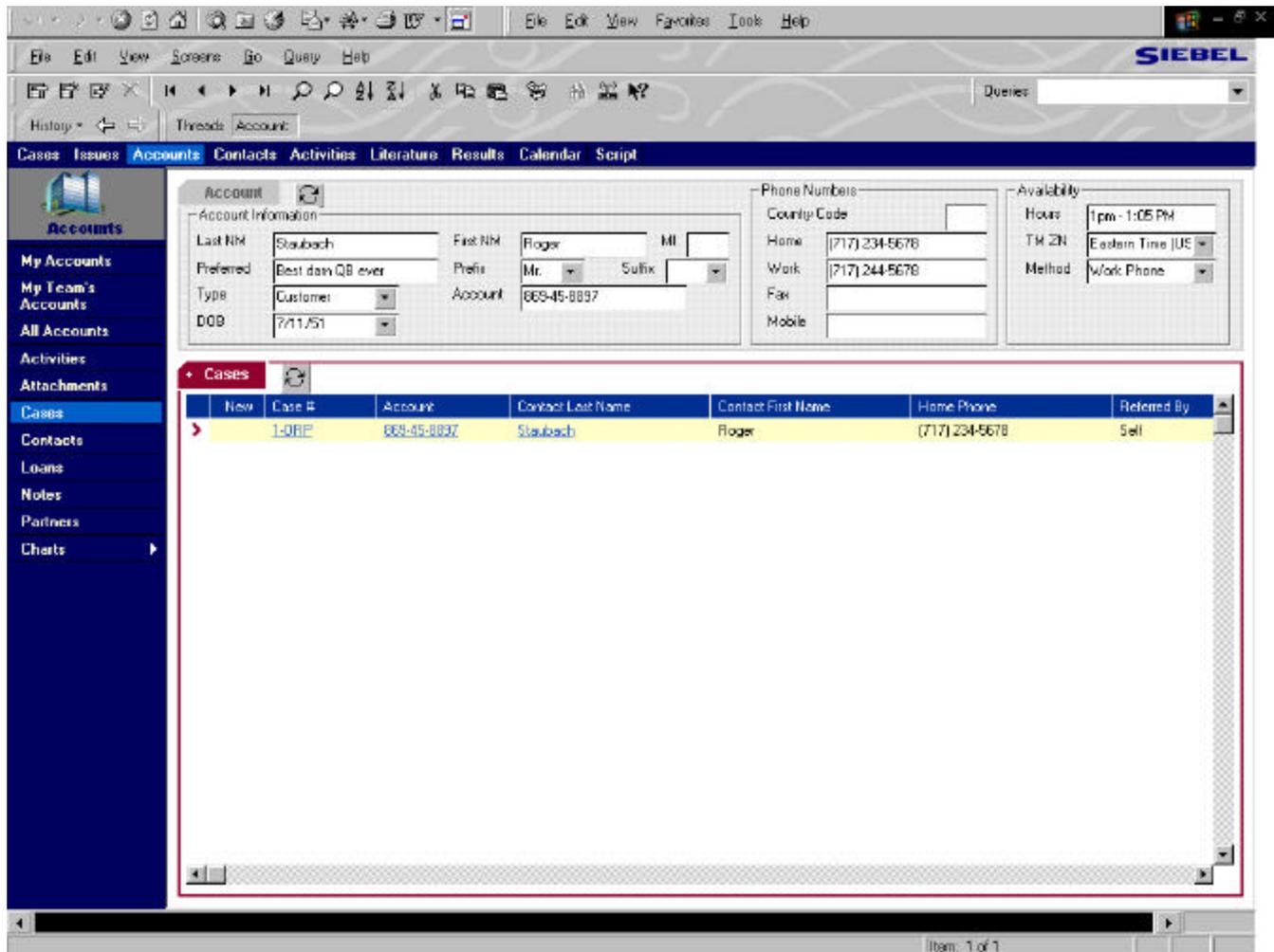


Cases View



View Description:

This view provides an easy method of entering a case for an account, updating/performing existing cases, and listing all cases associated with an account.

OCTS Account Form Applet (toggled): *top half of view*

The form applet displays all pertinent account information for a given account in a single, scroll-free display. This applet has a toggle feature that switches between the two halves of the OCTS Account Entry Applet to enable the user to see all of the account data..

For a detailed data mapping please refer to Appendix B-6

OCTS Cases Form Applet / OCTS Cases List Applet: *top half of view*

This applet provides a toggle button to switch between the list and form applets for "Cases".

OCTS Cases Form Applet: The form applet displays all pertinent case information for a given case within a single display and does not require scrolling to see any fields.

For a detailed data mapping please refer to Appendix B-2

OCTS Cases List Applet: The list applet facilitates quick scrolling of all cases and their associated data.

For a detailed data mapping please refer to Appendix B-1

