

Student Financial Assistance (SFA) - Financial Partners Channel
Business Case
- Changes Matrix -

#	Section	Page #	Comment	Author	Response	Status
1	Statement of Purpose	1	Scope of third bullet needs to be defined.	Oversight and Technical Assistance	Add: focussing on GA/Lender Payment and Oversight and Technical Assistance.	Updated
2	Streamlined GA Reporting	14	The flow has the file passing a edit process twice. Why if the file passes all the edits does it need to go through a second edit process?	Oversight and Technical Assistance	The triangle represents a decision point. The edit processes are in the boxes flowing into the decision point.	No Change
3	Streamlined GA Reporting	20	Change: NSLDS cycle data to NSLDS submit date.	Oversight and Technical Assistance		Updated
4	Streamlined GA Reporting	20	Spell out FTP.	Oversight and Technical Assistance	File Transfer Protocol.	Updated
5	Reengineering Lender Payment and Cash Management Functions	39	Add: internal and external communication.	Oversight and Technical Assistance		Updated
6	Streamlined GA Reporting	43	Under the first bullet and second sub bullet it states: Reports used for pre-planning and analysis should include both routine and exception reports. Change to: Reports should be used for pre-planning.	Oversight and Technical Assistance		Updated
7	Streamlined Review Process	44	A bullet should be added to state that all Reports written should include both positive and negative results.	Oversight and Technical Assistance		Updated
8	Streamlined Review Process	52	Add: increased employee and partner satisfaction.	Oversight and Technical Assistance		Updated

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9	Streamlined Review Process	53	Add: Servicer implications.	Oversight and Technical Assistance		Updated
10	Streamlined Review Process	54	Add: Large before Lenders.	Oversight and Technical Assistance		Updated
11	General		Too much current environment review. We are beginning new current environment related to FMS. By continually referring to a generic 'current environment', narrative loses focus—i.e. to which current environment are you referring?	GA/Lender Payment Process	The current environment sections benefit readers who have not been involved in the business case development process. Document notes FMS implementation. Page 9 has been updated to include a reference to the FFEL system receiving paper inputs.	Updated
12	General		Titles 'Streamline'—too broad.	GA/Lender Payment Process	Name noted in August 28th meeting.	No Change
13	Streamline GA Reporting	20	Per conversation with team on 9/19: Add NSLDS before detail data - second sub bullet.	GA/Lender Payment Process		Updated
14	Overview	3	Recommendations 1 and 4; 'Streamline': State your 'proofs of concept.'	GA/Lender Payment Process	Proof of concepts added to overview. More details are included in following sections.	Updated
15	Overview	4	Flow is not clear. Could read the following way: By streamlining GA reporting through reengineering for GA/Lender we will achieve a 'Streamlined Review Process.'	GA/Lender Payment Process		Updated

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16	Overview	4	Per conversation with team on 9/19: Add TBD to recommendations 1 and 4 to clarify.	GA/Lender Payment Process		Updated
17	Overview	6	Recommendations 2 and 3; 'reengineer': noted that no 'proofs of concept' for these.	GA/Lender Payment Process	There are high level 'to be' process flows for these sections.	No Change
18	Overview	6	Even though this is an overview, a clear and concise definition of your proposed recommendations is requested.	GA/Lender Payment Process	Definitions updated on page 3.	Updated
19	Streamline GA Reporting	12	Per conversation with team on 9/19: Delete third sub bullet.	GA/Lender Payment Process		Updated
20	Streamline GA Reporting	16	Change: careful.	GA/Lender Payment Process	Changed to detailed.	Updated
21	GA/Lender Reengineering	33, 40	Per conversation with team on 9/19: Delete recommended before next steps.	GA/Lender Payment Process		Updated