

OCTS 2.0
Siebel Data Mapping

Picklists

No.	Siebel Bus. Object	Siebel Bus. Component	Siebel Column Name	Siebel Table Name	Siebel Display Name	Siebel Value (Example)	Siebel Picklist Type
1	Account	Account	CU_TYPE_CD	S_ORG_EXT	Account Type	Customer	ACCOUNT_TYPE
2							
3	Account	Account	STATE	S_ADDR_ORG	State	VA	STATE_ABBREV
4							
5							
6							
7							
8							
9							
10	Account	Account	COUNTRY	S_ADDR_ORG	Country	USA	COUNTRY
11							
12							
13							
14							
15							
16	Contact	Contact	PER_TITLE	S_CONTACT	Prefix	Mr., Ms., Mrs., Dr.	MR_MS
17							
18							
19							
20							
21	Contact	Contact	PER_TITLE_SUFFIX	S_CONTACT	Suffix	Jr., Sr., III	ACCNT_SUFFIX
22							
23							
24							
25							
26							
27							
28	Contact	Contact	JOB_TITLE	S_CONTACT	Relationship/Title	Picklist: Borrower, Borrower's Spouse, Borrower's Parent/Legal Guardian, Co-signer/Co-maker, Primary Ombudsman Contact, Secondary Ombudsman Contact, Special Case Contact	RELATIONSHIP_TO_CASE_ISSUE
29							
30							
31							
32							
33							
34							
35	Contact	Contact	NATIONALITY	S_CONTACT	State	VA	STATE_ABBREV
36							
37							
38							
39							
40							
41	Contact	Contact	EMPLMNT_STAT_CD	S_CONTACT	Country	USA	COUNTRY

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42							
43							
44							
45							
46	Contact	Contact	CON_CD	S_CONTACT	Contact Type	Picklist: Customer, Partner, Third Party, Prior Contact, Test	CONTACT_TYPE
47							
48							
49							
50							
51	Contact	Contact	TMZONE_CD	S_CONTACT	Hours Available Time Zone	EST	TIMEZONE
52	Contact	Contact	CON_ASST_NAME	S_CONTACT	Contact Method	Picklist: Home Phone, Work Phone, Mobile Phone, 1st E- mail, 2nd E-mail, Mail	CONTACT_METHOD
53							
54							
55							
56							
57							
58							
59	Service Request	Service Request	LOGIN	S_SRV_REQ	IntakePerson	Regina Smith	(From Employee Table)
60	Service Request	Service Request	LOGIN	S_EMPLOYEE	Ombudsman Specialist	Joyce DeMoss	(From Employee Table)
61	Service Request	Service Request	SR_PROD_VERSION	S_SRV_REQ	OriginalIssueCategory	Picklist: Deferment, Forbearance, etc.	SR_CATEGORY
62							
63							
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No.	Siebel Bus. Object	Siebel Bus. Component	Siebel Column Name	Siebel Table Name	Siebel Display Name	Siebel Value (Example)	Siebel Picklist Type
81							
82							
83							
84							
85							
86							
87							
88							
89	Service Request	Service Request	SR_SEV_CD	S_SRV_REQ	OriginalIssueSubCategory	Picklist: Hardship, Service, etc.	SR_CATEGORY
90							
91							
92							
93							
94							
95							
96							
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No.	Siebel Bus. Object	Siebel Bus. Component	Siebel Column Name	Siebel Table Name	Siebel Display Name	Siebel Value (Example)	Siebel Picklist Type
153							
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167							
168	Service Request	Service Request	NAME	S_ORG_INT	Referred By	California State Education	SR_SOURCE
169							
170							
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No.	Siebel Bus. Object	Siebel Bus. Component	Siebel Column Name	Siebel Table Name	Siebel Display Name	Siebel Value (Example)	Siebel Picklist Type
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No.	Siebel Bus. Object	Siebel Bus. Component	Siebel Column Name	Siebel Table Name	Siebel Display Name	Siebel Value (Example)	Siebel Picklist Type
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No.	Siebel Bus. Object	Siebel Bus. Component	Siebel Column Name	Siebel Table Name	Siebel Display Name	Siebel Value (Example)	Siebel Picklist Type
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293							
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321	Service Request	Service Request	SR_REPRODUCE	S_SRV_REQ	RevisedIssueCategory	Picklist: Deferrment, Forbearance, etc.	SR_CATEGORY
322	Service Request	Service Request	SR_PRIO_CD	S_SRV_REQ	RevisedIssueSubCategory	Picklist: Hardship, Service, etc.	SR_CATEGORY
323	Service Request	Service Request	SR_STAT_ID	S_SRV_REQ	Status	Picklist: Open, Closed, Cancelled, Re-Opened	SR_STATUS
324							
325							
326							
327							
328	Service Request	Service Request	SR_SUB_STAT_ID	S_SRV_REQ	Sub-Status	Picklist: Hold, In-Progress, etc.	SR_SUB_STATUS
329							
330							
331							
332							
333							
334	Service Request	Service Request	SR_DATABASE	S_SRV_REQ	Customer Category	Picklist: Deferrment, Forbearance, etc.	SR_CATEGORY

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No.	Siebel Bus. Object	Siebel Bus. Component	Siebel Column Name	Siebel Table Name	Siebel Display Name	Siebel Value (Example)	Siebel Picklist Type
335	Service Request	Service Request	RESOLUTION_CD	S_SRV_REQ	Customer Sub Category	Picklist: Hardship, Service, etc.	SR_CATEGORY
336	Action	Action	OWNER_LOGIN	S_EVT_ACT	Assigned To	Joyce DeMoss	(From Employee Table)
337	Action	Action	EVT_PRIORITY_CD	S_EVT_ACT	Priority	Picklist: 1-ASAP, 2-High, 3-Medium, 4-Low	ACTIVITY_PRIORITY
338							
339							
340							
341	Action	Action	EVT_STAT_CD	S_EVT_ACT	Status	Picklist: On Hold, In-Progress, etc.	EVENT_STATUS
342							
343							
344							
345							
346	Action	Action	TODO_CD	S_EVT_ACT	Activity Type	Picklist: Call-Inbound, Call-Outbound, etc.	TODO_TYPE
347							
348							
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380							
381							
382							
383							
384							
385							
386							
387							
388	Asset Management	Asset Mgmt - Asset	ATTRIB_01	S_ASSET_X	Loan Type	Direct Loan	(Picklist Needs to be Created)
389							
390							
391							
392							
393							
394							
395							
396							
397							
398							
399							
400							
401	Asset Management	Asset Mgmt - Asset	ATTRIB_02	S_ASSET_X	Loan Status	Cancelled	(Picklist to be Created)
402							
403							
404							
405							
406	Solution	Solution	STATUS_CD	S_RESITEM	Status	Approved	SOLUTION_STATUS
407							
408							
409							
410					Category	Category	SR_CATEGORY
411							
412							
413							
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No.	Siebel Bus. Object	Siebel Bus. Component	Siebel Column Name	Siebel Table Name	Siebel Display Name	Siebel Value (Example)	Siebel Picklist Type
428							
429							
430							
431							
432							
433	Solution	Solution	FILE_SRC_TYPE	S_RESITEM	Sub Category	Hardship	SR_CATEGORY
434							
435							
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Picklists

No.	Siebel Picklist Value	Legacy Picklist Value	Production Database	Testing Database	VDC Database
1	Customer	(Not populated by Data Conversion)		Yes	
2	Partner	(Not populated by Data Conversion)		Yes	
3	(50 States)	(50 States)		Yes	
4	ADD: AS (for American Samoa)	AS		Yes	
5	ADD: CM (for Commonwealth of the Marianas)	CM		Yes	
6	ADD: TT (for Trust Territory)	TT		Yes	
7	ADD: VI (for Virgin Islands)	VI		Yes	
8	ADD: AP (for Area Pacific)	(Did not exist in OCTS 1.0)		Yes	
9	ADD: AE (for Area Europe)	(Did not exist in OCTS 1.0)		Yes	
10	(38 predefined countries)			Yes	
11	ADD: Czech Republic	Czech Rep. (Changed to Czech Republic in OCTS 1.0 on 06/07)		Yes	
12	USA	USA		Yes	
13	USA	U.S.A.		Yes	
14	Japan	Japan		Yes	
15	(No picklist value created)	7764 (Error in OCTS 1.0 and fixed on 06/07)		Yes	
16	Mr.	Mr.		Yes	
17	Ms.	Ms.		Yes	
18	Ms.	Miss		Yes	
19	Mrs.	Mrs.		Yes	
20	Dr.	Dr.		Yes	
21	ADD: II	II		Yes	
22		III		Yes	
23	ADD: IV	IV		Yes	
24	Jr.	Jr.		Yes	
25	Sr.	Sr.		Yes	
26	(No picklist value created)	Mr. (Error in OCTS 1.0 and fixed on 06/07)		Yes	
27	(No picklist value created)	Mr (Error in OCTS 1.0 and fixed on 06/07)		Yes	
28	Borrower	(Not populated by Data Conversion)		Yes	
29	Borrower's Spouse	(Not populated by Data Conversion)		Yes	
30	Borrower's Parent/Guardian	(Not populated by Data Conversion)		Yes	
31	Co-signer/Co-maker	(Not populated by Data Conversion)		Yes	
32	Primary Ombudsman Contact	(Not populated by Data Conversion)		Yes	
33	Secondary Ombudsman Contact	(Not populated by Data Conversion)		Yes	
34	Special Case Contact	(Not populated by Data Conversion)		Yes	
35	(50 States)	(50 States)		Yes	
36	ADD: DC (for Washington, DC)	DC		Yes	
37	ADD: AS (for American Samoa)	AS		Yes	
38	ADD: CM (for Commonwealth of the Marianas)	CM		Yes	
39	ADD: TT (for Trust Territory)	TT		Yes	
40	ADD: VI (for Virgin Islands)	VI		Yes	
41	(38 predefined countries)			Yes	

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Picklists

No.	Siebel Picklist Value	Legacy Picklist Value	Production Database	Testing Database	VDC Database
42	ADD: Czech Republic	Czech Rep. (Changed to Czech Republic in OCTS 1.0 on 06/07)		Yes	
43	USA	USA		Yes	
44	USA	U.S.A.		Yes	
45	Japan	Japan		Yes	
46	Customer	(Not populated by Data Conversion)		Yes	
47	Partner	(Not populated by Data Conversion)		Yes	
48	Third Party	(Not populated by Data Conversion)		Yes	
49	Prior Contact	(Not populated by Data Conversion)		Yes	
50	Test	(Not populated by Data Conversion)		Yes	
51	(40 Time Zones)	(Not populated by Data Conversion)		Yes	
52	Home Phone	Home Phone		Yes	
53	Work Phone	Business Phone (Needs to be changed to Work Phone in Data Conversion)		Yes	
54	Mobile Phone	(Not populated by Data Conversion)		Yes	
55	1st E-mail	E-Mail (Needs to be changed to 1st E-mail in Data Conversion)		Yes	
56	2nd E-mail	(Not populated by Data Conversion)		Yes	
57	Mail	Letter (Needs to be changed to Mail in Data Conversion)		Yes	
58	ADD: Fax	Fax		Yes	
59	(From Employee Table)	(From Employee Table)		Yes	
60	(From Employee Table)	(From Employee Table)		Yes	
61	ADD: Bankruptcy	(Did not exist in OCTS 1.0)		Yes	
62	ADD: Balance Dispute	(Did not exist in OCTS 1.0)		Yes	
63	ADD: Closed School	(Did not exist in OCTS 1.0)		Yes	
64	ADD: Collection Practices	(Did not exist in OCTS 1.0)		Yes	
65	ADD: Consolidation	(Did not exist in OCTS 1.0)		Yes	
66	ADD: Credit Report	(Did not exist in OCTS 1.0)		Yes	
67	ADD: Debt Discharge	(Did not exist in OCTS 1.0)		Yes	
68	ADD: Default	(Did not exist in OCTS 1.0)		Yes	
69	ADD: Deferment	(Did not exist in OCTS 1.0)		Yes	
70	ADD: Disbursement	(Did not exist in OCTS 1.0)		Yes	
71	ADD: Due Diligence	(Did not exist in OCTS 1.0)		Yes	
72	ADD: Forbearance	(Did not exist in OCTS 1.0)		Yes	
73	ADD: Loan Cancellation	(Did not exist in OCTS 1.0)		Yes	
74	ADD: Loan Discharge	(Did not exist in OCTS 1.0)		Yes	
75	ADD: Loan Sale	(Did not exist in OCTS 1.0)		Yes	
76	ADD: Loan Servicing	(Did not exist in OCTS 1.0)		Yes	
77	ADD: N/A	(Did not exist in OCTS 1.0)		Yes	
78	ADD: NSLDS	(Did not exist in OCTS 1.0)		Yes	
79	ADD: Other	(Did not exist in OCTS 1.0)		Yes	
80	ADD: Payment Processing	(Did not exist in OCTS 1.0)		Yes	

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No.	Siebel	Legacy	Production Database	Testing Database	VDC Database
	Picklist Value	Picklist Value			
81	ADD: Quality of Education	(Did not exist in OCTS 1.0)		Yes	
82	ADD: Repayment Plans/Amounts	(Did not exist in OCTS 1.0)		Yes	
83	ADD: Service Quality	(Did not exist in OCTS 1.0)		Yes	
84	ADD: School Refund	(Did not exist in OCTS 1.0)		Yes	
85	ADD: Social Security Number	(Did not exist in OCTS 1.0)		Yes	
86	ADD: Student Eligibility	(Did not exist in OCTS 1.0)		Yes	
87	ADD: Tax Refund Offset	(Did not exist in OCTS 1.0)		Yes	
88	ADD: Wage Garnishment	(Did not exist in OCTS 1.0)		Yes	
89	ADD: Incorrect (SubCategory of Balance Dispute)	(Did not exist in OCTS 1.0)		Yes	
90	ADD: Interest Accrual (SubCategory of Balance Dispute)	(Did not exist in OCTS 1.0)		Yes	
91	ADD: Payments Posted Incorrectly (SubCategory of Balance Dispute)	(Did not exist in OCTS 1.0)		Yes	
92	ADD: Payments Not Posted (SubCategory of Balance Dispute)	(Did not exist in OCTS 1.0)		Yes	
93	ADD: Payments Refused (SubCategory of Balance Dispute)	(Did not exist in OCTS 1.0)		Yes	
94	ADD: Disputes Late Charges (SubCategory of Balance Dispute)	(Did not exist in OCTS 1.0)		Yes	
95	ADD: Customer Believes Loans Should Have Been Discharged (SubCategory of Bankruptcy)	(Did not exist in OCTS 1.0)		Yes	
96	ADD: Loan Holder Contacting Customer During Bankruptcy (SubCategory of Bankruptcy)	(Did not exist in OCTS 1.0)		Yes	
97	ADD: Wants Discharge (SubCategory of Closed School)	(Did not exist in OCTS 1.0)		Yes	
98	ADD: Discharge Never Processed (SubCategory of Closed School)	(Did not exist in OCTS 1.0)		Yes	
99	ADD: Disputes Fees (SubCategory of Collection Practices)	(Did not exist in OCTS 1.0)		Yes	
100	ADD: Wants Fees Removed (SubCategory of Collection Practices)	(Did not exist in OCTS 1.0)		Yes	
101	ADD: Fees Too High (SubCategory of Collection Practices)	(Did not exist in OCTS 1.0)		Yes	
102	ADD: Agency Calling at all Hours (SubCategory of Collection Practices)	(Did not exist in OCTS 1.0)		Yes	
103	ADD: Customer Wants CA To Stop Calling Work (SubCategory of Collection Practices)	(Did not exist in OCTS 1.0)		Yes	
104	ADD: CA Will Not Work With Customer (SubCategory of Collection Practices)	(Did not exist in OCTS 1.0)		Yes	
105	ADD: Balance Incorrect (SubCategory of Consolidation)	(Did not exist in OCTS 1.0)		Yes	
106	ADD: Not All Loans Included (SubCategory of Consolidation)	(Did not exist in OCTS 1.0)		Yes	
107	ADD: Want To Add Loans (SubCategory of Consolidation)	(Did not exist in OCTS 1.0)		Yes	
108	ADD: Wants To Consolidate (SubCategory of Consolidation)	(Did not exist in OCTS 1.0)		Yes	
109	ADD: Loan Shows Default On Credit Report (SubCategory of Credit Report)	(Did not exist in OCTS 1.0)		Yes	
110	ADD: Default In Error (SubCategory of Default)	(Did not exist in OCTS 1.0)		Yes	
111	ADD: Customer Was In School (SubCategory of Default)	(Did not exist in OCTS 1.0)		Yes	
112	ADD: In-School Full-time (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
113	ADD: In-School Half-time (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
114	ADD: Graduate Fellowship (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
115	ADD: Rehabilitation Training (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
116	ADD: Military or Public Health Services (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	

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117	ADD: NOAA (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
118	ADD: Peace Corps, Domestic, and Tax-Exempt Org. Volunteer (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
119	ADD: Teacher Shortage Area (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
120	ADD: Internship/Residency (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
121	ADD: Temporary/Total Disability (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
122	ADD: Unemployment (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
123	ADD: Parental Leave (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
124	ADD: Mother Entering Workforce (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
125	ADD: Economic Hardship (SubCategory of Deferment)	(Did not exist in OCTS 1.0)		Yes	
126	ADD: Internship/Residency (SubCategory of Forbearance)	(Did not exist in OCTS 1.0)		Yes	
127	ADD: Hardship (SubCategory of Forbearance)	(Did not exist in OCTS 1.0)		Yes	
128	ADD: Emergency Mobilization (SubCategory of Forbearance)	(Did not exist in OCTS 1.0)		Yes	
129	ADD: Disaster Area (SubCategory of Forbearance)	(Did not exist in OCTS 1.0)		Yes	
130	ADD: Teacher Service - Low Income (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
131	ADD: Teacher Service - Handicapped Students (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
132	ADD: Law Enforcement (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
133	ADD: Teacher Service - Special Education (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
134	ADD: Teacher-Service - Shortage Area (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
135	ADD: Health Care (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
136	ADD: Early Intervention (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
137	ADD: Child or Family Service Agency (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
138	ADD: Military Service (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
139	ADD: Peace Corps/Action Volunteers (SubCategory of Loan Cancellation)	(Did not exist in OCTS 1.0)		Yes	
140	ADD: Death (SubCategory of Loan Discharge)	(Did not exist in OCTS 1.0)		Yes	
141	ADD: Disability (SubCategory of Loan Discharge)	(Did not exist in OCTS 1.0)		Yes	
142	ADD: Bankruptcy (SubCategory of Loan Discharge)	(Did not exist in OCTS 1.0)		Yes	
143	ADD: Closed School (SubCategory of Loan Discharge)	(Did not exist in OCTS 1.0)		Yes	
144	ADD: Ability to Benefit (SubCategory of Loan Discharge)	(Did not exist in OCTS 1.0)		Yes	
145	ADD: False Signature (SubCategory of Loan Discharge)	(Did not exist in OCTS 1.0)		Yes	
146	ADD: Default record incorrect (SubCategory of NSLDS)	(Did not exist in OCTS 1.0)		Yes	
147	ADD: Loan Paid In Full (SubCategory of NSLDS)	(Did not exist in OCTS 1.0)		Yes	
148	ADD: School D/N Find Job For Customer (SubCategory of Quality of Education)	(Did not exist in OCTS 1.0)		Yes	
149	ADD: School D/N Offer Classes Advertised (SubCategory of Quality of Education)	(Did not exist in OCTS 1.0)		Yes	
150	ADD: Customer C/N Get Job In Field Trained For (SubCategory of Quality of Education)	(Did not exist in OCTS 1.0)		Yes	
151	ADD: Payments Too High (SubCategory of Repayment Plans/Amounts)	(Did not exist in OCTS 1.0)		Yes	
152	ADD: Servicer Won't Alter Payment Amounts (SubCategory of Repayment Plans/Amounts)	(Did not exist in OCTS 1.0)		Yes	

OCTS 2.0
Siebel Data Mapping

Picklists

No.	Siebel Picklist Value	Legacy Picklist Value	Production Database	Testing Database	VDC Database
153	ADD: Never Received (SubCategory of School Refund)	(Did not exist in OCTS 1.0)		Yes	
154	ADD: Not Enough Refunded (SubCategory of School Refund)	(Did not exist in OCTS 1.0)		Yes	
155	ADD: Never Credited To Loan (SubCategory of School Refund)	(Did not exist in OCTS 1.0)		Yes	
156	ADD: Representative Rude (SubCategory of Service Quality)	(Did not exist in OCTS 1.0)		Yes	
157	ADD: Error Correction Too Slow (SubCategory of Service Quality)	(Did not exist in OCTS 1.0)		Yes	
158	ADD: Poor Explanation of Options (SubCategory of Service Quality)	(Did not exist in OCTS 1.0)		Yes	
159	ADD: Incomplete Service (SubCategory of Service Quality)	(Did not exist in OCTS 1.0)		Yes	
160	ADD: Notices/Bills Late/Never Received (SubCategory of Service Quality)	(Did not exist in OCTS 1.0)		Yes	
161	ADD: Duplicate (SubCategory of Social Security Number)	(Did not exist in OCTS 1.0)		Yes	
162	ADD: Incorrect on Loan (SubCategory of Social Security Number)	(Did not exist in OCTS 1.0)		Yes	
163	ADD: Not Applied (SubCategory of Tax Refund Offset)	(Did not exist in OCTS 1.0)		Yes	
164	ADD: Wants Returned (SubCategory of Tax Refund Offset)	(Did not exist in OCTS 1.0)		Yes	
165	ADD: Never Received Notice of Hearing (SubCategory of Wage Garnishment)	(Did not exist in OCTS 1.0)		Yes	
166	ADD: Payments Too High (SubCategory of Wage Garnishment)	(Did not exist in OCTS 1.0)		Yes	
167	ADD: Economic Hardship (SubCategory of Wage Garnishment)	(Did not exist in OCTS 1.0)		Yes	
168	ADD: 167TH FCU	167TH FCU		Yes	
169	ADD: 1714 FCU	1714 FCU		Yes	
170	ADD: A.M. Miller/OSI	A.M. Miller/OSI		Yes	
171	ADD: AFSA Data Corp	AFSA Data Corp		Yes	
172	ADD: Allied Interstate	Allied Interstate		Yes	
173	ADD: Aman Collections	Aman Collections		Yes	
174	ADD: American Express	American Express		Yes	
175	ADD: American Student Ass	American Student Ass		Yes	
176	ADD: Bank One	Bank One		Yes	
177	ADD: Bank of America (BAC	Bank of America (BAC		Yes	
178	ADD: CBA	CBA		Yes	
179	ADD: California Student A	California Student A		Yes	
180	ADD: Chase Manhattan Bank	Chase Manhattan Bank		Yes	
181	ADD: Citibank Student Loa	Citibank Student Loa		Yes	
182	ADD: Colorado Student Loa	Colorado Student Loa		Yes	
183	ADD: Connecticut Stud Ln	Connecticut Stud Ln		Yes	
184	ADD: DCS	DCS		Yes	
185	ADD: Direct Loans	Direct Loans		Yes	
186	ADD: Diversified CA	Diversified CA		Yes	
187	ADD: E Traverse Cath. FCU	E Traverse Cath. FCU		Yes	
188	ADD: E&A Credit Union	E&A Credit Union		Yes	
189	ADD: E. Allen Co. Sch. Em	E. Allen Co. Sch. Em		Yes	
190	ADD: E. Boston Svs. Bank	E. Boston Svs. Bank		Yes	
191	ADD: E. Bridgewater Svg B	E. Bridgewater Svg B		Yes	
192	ADD: E. Cambridge Svg Bk	E. Cambridge Svg Bk		Yes	
193	ADD: E. Corr. Inst. Emp.	E. Corr. Inst. Emp.		Yes	

OCTS 2.0
Siebel Data Mapping

Picklists

No.	Siebel	Legacy	Production Database	Testing Database	VDC Database
	Picklist Value	Picklist Value			
194	ADD: E. Dubuque Svg Bk	E. Dubuque Svg Bk		Yes	
195	ADD: E. Finan. Fed. Cr. U	E. Finan. Fed. Cr. U		Yes	
196	ADD: E. Hartford Town Emp	E. Hartford Town Emp		Yes	
197	ADD: E. Heights Bank	E. Heights Bank		Yes	
198	ADD: E. Idaho Fed Cr Un.	E. Idaho Fed Cr Un.		Yes	
199	ADD: E. Il. Trust and Svg	E. Il. Trust and Svg		Yes	
200	ADD: E. Pittsburgh Bell F	E. Pittsburgh Bell F		Yes	
201	ADD: E. Providence Cr. Un	E. Providence Cr. Un		Yes	
202	ADD: E. Savings and Loan	E. Savings and Loan		Yes	
203	ADD: E. Shore Nat'l Bank	E. Shore Nat'l Bank		Yes	
204	ADD: E. Side Bk & Trust	E. Side Bk & Trust		Yes	
205	ADD: E. Stroudsburg Svgs.	E. Stroudsburg Svgs.		Yes	
206	ADD: E. TX Prof. Cr. Unio	E. TX Prof. Cr. Unio		Yes	
207	ADD: E. Trumball CU, Inc.	E. Trumball CU, Inc.		Yes	
208	ADD: E.S.M. Fed. Cr. Un.	E.S.M. Fed. Cr. Un.		Yes	
209	ADD: E.SD Rea Empl Fed	E.SD Rea Empl Fed		Yes	
210	ADD: E.State Farm Fed CU	E.State Farm Fed CU		Yes	
211	ADD: EAC	EAC		Yes	
212	ADD: EC&EE Empl FCU	EC&EE Empl FCU		Yes	
213	ADD: ECMC-Collections	ECMC-Collections		Yes	
214	ADD: ECMC-PreClaims	ECMC-PreClaims		Yes	
215	ADD: ECS-Collections	ECS-Collections		Yes	
216	ADD: ECS-Guarantor	ECS-Guarantor		Yes	
217	ADD: Eagle Bank	Eagle Bank		Yes	
218	ADD: Eagle Bank and Trust	Eagle Bank and Trust		Yes	
219	ADD: Eagle Bk & Trust Jef	Eagle Bk & Trust Jef		Yes	
220	ADD: Eagle Fed. Savings B	Eagle Fed. Savings B		Yes	
221	ADD: Eagle Nat'l Bk Miam	Eagle Nat'l Bk Miam		Yes	
222	ADD: Eagle State Bank	Eagle State Bank		Yes	
223	ADD: Earlham College	Earlham College		Yes	
224	ADD: Earlham Savings Bank	Earlham Savings Bank		Yes	
225	ADD: East Div. Fed. C U	East Div. Fed. C U		Yes	
226	ADD: Eastern Bank	Eastern Bank		Yes	
227	ADD: Eastern Bank	Eastern Bank		Yes	
228	ADD: Easthampton Sav. Bnk	Easthampton Sav. Bnk		Yes	
229	ADD: Eastland Nat'l Bank	Eastland Nat'l Bank		Yes	
230	ADD: Eastland Svngs. Bnk	Eastland Svngs. Bnk		Yes	
231	ADD: Eastman Nat'l Bank	Eastman Nat'l Bank		Yes	
232	ADD: Eastman S&L Assoc.	Eastman S&L Assoc.		Yes	
233	ADD: Eastmill Fed. CU	Eastmill Fed. CU		Yes	
234	ADD: Easton Co-op. Bank	Easton Co-op. Bank		Yes	
235	ADD: Easton Nat'l Bk & Tr	Easton Nat'l Bk & Tr		Yes	
236	ADD: Easton Postal Empl F	Easton Postal Empl F		Yes	
237	ADD: Eastover Bnk for Sav	Eastover Bnk for Sav		Yes	
238	ADD: Eastover Bnk for Sav	Eastover Bnk for Sav		Yes	
239	ADD: Eastwood Bank	Eastwood Bank		Yes	
240	ADD: Eastwood Bank-Elgin	Eastwood Bank-Elgin		Yes	
241	ADD: Eaton Bank	Eaton Bank		Yes	
242	ADD: Eaton Empl. CU-Milwa	Eaton Empl. CU-Milwa		Yes	

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Picklists

No.	Siebel Picklist Value	Legacy Picklist Value	Production Database	Testing Database	VDC Database
243	ADD: Eaton Family Fed. CU	Eaton Family Fed. CU		Yes	
244	ADD: Eaton Fed. Svgs Bnk	Eaton Fed. Svgs Bnk		Yes	
245	ADD: Eaton Nat'l Bnk & Tr	Eaton Nat'l Bnk & Tr		Yes	
246	ADD: Eau Claire Teachers	Eau Claire Teachers		Yes	
247	ADD: Echlin Fed. CU	Echlin Fed. CU		Yes	
248	ADD: Economy Coop. Bank	Economy Coop. Bank		Yes	
249	ADD: Ed Finance Grp	Ed Finance Grp		Yes	
250	ADD: Ed. Asst. Corp	Ed. Asst. Corp		Yes	
251	ADD: Edco Community CU	Edco Community CU		Yes	
252	ADD: Edco Fed. CU	Edco Fed. CU		Yes	
253	ADD: Edconn Fed. CU	Edconn Fed. CU		Yes	
254	ADD: Edconn Fed. CU	Edconn Fed. CU		Yes	
255	ADD: Edgar Co. Bnk&Tr Co	Edgar Co. Bnk&Tr Co		Yes	
256	ADD: Edge Moor Du Pont Fe	Edge Moor Du Pont Fe		Yes	
257	ADD: Edgewood Bank	Edgewood Bank		Yes	
258	ADD: Edgewood Fed. CU	Edgewood Fed. CU		Yes	
259	ADD: Edmonton St. Bnk.	Edmonton St. Bnk.		Yes	
260	ADD: Edon State Bnk. Co.	Edon State Bnk. Co.		Yes	
261	ADD: Edsouth	Edsouth		Yes	
262	ADD: Edtech Fed. CU	Edtech Fed. CU		Yes	
263	ADD: Educaid, TransWorld	Educaid, TransWorld		Yes	
264	ADD: Equifax Risk Mgmt	Equifax Risk Mgmt		Yes	
265	ADD: Finance Authority of	Finance Authority of		Yes	
266	ADD: Financial Assest Mmt	Financial Assest Mmt		Yes	
267	ADD: First Ntnl Bank	First Ntnl Bank		Yes	
268	ADD: Fleet	Fleet		Yes	
269	ADD: Florida Dpt. Edu GA	Florida Dpt. Edu GA		Yes	
270	ADD: Florida Dpt. Ed Svcr	Florida Dpt. Ed Svcr		Yes	
271	ADD: G.C. Services Prtshp	G.C. Services Prtshp		Yes	
272	ADD: General Revenue	General Revenue		Yes	
273	ADD: Georgia Student Fina	Georgia Student Fina		Yes	
274	ADD: Gold River and Assc.	Gold River and Assc.		Yes	
275	ADD: Great Lakes Higher E	Great Lakes Higher E		Yes	
276	ADD: Illinois Student Ass	Illinois Student Ass		Yes	
277	ADD: Iowa College Student	Iowa College Student		Yes	
278	ADD: Kentucky Higher Educ	Kentucky Higher Educ		Yes	
279	ADD: Key Corp	Key Corp		Yes	
280	ADD: Louisiana Stud Finan	Louisiana Stud Finan		Yes	
281	ADD: Michigan Higher Educ	Michigan Higher Educ		Yes	
282	ADD: Missouri Coordinatin	Missouri Coordinatin		Yes	
283	ADD: Montana Guaranteed S	Montana Guaranteed S		Yes	
284	ADD: NCHELP	NCHELP		Yes	
285	ADD: NCO Financial Sys	NCO Financial Sys		Yes	
286	ADD: NSLDS	NSLDS		Yes	
287	ADD: Nationwide Credit	Nationwide Credit		Yes	
288	ADD: Nebraska Student Loa	Nebraska Student Loa		Yes	
289	ADD: Nellie Mae	Nellie Mae		Yes	
290	ADD: New Hampshire Higher	New Hampshire Higher		Yes	
291	ADD: New Jersey Higher Ed	New Jersey Higher Ed		Yes	

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Picklists

No.	Siebel	Legacy	Production Database	Testing Database	VDC Database
	Picklist Value	Picklist Value			
292	ADD: New Mexico State U	New Mexico State U		Yes	
293	ADD: New Mexico Stud Loan	New Mexico Stud Loan		Yes	
294	ADD: New York State Highe	New York State Highe		Yes	
295	ADD: North Carolina State	North Carolina State		Yes	
296	ADD: North Dakota Stud Ln	North Dakota Stud Ln		Yes	
297	ADD: Northeastern Univ	Northeastern Univ		Yes	
298	ADD: Northwest Education	Northwest Education		Yes	
299	ADD: Norwest Bank	Norwest Bank		Yes	
300	ADD: Oklahoma Guaranteed	Oklahoma Guaranteed		Yes	
301	ADD: Oregon State Scholar	Oregon State Scholar		Yes	
302	ADD: Other	Other		Yes	
303	ADD: PHEAA	PHEAA		Yes	
304	ADD: PNC Bank	PNC Bank		Yes	
305	ADD: Pioneer Credit	Pioneer Credit		Yes	
306	ADD: Rhode Island Higher	Rhode Island Higher		Yes	
307	ADD: SLMA	SLMA		Yes	
308	ADD: School	School		Yes	
309	ADD: South Carolina Stude	South Carolina Stude		Yes	
310	ADD: Stud Loan Guarantee	Stud Loan Guarantee		Yes	
311	ADD: Student Loan Funding	Student Loan Funding		Yes	
312	ADD: Tennessee Student Ass	Tennessee Student Ass		Yes	
313	ADD: Texas Guaranteed Stu	Texas Guaranteed Stu		Yes	
314	ADD: US Bank	US Bank		Yes	
315	ADD: USA Funds	USA Funds		Yes	
316	ADD: USA Group	USA Group		Yes	
317	ADD: Unipac	Unipac		Yes	
318	ADD: Utah Higher Educatio	Utah Higher Educatio		Yes	
319	ADD: VanRu Credit Corp	VanRu Credit Corp		Yes	
320	ADD: Vermont Student Assi	Vermont Student Assi		Yes	
321	(Same as OriginalIssueCategory)	(Same as OriginalIssueCategory)		Yes	
322	(Same as OriginalIssueSubCategory)	(Same as OriginalIssueSubCategory)		Yes	
323	Open	(If no date populated in Date Closed field in OCTS 1.0, case is open)		Yes	
324	Pending	(Not populated by Data Conversion)		Yes	
325	Closed	(If date populated in Date Closed field in OCTS 1.0, case is closed)		Yes	
326	Cancelled	(Not populated by Data Conversion)		Yes	
327	Re-Opened	(Not populated by Data Conversion)		Yes	
328	Assigned	(Not populated by Data Conversion)		Yes	
329	In-Process	(Not populated by Data Conversion)		Yes	
330	Not an Issue	(Not populated by Data Conversion)		Yes	
331	Resolved	(Not populated by Data Conversion)		Yes	
332	Unassigned	(Not populated by Data Conversion)		Yes	
333	Waiting on Customer	(Not populated by Data Conversion)		Yes	
334	(Same as OriginalIssueCategory)	(Same as OriginalIssueCategory)		Yes	

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Siebel Data Mapping

Picklists

No.	Siebel Picklist Value	Legacy Picklist Value	Production Database	Testing Database	VDC Database
335	(Same as OriginalIssueSubCategory)	(Same as OriginalIssueSubCategory)		Yes	
336	(From Employee Table)	(From Employee Table)		Yes	
337	1-ASAP	(Not populated by Data Conversion)		Yes	
338	2-High	(Not populated by Data Conversion)		Yes	
339	3-Medium	(Not populated by Data Conversion)		Yes	
340	4-Low	(Not populated by Data Conversion)		Yes	
341	Not Started	(Not populated by Data Conversion)		Yes	
342	In-Progress	(Not populated by Data Conversion)		Yes	
343	On Hold	(Not populated by Data Conversion)		Yes	
344	Done	(Not populated by Data Conversion)		Yes	
345	Cancelled	(Not populated by Data Conversion)		Yes	
346	Fax	Fax		Yes	
347	Email - Outbound	E-Mail		Yes	
348	Email - Inbound	(Not populated by Data Conversion)		Yes	
349	DELETE: Email	(Not populated by Data Conversion)		Yes	
350	Correspondence	Letter		Yes	
351	Call - Outbound	Phone		Yes	
352	Call - Inbound	(Not populated by Data Conversion)		Yes	
353	ADD: Referral	Referral		Yes	
354	ADD: Internet	Internet		Yes	
355	DELETE: Web Update	(Not populated by Data Conversion)		Yes	
356	DELETE: Assessment	(Not populated by Data Conversion)		Yes	
357	DELETE: Contact Behavior	(Not populated by Data Conversion)		Yes	
358	DELETE: Milestone	(Not populated by Data Conversion)		Yes	
359	DELETE: Notes	(Not populated by Data Conversion)		Yes	
360	DELETE: Stock Transfer	(Not populated by Data Conversion)		Yes	
361	DELETE: Store Check	(Not populated by Data Conversion)		Yes	
362	DELETE: Tactic	(Not populated by Data Conversion)		Yes	
363	DELETE: Call	(Not populated by Data Conversion)		Yes	
364	FYI	(Not populated by Data Conversion)		Yes	
365	Research	(Not populated by Data Conversion)		Yes	
366	Resolution	(Not populated by Data Conversion)		Yes	
367	Meeting	(Not populated by Data Conversion)		Yes	
368	To Do	(Not populated by Data Conversion)		Yes	
369	Presentation	(Not populated by Data Conversion)		Yes	
370	Demonstration	(Not populated by Data Conversion)		Yes	
371	Event	(Not populated by Data Conversion)		Yes	
372	DELETE: Technical Support Follow-Up	(Not populated by Data Conversion)		Yes	
373	DELETE: Preparation	(Not populated by Data Conversion)		Yes	
374	DELETE: Administration	(Not populated by Data Conversion)		Yes	
375	Personal	(Not populated by Data Conversion)		Yes	
376	Appointment	(Not populated by Data Conversion)		Yes	
377	Paging	(Not populated by Data Conversion)		Yes	
378	DELETE: In Store Visit	(Not populated by Data Conversion)		Yes	
379	DELETE: In Store Activity	(Not populated by Data Conversion)		Yes	

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Picklists

No.	Siebel	Legacy	Production Database	Testing Database	VDC Database
	Picklist Value	Picklist Value			
380	Recommended Activity	(Not populated by Data Conversion)		Yes	
381	DELETE: Installation	(Not populated by Data Conversion)		Yes	
382	DELETE: Depot Repair	(Not populated by Data Conversion)		Yes	
383	DELETE: Field Repair	(Not populated by Data Conversion)		Yes	
384	DELETE: Upgrade	(Not populated by Data Conversion)		Yes	
385	DELETE: Diagnosis	(Not populated by Data Conversion)		Yes	
386	Other	(Not populated by Data Conversion)		Yes	
387	DELETE: Preventative Maintenance	(Not populated by Data Conversion)		Yes	
388	ADD: Direct Consolidation	(Populated by NSLDS)		Yes	
389	ADD: FFEL Stafford Sub	(Populated by NSLDS)		Yes	
390	ADD: Stafford Loan	(Populated by NSLDS)		Yes	
391	ADD: FISL	(Populated by NSLDS)		Yes	
392	ADD: Direct PLUS	(Populated by NSLDS)		Yes	
393	ADD: Perkins/NDSL	(Populated by NSLDS)		Yes	
394	ADD: SLS (ALAS)	(Populated by NSLDS)		Yes	
395	ADD: Direct Stafford Sub	(Populated by NSLDS)		Yes	
396	ADD: FFEL Consolidation	(Populated by NSLDS)		Yes	
397	ADD: FFEL Stafford Unsub	(Populated by NSLDS)		Yes	
398	ADD: Direct Stafford Unsb	(Populated by NSLDS)		Yes	
399	ADD: FFEL PLUS	(Populated by NSLDS)		Yes	
400	ADD: Other	(Populated by NSLDS)		Yes	
401	ADD: Resolved	(Not populated by Data Conversion)		Yes	
402	ADD: Not a Loan Issue	(Not populated by Data Conversion)		Yes	
403	ADD: Referred	(Not populated by Data Conversion)		Yes	
404	ADD: Other	(Not populated by Data Conversion)		Yes	
405	ADD: Customer Unresponsive	(Not populated by Data Conversion)		Yes	
406	ADD: Draft	(Not populated by Data Conversion)		Yes	
407	ADD: Final	(Not populated by Data Conversion)		Yes	
408	ADD: Approved	(Not populated by Data Conversion)		Yes	
409	ADD: Obsolete	(Not populated by Data Conversion)		Yes	
410	ADD: Forbearance Granted	(Not populated by Data Conversion)		Yes	
411	ADD: Deferment Granted	(Not populated by Data Conversion)		Yes	
412	ADD: Discharge Granted	(Not populated by Data Conversion)		Yes	
413	ADD: Loan Written Off	(Not populated by Data Conversion)		Yes	
414	ADD: Collection Costs Discounted	(Not populated by Data Conversion)		Yes	
415	ADD: Interest Written Off	(Not populated by Data Conversion)		Yes	
416	ADD: Principal Reduced	(Not populated by Data Conversion)		Yes	
417	ADD: Credit Report Updated	(Not populated by Data Conversion)		Yes	
418	ADD: Account Balance Corrected	(Not populated by Data Conversion)		Yes	
419	ADD: Loan Repurchased	(Not populated by Data Conversion)		Yes	
420	ADD: Loan Cancelled	(Not populated by Data Conversion)		Yes	
421	ADD: AWG Hearing Granted	(Not populated by Data Conversion)		Yes	
422	ADD: Tax Refund Offset Returned	(Not populated by Data Conversion)		Yes	
423	ADD: Interest Reduced	(Not populated by Data Conversion)		Yes	
424	ADD: Principal Written Off	(Not populated by Data Conversion)		Yes	
425	ADD: NSLDS Updated	(Not populated by Data Conversion)		Yes	
426	ADD: No Change	(Not populated by Data Conversion)		Yes	
427	ADD: School Refund Posted	(Not populated by Data Conversion)		Yes	

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Picklists

No.	Siebel	Legacy	Production Database	Testing Database	VDC Database
	Picklist Value	Picklist Value			
428	ADD: SSN Corrected	(Not populated by Data Conversion)		Yes	
429	ADD: Late Charges Removed	(Not populated by Data Conversion)		Yes	
430	ADD: Records Corrected	(Not populated by Data Conversion)		Yes	
431	ADD: Loans Consolidated	(Not populated by Data Conversion)		Yes	
432	ADD: Other	(Not populated by Data Conversion)		Yes	
433	ADD: Disaster Area (SubCategory of Forbearance Granted)	(Not populated by Data Conversion)		Yes	
434	ADD: Emergency Mobilization (SubCategory of Forbearance Granted)	(Not populated by Data Conversion)		Yes	
435	ADD: Hardship (SubCategory of Forbearance Granted)	(Not populated by Data Conversion)		Yes	
436	ADD: Internship/Residency (SubCategory of Forbearance Granted)	(Not populated by Data Conversion)		Yes	
437	ADD: Economic Hardship (SubCategory of Deferment Granted)	(Not populated by Data Conversion)		Yes	
438	ADD: Grad Fellowship (SubCategory of Deferment Granted)	(Not populated by Data Conversion)		Yes	
439	ADD: In-School (SubCategory of Deferment Granted)	(Not populated by Data Conversion)		Yes	
440	ADD: Military (SubCategory of Deferment Granted)	(Not populated by Data Conversion)		Yes	
441	ADD: Parental Leave (SubCategory of Deferment Granted)	(Not populated by Data Conversion)		Yes	
442	ADD: Teacher Shortage (SubCategory of Deferment Granted)	(Not populated by Data Conversion)		Yes	
443	ADD: Temp/Total Disability (SubCategory of Deferment Granted)	(Not populated by Data Conversion)		Yes	
444	ADD: Unemployment (SubCategory of Deferment Granted)	(Not populated by Data Conversion)		Yes	
445	ADD: Bankruptcy (SubCategory of Discharge Granted)	(Not populated by Data Conversion)		Yes	
446	ADD: Closed School (SubCategory of Discharge Granted)	(Not populated by Data Conversion)		Yes	
447	ADD: Death (SubCategory of Discharge Granted)	(Not populated by Data Conversion)		Yes	
448	ADD: Disability (SubCategory of Discharge Granted)	(Not populated by Data Conversion)		Yes	
449	ADD: False Certification (SubCategory of Discharge Granted)	(Not populated by Data Conversion)		Yes	