

Results

Summary:

The Results screen was based upon the Solution business component. Though the concept and logic of the Siebel Vanilla Solution screen was similar to the requirements of the OCTS Results screen, customization was required to specifically meet client needs. New data elements were required to facilitate the intake of all necessary result information. Pick applets were utilized to pick the values for the corresponding data elements. The details below illustrate the customization implemented for the Results applets. The majority of the views found within the Solution screen contain the Result detail as well as an applet based upon another screen (i.e., the Results screen). To understand the customization required for these results applets, please see the appropriate section of the customization report for the screen in question.

Data Mapping:

For a detailed mapping summary, please refer to Appendices A13-A14.

Picklists:

The following is a list of new picklists that were added for the OCTS 2.0 system.

- Category
- Sub Category
- Status
- Proposed By (Contacts Table)
- Implemented By (Contacts Table)

For a list of the values in these picklists, please refer to Appendix B6.

VB Code:

VB code was written on the Solution SR/PD Business Component. This code was written in order to prevent user updates to the category and sub category fields where the user is establishing a new relationship to an existing result. In order to do this, a global variable was established. During a NewRecord or a CopyRecord, this global variable is set. If the user tries to change the category or subcategory fields, the code checks the global variable to determine whether or not to accept the change. For detailed information regarding necessary VB coding, please refer to Appendix C5.