

SFA Modernization Partner Project LEGACY CONTRACT TRANSITION PLAN

FAFSA and Application Material Distribution and Bulk Mailing (FAFSA)



Part 2 Product and Services Release Plan Initiatives Affecting FAFSA

Source Selection Information – See FAR 3.104

Andersen Consulting, as the Modernization Partner, has identified 23 initiatives that they recommend SFA execute over the next 2-3 years. Of these 23 initiatives the following have been identified as those Affecting FAFSA.

Enhanced Aid Application - Enhanced FAFSA/Application

Description:

Improve the electronic FAFSA and FAFSA Renewal Application over the Web through various modifications, including:

- Creation of an electronic Spanish language FAFSA/Renewal Application
- Other value creating enhancements to the electronic FAFSA/Renewal Application
- Expanded use of PIN/Digital Signatures with Web applications
- Researching acceptance of data input through alternative means (e.g., tax preparer software)
- Enhanced EDEExpress

Benefits/Outcome:

- Enhanced quality of application data
- Simplified loan application process
- Increased volume
- Enhanced borrower/customer service

Business Objectives:

To improve customer satisfaction by providing a way to eliminate much of the work to fill out a FAFSA for all students. Would allow the completion of the Direct Loan application with the information on Tax Preparation Software. Would also allow the Spanish speaking student population to complete the FAFSA in their native language.

Timetable:

Requirements Analysis and Design is planned for April 2000 through June 2000. Management Decision Required to Continue is schedule for June 30, 2000. Development and Implementation of the system is scheduled for July 2000 through December 2001.

Effects on FAFSA:

Since FAFSA distributes the FAFSA's modifications to the FAFSA may be required if this initiative is implemented.