

Appendix A13: Results Form Applet (Case and Issues Screens) Data Mapping

Case Results Form Applet – The following extension columns were added to the S_SR_RESITEM table:

- X_EFFECTING_DT
- X_EFFECTING_FIRST_NAME
- X_EFFECTING_LAST_NAME
- X_PROPOSING_DT
- X_PROPOSING_FIRST_NAME
- X_PROPOSING_LAST_NAME
- X_STATUS

Custom Field?	Required Field?	OCTS View Display Name	Siebel Logical Field Name	Column Name	Table Name	Hyperlink To: Screen/View	Method of Population
N	Y	Name	Name	NAME	S_RESITEM		User Entry
Y	Y	Category	Category	RESITEM_TYPE	S_RESITEM		SR Area Pick Applet
Y	Y	Sub Category	Sub Category	FILE_SRC_TYPE	S_RESITEM		SR Sub-Area Hierarchical Pick Applet
Y	N	Implemented By	OCTS SR Effecting Last Name OCTS SR Effecting First Name	X_EFFECTING_LAST_NAME X_EFFECTING_FIRST_NAME	S_SR_RESITEM		User Entry
Y	N	Date Proposed	OCTS SR Proposing Dt	X_PROPOSING_DT	S_SR_RESITEM		User Entry
Y	N	Proposed By	OCTS SR Proposing Last Name OCTS SR Proposing First Name	X_PROPOSING_LAST_NAME X_PROPOSING_FIRST_NAME	S_SR_RESITEM		User Entry
Y	N	Acceptance Deadline	OCTS SR Effecting Dt	X_EFFECTING_DT	S_SR_RESITEM		User Entry

N	N	Comments	SR Comments	COMMENTS	S_SR_RESITE M		User Entry
N	N	Result	Solution	RESOLUTION_T XT	S_RESITEM		User Entry
N	N	Created By	Created By Name	LOGIN	S_EMPLOYEE		Application Populated
N	N	Created	Created	System Generated	N/A		Application Populated
Y	N	FAQ	FAQ	FAQ_QUES_TEXT	S_RESITEM		Application Populated
N	N	Status	OCTS SR Status	X_STATUS	S_SR_RESITE M		PickList Solution Status

Issue Results Form Applet - The following extension columns were added to the S_DFCT_RESITEM table:

- X_EFFECTING_DT
- X_EFFECTING_FIRST_NAME
- X_EFFECTING_LAST_NAME
- X_PROPOSING_DT
- X_PROPOSING_FIRST_NAME
- X_PROPOSING_LAST_NAME
- X_STATUS

Custom Field?	Required Field?	OCTS View Display Name	Siebel Logical Field Name	Column Name	Table Name	Hyperlink To: Screen/View	Method of Population
N	Y	Name	Name	NAME	S_RESITEM		User Entry
Y	Y	Category	Category	RESITEM_TYPE	S_RESITEM		SR Area Pick Applet
Y	Y	Sub Category	Sub Category	FILE_SRC_TYPE	S_RESITEM		SR Sub-Area Hierarchical Pick Applet
Y	N	Implemented By	OCTS PD Effecting Last Name OCTS PD Effecting First Name	X_EFFECTING_LAST_NAME X_EFFECTING_FIRST_NAME	S_DFCT_RESITEM		User Entry
Y	N	Date Proposed	OCTS PD Proposing Dt	X_PROPOSING_DT	S_DFCT_RESITEM		User Entry
Y	N	Proposed By	OCTS PD Proposing Last Name OCTS PD Proposing First Name	X_PROPOSING_LAST_NAME X_PROPOSING_FIRST_NAME	S_DFCT_RESITEM		User Entry
Y	N	Acceptance Deadline	OCTS PD Effecting Dt	X_EFFECTING_DT	S_DFCT_RESITEM		User Entry
N	N	Comments	PD Comments	COMMENTS	S_DFCT_RESITEM		User Entry
N	N	Result	Solution	RESOLUTION_TEXT	S_RESITEM		User Entry

				XT			
N	N	Created By	Created By Name	LOGIN	S_EMPLOYEE		Application Populated
N	N	Created	Created	System Generated	N/A		Application Populated
Y	N	FAQ	FAQ	FAQ_QUES_TEXT	S_RESITEM		Application Populated
N	N	Status	OCTS PD Status	X_STATUS	S_DFCT_RESITEM		PickList Solution Status