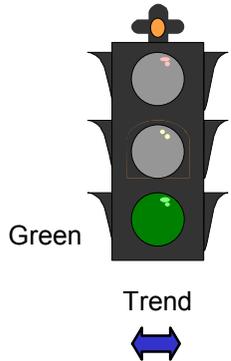
**Modernization Partner Project Lead: Colleen Ward**

**March 29, 2002**

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# Overall Status



- SAIG performing at required levels – using message transmission and user sessions as metrics
- SAIG completed peak period processing in March.
- SAIG preparing for COD deployment.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	SIS
Total \$\$ on Initial Contract	SIS
Contract Mod Amount(s)	SIS
Total \$\$ on Current Contract	SIS

<b>Major Accomplishments Since Last Meeting</b>
<ul style="list-style-type: none"> <li>▪ No identified disruptions in service during this period.</li> <li>▪ COD Performance Testing repeated. High Disk I/O initially observed resolved.</li> <li>▪ SAIG Operation eProject has been rolled out to the eProject publishers to build content and to establish work habits of posting information.</li> <li>▪ All archiving brought up to date. Memory leak resolved.</li> <li>▪ MQM and ServiceGuard on SAIG production machine.</li> <li>▪ Optimized COD disk space for COD deployment.</li> <li>▪ Changed maintenance window to 7AM to noon on Sunday to align with other VDC maintenance windows. Kept backup window of 11-3 on Saturday.</li> </ul>

<b>Upcoming Activities / Target Dates</b>
<ul style="list-style-type: none"> <li>▪ L3000 Upgrade delayed from mid April 1 to May 13.</li> <li>▪ Support COD IST and School Testing.</li> <li>▪ Finalize SAIG Dashboard and roll it out to SAIG participants</li> <li>▪ Complete COD contingency IST by April 10.</li> <li>▪ Testing latest version of bTrade Connector API with COD.</li> <li>▪ Updating documentation to remove GEIS.</li> <li>▪ Verify all software needed for COD deployment April 29 installed.</li> <li>▪ VDC – Remove N9 Server 4/9/02. Application Failover Testing 4/28/02</li> <li>▪ Password expiration issue continues.</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Umbrella SIS task order has been approved.</li> <li>SFA to the Internet ( Work Order 1 ) has also been approved.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>All scope successfully executed.</li> <li>Operations now in place; savings being generated.</li> <li>Additional Modernization Projects are considering incorporating SAIG into their solution, potentially increasing the scope.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Full migration of all SFA Applications and TIVWAN mailboxes completed 12/19/01.</li> <li>GEIS February 1, 2002 retirement achieved.</li> <li>Preparedness for peak traffic season ( March / April ) completed.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Shared in Savings – Savings being generated</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



Worse

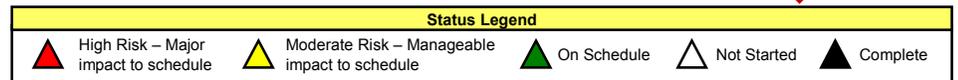
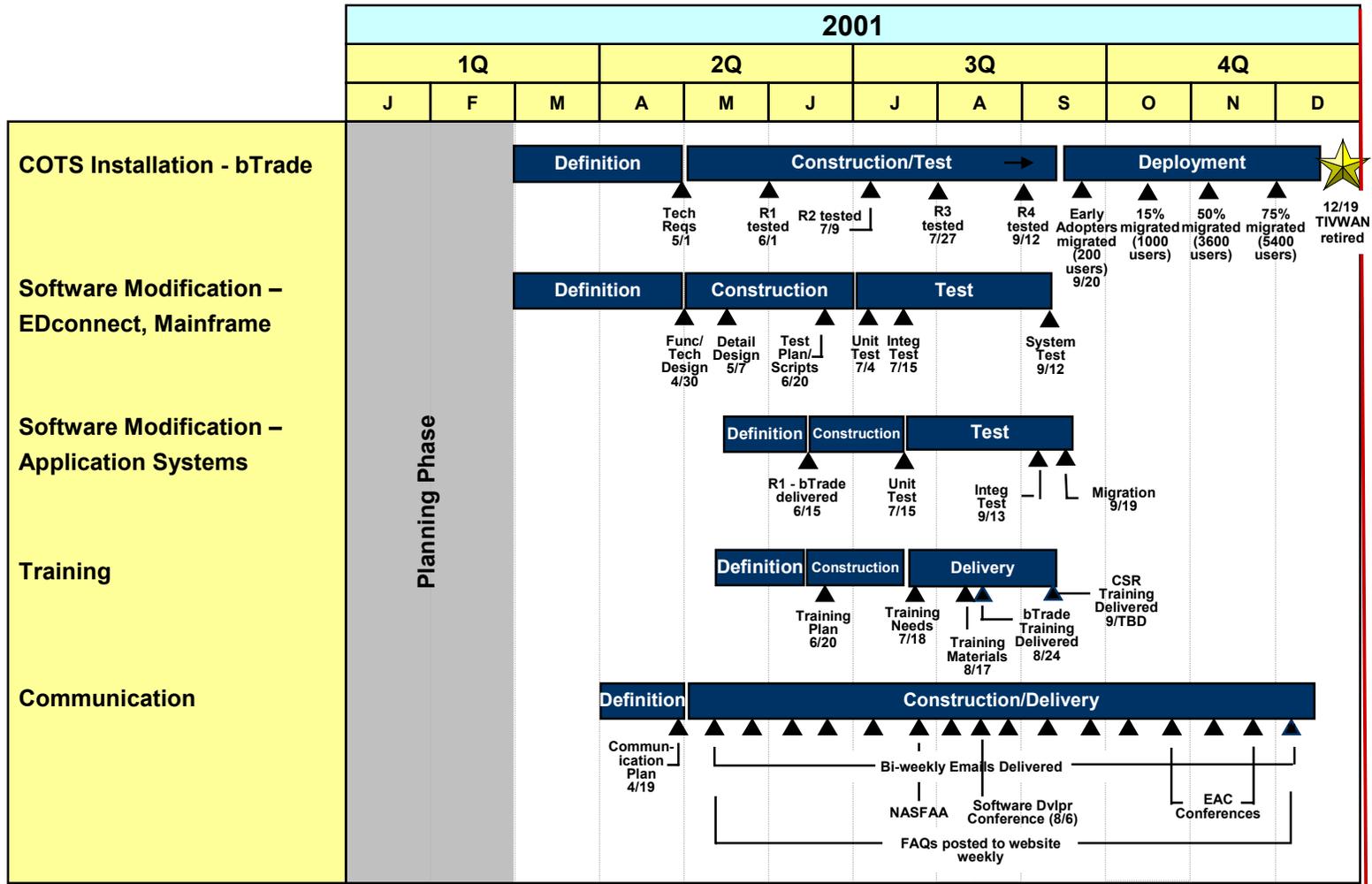


Same

\* Per current plan

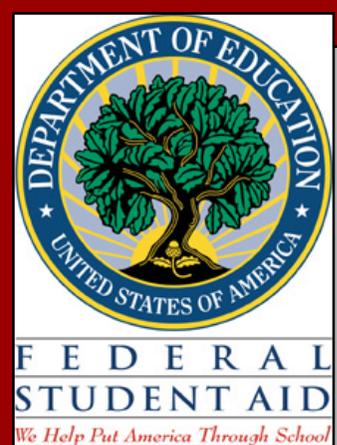
# Integrated Timeline

2/15/02



# Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
<b>VDC removing N9 server from Production 4/7. Not upgrading L2000 to L3000 until 5/13. Concern that additional load from COD 4/29 may cause performance problems.</b>	Colleen Ward	April 5, 2002	If L2000 cannot support COD, may lease server (N9) at \$24,000/mth. VDC not charging for using N9 last two months (budgeted \$18620/mth for three months.	<b>Generating better traffic estimates for SAIG and COD. Will retest performance and verify L2000 can support current SAIG traffic and COD.</b>
<b>Btrade API Maintenance. There are still issues with the connector API which have not been fixed.</b>	Jamie Steapp	March 22, 2002		<b>Btrade corrected problems and delivered a new version of the Btrade Connector API. SAIG team regressing testing changes with COD.</b>



# **TO 79 - Portal Rollout Plan**

**ITR: Martin Renwick**

**FSA Project Sponsor: Jennifer Douglas / John Reeves**

**FSA Project Lead: Constance Davis**

**Modernization Partner Lead: Jacqueline Dufort**

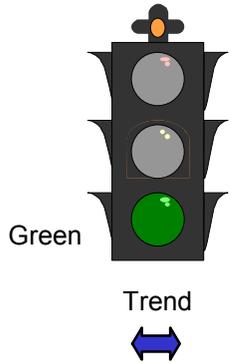
**March 29, 2002**



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# Overall Status



- Completed 3 Test Cycles
- Completed first cycle of performance test

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$3,355,000
Total \$\$ on Initial Contract	\$3,146,635.08
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$3,146,635.08

<b><i>Major Accomplishments Since Last Meeting</i></b>
<ul style="list-style-type: none"> <li>• Began performance testing</li> <li>• Continued system integration testing</li> <li>• Presented Detailed Design Executive Summary to Financial Partners Channel</li> </ul>

<b><i>Upcoming Activities / Target Dates</i></b>
<ul style="list-style-type: none"> <li>• Present Student Portal at the Leadership Meeting</li> <li>• Complete Test Cycles</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order approved by to SFA – ATP granted on 1/28/02</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Scope has been defined for the task order.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Planned deliverables include Acceptance of the new systems.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>On plan</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



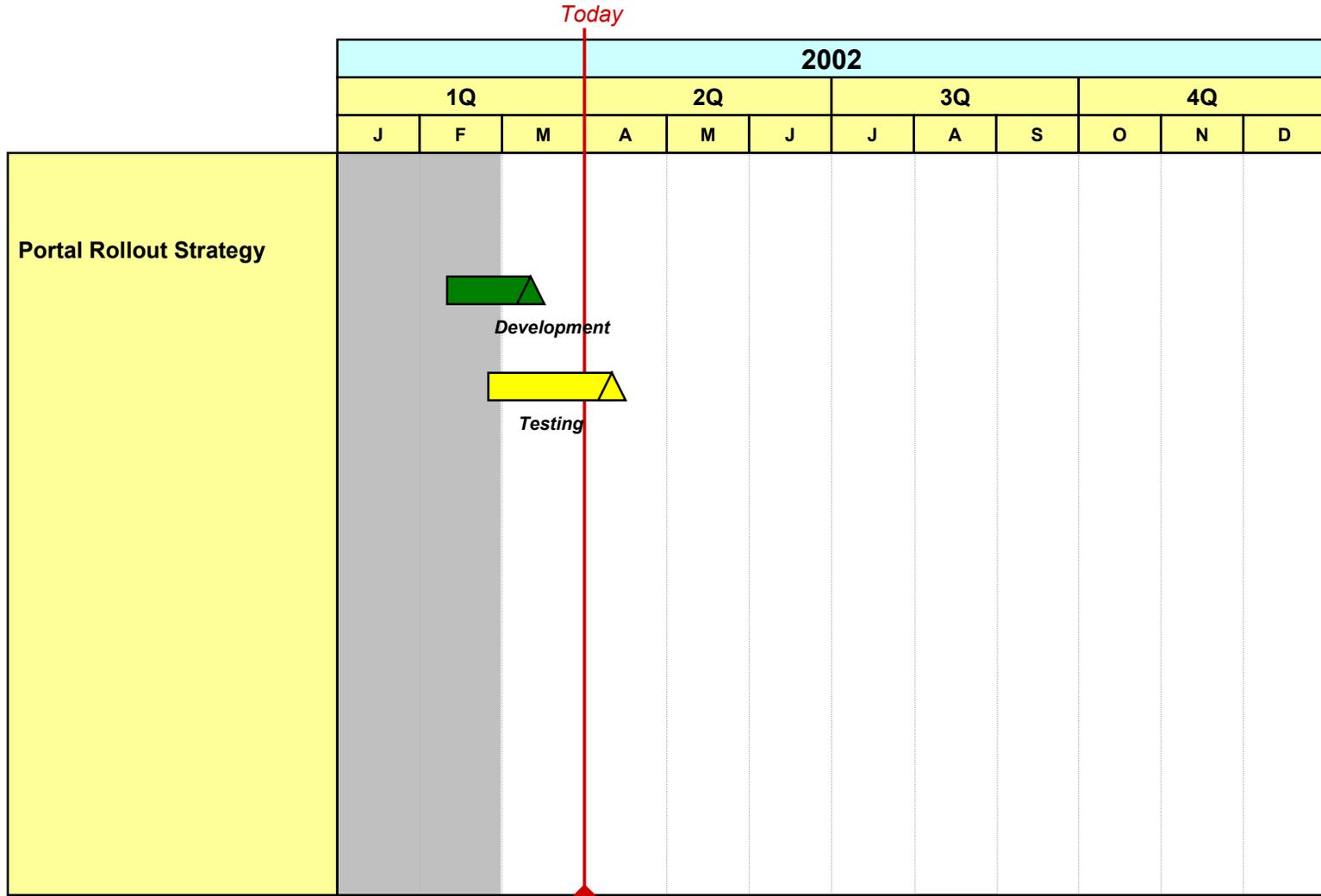
Worse



Same

\* Per current plan

# Integrated Timeline



Status Legend					
	High Risk – Major impact to schedule		Moderate Risk – Manageable impact to schedule		On Schedule
			Not Started		Complete

# Major Risks

<i>Risk</i>	<i>On Point</i>	<i>Mitigating Actions</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status</i>
Students Portal may be delayed due to Secretary's office signing off on Portal.	Mary K Muncie		<ul style="list-style-type: none"> <li>▪ May impact cost</li> <li>▪ Impact to schedule puts deployment at risk.</li> </ul>	



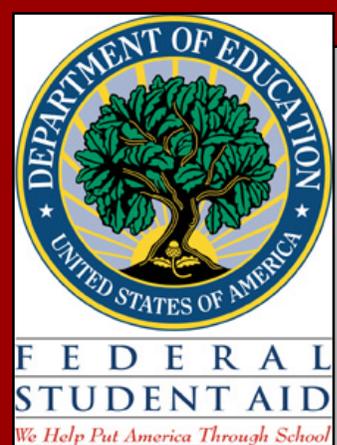
# Key Issues & Decisions

<b><i>Issue / Decision Required</i></b>	<b><i>On Point</i></b>	<b><i>Target Date</i></b>	<b><i>Impact on Cost and/or Schedule</i></b>	<b><i>Status Comments</i></b>
Students and Financial Partners URL- request is for the Students portal to be named studentaid.ed.gov and the Financial Partners portal to be named FP.ed.gov	Steve Allison	3/6/2002		Dept of Ed approved URLs for portals
Portals will be deployed 2 weeks late due to Detailed Requirements not being signed-off until 2/27/02.	Jacqueline Dufort	3/12/2002		Portals will be deployed 2 weeks late due to Detailed Requirements not being signed-off until 2/27/02.

---

## *Deliverable Schedule for T079-Portal Rollout Strategy*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
79.1.1	Project Schedule and Resource Assignment Release 1	2/4/2002		2/5/2002
79.1.2	Requirements Definition Release 1	2/4/2002		2/5/2002
79.1.3	Detailed Document Design-Release 1	2/11/2002	2/22/2002	2/18/2002
79.1.4	Test Plan and Test Scripts for Portal- Release 1	3/11/2002	3/21/2002	3/21/2002
79.1.5	Developed, Tested, and Accepted Solution-Release 1	4/15/2002	4/30/2002	
79.1.6	Project Schedule and Resource Assignments-Release 2	5/17/2002		
79.1.7	Developed, Tested, and Accepted Solution-Release 2	9/30/2002		



# **TO 82 - Single Sign On Requirements**

**ITR: Mark Snead**

**FSA Project Sponsor: Steven Hawald**

**FSA Project Lead: Neil Sattler**

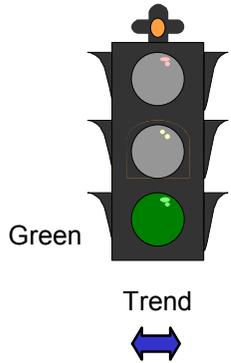
**Modernization Partner Project Lead: Michael Bruce / Yateesh Katyal**

**March 29, 2002**

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# Overall Status



The final deliverable from Phase I was accepted. Funding for Phase II was awarded. NCS-Pearson joined the IPT team. The AWG received a project update. Completed a Single Sign-on RFI and delivered it to vendors. Prepared a list of follow-up business case and design questions for CPS, COD, NSLDS, eCB, and GAPS/FMS.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Placemat	\$3,000,000
Total \$\$ on Initial Contract	\$249,985.14
Contract Mod Amount(s)	\$249,977.46 (Mod 1)
Total \$\$	\$499,962.60

## **Major Accomplishments Since Last Meeting**

### **Week ending March 29, 2002:**

- Contract award for Phase II (03/18 – 05/15) – March 18
- Final acceptance of Single Sign-On Requirements Definition (Final) – March 20
- Presented Single Sign-On update to the AWG – March 21
- Follow-up business case/design questions prepared and sent to CPS, COD, eCB, GAPS/FMS, NSLDS, and Schools Portal – March 25
- IPT approved RFI for distribution – March 26
- Held Phase II IPT meetings – March 20, 27
- Completed Phase II project plan – March 27
- Completed Phase II Performance Measure – March 27
- Single Sign-On RFI sent to target vendors – March 28

## **Upcoming Activities / Target Dates**

- Complete vendor evaluation matrix – April 3
- Receive business case/design questions from CPS, COD, eCB, GAPS/FMS, NSLDS, and Schools Portal – April 3
- Hold Phase II IPT Member Meeting – April 3
- Receive vendor RFI written responses – April 5
- Hold vendor discussions with the IPT – April 10, April 17
- Draft Phase II business case
- Draft design document

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order is awarded.</li> <li>Phase II option funded and awarded.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Scope for the task order is solution recommendation, general design and implementation plan, and Phase III business case</li> <li>Scope is concentrated on CPS, COD, eCB, GAPS/FMS, NSLDS, and School Portal with a view to the enterprise.</li> <li>Scope is enterprise identification and authentication requirements. The scope does not include enterprise authorization, enrollment, non-repudiation, and confidentiality needs.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>On schedule. See Deliverable Schedule.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Tracking to approved budget.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



Worse



Same

\* Per current plan

# Integrated Timeline

Today

ID	Task Name	Start	End	Duration	Mar 2002		Apr 2002				May 2002							
					3/17	3/24	3/31	4/7	4/14	4/21	4/28	5/5	5/12	5/19				
1	Kick-Off Phase II IPT	3/20/2002	3/20/2002	1d	█													
2	Complete Phase II Project Plan	3/18/2002	3/27/2002	8d	█	█												
3	Management Presentations & Communications	3/21/2002	5/16/2002	41d	█	█	█	█	█	█	█	█	█	█	█	█	█	█
4	Perform General Design and Evaluate SSO Capability Alternatives (Option #1)	3/18/2002	5/3/2002	35d	█	█	█	█	█	█	█	█	█	█	█	█	█	█
5	Application Architecture	3/18/2002	4/26/2002	30d	█	█	█	█	█	█	█	█	█	█	█	█	█	█
6	Technical Architecture	3/18/2002	4/26/2002	30d	█	█	█	█	█	█	█	█	█	█	█	█	█	█
7	Analysis of Solution Alternatives	3/18/2002	5/3/2002	35d	█	█	█	█	█	█	█	█	█	█	█	█	█	█
8	Deliverable 82.1.4 - Draft Single Sign-on General Design and Alternatives Evaluation	4/19/2002	4/19/2002	0d				▲										
9	Deliverable 82.1.4 - Final Single Sign-on General Design and Alternatives Evaluation	5/3/2002	5/3/2002	0d					▲									
10	Design Single Sign-On Implementation Approach (Option #2)	4/15/2002	5/17/2002	25d				█	█	█	█	█	█	█	█	█	█	█
11	Deliverable 82.1.5 – Draft Single Sign-On Implementation Approach and Business Case	5/3/2002	5/3/2002	0d					▲									
12	Deliverable 82.1.5 – Final Single Sign-On Implementation Approach and Business Case	5/17/2002	5/17/2002	0d							▲							
13	Single Sign-On Business Risk Assessment (Option #3)	4/15/2002	5/17/2002	25d				█	█	█	█	█	█	█	█	█	█	█
14	Deliverable 82.1.6 - Draft Single Sign-On Requirements Business Risk Assessment	5/3/2002	5/3/2002	0d					▲									
15	Deliverable 82.1.6 - Final Single Sign-On Requirements Business Risk Assessment	5/17/2002	5/17/2002	0d							▲							

Status Legend									
▲	High Risk – Major impact to schedule	▲	Moderate Risk – Manageable impact to schedule	▲	On Schedule	△	Not Started	▲	Complete



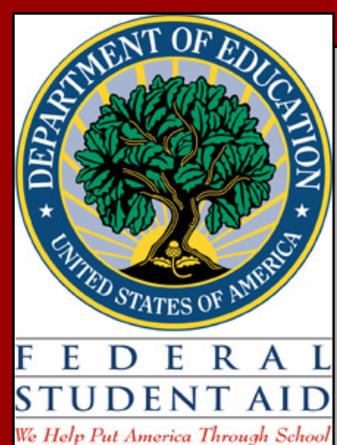
# Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
CLOSED Single Sign-On Phase II Contract Award	FSA	3/15/2002	N/A	<ul style="list-style-type: none"> <li>Contract modification approved and awarded 3/18</li> </ul>
Update Contract Period of Performance, and due dates for deliverables 82.1.4, 82.1.5, and 82.1.6.	MP / FSA	3/28/2002	N/A	

---

## *Deliverable Schedule for TO 82- Single Sign-on Phase 1*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
82.1.1	Single Sign-on Requirements Phase Work Plan	1/16/2002		1/17/2002
82.1.2	Single Sign-On Requirements Definition- Draft	2/7/2002	2/15/2002	2/15/2002
82.1.3	Single Sign-on Requirments Definition-Final	3/8/2002		3/8/2002
82.1.4	Single Sign-On General Design & Alternatives Evaluation	4/12/2002		
82.1.5	Single Sign-On Implementation Plan	5/3/2002		
82.1.6	Single Sign-On Requirements Preliminary Risk Assessment	5/3/2002		



# **TO 93 E-Signature Support**

**ITR: Mark Snead**

**FSA Project Sponsor: Stephen Hawald**

**FSA Project Lead: Charlie Coleman / Neil Sattler**

**Modernization Partner Project Lead: Yateesh Katyal**

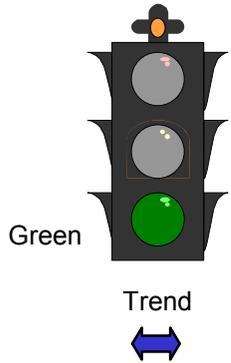
**March 29, 2002**



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- Overall Status
- Project Scorecard
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# Overall Status



The FSA Modernization Partner team is supporting FSA/CIO/Innovations in the development of a Business Case for electronic Cohort Default Rate (eCDR) notification process, the development of an electronic Perkins notes for use by schools and general electronic signature support for the Perkins loan program.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$ 0
Total \$\$ on Initial Contract	\$148,830.56
Contract Mod Amount(s)	\$ 0
Total \$\$ on Current Contract	\$148,830.56

## *Major Accomplishments Since Last Meeting*

### Weeks ending March 22 & 29, 2002:

#### eCDR Notification Process Business Case

- Met with SAIG (Participation Enrollment) to answer SAIG enrollment questions. Set meeting to discuss process for enrolling eCDR in the SAIG Enrollment form.
- Followed up with Nancy Ingwalson (PEPS) to obtain costs for eCDR solution
- Met with Neil, Charlie, Pat, Kriste, and Yateesh to outline strategy for obtaining costs associated with NSLDS enhancement for eCDR solution
- Discussed plan for delivering business case to Kay Jacks. Set up a meeting with all key players to do a “dry-run” of business case and business case presentation.
- Met with Technical Architect from Mod Partner to discuss development of conceptual design.

## *Major Accomplishments Since Last Meeting*

- Continued to meet with Technical Architect to develop conceptual design
  - Met with Mod Partner SAIG Project Manager
  - Met with FSA PEPS contact (Nancy Ingwalson)
  - Met with Kriste Jordan
- Followed up on obtaining cost estimates from SAIG
- Discussed sections of business case with Kriste
- Met with Neil Sattler and Tech Arch Team to discuss conceptual design
- Met with Neil, Kriste, and Patricia Trubia to give status
- Met with Patricia to discuss her comments for business case

# Overall Status (Contd.)

## Major Accomplishments Since Last Meeting

### Week ending March 22 & 29, 2002:

#### Electronic Perkins Note

- Completed Requirements Draft
- Worked on PDF Recommendation Draft
- Meeting with Neil to discuss eNote Progress
  - -Gave him requirements draft for review
  - -Discussed OMB Approval Process
  - -Discussed PDF Findings
  - -Discussed URL for eNotes
- Attempted to get in touch with Direct Loan team to research how they generated a pdf file.
- Determined that eNotes will be placed on ifap website alongside existing paper notes.
- Began Draft Supporting Documentation for eNotes
- Determined that no OMB approval is necessary for Perkins eNotes
- Discussion with Penn State (Friday afternoon) – Finalized requirements and reviewed eNotes, Supporting Documentation and PDF Recommendation
- Updated Requirements draft with information from Minnesota
- Updated PDF Recommendation document
- Updated Supporting Documentation for eNotes (will be complete when PDF Recommendation Document is completed).
- Sent eNotes to James Kennedy at Minnesota for review
- COHEAO Workgroup Conference Call to discuss Perkins eNote and PIN Progress

## Upcoming Activities / Target Dates

#### Electronic Perkins Note

- Finalize PDF Recommendation and Supporting Documentation
- Gather all documentation
- Get eNote feedback from Penn State and Minnesota

#### eCDR Notification Process Business Case

- Draft business case and presentation to School Channel
- Continue development of business case and collection of more technical and cost data.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order has been awarded. Period of performance is February 22, 2002 to April 30, 2002.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Scope is defined for the task order for both the eCDR Notification Process business case and the electronic Perkins note development.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Deliverables:               <ul style="list-style-type: none"> <li>93.1.1, E-Signature &amp; Electronic Delivery of Cohort Default Rate Notification Process Business Case, March 31, 2002.</li> <li>93.1.2, Requirements and Downloadable Electronic Perkins Note, March 31, 2002.</li> <li>93.1.3, E-Signature Project Management Support, April 30, 2002.</li> </ul> </li> </ul>
Cost			<ul style="list-style-type: none"> <li>Tracking to approved budget.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



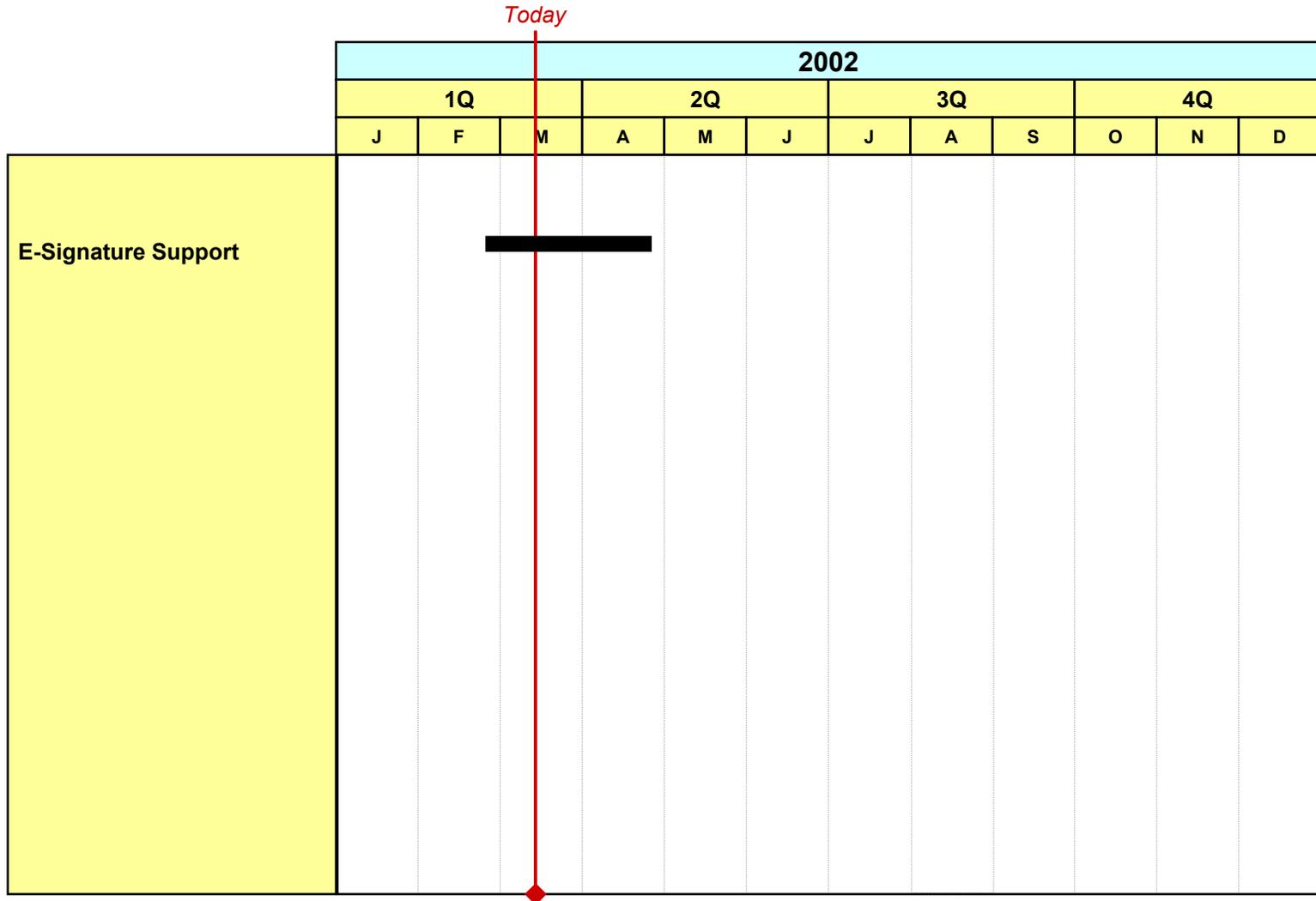
Worse



Same

\* Per current plan

# Integrated Timeline

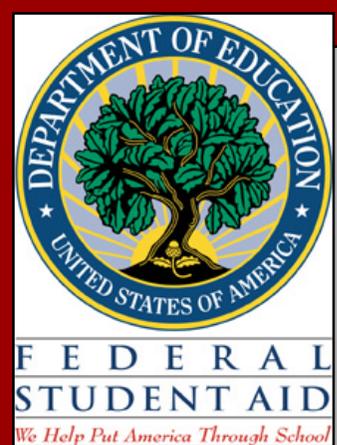


Status Legend									
	High Risk – Major impact to schedule		Moderate Risk – Manageable impact to schedule		On Schedule		Not Started		Complete

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## *Deliverable Schedule for TO 93 Innovations Support for E-Signature*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
93.1.1	E-signature for Cohort Default Rate notification process Business Case	3/31/2002		
93.1.2	Requirements & Downloadable Electronic Perkins Note	3/31/2002		
93.1.3	Project Management Support	4/30/2002		



# **TO 84 – Learning Management System**

**ITR: Linh Nguyen**

**FSA Project Sponsor: Anne Theresa**

**FSA Project Lead: Vicki Wilson**

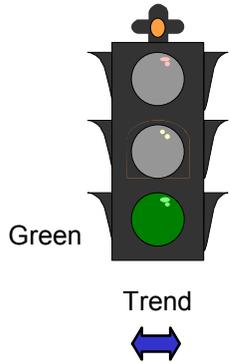
**Modernization Partner Project Lead: Howard Weitzner**

**March 29, 2002**

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- Overall Status
- Project Scorecard
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# Overall Status



Project is proceeding according to schedule set in the Task Order. Go Live is expected April 2002.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$ 1,000,000
Total \$\$ on Initial Contract	\$ 924,341.30
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$ 924,341.30

<b>Major Accomplishments Since Last Meeting</b>
<ul style="list-style-type: none"> <li>■ Received, installed and tested 508 patch from Saba</li> <li>■ Received approval to Go-Live at the PRR on March 22</li> <li>■ Moved configuration and code to production environment</li> <li>■ Loaded data</li> <li>■ Updated FSAU's webpages to include a link to the LMS, a user guide</li> <li>■ Submitted mod to the Task Order</li> </ul>

<b>Upcoming Activities / Target Dates</b>
<ul style="list-style-type: none"> <li>■ Go live April 1</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order was awarded November 15.</li> <li>Mod was submitted 3/19.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Scope has been agreed to and is indicated in the Task Order</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Go Live date is scheduled for April 1, 2002.</li> </ul>
Cost			



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



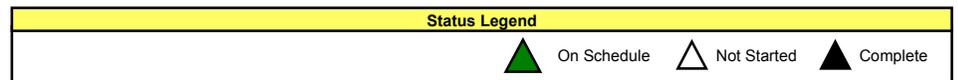
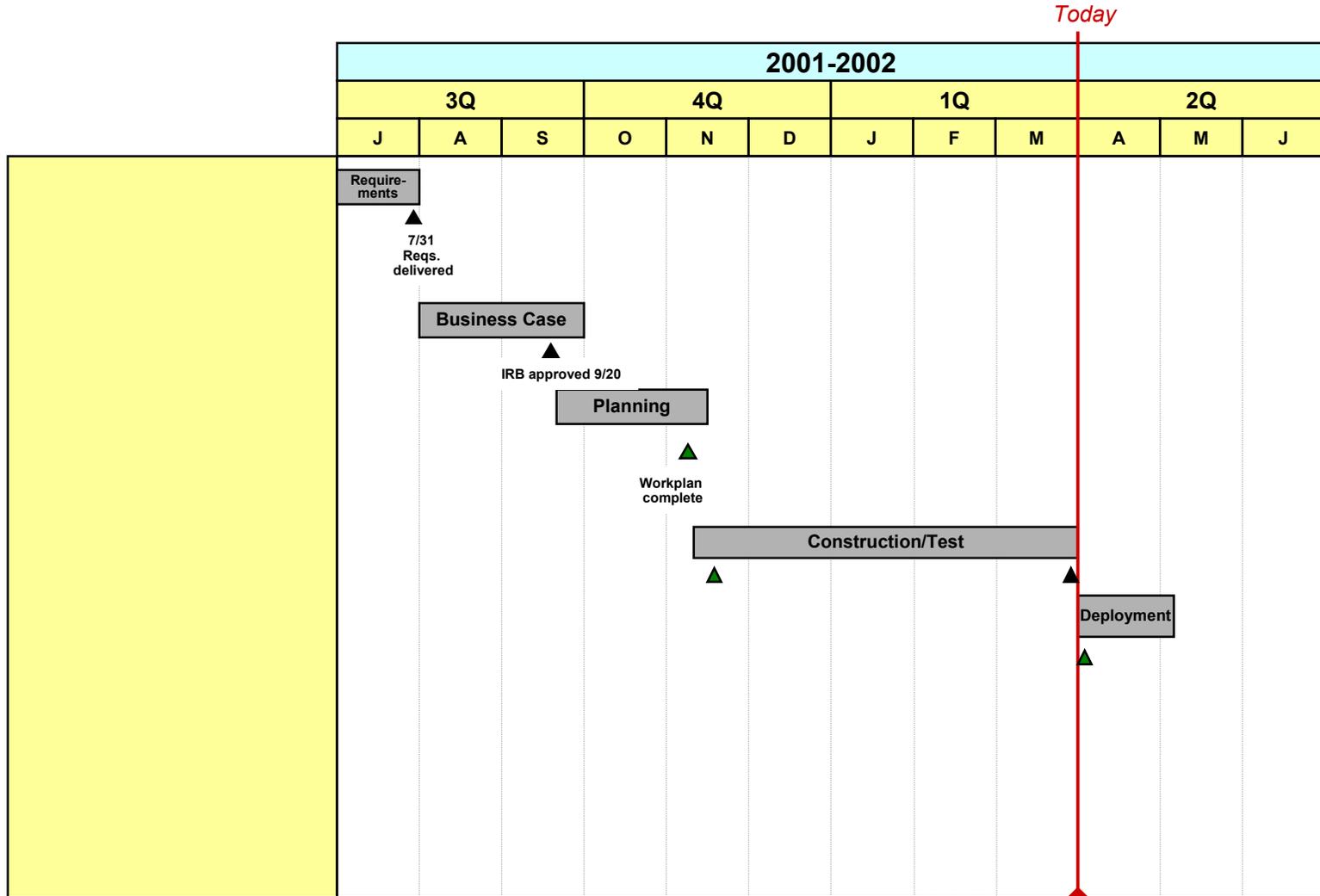
Worse



Same

\* Per current plan

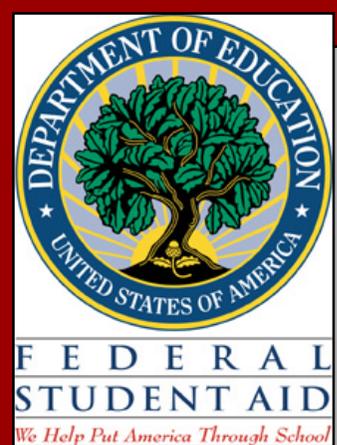
# Integrated Timeline



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## *Deliverable Schedule for TO 84-Learning Management System (LMS) Phase 2*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
84.1.1	Business Rules	12/14/2001		12/14/2001
84.1.2	Process Flows and Customer Support Plan	1/11/2002	1/18/2002	1/18/2002
84.1.3	LMS Configuration and Design Plan	2/8/2002	2/15/2002	2/28/2002
84.1.4	LMS Testing and Pilot	3/8/2002		3/8/2002
84.1.5	Training Materials and Communications	4/5/2002		
84.1.6	Saba LMS Software Licensing and Hosting	5/3/2002		
84.2.1	Saba Approach Plan and Configuration Plan	4/1/2002		



## **TO 89 – Workforce Transition**

**ITR: Linh Nguyen**

**FSA Project Sponsor: Calvin Thomas**

**FSA Project Lead: Alka Kesavan**

**Modernization Partner Project Lead: Elisabeth Schmidt**

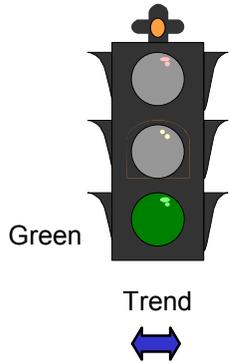
**March 29, 2002**



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- Overall Status
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# Overall Status



- Mod 1 (competitive sourcing) is ending due to revised scope from client
- Mod 2 is with the client for approval

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$348,828.40
Contract Mod Amount(s)	\$828,627.20 (Mod 1)
Total \$\$ on Current Contract	\$1,177,456.60

## **Major Accomplishments Since Last Meeting**

- Final deliverable including FY03 Workplan delivered 3/29/02 (Mod 1)
- Mod 2 submitted to client for approval
- First deliverable for Mod 2 submitted to client, but without a cover letter since Mod 2 has not been signed. Deliverable – What Now Meetings and draft Point of View document.

## **Upcoming Activities / Target Dates**

- Reengaged channels through “What Now” meetings to continue with preparing plans to get the channels and enterprise to the to-be state while staying looped in with Department plans

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task order for Mod 2 has been delivered to client. Team is working on channel and HC support but is not operating under a current TO.</li> <li>Mod 1 scope has been reduced and ends March 31<sup>st</sup>.</li> </ul>
Scope			
Schedule			<ul style="list-style-type: none"> <li>Mod 1 is complete.</li> <li>Mod 2 work has begun.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>On target.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



Worse



Same

\* Per current plan



# Integrated Timeline

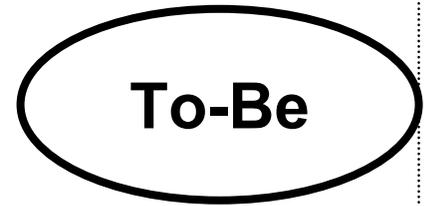
## Channel Workforce Initiative:



- Continue momentum
- Confirm current organizational needs/issues



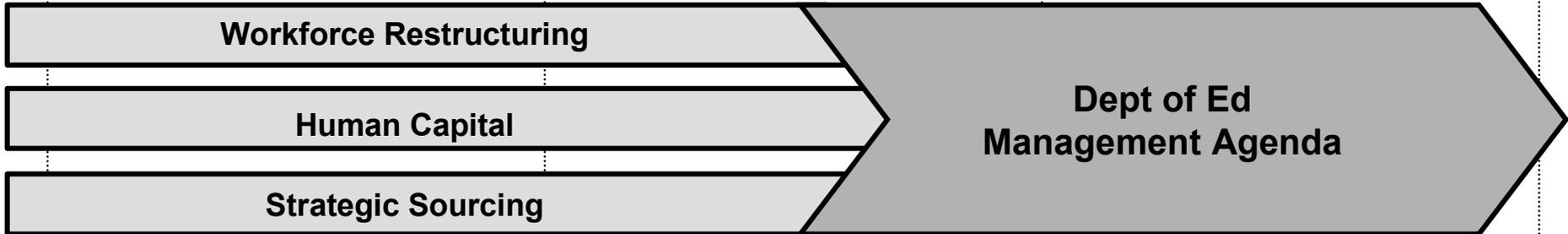
- Develop plans to get to to-be state (both enterprise & channel-specific)
- Execute against those plans (both enterprise & channel-specific)
- Align with Dept-wide initiatives



- Determine what can be accomplished by June
- Begin planning for after June



## Dept-Wide Effort:



4/21 Teams submit draft recommendations

5/21 POCs submit comments

6/1 Sec publishes Dept plan



MARCH Workforce Transition

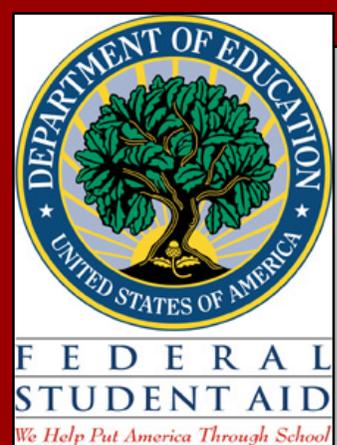
APRIL

MAY

JUNE

## *Deliverable Schedule for TO 89 Mod 1 Workforce Transition Support*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
84.1.4b	Communication Strategy & Implementation Support 06/01/02-07/31/02	7/31/2002		
89.1.1a	Workforce Transition Support Summary (December 31, 2001)	12/31/2001		12/30/2001
89.1.1b	Workforce Transition Support Summary (January 31, 2002)	1/31/2002		1/31/2002
89.1.1c	Transition Support Summary (February 28, 2002)	2/28/2002		2/28/2002
89.1.2	Workforce Transition Roadmap	2/28/2002		2/28/2002
89.2.1	Acquisition Competitive Sourcing Proj Plan	2/28/2002		2/27/2002
89.2.2	Competitive Sourcing Study	3/15/2002		3/15/2002
89.2.3a	Competitive Sourcing Status Rpts and Work Products 2/1/02-4/30-02	4/30/2002		
89.2.3b	Competitive Sourcing Status Rpts and Work Products 05/1/02-06/28/02	6/28/2002		7/15/2002
89.2.3c	Competitive Sourcing Status Rpts and Work Products 7/1/02-8/30/02	8/30/2002		
89.2.4a	Communication Strategy & Implementation Support 02/01/02-05/31/02	5/31/2002		
89.2.4b	Communication Strategy & Implementation Support (August 1-Sept. 30, 2002)	7/31/2002		
89.2.4c	Communication Strategy & Implementation Support 08/01/02-09/30/02	9/30/2002		



# **TO 95 – SFA University Modernization Support**

**ITR: Linh C. Nguyen**

**FSA Project Sponsor: Anne Teresa**

**FSA Project Lead: Anne Teresa**

**Modernization Partner Project Lead: Howard M. Weitzner**

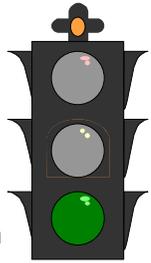
**March 29, 2002**



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- Overall Status
- Project Scorecard
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# Overall Status



Green

Trend



The task order is proceeding on schedule with regular milestones being met on schedule.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$273,756.52
*Contract Mod Amount(s)	\$230,787.93 (Mod 1)
*Total \$\$ on Current Contract	\$504,544.45

**\* Financials do not reflect recently obligated deliverables**

## ***Major Accomplishments Since Last Meeting***

- Continued development and revision of training development process deliverables and materials and support training teams.
- Finalized and delivered version 1.0 of the cost analysis tool.
- Continued development of needs assessment tools and techniques.
- Continued support for “Effective Teams” effort.
- Conducted corporate university conference debrief session for FSAU employees.

## ***Upcoming Activities / Target Dates***

- Continue development and revision of training development process deliverables and materials.
- Support training development teams.
- Import Fiscal Management training data into the cost analysis tool for initial demonstration to FSA U Managers.
- Continue support for “Effective Teams” effort.
- Continue development of learning consultant role.
- Continue development of needs assessment tools and techniques.
- Financials do not reflect recently obligated deliverables

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task order proceeding on schedule.</li> <li>Mod approved to extend work through 7-31-2002.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Scope is well defined and regularly reviewed with FSA.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Milestones and deliverables on schedule.</li> </ul>
Cost			



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



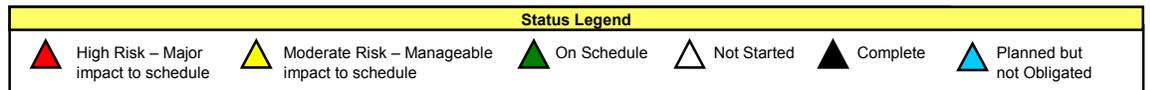
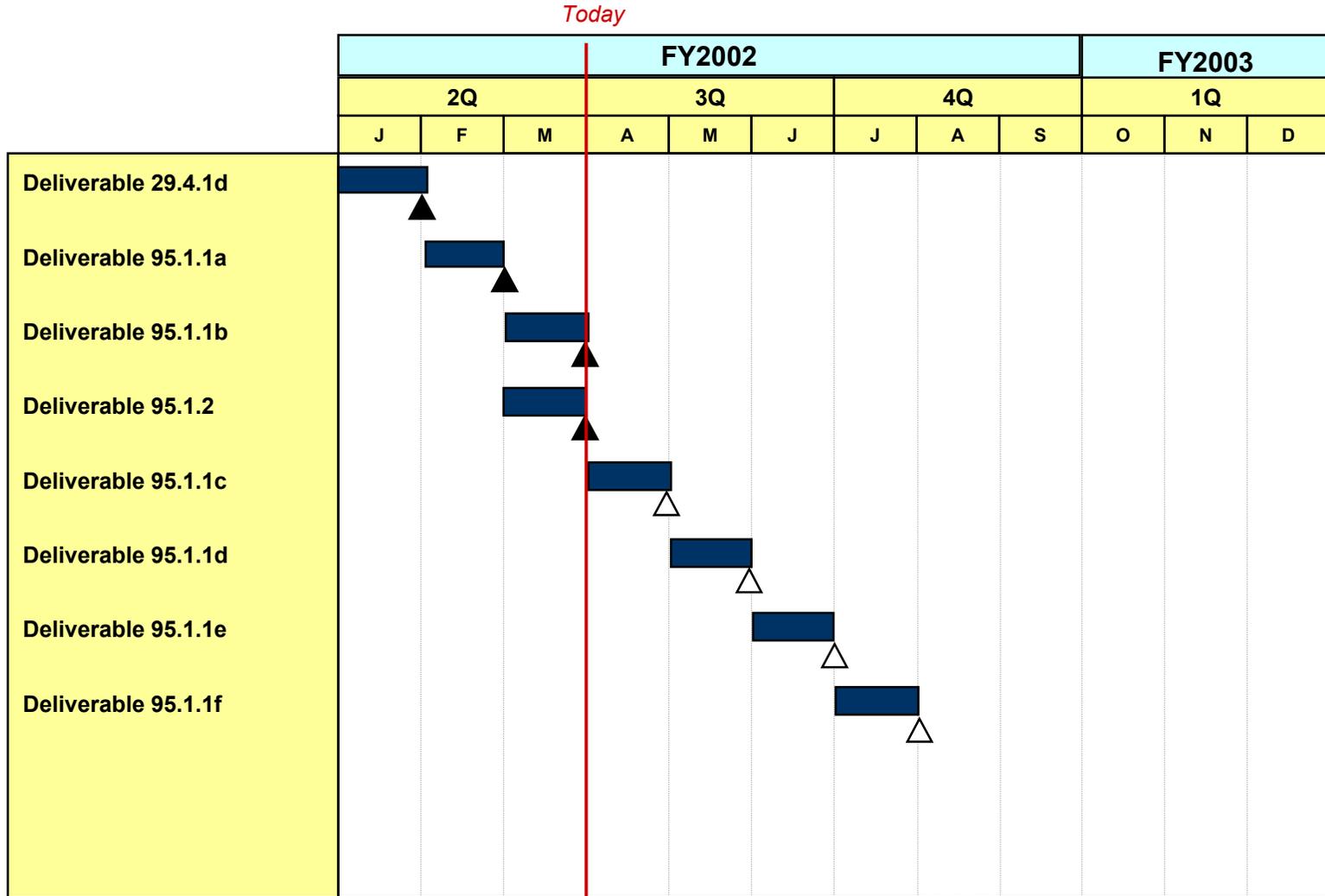
Worse



Same

\* Per current plan

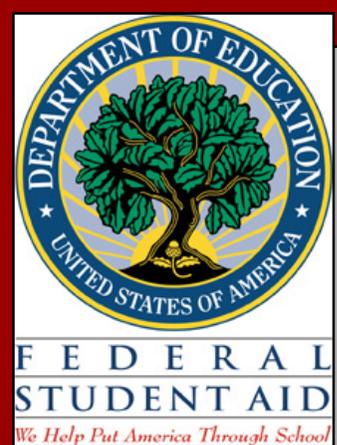
# Integrated Timeline



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## *Deliverable Schedule for TO 95-SFA University Modernization Support*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
95.1.1a	Training Services Summary-February	2/28/2002		2/28/2002
95.1.1b	Training Services Summary-March	3/31/2002		3/29/2002
95.1.1c	Training Services Summary-April	4/30/2002		
95.1.1d	Training Services Summary-May	5/31/2002		
95.1.1e	Training Services Summary-June	6/30/2002		
95.1.1f	Training Services Summary-July	7/31/2002		
95.1.2	Facilitative Leadership Conference	3/31/2002		3/22/2002



# **TO 97 – PAD Modernization Support**

**ITR: Linh Nguyen**

**FSA Project Sponsor: Dottie Kingsley**

**FSA Project Lead: Dottie Kingsley**

**Modernization Partner Project Lead: Linh Nguyen**

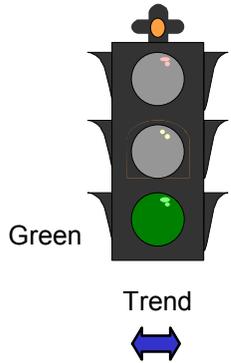
**March 29, 2002**



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- Overall Status
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# Overall Status



Project proceeding according to timeline defined in the Task Order.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$73,937.87
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$73,937.87

<b><i>Major Accomplishments Since Last Meeting</i></b>
<ul style="list-style-type: none"> <li>■ Task order submitted and approved by the client</li> <li>■ SOW reviewed and approved by Bell &amp; Trice Enterprises</li> </ul>

<b><i>Upcoming Activities / Target Dates</i></b>
<ul style="list-style-type: none"> <li>■ 3/29/02- Deliverable 97.1.1a: Draft PAD Implementation Road Map</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order submitted and approved by client</li> </ul>
Scope			<ul style="list-style-type: none"> <li>On target</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>All activities on schedule as outlined in Task Order</li> </ul>
Cost			<ul style="list-style-type: none"> <li>On target</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



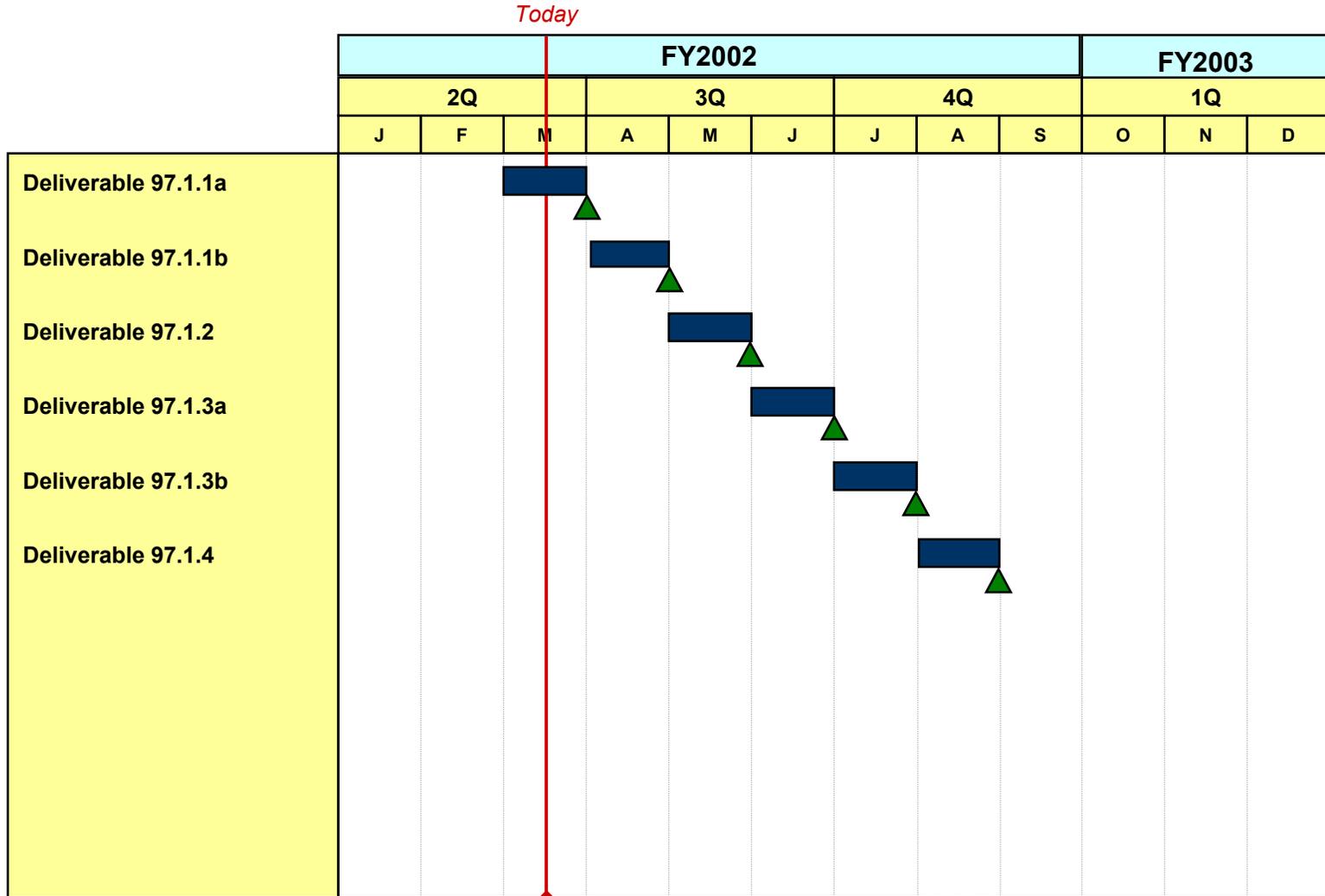
Worse



Same

\* Per current plan

# Integrated Timeline



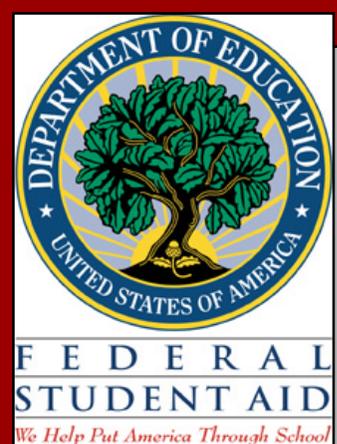
**Status Legend**

- ▲ High Risk – Major impact to schedule
- ▲ Moderate Risk – Manageable impact to schedule
- ▲ On Schedule
- △ Not Started
- ▲ Complete
- ▲ Planned but not Obligated

---

## *Deliverable Schedule for TO 97 - Program Analysis Division Mod Support*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
97.1.1a	PAD Implementaiton Roadmap-Draft	3/29/2002		3/29/2002
97.1.1b	PAD Implementation Roadmap-Final	4/30/2002		
97.1.2	Framework & Approaches for PAD Projects	5/31/2002		
97.1.3a	Program Management Best Practices Report Draft	6/28/2002		
97.1.3b	Program management Best Practices Rpt-Final	7/31/2002		
97.1.4	Outreach Plan Assistance	8/30/2002		



## **TO 68 – FP Data Mart Releases 2 and 3**

**ITR: Nancy Krecklow**

**FSA Project Sponsor: Johan Bos-Beijer**

**FSA Project Lead: Anna Allen**

**Modernization Partner Project Lead: Nancy Krecklow**

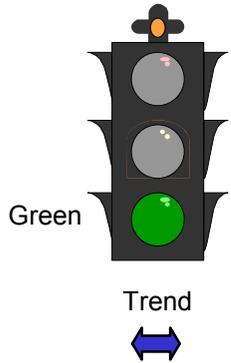
**March 29, 2002**



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- Overall Status
- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

# Overall Status



Final version of design document, with comments incorporated, was formally submitted on March 27. Report development has started.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$1,730,000
Total \$\$ on Initial Contract	\$1,697,084.29
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$1,697,084.29

<i>Major Accomplishments Since Last Meeting</i>
<ul style="list-style-type: none"> <li>■ Formal submission of final version of design document (deliverable 68.1.2): March 27</li> <li>■ Started defining interfaces between FP Data Mart and source systems</li> <li>■ Conducted IPT Core Team working sessions: March 21, 28</li> </ul>

<i>Upcoming Activities / Target Dates</i>
<ul style="list-style-type: none"> <li>■ Continue development of Informatica processes, Microstrategy reports, and system interfaces</li> <li>■ Steering Committee meeting: April 2</li> <li>■ IPT Checkpoint and Release 2 Demonstration: April 11</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order has been awarded.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Design document (deliverable 68.1.2) formally submitted with comments incorporated</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Design document (deliverable 68.1.2) formally submitted with comments incorporated</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Task Order is proceeding on budget</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



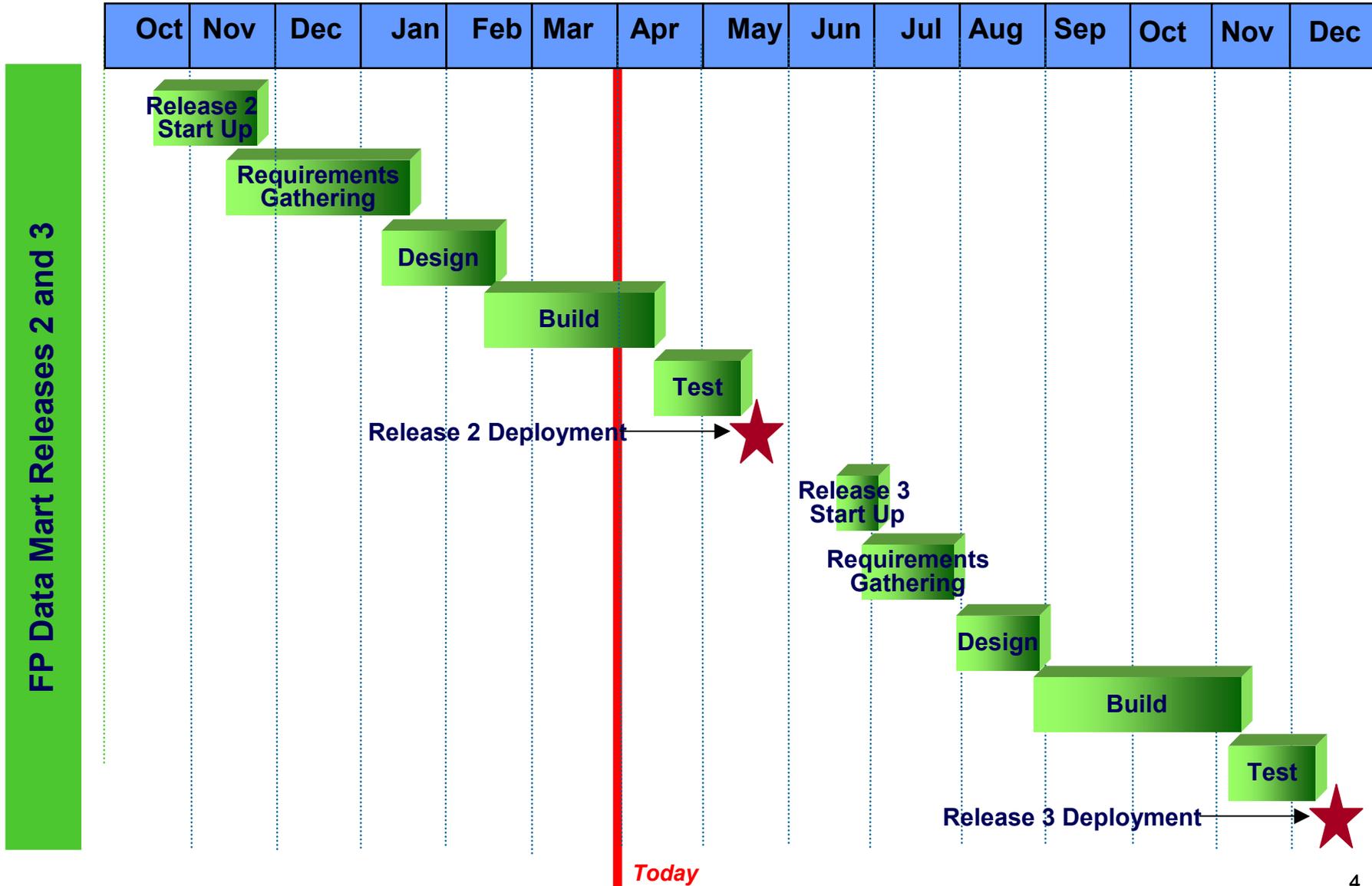
Worse



Same

\* Per current plan

# Integrated Timeline





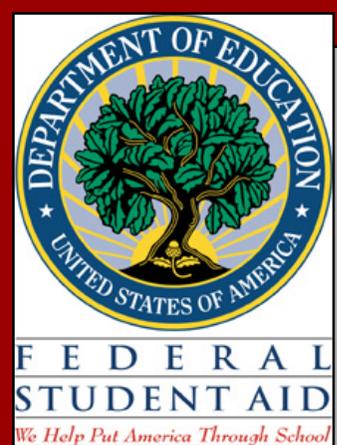
# Key Issues & Decisions

<b><i>Issue / Decision Required</i></b>	<b><i>On Point</i></b>	<b><i>Target Date</i></b>	<b><i>Impact on Cost and/or Schedule</i></b>	<b><i>Status Comments</i></b>
<p>Microstrategy version 7i (Section 508 compliant version) new General Available date is 4/20/2002. This does not allow the development and application maintenance teams enough time to appropriately test prior to Release 2 scheduled deployment date.</p>	<p>Nancy Krecklow</p>	<p>4/15/2002</p>	<p>Training schedule for the GAs needs to be finalized in order to ensure that regional personnel and facilities are available.</p>	<p>According to Christine Williams, Release 2 of the FP Data Mart can go into production without the Section 508 compliant version of Microstrategy. The Web user interface has changed dramatically so we may want to delay GA training until the new version is installed.</p>

---

## *Deliverable Schedule for TO 68-Financial Partners Data Mart, Releases 2 & 3*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
68.1.1	FP Data Mart Requirements-Release 2	1/31/2002		2/8/2002
68.1.10	FP Data Mart Implementation Acceptance-Release 3	12/9/2002		
68.1.2	FP Data Mart Design-Release 2	2/25/2002		3/15/2002
68.1.3	FP Data Mart Development Sign-Off-Release 2	4/15/2002		
68.1.4	FP Data Mart Testing Acceptance-Release 2	5/13/2002		
68.1.5	FP Data Mart Implementation Acceptance-Release 2	6/3/2002		
68.1.6	FP Data Mart Requirements-Release 3	7/22/2002		
68.1.7	FP Data Mart Design-Release 3	9/9/2002		
68.1.8	FP Data Mart Development Signoff-Release 3	10/21/2002		
68.1.9	FP Data Mart Testing Acceptance-Release 3	11/18/2002		



# **TO 75 - Data Mart Operations**

**ITR: Wayne Baum**

**FSA Project Sponsor: Stephen Hawald**

**FSA Project Lead: James Greene**

**Modernization Partner Project Lead: Scott A. McConaghie**

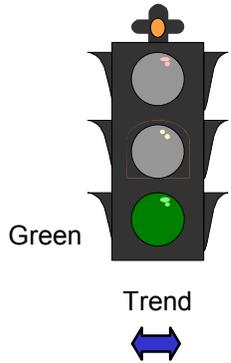
**March 29, 2002**



# Table of Contents

- Overall Status
- Project Scorecard
- Integrated Timeline
- Deliverables Schedule

# Overall Status



Operations Team is achieving its major milestones on schedule.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$354,176.84
Contract Mod Amount(s)	\$190,246.84 [Mod 1]
Total \$\$ on Current Contract	\$544,423.68

## **Major Accomplishments Since Last Meeting**

- Two CFO DM SIRs remain outstanding.
- Received 1 new FP DM SIR, 17 requests are outstanding.

## **Upcoming Activities / Target Dates**

- Support all on-going operations.
- Submit Deliverable 75.1.3f on 4/5/2002 as scheduled.
- Support changes to the CFO Data Mart as a result of the new EDCAPS which went live 1/22 if the effort is within the scope of this task order.
- Upgrade to the newest version of Microstrategy when it is scheduled.
- Working to have client pick up Task Order Options to take us through 2/28/2003.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order deliverable has been accepted on time per the contract.</li> <li>Task Order was extended through May 30, 2002 on February 27, 2001.</li> <li>Currently working with Client to have Task Order Options picked up through 02/28/2003.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>No changes in scope.</li> <li>Possibility exists that the effort required to convert CFO Data Mart source load may exceed the scope of this task order.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>No schedule issues.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>No cost issues.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



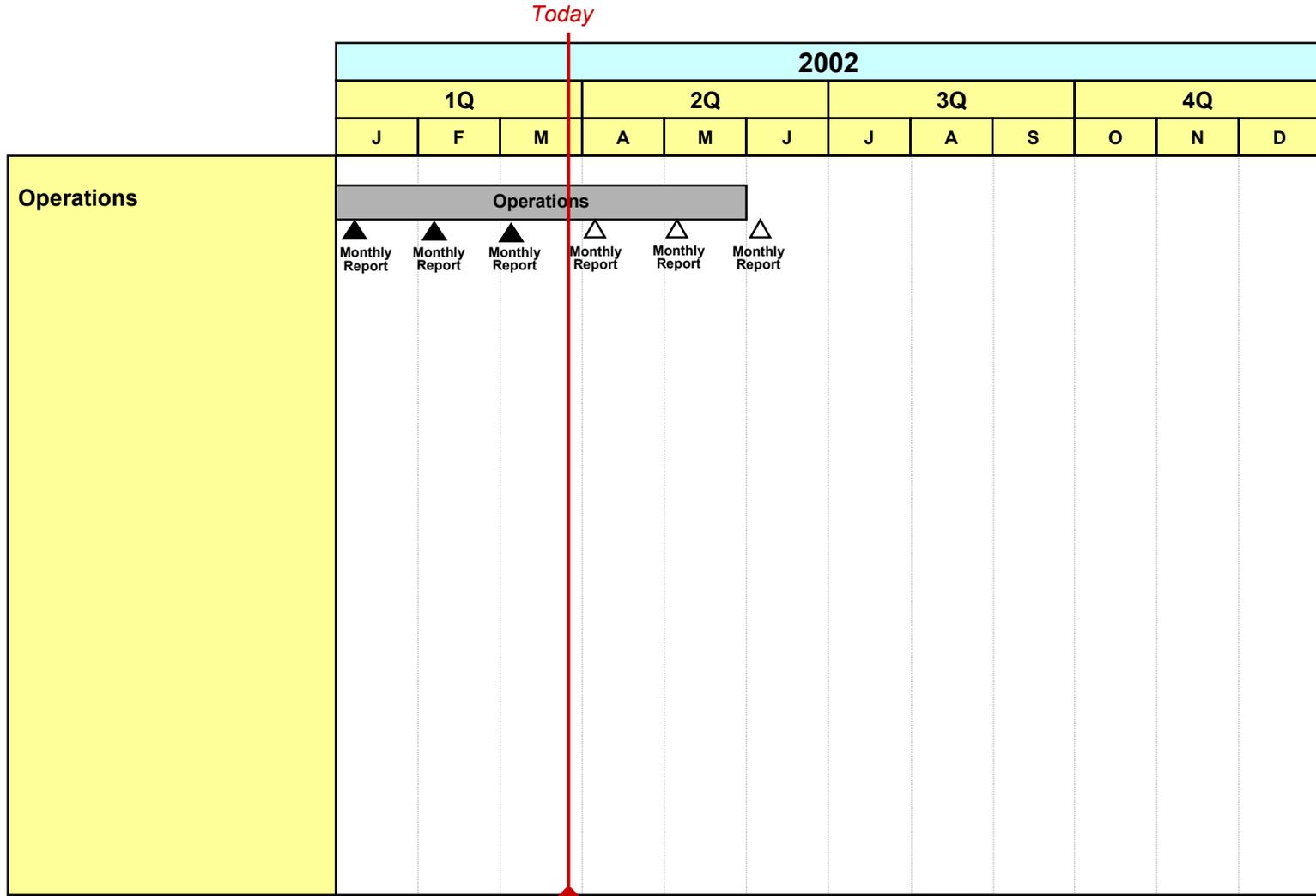
Worse



Same

\* Per current plan

# Integrated Timeline

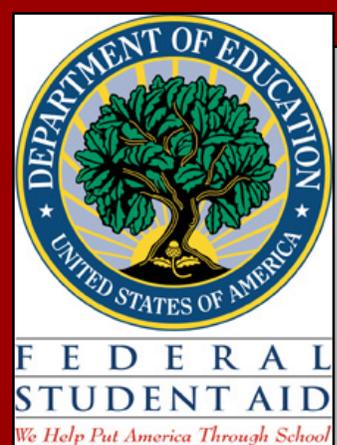


Status Legend									
	High Risk – Major impact to schedule		Moderate Risk – Manageable impact to schedule		On Schedule		Not Started		Complete

---

## *Deliverable Schedule for TO 75-Data Mart Operations*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
75.1.1	Knowledge, Transfer, Roles & Resp. HD Tools, Metrics	7/27/2001	8/10/2001	8/10/2001
75.1.2a	Data Mart Operations Monthly SLA Metrics Report (June)	7/16/2001		7/18/2001
75.1.2b	Data Mart Operations Monthly SLA Metrics Report (July)	8/7/2001		8/7/2001
75.1.2c	Data Mart Operations Monthly SLA Metrics (August)	9/7/2001		9/7/2001
75.1.2d	Data Mart Operations Monthly SLA Metrics Report (September)	10/7/2001		10/5/2001
75.1.3a	Data Mart Operations Monthly SLA Metrics Report (October)	11/7/2001		11/7/2001
75.1.3b	Data Mart Operations Monthly SLA Metrics Report (November)	12/7/2001		12/7/2001
75.1.3c	Data Mart Operations Monthly SLA Metrics Report December)	2/1/2002	3/12/2002	3/7/2002
75.1.3d	Data Mart Operations Monthly SLA Metrics Report (January)	2/7/2002	3/12/2002	3/7/2002
75.1.3e	Data Mart Operations Monthly SLA Metrics Report (February)	3/7/2002		3/7/2002
75.1.3f	Data Mart Operations Monthly SLA Metrics Report (March)	4/7/2002		
75.1.3g	Data Mart Operations Monthly SLA Metrics Report (April)	5/7/2002		
75.1.3h	Data Mart Operations Monthly SLA Metrics Report (May)	6/7/2002		



# **TO 51 – Rational Tool Implementation Support**

**ITR: Elisabeth Schmidt**

**FSA Project Sponsor: Connie Davis**

**FSA Project Lead: Frank Kidd**

**Modernization Partner Project Lead: Ron Langkamp**

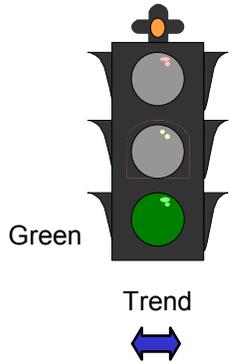
**March 29, 2002**



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- Overall Status
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- Pilot Projects
- Integrated Timeline
- Key Issues & Decisions
- Deliverables Schedule

# Overall Status



The Rational tool implementation support initiative has moved into the Support Phase. Deployment efforts continue on the pilot projects that will use the Rational tools.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$649,957.44
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$649,957.44

<b>Major Accomplishments Since Last Meeting</b>
<ul style="list-style-type: none"> <li>■ Completed implementation of ECM pilot requirements.</li> <li>■ Completed draft of the FMS CC process guide.</li> <li>■ Continued ClearCase administration for branching, labeling, permissions, and security. (ongoing)</li> <li>■ Portals Rollout went live with their ClearQuest implementation to track defects in testing.</li> <li>■ Completed initial training for 4 FMS Developers and continued training for the FMS ClearCase administrator.</li> <li>■ Completed initial analysis of ClearCase 2002 NT upgrade.</li> <li>■ Began UNIX ClearCase work plan for EAI.</li> <li>■ Created a RequisitePro project for Consistent Answers and added their requested attributes.</li> <li>■ Completed initial development for IFAP/Schools Portal ClearQuest implementation.</li> </ul>

<b>Upcoming Activities / Target Dates</b>
<ul style="list-style-type: none"> <li>■ Support the ECM ClearQuest solution as the pilot goes live (4/2).</li> <li>■ Deliverable 51.1.3c – ‘Monthly Tool Support Activity Report – April’ is due to FSA on April 7, 2002.</li> <li>■ Complete training for half of the planned FMS ClearCase users and complete the training plan (4/15).</li> <li>■ Complete the UNIX ClearCase for EAI work plan (4/15).</li> <li>■ Continue ClearCase administration for branching, labeling, permissions, and security. (ongoing)</li> <li>■ Continue UNIX ClearCase deployment for EAI. (ongoing)</li> <li>■ Review initial ClearQuest implementation for IFAP/Schools Portal and make changes based on feedback. (ongoing)</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order deliverable 51.1.3b was delivered on time on 3/7 (Green)</li> </ul>
Scope			<ul style="list-style-type: none"> <li>The Scope of the project has not changed from the Task Order</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Deliverable 51.1.3b – ‘Monthly Tool Support Activity Report – March’ was completed and submitted to SFA on March 7, 2002.</li> <li>Pilot Project implementation is continuing. These projects include FMS, Portals Strategy, and EAI for ClearCase, COD, VDC Communications, Portals Strategy, and SFA Security for ClearQuest. RequisitePro work is for eAudit and Consistent Answers.</li> <li>Deliverable 51.1.3c – ‘Monthly Tool Support Activity Report – April’ is on schedule to be completed on April 7, 2002.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Overall delivering as planned and within budget</li> <li>One resource rolled off on 3/29. Resource brought on to support team in high demand period of first quarter of FY02.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



Worse



Same

\* Per current plan

# Pilot Projects

## ▪ ClearQuest

- **EMC:** The Rational team has developed a ClearQuest solution to improve overall change management activity and communication of application, hardware and software changes implemented at the VDC which affect the modernization program. This implementation is being reviewed as a potential solution to handle change requests for all VDC activities (Modernization and Legacy). The requirements for the pilot have been implemented and the pilot will begin on 4/2 with ITA and EAI participating.
- **COD:** The Rational team has developed a ClearQuest solution to improve defect and change management activity and communication of application changes for the COD development teams. This solution will also support change management efforts for COD once the system is moved into production. The Rational Tool Implementation Support Team leveraged the skills acquired working on the EMC implementation, including using the EMC User Guide as a template, to implement a common solution. The existing records (previously in Access) were imported into ClearQuest and the schema is production ready.
- **SFA Security:** Implemented an initial ClearQuest solution for SFA Security. The solution is being reviewed by the SFA Security team and modifications will be made if necessary.
- **Portals Rollout:** The Portals Rollout implementation is in production and is being used by the testing and development teams to track SIRs.
- **IFAP/Schools Portal:** The IFAP/Schools Portal team will use ClearQuest to track issues that were previously logged in an Access database. The initial build has been completed and will be reviewed by the IFAP/Schools Portal team before going live with the schema.

## ▪ ClearCase

- **FMS:** FMS Phase IV is using ClearCase for their Change management process to manage code. Plan to complete roll-out by 2/10/02. This solution will control code for development and production efforts for FMS and will support 16-20 developers and architects in CM efforts. This solution will also simplify the release control and migration process with the VDC.
- **Portals Strategy:** Portals Strategy will use ClearCase for their CM processes. They are in their initial development stage, so ClearCase will be introduced at the beginning of the development effort and support the entire construct and deployment phase of the solution effort.
- **EAI :** A requirements development and Planning begun for implementing ClearCase with the EAI project.

## ▪ RequisitePro

- **eZ-Audit:** eZ-Audit has been identified as a Pilot Project for a RequisitePro implementation. The team is currently completing the security paperwork so Rational can be installed on the team members' machines. After the software is installed, the eZ-Audit RequisitePro project will be created.
- **Consistent Answers:** The Consistent Answers team will use RequisitePro to manage their requirements. Several members of this team attended RequisitePro Fundamental training already. The project for Consistent Answers was created on 3/28 along with the requested requirement attributes.

# Integrated Timeline

<b>Deliverables</b>	<b>Delivery Date</b>	<b>Status</b>	<b>Comments</b>
<b>51.1.1 Prepare and Rollout Tool Support Program</b>	<b>11/16/01</b>	<b>SFA Approved</b>	<b>Deliverables were updated based on SFA feedback and approved.</b>
<b>51.1.2 Implementation Guide – Tool Rollout to Pilot Projects</b>	<b>1/31/02</b>	<b>Delivered</b>	<p><b>Deliverable was completed and submitted to SFA on time. Work on the following Rational Pilot projects continues:</b></p> <ol style="list-style-type: none"> <li><b>1. COD, SFA Security, Portals Strategy, SLA, and EMC– Issue and Change control management via ClearQuest tool implementation</b></li> <li><b>2. FMS, Portals Strategy, and EAI – Configuration management and change control via ClearCase on the VDC</b></li> <li><b>3. eZ-Audit and Consistent Answers – RequisitePro for requirements management</b></li> </ol>
<b>51.1.3a Monthly Tool Support Activity Report</b>	<b>2/7/2002, 3/7/2002, and on-going</b>	<b>March Report Submitted</b>	<b>Log of Tool Support activities and deployment deliverables.</b>



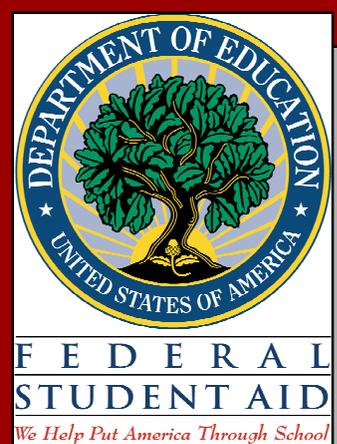
# Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
Develop and submit the Service Level Agreement for the Rational server managed at the VDC.	Frank Kidd	2/28	None	Awaiting feedback from a FSA meeting involving new SLA templates.
Rational applications need to reside on a dedicated server. Non-Rational applications need to be removed.	Frank Kidd and Paul Capotosto	1/10	None	The VDC is in the process of removing all non-Rational applications from the Rational server.

---

## *Deliverable Schedule for TO 51 R1-Rational Tool Implementation*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
51.1.1	Prepare and Rollout Tool Support Program	10/16/2001	11/16/2001	11/16/2001
51.1.2	Implementation Guide-Tool Rollout to Pilot Project(s)	1/15/2002	1/31/2002	1/31/2002
51.1.3a	Monthly Tool Support Activity Report-February	2/7/2002		2/7/2002
51.1.3b	Monthly Tool Support Activity Report-March	3/7/2002		3/7/2002
51.1.3c	Monthly Tool Support Activity Report-April	4/7/2002		
51.1.3d	Monthly Tool Support Activity Report-May	5/7/2002		
51.1.3e	Monthly Tool Support Activity Report-June	6/7/2002		
51.1.3f	Monthly Tool Support Activity Report-July	7/7/2002		
51.1.3g	Monthly Tool Support Activity Report-August	8/7/2002		
51.1.3h	Monthly Tool Support Activity Report-September	9/7/2002		



## **TO 69 – ITA Release 3.0**

**ITR: Paul Peck**

**FSA Project Sponsor: Stephen Hawald**

**FSA Project Lead: Ganesh Reddy**

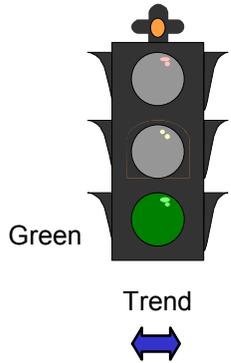
**Modernization Partner Project Lead: Alex LeFur**

**March 29, 2002**

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- Overall Status
- Project Scorecard
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- Major Risks
- Deliverables Schedule

# Overall Status



ITA Release 3.0 deliverables are on time and on schedule. The Technical Architecture Quarterly Services Report (2QFY02) deliverable has been submitted to the client.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$3.5 million
Total \$\$ on Initial Contract	\$2,847,974.81
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$ 2,847,974.81

## **Major Accomplishments Since Last Meeting**

- Resolved mainframe connection issue for eCB performance test environment
- Coordinated with CSC & eCB to maintain server availability through eCB UAT
- Completed eCB Performance Test cycles 2 and 3
- Assisted SAIG/COD with performance tests
- Built Portals performance test environment, installed WebSphere and Network Dispatcher
- Successfully executed Portals Performance Test cycle 1
- Provided data migration process support to DMCS team
- Supported Students.gov & CSC to migrate application from test to production
- Completed Technical Architecture Recommendation for Penn State Pell Grant eNote Project
- Completed Technical Architecture Application Maintenance Report (Oct 2001 – Feb 2002)

## **Upcoming Activities / Target Dates**

- Release of Operations funding
- ITA Application Maintenance Services Report (March)
- Finalize FAFSA Application Maintenance SLA approach
- Bring FMS and Consistent Answers into ITA
- 69.1.3 Technical Specification deliverable
- Implementation of IFAP enhancements
- Portals performance test – cycles 2 & 3
- Portals production environment
- Assist Portals application launch

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>ITA Release 3.0 Modernization funding has been approved by the IRB. An operational funding gap of \$400,000 has been closed, as SFA has allocated funding for maintenance services.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>ITA R3.0 proposed scope approved by the IRB.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>All tasks on schedule.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Contract cost is on target.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
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Low Risk – On schedule, on budget and no significant issues  
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Better



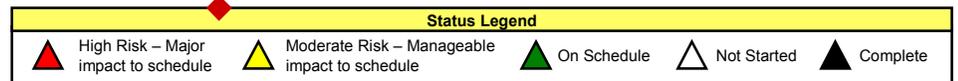
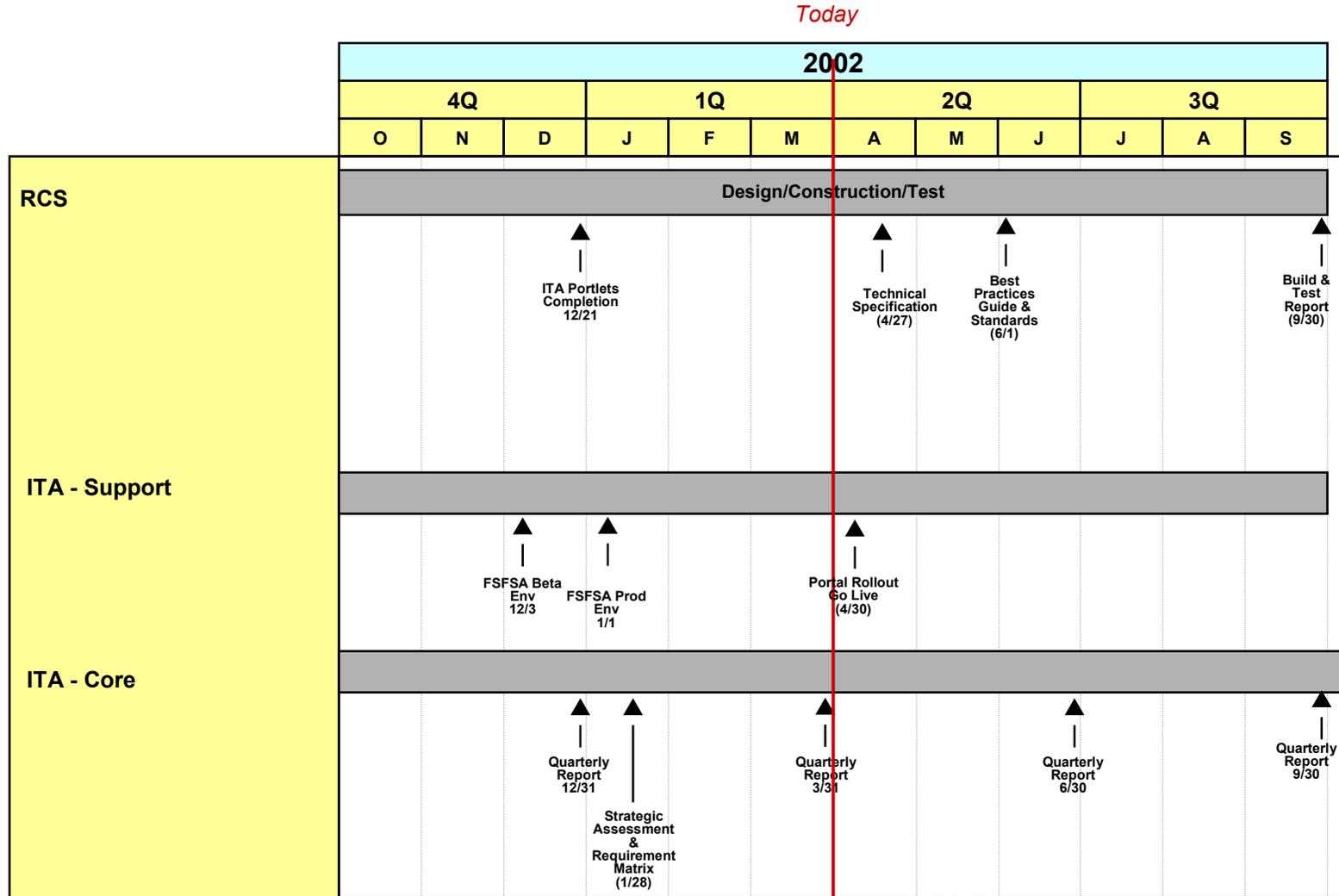
Worse



Same

\* Per current plan

# Integrated Timeline



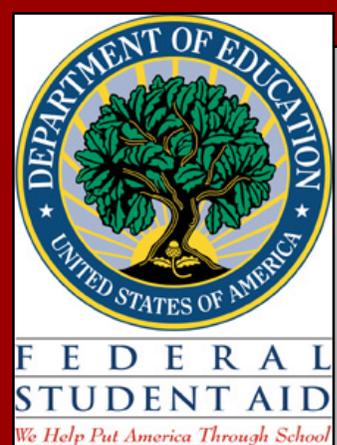
# Major Risks

<i><b>Risk</b></i>	<i><b>On Point</b></i>	<i><b>Mitigation Actions</b></i>	<i><b>Impact on Cost or Schedule</b></i>	<i><b>Status</b></i>
Shortfall of ITA funding by \$500,000	Alex H. Lefur			Closed. ITA has received full funding for all services in FY02.
ITA Release 3.0 Modernization funding has been approved by the IRB. An operational funding gap of \$400,000 still remains for ITA Release 3.0 maintenance services	Alex H. Lefur	SFA provides funding for ITA Release 3.0 maintenance.		Closed. SFA has allocated funding to ITA.
Need to ensure teams use RCS components	Wayne Chang	Meeting with teams and providing support as needed.		On schedule

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## *Deliverable Schedule for TO 69-SFA Integrated Technical Architecture Release 3.0*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
69.1.1	ITA Release 3.0 Strategic Assessment	2/1/2002		2/1/2002
69.1.2	Release 3.0 Requirements Traceability Matrix	2/1/2002		2/1/2002
69.1.3	ITA Release 3.0 Technical Specification	4/27/2002		
69.1.4	ITA Release 3.0 Best Practices Guide and Standards	6/6/2002		
69.1.5	ITA Release 3.0 Build & Test Report	9/30/2002		
69.1.6a	Technical Architecture Services Report-1Q FY02	2/1/2002		2/1/2002
69.1.6b	Technical Architecture Services Report-2Q FY02	3/31/2002		
69.1.6c	Technical Architecture Services Report-3Q FY02	6/30/2002		
69.1.6d	Technical Architecture Services Report-4Q FY02	9/30/2002		



# **TO 80 - EAI Core Architecture Release 3.0**

**ITR: Mark Snead**

**FSA Project Sponsor: Denise Hill**

**FSA Project Lead: Ganesh Reddy**

**Modernization Partner Project Lead: Paul J. Peck**

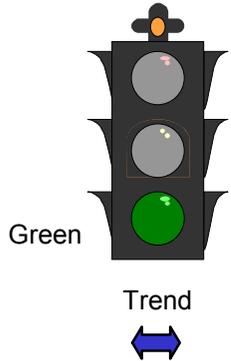
**March 29, 2002**



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- Overall Status
- Project Scorecard
- Integrated Timeline
- Major Risks
- Government & Project Dependencies
- Deliverables Schedule

# Overall Status



The overall project status is green. Deliverable 80.1.5b was submitted on schedule. The team is continuing to develop the Release 3.0 operations strategy, gathering requirements from applications soon to be using the EAI Bus, providing integration support to application teams through workshops and integration meetings, and supporting the development of application interfaces.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$ 3.5 Million
Total \$\$ on Initial Contract	\$ 3,122,430.31
Contract Mod Amount(s)	\$ 299,986.30 (Mod 1)
Total \$\$ on Current Contract	\$ 3,422,416.60

\*\*\$100,000 for IV&V and \$278,00 for software are allocated, but not yet disbursed.

## **Major Accomplishments Since Last Meeting**

- For Common Origination and Disbursement (COD), continued to develop and enhance programs to support Inter System Testing (IST), User Acceptance Testing (UAT), Performance Testing, and Schools Testing.
- Supported COD interfaces deployment. We scheduled deployment dates with CSC on all COD interface systems.
- Provided Core Services support to COD interfaces team, FARS retirement team, FP DataMart team and eCampus Based.
- Supported FMS and COD for user acceptance testing (UAT) through the bus.
- Conducted EAI Lunch N' Learn for ModPartner. (3/27)
- Submitted deliverable 80.1.5b Quarterly Services Report on schedule. (3/29)

## **Upcoming Activities / Target Dates**

- Continue to support COD Inter System Test, schools test, and performance testing.
- Deploy EAI Architecture to COD Production Environment. (4/1-4/26)
- Continue to support FMS and COD for UAT and IST through the EAI Bus.
- Conduct EAI Monthly Integration Meeting for application teams. (4/5)
- Deliverable 80.2.1b EAI Maintenance Report (4/12).

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Deliverable 80.1.5b submitted for review on schedule.</li> <li>Task Order modification has been approved by FSA.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>N/A.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>COD Interface Development on schedule for April 29th.</li> <li>Resources diverted to COD have caused some minor slips in other implementations, target dates have been shifted on the timeline for eCB, FARS and COD deployment.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Overall cost on track.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



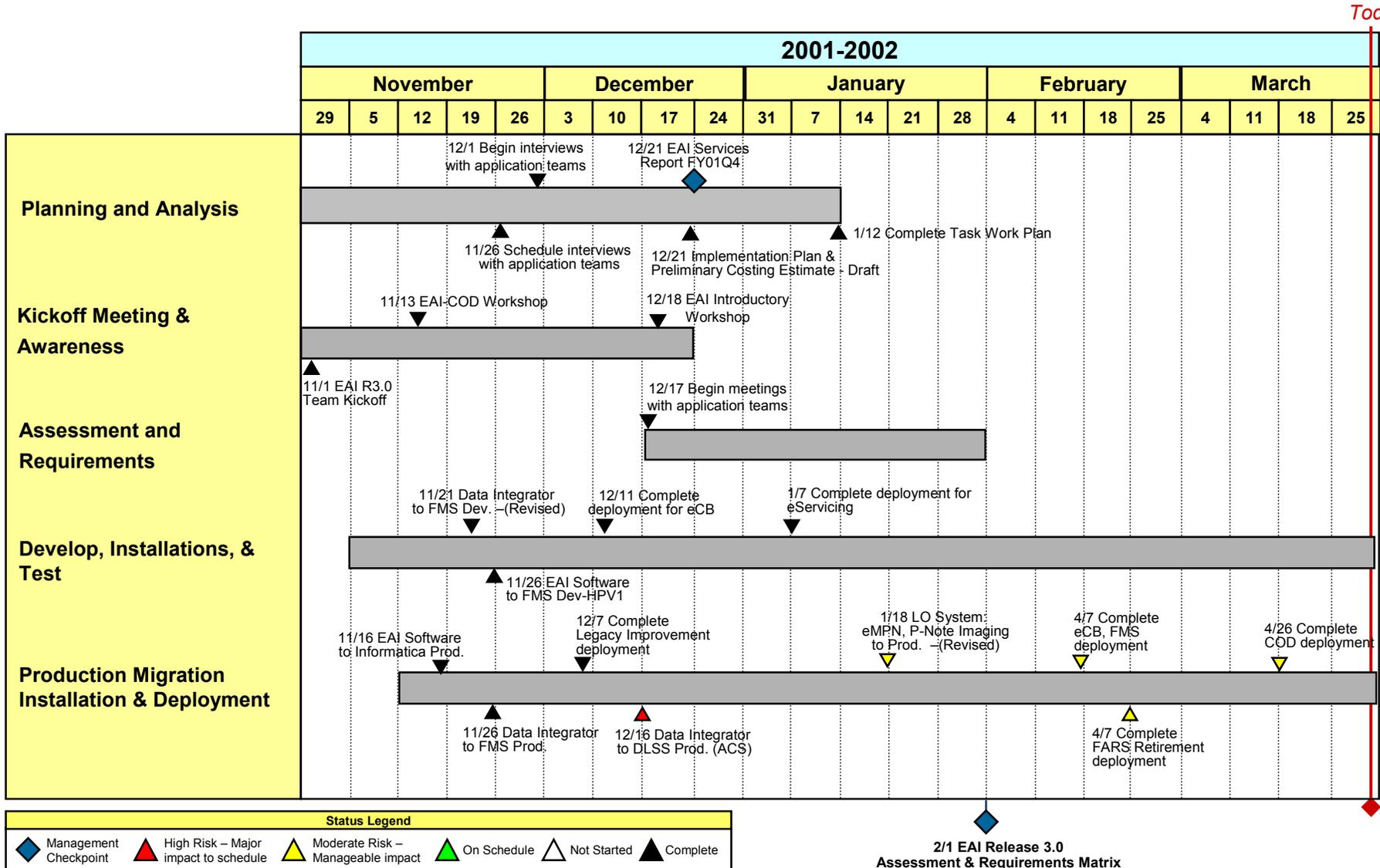
Worse



Same

\* Per current plan

# Integrated Timeline



Today

# Major Risks

<b>Risk</b>	<b>On Point</b>	<b>Mitigating Actions</b>	<b>Impact on Cost and/or Schedule</b>	<b>Status</b>
EAI is working with ACS to develop a strategy and schedule for upgrading OpenVMS and MQSeries.	Eric Suzuki	The current strategy is to wait to implement the Open VMS upgrade. Current software versions of the EAI architecture will be deployed to Production. Once the new version of the Data Integrator product is released, then upgrades for Data Integrator, Open VMS, and MQSeries will be tested and implemented at once.	No impact at the time.	Open.



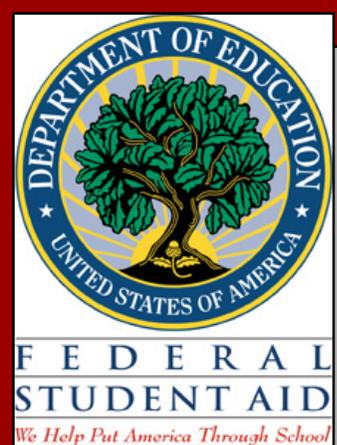
# Government & Program Dependencies

<b><i>Dependency</i></b>	<b><i>On Point</i></b>	<b><i>Target Date</i></b>	<b><i>Impact on Cost and/or Schedule</i></b>	<b><i>Status Comments</i></b>
Changes in VDC change control process require coordination with CSC.	Bruce Kingsley	3/31/02	Potentially significant.  Delays deployment of interfaces for eCB, FARS, COD.	Working with ITA and CSC to refine change control process and schedule maintenance windows.

---

## *Deliverable Schedule for TO 80 - EAI Core Architecture, Release 3.0*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
80.1.1	EAI Release 3.0 Assessment & Requirements Matrix	2/1/2002		2/1/2002
80.1.2	EAI Release 3.0 Technical Specification	5/3/2002		
80.1.3	EAI Release 3.0 Build and Test Report	9/6/2002		
80.1.4a	EAI Release 3.0 Application Enablement Guide (Preliminary)	6/28/2002		
80.1.4b	EAI Release 3.0 Application Enablement Guide (Final)	9/27/2002		
80.1.5a	EAI Release 3.0 Services Report - FY02Q1	1/31/2002		1/31/2002
80.1.5b	EAI Release 3.0 Services Report - FY02Q2	3/29/2002		
80.1.5c	EAI Release 3.0 Services Report - FY02Q3	6/28/2002		
80.1.5d	EAI Release 3.0 Services Report - FY02Q4	9/27/2002		
80.2.1a	EAI Application Maintenance Services Report-Nov 2001 thru Feb 2002	3/29/2002		3/21/2002
80.2.1b	EAI Application Maintenance Services Report-March 2002	4/12/2002		
80.2.1c	EAI Application Maintenance Services Report-April 2002	5/17/2002		
80.2.1d	EAI Application Maintenance Services Report-May 2002	6/14/2002		
80.2.1e	EAI Application Maintenance Services Report-June 2002	7/12/2002		
80.2.1f	EAI Application Maintenance Services Report-July 2002	8/16/2002		
80.2.1g	EAI Application Maintenance Services Report- August 2002	9/13/2002		
80.2.1h	EAI Application Maintenance Services Report-September 2002	9/30/2002		



# **TO 81 – Program Management & Leadership**

**ITR: Elisabeth Schmidt**

**FSA Project Sponsor: Steve Hawald**

**FSA Project Lead: Carol Seifert**

**Modernization Partner Project Lead: Eric Stackman**

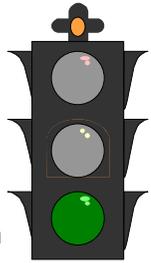
**March 29, 2002**



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- Project Scorecard
- Integrated Timeline
- Deliverables Schedule

# Overall Status



Green

Trend



Program Management & Leadership is currently in green status. Working with FSA Management to support FY03 & FY04 IRB and Budget processes.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$9,000,000
Total \$\$ on Initial Contract	\$8,999,851.04
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$8,999,851.04

## **Major Accomplishments Since Last Meeting**

- Baselined 1<sup>st</sup> version of Integrated Master Schedule
- Submitted 13 Task Order proposals: TO25 Mod 3 – ERM-DRCC, TO69 Mod 1 Rev 1 – ITA Ops, TO73 Mod 1– Lender Payment Redesign, TO77 WO4 Mod 1– FARS SIS, TO80 Mod 1 Rev 1 – EAI Ops, TO84 Mod 1– LMS, TO85 Mod 1– BTA, TO86 Mod 1 – eAudits, TO89 Mod 2– Workforce Transition, TO94 WO2 – NSLDS Design, TO101 – ERM Ph II, TO101 Rev 1 – ERM Ph II, and TO104 – XML.
- Continued staff security effort - 427 of 427 complete.
- Continued subcontractor negotiation efforts – 26 signed and active, 11 in progress, and 38 inactive.

## **Upcoming Activities / Target Dates**

- Next IRB meeting is April 3<sup>rd</sup>
- Next DSG meeting is April 11<sup>th</sup>
- Continue effort to have each Modernization Partner staff member execute a Notice of Criminal Liability under the Privacy Act statement and an OF-306 Declaration for Federal Employment form.
- Continue negotiation efforts with multiple subcontractors.
- Continue to work and submit outstanding Task Order proposals: TO87 Mod 1– SLC.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>The task order has been awarded and is on schedule</li> </ul>
Scope			<ul style="list-style-type: none"> <li>PM&amp;L scope is stable.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>PM&amp;L is on schedule.</li> <li>Upcoming deliverables include revised Modernization Blueprint based on feedback from the FSA Spring Conference and Congressional briefings.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>PM&amp;L cost is stable.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



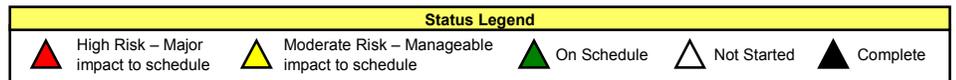
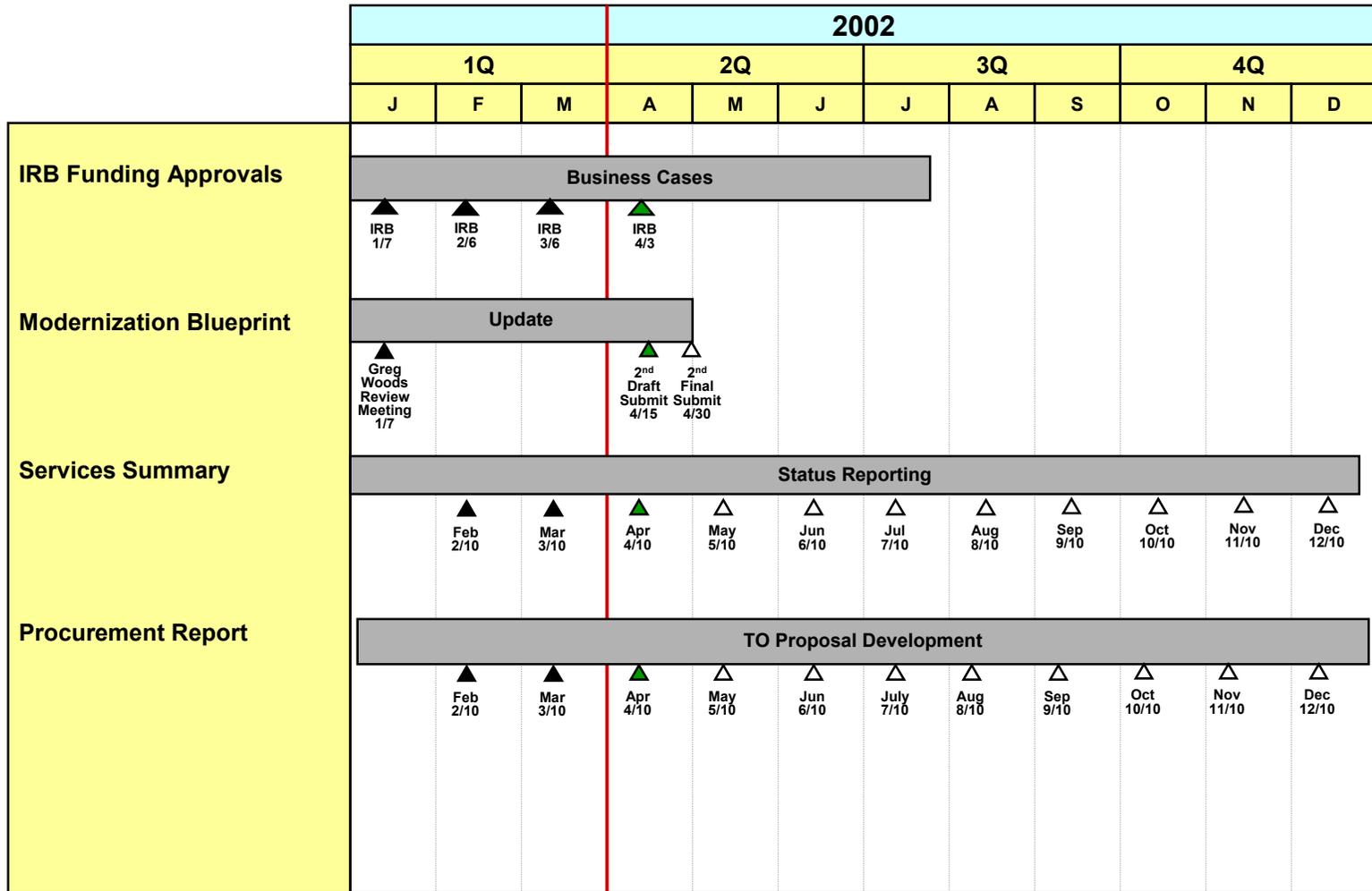
Worse



Same

\* Per current plan

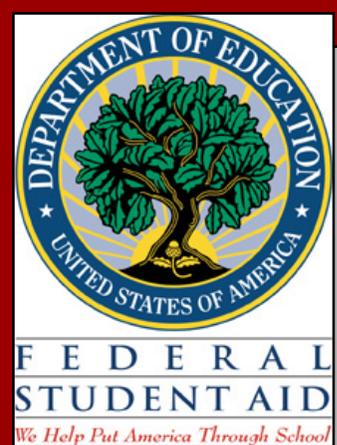
# Integrated Timeline



## *Deliverable Schedule for TO 81-Program Management & Leadership*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
81.1.1a	FY02 Modernization Blueprint Update-Incorporation of Final Comments	2/15/2002	4/15/2002	
81.1.1b	FY02 Modernization Blueprint Update-Productin	2/28/2002	4/30/2002	
81.1.2a	FY02 Modernization Blueprint Update-Initial Draft	10/15/2002		
81.1.2b	FY03 Modernization Blueprint Update-Initial Draft	11/30/2002		
81.1.3a	Program Management Services Summary-December 01	1/10/2002		1/10/2002
81.1.3b	Program Management Services Summary-January 02	2/10/2002		2/10/2002
81.1.3c	Program Management Services Summary-February 02	3/10/2002		3/10/2002
81.1.3d	Program Management Services Summary-March 02	4/10/2002		
81.1.3e	Program Management Services Summary-April 02	5/10/2002		
81.1.3f	Program Management Services Summary-May 02	6/10/2002		
81.1.3g	Program Management Services Summary-June 02	7/10/2002		
81.1.3h	Program Management Services Summary-July 02	8/10/2002		
81.1.3i	Program Management Services Summary-August 02	9/10/2002		
81.1.3j	Program Management Services Summary-September 02	10/10/2002		
81.1.3k	Program Management Services Summary-October 02	11/10/2002		
81.1.3l	Program Management Services Summary-November 02	12/10/2002		
81.1.4a	Program Services Summary-December 01	1/10/2002		1/10/2002
81.1.4b	Program Services Summary-January 02	2/10/2002		2/10/2002
81.1.4c	Program Services Summary-February 02	3/10/2002		3/10/2002
81.1.4d	Program Services Summary-March 02	4/10/2002		

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
81.1.4e	Program Services Summary-April 02	5/10/2002		
81.1.4f	Program Services Summary-May 02	6/10/2002		
81.1.4g	Program Services Summary-June 02	7/10/2002		
81.1.4h	Program Services Summary-July 02	8/10/2002		
81.1.4i	Program Services Summary-August 02	9/10/2002		
81.1.4j	Program Services Summary-September 02	10/10/2002		
81.1.4k	Program Services Summary-October 02	11/10/2002		
81.1.4l	Program Services Summary-November 02	12/10/2002		



# **TO 85 – Business Technology Alignment**

**ITR: Mark Snead**

**FSA Project Sponsor: Steve Hawald**

**FSA Project Lead: Denise Hill**

**Modernization Partner Project Lead: Karen Anderson**

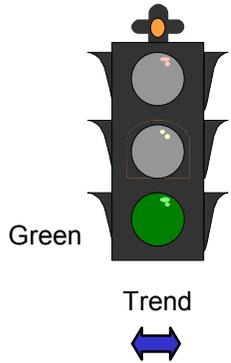
**March 29, 2002**



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- Overall Status
- Project Scorecard
- Integrated Timeline
- Deliverables Schedule

# Overall Status



- TO 85 is on schedule.
- An AWG meeting was held on March 21.
- The scheduled deliverables are on time.
- Continuing to receive requests on new technical standards for AWG review.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$924,996.65
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$924,996.65

<i>Major Accomplishments Since Last Meeting</i>
<ul style="list-style-type: none"> <li>▪ Conducted the AWG meeting on March 21 and prepared the AWG meeting minutes.</li> <li>▪ Continue updating the FSA Policy, Standards &amp; Products document and the FSA Technical Infrastructure Blueprint documents.</li> <li>▪ Continue to investigate potential 'disruptive technology' components for AWG review.</li> <li>▪ Conduct visit to USPS for a Ptech demo.</li> <li>▪ Re-submitted the task order proposal to reflect the recent BTA budget cuts.</li> <li>▪ Submitted the scheduled deliverables.</li> <li>▪ Worked with CIO to develop Consistent Data project related marketing materials</li> <li>▪ Received client acceptance on the 85.1.5 Documented Decision to Build, Buy, or Enhance Existing Tools deliverable.</li> </ul>

<i>Upcoming Activities / Target Dates</i>
<ul style="list-style-type: none"> <li>▪ Prepare for upcoming AWG meetings.</li> <li>▪ Continue updating the FSA Technical Infrastructure Blueprint document.</li> <li>▪ Investigate potential 'disturbing technology' components for AWG review.</li> <li>▪ Research gaps and non-compliance components as a result of the Gap Analysis.</li> </ul>

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order is on schedule.</li> </ul>
Scope			
Schedule			<ul style="list-style-type: none"> <li>Task Order is on schedule.</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Task Order is on schedule.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



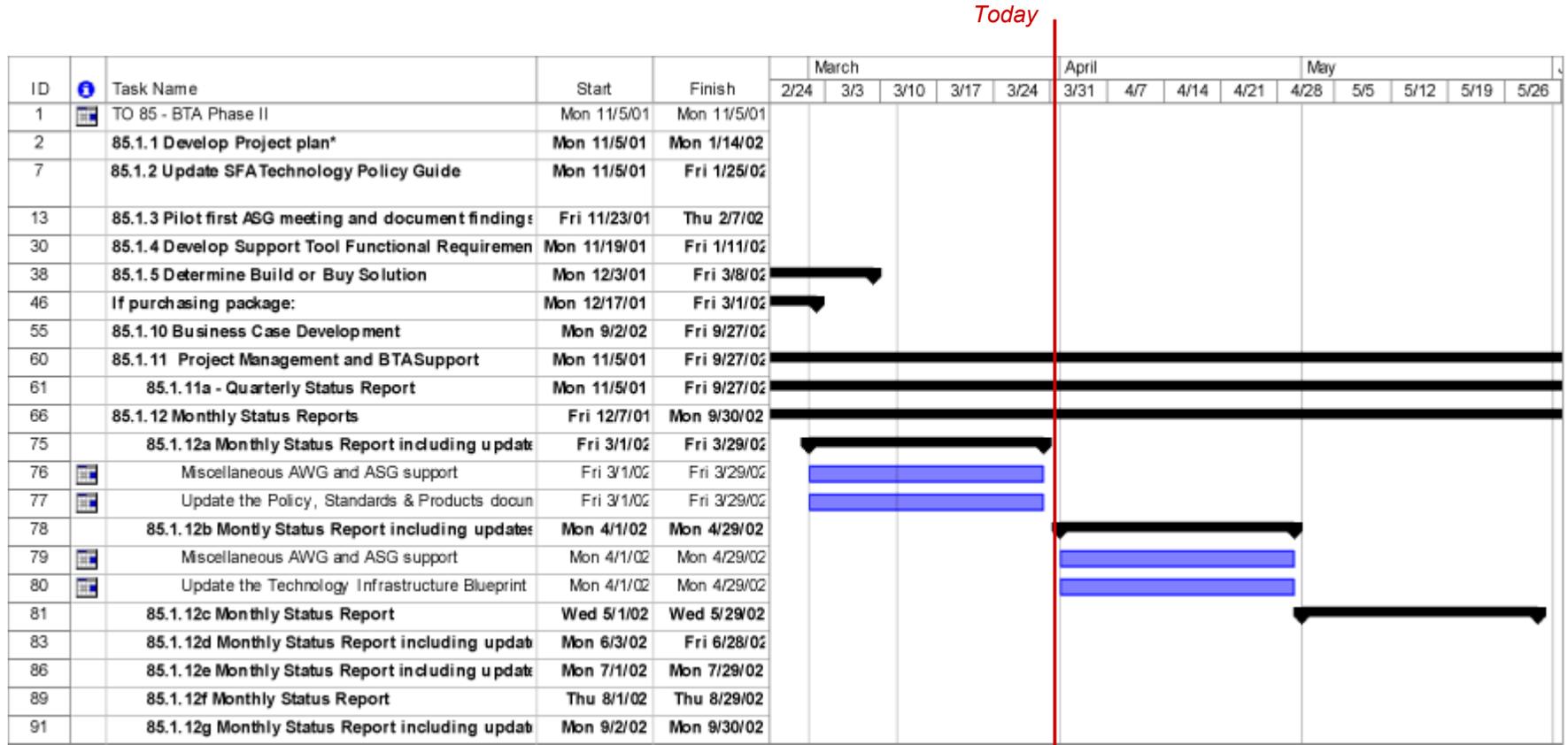
Worse



Same

\* Per current plan

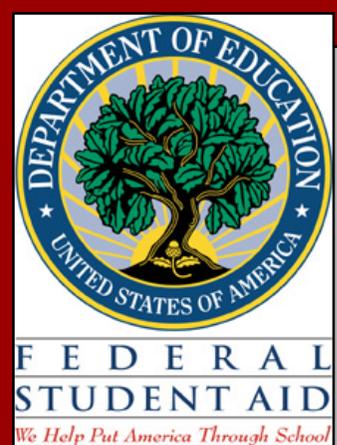
# Integrated Timeline



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## *Deliverable Schedule for TO 85-Business Technology Alignment (BTA)- Phase II*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
85.1.01	Phase II Project Plan	1/14/2002		1/11/2002
85.1.02	Updated IT Standards Guide	1/25/2002		1/25/2002
85.1.03	First ASG Review Document	2/1/2002		2/1/2002
85.1.04	Support Tool Functional Requirements Document	1/11/2002		1/11/2002
85.1.05	Documented Decision to Build, Buy, or Enhance Existing Tools	3/8/2002		3/6/2002
85.1.06	Tool Solution Design	5/10/2002		
85.1.07	Production Readiness Review Document	7/26/2002		
85.1.08	Tool Deployment	8/30/2002		
85.1.09	Published Technology Infrastructure Blueprint	9/27/2002		
85.1.10	Business Case	9/27/2002		
85.1.11a	Quarterly Status Reports	1/7/2002		1/7/2002
85.1.11b	Quarterly Status Reports	4/7/2002		
85.1.11c	Quarterly Status Reports	7/7/2002		
85.1.11d	Quarterly Status Reports	9/27/2002		



# **TO 90 – Enterprise Configuration Management Implementation (ECMI)**

**ITR: Elisabeth Schmidt**

**FSA Project Sponsor: Constance Davis**

**FSA Project Lead: Cheryl Queen**

**Modernization Partner Project Lead: J. Ronald Langkamp**

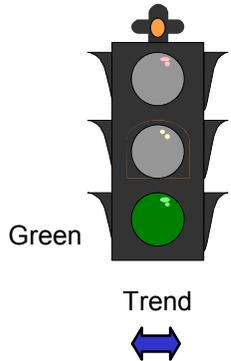
**March 29, 2002**



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- ECM Integrated Timeline
- ECM Tool – Integrated Pilot Timeline
- CM Project Deployment Detail
- Key Issues & Decisions
- Deliverables Schedule

# Overall Status



Project is proceeding according to schedule set in the Task Order. The major initiative is the Enterprise Change Management (ECM) Tool which began its Pilot initiative ( 2 software development projects submitting change requests to the VDC) on Tuesday March 26, 2002.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$ 0
Total \$\$ on Initial Contract	\$ 175,000
Contract Mod Amount(s)	\$ 524,969.62 (Mod 1)
Total \$\$ on Current Contract	\$699,969.62

## **Major Accomplishments Since Last Meeting**

- The Enterprise Change Management (ECM) Tool started the pilot initiative (2 software development projects submitting production and development change requests to the VDC) on Tuesday March 26, 2002
- Executive review team to evaluate progress and issues encountered with the ECM tool has been established:
  - CIO – Connie Davise, Keith Wilson, Cheryl Queen
  - VDC – Bruce Gendler, Gary Adams
  - MP – Mark Snead, Ron Langkamp
- Compiled first draft of the Technology Handbook Change Request Process, under review with the TH IPT

## **Upcoming Activities / Target Dates**

- Complete draft version 1.0 Enterprise Change Management (ECM) Process Guide (4/5/02)
- Issue the Project Configuration Management (CM) Peer Review Process Guide (4/7/02)
- Complete Enterprise Change Management (ECM) Tool Pilot (4/30/02)
- Go/No Go Review for ECM Tool 4/30/02
- See attached ECM Pilot schedule for more detail on activities and dates.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order 90.1.1a &amp; 90.1.1b approved</li> <li>Task Order 90.1.1c beyond the 14 day revision period awaiting revision approval for the draft Enterprise Change Management (ECM) process flowchart and explanation. Will review 4/3/02 for final revisions.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Project within scope</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Project on schedule</li> <li>90.1.1d on schedule for delivery 4/7/02</li> </ul>
Cost			<ul style="list-style-type: none"> <li>Project within cost</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



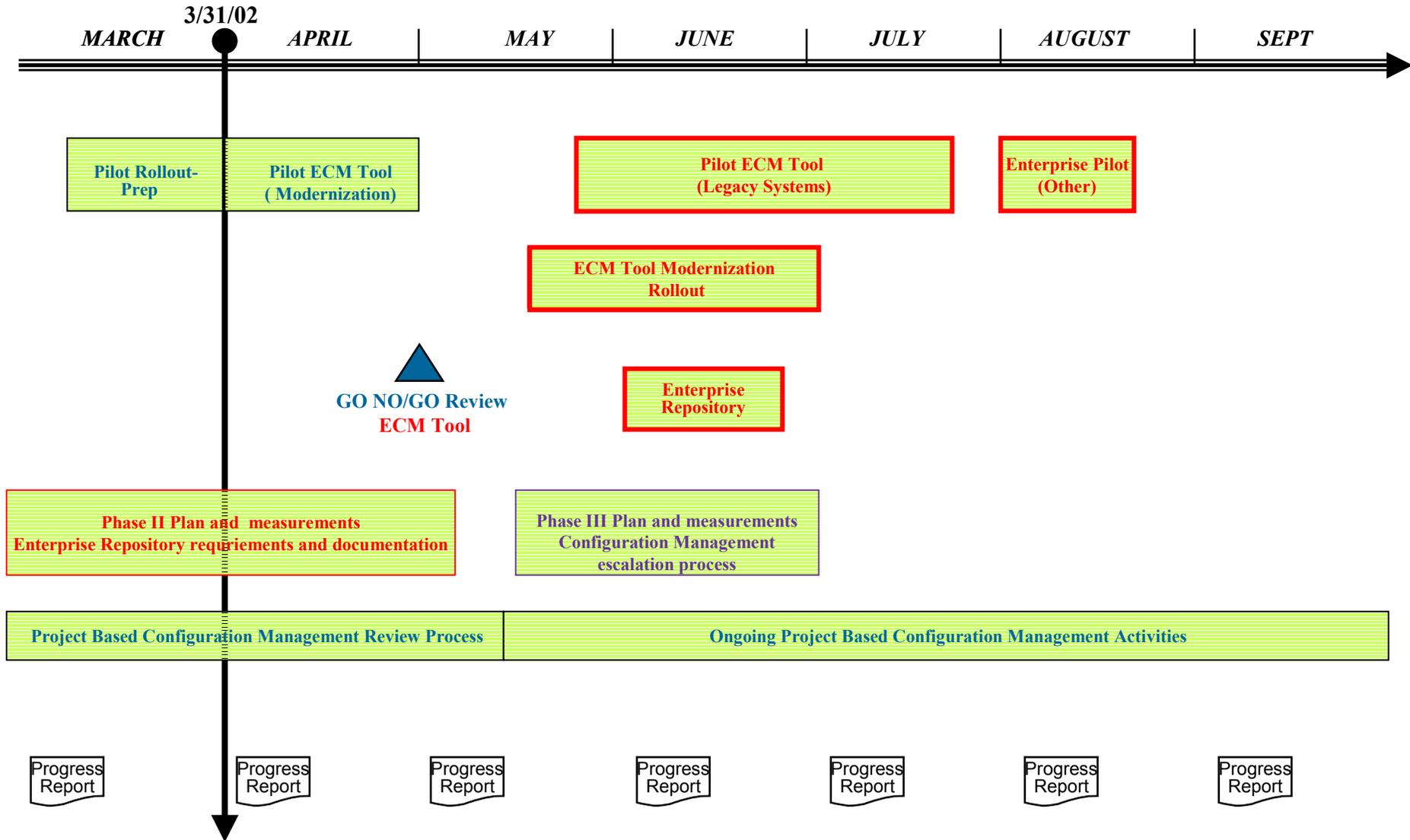
Worse



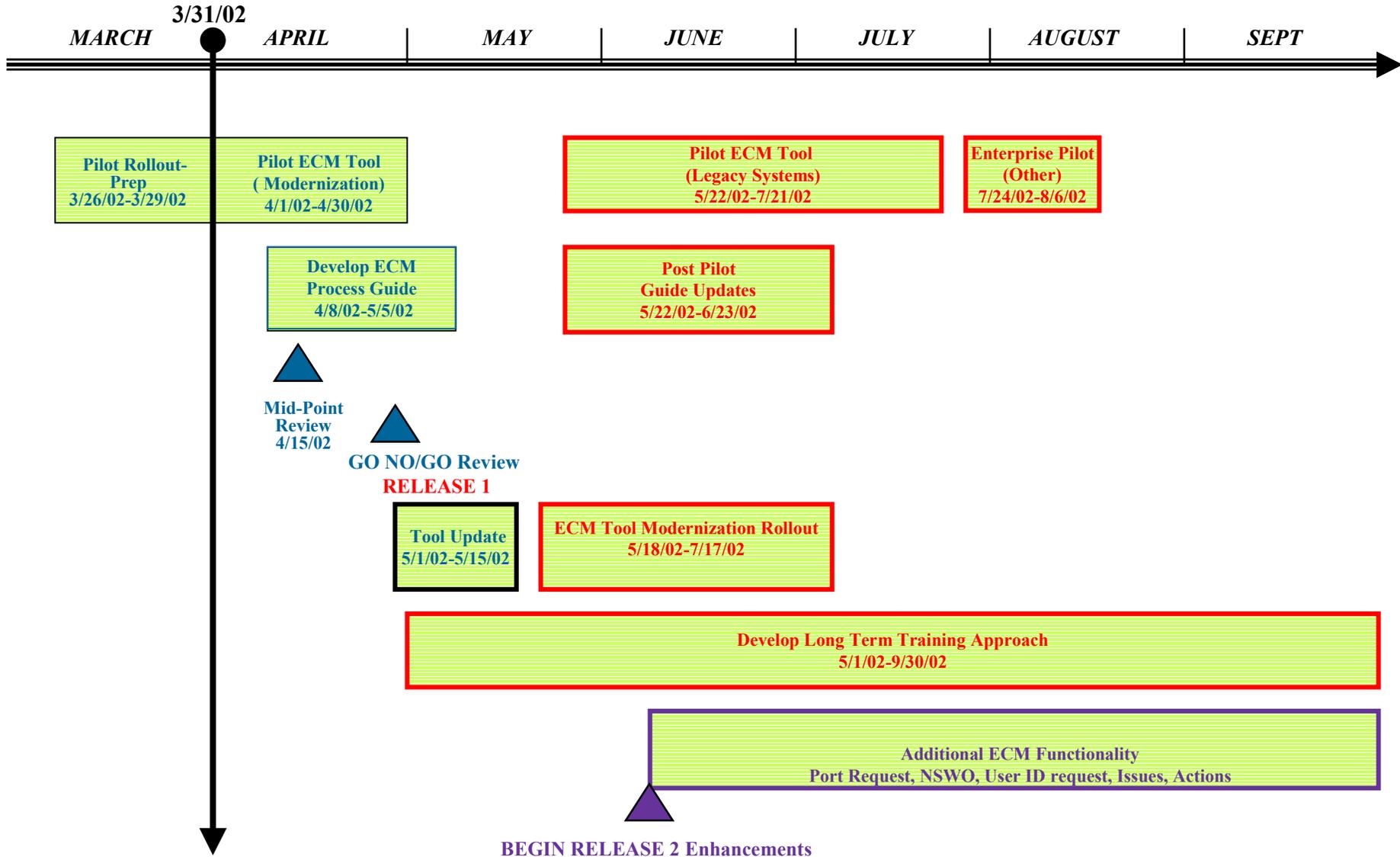
Same

\* Per current plan

# Overall - ECM Integrated Timeline



# ECM Tool – Integrated Pilot Timeline



# CM Project Deployment Detail

**The Mission** of SLC CM Deployment is to define, implement and institutionalize a comprehensive Configuration Management (CM) capability at the Project Level.



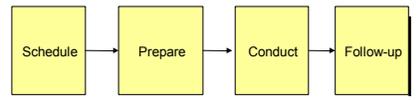
**The Benefits** of a comprehensive CM capability are risk mitigation and cost avoidance for each project and smoother transition into the FSA Production Environment.

**The following sound bites are really CM failures:**

- "It worked in our environment"      - "it wouldn't build, because..."
- "we didn't test it"                      - "nobody told us"
- "we forgot that one"

**The Approach** of CM Deployment involved:

Systematically deploy the SLC CM Process Guide to key Project Teams. Adopt CM key practices set forth in the CM Process Guide to enable Teams optimize planning and performance of CM activities. Development of a peer review process to coach and support Project Teams implement CM processes as defined in the CM process guide.

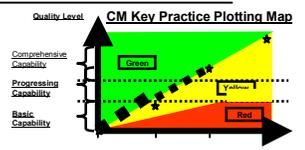
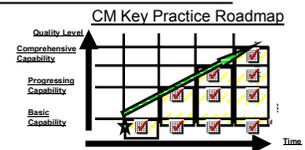


**The Achievements** of CM Deployment include:

- Partnered with **seven key Software Development Project Teams** (representing 70% of the Modernization Partner development portfolio) to provide improved CM stability as well as guidance intended to improve teams' overall CM capabilities. (e.g. Coordination of FMS Phase IV adoption of ClearCase solution).
- Developed a "CM Key Practices" Roadmap for projects. The roadmap defines the level of CM Capability Projects should achieve (e.g. Basic, Progressing or Comprehensive) at specific measurement intervals. CM Deployment established a library of commonly used , templates, examples and other job aids that Project Teams use to achieve a Comprehensive CM Capability.
- Developed performance measures to track and report on projects' progress.

**CM Deployment Project Partners**

- FMS
- ITA
- E-Audits
- eCB
- Portals Roll-out
- Consistent Answers
- FP DataMart
- Etc.



**The Recommendations** for future efforts include:

Continue to implement the plan to institutionalize the Mod Partner CM program. This plan for institutionalization relies on Project Teams' CM Leads becoming CM Leaders and is based on leveraging the CM deployment achievements listed above. Ongoing Enterprise Configuration Management Implementation (ECMI - TO 90) oversight and support will be required to fully realize the benefits of this effort.





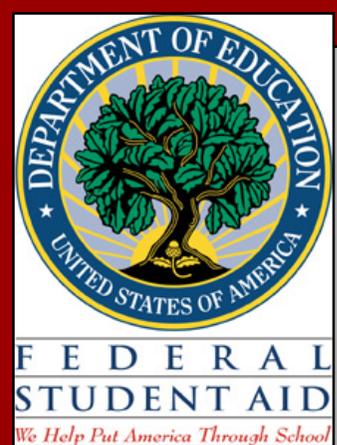
# Key Issues & Decisions

<i>Issue / Decision Required</i>	<i>On Point</i>	<i>Target Date</i>	<i>Impact on Cost and/or Schedule</i>	<i>Status Comments</i>
ECM Tool Pilot Midpoint Review	Ron Langkamp	4/15/02	None	Executive team will evaluate the progress of the tool and issues problems encountered. And suggest course of corrective action. The team will review the unified reports for content accuracy and effectiveness as a leadership support document.
ECM Tool Pilot Go/No Go Decision	Ron Langkamp	5/1/02	None	Executive team will evaluate the progress of the tool and issues problems encountered. The team will determine if the tool should be implemented and if the legacy pilot should proceed. The team will review enhancement requests and prioritize for Release 2 development of the tool.

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## ***Deliverable Schedule for TO 90M1 -Enterprise Configuration Management Implementation***

<b><i>Deliverable Number</i></b>	<b><i>Deliverable Name</i></b>	<b><i>Original Contract Date</i></b>	<b><i>Updated Current Contract Date</i></b>	<b><i>Actual Delivery Date</i></b>
90.1.1a	Progress Report-October-December 2001	2/7/2002		2/28/2002
90.1.1b	Progress Report-January 2002	2/7/2002		2/28/2002
90.1.1c	Progress Report-February 2002	3/7/2002		3/7/2002
90.1.1d	Progress Report -March 2002	4/7/2002		
90.1.1e	Progress Report - April 2002	5/7/2002		
90.1.1f	Progress Report - May 2002	6/7/2002		
90.1.1g	Progress Report - June 2002	7/7/2002		
90.1.1h	Progress Report - July 2002	8/7/2002		
90.1.1i	Progress Report - August 2002	9/7/2002		
90.1.1j	Progress Report - September 2002	10/7/2002		
90.1.2	Enterprise Repository	5/24/2002		



# **TO 92 Security Policy & Program Support**

**ITR: Mark Snead**

**FSA Project Sponsor: Stephen Hawald**

**FSA Project Lead: Andrew Boots**

**Modernization Partner Project Lead: Yateesh Katyal**

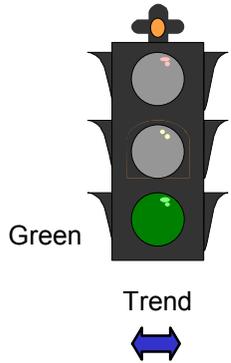
**March 29, 2002**



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# Overall Status (1 of 2)



The FSA Modernization Partner team is supporting the FSA Security Program and working with the FSA Security Champion and staff.

<i>Project Funding</i>	<i>Dollar Amount</i>
IRB Approved Funding	\$600,000
Total \$\$ on Initial Contract	\$599,983.28
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$599,983.28

## ***Major Accomplishments Since Last Report***

### **Week ending March 22, 2002:**

- Met with FSA and CSC personnel to discuss the VDC security plan. We reviewed the draft security plan and provide comments.
- Assembled SSO notebooks to be distributed to SSOs next week during the SSO monthly meeting.
- Prepared a training course on the SLC and the SSO notebooks to be presented during the SSO monthly meeting.
- Began reviewing FSA security plans for update requirements.
- Met with Financial Partners & Schools Portal representatives to discuss security requirements.
- Completed review and update of Security SLC.
- Reviewed security findings of Ernst & Young 2001 financial audit..

## ***Major Accomplishments Since Last Report***

### **Week ending March 15, 2002:**

- Assisted Schonda Piper and contractor define the scope of the DLSS.
- Risk Assessment. Made level of effort determination for several DLSS facilities.
- Prepared April 1 deliverable report.
- Attended OCTAVE conference, discussing SEI's Threat/Vulnerability analysis methodology.
- Conducted Security SLC training course for SSOs and several contractors.
- Delivered SSO Notebooks. Notebooks categorize the security documents required by FSA into one notebook.

# Overall Status (2 of 2)

## ***Upcoming Activities / Target Dates***

- Deliver April 1 deliverable.
- Attend HR Jamcracker Meeting.
- Attend Risk Assessment meeting with ED CIO.
- Receive and analyze ED C&A guidance.
- Continue to provide risk assessment support to FSA.

# Project Scorecard

Category	Status	Trend	Status Comments
Task Order			<ul style="list-style-type: none"> <li>Task Order has been awarded. Period of performance is January 1, 2002 to September 30, 2002.</li> </ul>
Scope			<ul style="list-style-type: none"> <li>Scope is defined for the task order.</li> </ul>
Schedule			<ul style="list-style-type: none"> <li>Deliverables:               <ul style="list-style-type: none"> <li>92.1.1a, Six Week Security and Privacy Program Support Report, 02/15/2002; submitted as scheduled; accepted on 03/05/2002.</li> <li>92.1.1b, Six Week Security and Privacy Program Support Report, due 04/01/2002; on schedule.</li> <li>92.1.1c, Six Week Security and Privacy Program Support Report, due 06/15/2002</li> <li>92.1.1d, Six Week Security and Privacy Program Support Report, due 08/01/2002</li> <li>92.1.1e, Six Week Security and Privacy Program Support Report, due 09/15/2002</li> </ul> </li> </ul>
Cost			<ul style="list-style-type: none"> <li>Tracking to approved budget.</li> </ul>



High Risk – Significantly impacts Project schedule/cost  
ex) 4+ weeks over schedule  
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues  
ex) 2-4 weeks over schedule  
5-10% over cost



Low Risk – On schedule, on budget and no significant issues  
ex) 0-2 weeks over schedule  
0-5% over cost



Better



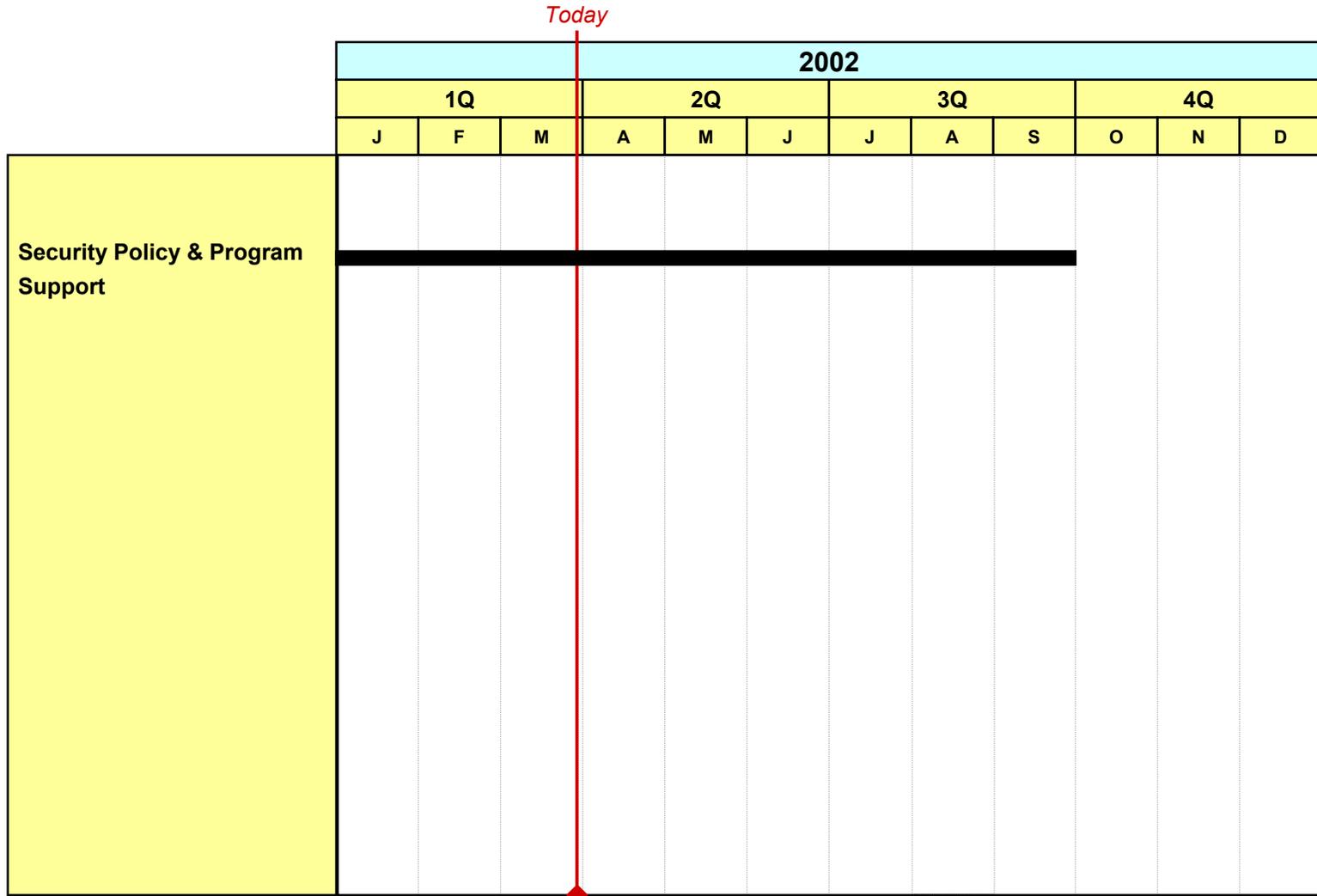
Worse



Same

\* Per current plan

# Integrated Timeline



Status Legend									
▲	High Risk – Major impact to schedule	▲	Moderate Risk – Manageable impact to schedule	▲	On Schedule	▲	Not Started	▲	Complete

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## *Deliverable Schedule for TO 92-Security Policy and Program Support*

<i>Deliverable Number</i>	<i>Deliverable Name</i>	<i>Original Contract Date</i>	<i>Updated Current Contract Date</i>	<i>Actual Delivery Date</i>
92.1.1a	Security and Privacy Program Support Report-1st Six Week Period	2/15/2002		2/15/2002
92.1.1b	Security and Privacy Program Support Report-2nd Six Week Period	4/1/2002		
92.1.1c	Security and Privacy Program Support Report-3rd Six Week Period	6/15/2002		
92.1.1d	Security and Privacy Program Support Report-4th Six Week Period	8/1/2002		
92.1.1e	Security and Privacy Program Support Report-5th Six Week Period	9/30/2002		