



August 10, 2000
Department Of Education
Student Financial Assistance
Carol Seifert
Contracts Office Technical Representative

In Response Reply to: 00EDU0130S

Subject: Contract # ED-99-DO-0002
Task Order # 9.2 Intranet R2
Deliverable 9.3.2 Content Management Process Design

Dear Ms. Seifert

Enclosed is the Content Management Process Design that is required by the subject task order. This is comprised of the following documents: Intranet Content Management High Level Process Design, and User Roles and Mid-Level Workflow Process.

According to our agreement, SFA has until August 23, 2000 to review the deliverable and provide comments or questions to the Modernization Partner. All comments and questions should be directed to Maria Veyon at Gregory.Cornett@ac.com, with copies to Fredrica.L.Snead@ac.com and Rachel.DeLoach@ac.com, between now and close of business on August 23, 2000. Comments and questions are the responsibility of the individuals on the distribution list below.

ANDERSEN CONSULTING LLP

cc: Helen Epstein
Gregory Cornett

Wayne Wright

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