

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
1	1	<b>Organize IPT</b>				<b>Mon 2/14/00</b>	<b>Fri 3/31/00</b>	<b>35 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
2	2	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
3	3	Define Project Objectives	Team Charter			Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
4	4	<b>Define Project Risks</b>				<b>Mon 2/14/00</b>	<b>Fri 3/31/00</b>	<b>35 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
5	5	Create Project Risks Document	Project Risks			Fri 3/31/00	Fri 3/31/00	1 day	\$0.00	\$0.00
6	6	Create Project Objectives and Risks Template	Project Objectives and Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
7	7	Create Project Management Checklist	Project Management Checklist			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
8	8	Document Project Value	Value Proposition			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
9	9	Document Baseline Performance Measurements	Business Performance Model			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
10	10	<b>Develop/Update Business Case</b>				<b>Mon 2/14/00</b>	<b>Wed 3/8/00</b>	<b>18 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
11	11	Create Business Case	Business Case			Mon 2/14/00	Wed 3/8/00	18 days	\$0.00	\$0.00
12	12	Create Business Case Checklist	Business Case Checklist			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
13	13	Define Team Composition and Organization	Team Organization Chart			Mon 2/14/00	Wed 3/8/00	18 days	\$0.00	\$0.00
14	14	<b>Develop Project Plan</b>	<b>Project Plan</b>			<b>Tue 2/15/00</b>	<b>Thu 2/17/00</b>	<b>3 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
15	15	Document Assumptions	Assumptions			Tue 2/15/00	Tue 2/15/00	1 day	\$0.00	\$0.00
16	16	Create Risk Mitigation Plan	Risk Mitigation Plan			Wed 2/16/00	Wed 2/16/00	1 day	\$0.00	\$0.00
17	17	Create Work Plan	Work Plan			Wed 2/16/00	Wed 2/16/00	1 day	\$0.00	\$0.00
18	18	Define Roles and Responsibilities	Roles and Responsibilities			Wed 2/16/00	Thu 2/17/00	2 days	\$0.00	\$0.00
19	19	Identify Stakeholders	Stakeholder Identification			Thu 2/17/00	Thu 2/17/00	1 day	\$0.00	\$0.00
20	20	Create Quality Action Plan	Quality Action Plan			Wed 2/16/00	Wed 2/16/00	1 day	\$0.00	\$0.00
21	21	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
22	22	Create Task Order for Contractor Participation in IPT	Task Order			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
23	23	Staff Team				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
24	24	Set Up Team Infrastructure				Mon 2/14/00	Wed 3/8/00	18 days	\$0.00	\$0.00
25	25	Identify Requirement Team Member Training				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
26	26	<b>Plan Communications</b>				<b>Fri 2/18/00</b>	<b>Fri 3/3/00</b>	<b>11 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
27	27	Create Communications Plan	Communications Plan			Fri 2/18/00	Fri 2/18/00	1 day	\$0.00	\$0.00
28	28	Track Communications Events	Communications Events			Mon 2/28/00	Fri 3/3/00	5 days	\$0.00	\$0.00
29	29	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
30	30	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
31	31	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
32	<b>32</b>	<b>Concept Design</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
33	33	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
34	<b>34</b>	<b>Document High Level Business Requirements</b>				<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
35	35	Create Requirements Document	Requirements Definition			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
36	36	Create Requirements Checklist	Requirements Checklist			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
37	<b>37</b>	<b>Define Checkpoints to Communicate with, Gather Input</b>				<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
38	38	Update Communications Plan	Communications Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
39	39	Update Communications Events	Communications Events			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
40	40	Update Project Risks Document	Project Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
41	41	Document High Level System Flow	Operational (System) Flow (Data Flow)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
42	42	Develop Quality Assurance Plan	Quality Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
43	<b>43</b>	<b>Manage Project</b>	<b>Project Plan</b>			<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
44	44	Manage Schedules	Work Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
45	45	Manage Budgets				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
46	46	Manage Risks	Risk Mitigation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
47	47	Manage Quality	Quality Action Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
48	48	Manage Configuration/ Versions of Deliverables				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
49	49	Report Project Status	Project Status			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
50	50	Create Concept Design Checklist	Concept Design Checklist			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
51	51	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
52	<b>52</b>	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
53	53	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
54	54	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
55	55	Train Project Team Members				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
56	<b>56</b>	<b>Business Process Reengineering</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
57	57	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
58	<b>58</b>	<b>Perform "As-Is" Analysis</b>				<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
59	59	Create Business Process Design	Business Process Design			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
60	60	Document As-Is Business Process Flow	As-Is Business Process Flow			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
61	61	Identify "As-Is Roles	Roles Description			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
62	62	Update High Level Business Requirements	Requirements Definition			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
63	63	<b>Perform "To-Be" Analysis</b>				<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
64	64	Update Business Process Design	Business Process Design			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
65	65	Document To-Be Business Process Flow	As-Is Business Process Flow			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
66	66	Identify To-Be Roles	Roles Description			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
67	67	Document Gaps Between As-Is and To-Be Business Process Flows	Gap Analysis			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
68	68	Determine if Data Cleansing is Needed				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
69	69	Update Project Risks	Project Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
70	70	Refine Business Case(s) based on Reengineering Options	Business Case			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
71	71	<b>Communicate with, Gather Input from, and Gain Buy-in from</b>				<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
72	72	Update Communications Plan	Communications Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
73	73	Update Communications Events	Communications Events			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
74	74	Develop Detailed Cost Estimate for Systems Requirements Analysis and	Business Case			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
75	75	Obtain Funding for Systems Requirements Analysis and				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
76	76	<b>Manage Project</b>	<b>Project Plan</b>			<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
77	77	Manage Schedules	Work Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
78	78	Manage Budgets				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
79	79	Manage Risks	Risk Mitigation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
80	80	Manage Quality	Quality Action Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
81	81	Manage Configuration/ Versions of Deliverables				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
82	82	Report Project Status	Project Status			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
83	83	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
84	84	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
85	85	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
86	86	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
87	87	<b>System Requirements Analysis</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
88	88	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
89	89	Document System Performance Acceptance Criteria	System Performance Acceptance Criteria			Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
90	90	<b>Document Business Process, Quality, Training, and Ease of Use</b>				<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
91	91	Document Business Process Requirements	Process Requirements			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
92	92	Document Quality Requirements	Quality Requirements Definition			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
93	93	Document Training Requirements	Training Requirements			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
94	94	Document Ease of Use Requirements	Ease of Use Requirements			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
95	95	Document Technical Infrastructure Development and Operational	Technical Requirements			Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
96	96	Document Deployment Requirements	Deployment Requirements			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
97	97	Conduct Market Research to Identify Candidate Packages	Market Research Form			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
98	98	Create Implementation Plan	Implementation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
99	99	Determine Build or Buy				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
100	100	Update Project Risks	Project Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
101	101	Identify and Obtain People Resources for System Design Phase				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
102	102	Procure Hardware, Software, and Telecommunications for System				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
103	103	Update Cost Estimate for System Design Phase	Business Case			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
104	104	Train Team in Design Tools				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
105	105	<b>Manage Project</b>	<b>Project Plan</b>			<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
106	106	Manage Schedules	Work Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
107	107	Manage Budgets				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
108	108	Manage Risks	Risk Mitigation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
109	109	Manage Quality	Quality Action Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
110	110	Manage Configuration/ Versions of Deliverables				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
111	111	Report Project Status	Project Status			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
112	112	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
113	113	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
114	114	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
115	115	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
116	116	Create Requirements Traceability Matrix	Requirements Traceability Matrix			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
117	117	<b>Select Packaged Software</b>				Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
118	118	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
119	119	<b>Survey and Screen Packaged Software Candidates</b>				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
120	120	Assess Packaged Software Market	Vendor Profile			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
121	121	Define Packaged Software Screening Criteria	Packaged Software Screening Criteria			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
122	122	Create/Distribute Request for Information	Request for Information			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
123	123	Select Packaged Software Finalists	Packaged Software Finalists			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
124	124	Judge Candidates	Vendor Comparison Matrix			Mon 2/14/00	Mon 2/14/00	0.59 days	\$0.00	\$0.00
125	125	<b>Develop Packaged Software Request for Proposal</b>				Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
126	126	Finalize Packaged Software Selection Criteria	Packaged Software Selection Criteria			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
127	127	Define Business Scenarios	Business Scenarios			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
128	128	Prepare and Distribute Request for Proposal	Request for Proposal Narrative			Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
129	129	<b>Evaluate and Select Packaged Software Finalists</b>				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
130	130	Conduct Vendor Demonstrations	Vendor Score Sheet			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
131	131	Obtain Customer References	Reference/Site Visit Questionnaire			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
132	132	Create Risk Assessment Matrix	Risk Assessment Matrix			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
133	133	Conduct Site Visits	Site Visit Questionnaire for			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
134	134	Select and Evaluate Packaged Software Finalists				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
135	135	Develop Contract Strategy	Contract Strategy			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
136	136	Begin Negotiation with Finalists				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
137	137	Create Packaged Software Gap Log	Packaged Software Gap Log			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
138	138	Compare Costs and Benefits of Packaged Software Finalists	Cost and Benefit Analysis			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
139	139	Review Business Case	Business Case Change Request			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
140	140	Confer with Management and Legal Counsel				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
141	141	Conclude Final Negotiation with Chosen Vendor				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
142	142	Finalize Packaged Software Selection				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
143	143	Prepare for Installation				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
144	144	Update Project Risks	Project Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
145	145	<b>Manage Project</b>	<b>Project Plan</b>			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
146	146	Manage Schedules	Work Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
147	147	Manage Budgets				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
148	148	Manage Risks	Risk Mitigation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
149	149	Manage Quality	Quality Action Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
150	150	Manage Configuration/ Versions of Deliverables				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
151	151	Report Project Status	Project Status			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
152	152	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
153	153	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
154	154	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
155	155	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
156	156	Create Development/ Implementation Task Order	Task Order			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
157	157	<b>Detailed System Design</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
158	158	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
159	159	<b>Design in Detail Components to Be Built</b>				<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
160	160	Create ERD Diagram	ERD Diagram			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
161	161	Create Program Detailed Design	Program Detailed Design			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
162	162	Create Screen Detailed Design	Screen Detailed Design			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
163	163	Create Report Detailed Design	Report Detailed Design			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
164	164	Create Procedures Detailed Design	Procedures Detailed Design			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
165	165	Develop Unit Test Plan	Unit Test Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
166	166	Develop Production Capacity Plan	Production Capacity Plan			Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
167	167	Prototype Critical Technical Architecture Components	Prototype			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
168	168	Update Communications Plan	Communications Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
169	169	Update Communications Events	Communications Events			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
170	170	Develop Deployment Plan	Deployment Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
171	171	Revise Cost Estimate	Business Case			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
172	172	Update Project Risks	Project Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
173	173	<b>Manage Project</b>	<b>Project Plan</b>			<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
174	174	Manage Schedules	Work Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
175	175	Manage Budgets				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
176	176	Manage Risks	Risk Mitigation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
177	177	Manage Quality	Quality Action Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
178	178	Manage Configuration/ Versions of Deliverables				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
179	179	Report Project Status	Project Status			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
180	180	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
181	181	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
182	182	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
183	183	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
184	184	<b>Design Learning</b>				<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
185	185	Create Learning Design Plan	Learning Design Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
186	186	Create Learning Design Checklist	Learning Design Checklist			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
187	187	Develop Help Desk Strategy				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
188	188	Develop Conversion Strategy				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
189	189	<b>Build and Test</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
190	190	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
191	191	<b>Customize Packaged Software</b>				Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
192	192	Develop Deployment Procedures	Deployment Procedures			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
193	193	Develop Computer Operations Procedures	Computer Operations Procedures			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
194	194	<b>Test System Components</b>				<b>Mon 2/14/00</b>	<b>Tue 2/15/00</b>	<b>2 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
195	195	<b>Prepare Test Data</b>				<b>Mon 2/14/00</b>	<b>Tue 2/15/00</b>	<b>2 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
196	196	Create Unit Test Status Report	Unit Test Status Report			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
197	197	Create Unit Test Script	Unit Test Script			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
198	198	Create Testing Checklist	Testing Checklist			Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
199	199	Document Integration Test Plan	Integration Test Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
200	200	Track and Manage Fixes				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
201	201	Update Project Risks	Project Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
202	202	<b>Manage Project</b>	<b>Project Plan</b>			<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
203	203	Manage Schedules	Work Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
204	204	Manage Budgets				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
205	205	Manage Risks	Risk Mitigation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
206	206	Manage Quality	Quality Action Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
207	207	Manage Configuration/ Versions of Deliverables				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
208	208	Report Project Status	Project Status			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
209	209	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
210	<b>210</b>	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
211	211	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
212	212	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
213	213	Prepare Volume/Stress Test Plan	Volume/Stress Test Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
214	214	Develop Training Classes	Training Classes			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
215	215	Create Structure for Help Desk				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
216	<b>216</b>	<b>Integration Test</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
217	217	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
218	218	Perform Integration Test				Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
219	219	Track and Manage Fixes				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
220	220	Perform Volume/Stress Test				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
221	221	Plan Acceptance Test	Acceptance Test Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
222	222	Train Team in Testing Processes and Tools				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
223	223	Update Project Risks	Project Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
224	<b>224</b>	<b>Manage Project</b>	<b>Project Plan</b>			<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
225	225	Manage Schedules	Work Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
226	226	Manage Budgets				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
227	227	Manage Risks	Risk Mitigation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
228	228	Manage Quality	Quality Action Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
229	229	Manage Configuration/ Versions of Deliverables				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
230	230	Report Project Status	Project Status			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
231	231	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
232	<b>232</b>	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
233	233	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
234	234	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
235	<b>235</b>	<b>Acceptance Test</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
236	236	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
237	237	Conduct Acceptance Test				Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
238	238	Track and Manage Fixes				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
239	239	Conduct Training Classes				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
240	240	Test Data Conversion				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
241	241	Coordinate Customer Sponsor Participation in Acceptance Test				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
242	242	Deploy Production Technology Infrastructure				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
243	243	Update Project Risks	Project Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
244	<b>244</b>	<b>Manage Project</b>	<b>Project Plan</b>			<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
245	245	Manage Schedules	Work Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
246	246	Manage Budgets				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
247	247	Manage Risks	Risk Mitigation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
248	248	Manage Quality	Quality Action Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
249	249	Manage Configuration/ Versions of Deliverables				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
250	250	Report Project Status	Project Status			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
251	251	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
252	<b>252</b>	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
253	253	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
254	254	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
255	<b>255</b>	<b>System Deployment</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
256	256	Set Milestone Review Criteria	Milestone Review Checklist (Planning)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
257	257	Execute Deployment Plans				Mon 2/14/00	Tue 2/15/00	2 days	\$0.00	\$0.00
258	258	Transition Workforce to New Roles and Responsibilities				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
259	259	Deploy New Procedures				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
260	260	Deploy Packaged Software				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
261	261	Update Project Risks	Project Risks			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00

Work Plan - Packaged Software

ID	No.	Task Name	Deliverable	Resource Name	Resource Type/Skill	Start Date	End Date	Duration	Rate/Unit Cost	Cost
262	262	<b>Manage Project</b>	<b>Project Plan</b>			<b>Mon 2/14/00</b>	<b>Mon 2/14/00</b>	<b>1 day</b>	<b>\$0.00</b>	<b>\$0.00</b>
263	263	Manage Schedules	Work Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
264	264	Manage Budgets				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
265	265	Manage Risks	Risk Mitigation Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
266	266	Manage Quality	Quality Action Plan			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
267	267	Manage Configuration/ Versions of Deliverables				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
268	268	Report Project Status	Project Status			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
269	269	Incorporate Project Plan and Resources in Master IPT Schedule				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
270	270	<b>Coordinate Customer Participation in Review</b>				<b>Mon 2/14/00</b>	<b>Thu 2/24/00</b>	<b>9 days</b>	<b>\$0.00</b>	<b>\$0.00</b>
271	271	Update Milestone Review Checklist	Milestone Review Checklist (Review)			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
272	272	Create Milestone Review Document	Milestone Review Document			Mon 2/14/00	Thu 2/24/00	9 days	\$0.00	\$0.00
273	273	Evaluate Lessons Learned	Lessons Learned			Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00
274	274	Monitor First Live Cycle				Mon 2/14/00	Mon 2/14/00	1 day	\$0.00	\$0.00