

Appendix A-3: Results Form Applet (Case Screen) Data Mapping

Custom Field?	Required Field?	OCTS View Display Name	Siebel Logical Field Name	Column Name	Table Name	Hyperlink To: Screen/View	Method of Population
N	Y	Name	Name	NAME	S_RESITEM		User Entry
Y	Y	Category	Category	RESITEM_TYPE	S_RESITEM		SR Area Pick Applet
Y	Y	Sub Category	Sub Category	FILE_SRC_TYPE	S_RESITEM		SR Sub-Area Hierarchical Pick Applet
Y	N	Party Effecting	Party Effecting	ORIG_FILE_NAME	S_RESITEM		User Entry
Y	N	Party Effecting Date	Party Effecting Date	X_ATTRIB_04	S_RESITEM_X		User Entry
Y	N	Party Proposing	Party Proposing	FILE_NAME	S_RESITEM		User Entry
Y	N	Party Proposing Date	Party Proposing Date	FILE_DATE	S_RESITEM		User Entry
N	N	Comments	SR Comments	COMMENTS	S_RESITEM		User Entry
N	N	Result	Solution	RESOLUTION_TEXT	S_RESITEM		User Entry
N	N	Created By	Created By Name	LOGIN	S_EMPLOYEE		Application Populated
N	N	Created	Created	System Generated	N/A		Application Populated
Y	N	FAQ	FAQ	FAQ_QUES_TEXT	S_RESITEM		Application Populated
N	N	Status	Status	STATUS_CD	S_RESITEM		PickList Solution Status