

## CHART SUMMARIES

**Title:** All Cases by Date Received

**BusComp:** Service Request

**Chart Summary:** Displays number of cases (Y) by the date the case was received (X).

**Title:** All Cases by Original Issue

**BusComp:** Service Request

**Chart Summary:** Displays number of cases (Y) per original issue category (X).

**Title:** All Cases by Ombudsman Specialist

**BusComp:** Service Request

**Chart Summary:** Displays number of cases (Y) per assigned Ombudsman Specialist (X).

**Title:** Open Cases by Date Received

**BusComp:** Service Request

**Chart Summary:** Displays number of open cases (Y) by the date the case was received (X).

**Title:** Open cases by Original Issue

**BusComp:** Service Request

**Chart Summary:** Displays number of open cases (Y) per original issue category (X).

**Title:** Open cases by Ombudsman Specialist

**BusComp:** Service Request

**Chart Summary:** Displays number of open cases (Y) per assigned Ombudsman Specialist (X).

**Title:** Closed Cases by Date Received

**BusComp:** Service Request

**Chart Summary:** Displays number of closed cases (Y) by the date the case was received (X).

**Title:** Closed cases by Original Issue

**BusComp:** Service Request

**Chart Summary:** Displays number of closed cases (Y) per original issue category (X).

**Title:** Closed cases by Ombudsman Specialist

**BusComp:** Service Request

**Chart Summary:** Displays number of closed cases (Y) per assigned Ombudsman Specialist (X).

**Title:** Closed Cases by Date Closed

**BusComp:** Service Request

**Chart Summary:** Displays number of closed cases (Y) by the date the case was closed (X).

**Title:** Number of Issues by Status

**BusComp:** Product Defect

**Chart Summary:** Displays number of issues (Y) categorized by issue status (X).

**Title:** Number of Issues by Sub-status

**BusComp:** Product Defect

**Chart Summary:** Displays number of issues (Y) categorized by issue sub-status (X).

**Title:** Number of Issues by Ombudsman

**BusComp:** Product Defect

**Chart Summary:** Displays number of issues (Y) categorized by the assigned Ombudsman Specialist(X).

**Title:** Number of Issues by Date Opened

**BusComp:** Product Defect

**Chart Summary:** Displays number of issues (Y) by the date it was opened (X).

**Title:** Number of Issues by Date Closed

**BusComp:** Product Defect

**Chart Summary:** Displays number of issues (Y) by the date it was closed (X).

**Title:** Number of Accounts by Account Type

**BusComp:** Account

**Chart Summary:** Displays number of accounts (Y) categorized by the account type (X).

**Title:** Number of Accounts by State

**BusComp:** Account

**Chart Summary:** Displays number of accounts (Y) categorized by the state where the account is from (X).

**Title:** Number of Contacts by Contact Method

**BusComp:** Contact

**Chart Summary:** Displays number of contacts (Y) categorized by the contact method (X).

**Title:** Number of Contacts by Contact Type

**BusComp:** Contact

**Chart Summary:** Displays number of contacts (Y) categorized by the contact type (X).

**Title:** Number of Activities by Status

**BusComp:** Action

**Chart Summary:** Displays number of activities (Y) categorized by the activity's status (X).

**Title:** Number of Activities by Priority

**BusComp:** Action

**Chart Summary:** Displays number of activities (Y) categorized by the activity's priority (X).

**Title:** Number of Activities by Due date

**BusComp:** Action

**Chart Summary:** Displays number of activities (Y) categorized by the activity's due date (X).

**Title:** Number of Loans by Loan Status

**BusComp:** Asset Management

**Chart Summary:** Displays number of loans (Y) categorized by loan status (X).

**Title:** Number of Loans by Loan Type

**BusComp:** Asset Management

**Chart Summary:** Displays number of loans (Y) categorized by loan type (X).

**Title:** Number of Loans by Lender

**BusComp:** Asset Management

**Chart Summary:** Displays number of loans (Y) categorized by lender (X).

**Title:** Number of Loans by Guaranty agency

**BusComp:** Asset Management

**Chart Summary:** Displays number of loans (Y) categorized by guaranty agency (X).

**Title:** Number of Loans by School Name

**BusComp:** Asset Management

**Chart Summary:** Displays number of loans (Y) categorized by the school name of the loan's borrower (X).

**Title:** Number of Loans by Servicing Agency

**BusComp:** Asset Management

**Chart Summary:** Displays number of loans (Y) categorized by servicing agency of the loan (X).

**Title:** Number of Loans by Academic level

**BusComp:** Asset Management

**Chart Summary:** Displays number of loans (Y) categorized by the academic level of the loan's borrower (X).