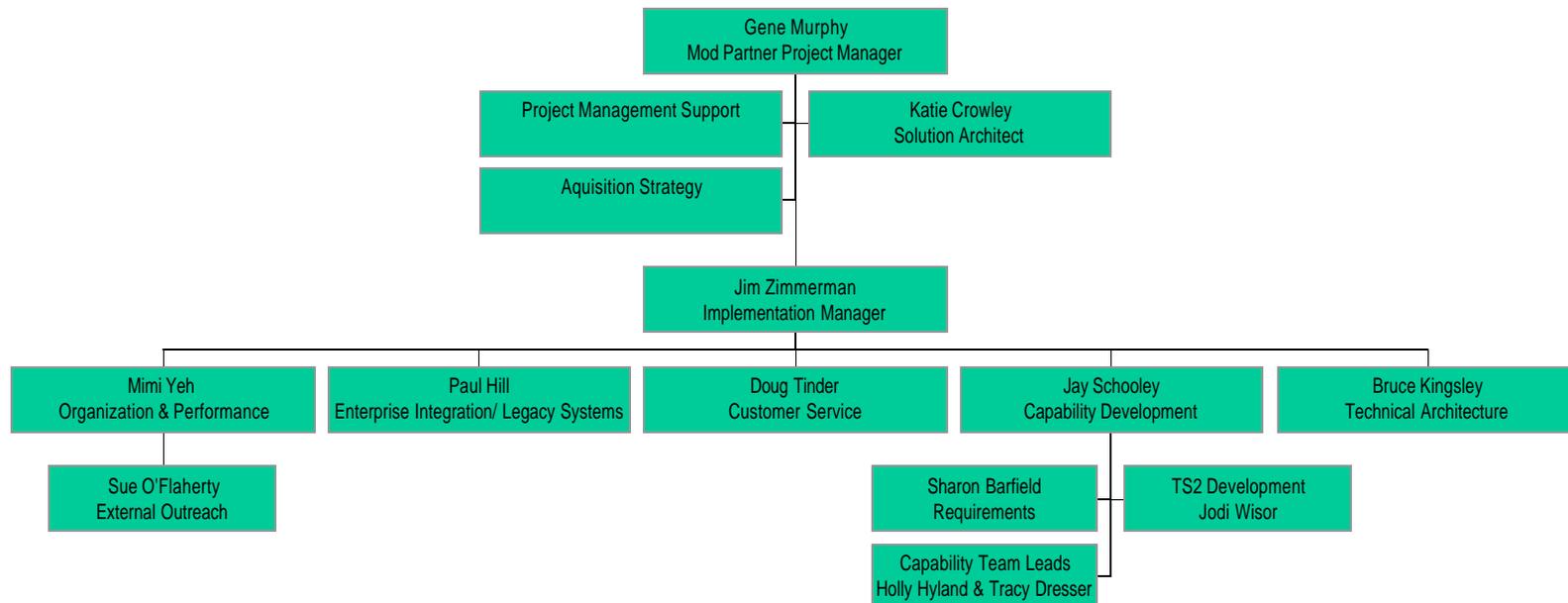


COD - Phase II & III

Design and Build

Executive Sponsor: Kay Jacks
Modernization Partner Lead: Steve Shane
Origination Lead: Mike Steiger
Mary Haldane: SFA Project Manager



Management

Project Manager

- Gene Murphy
- SFA - Mary Haldane
- High-Level Workplan Management (slippage, etc)
- Task Order Development & Maintenance
- Mod Partner Financial Oversight
- Resourcing
- Alliance Partner Mgmt
- Risk & Issues Mgmt

Project Mgmt Support

- Adrien Fleming (20%)
- Status Reporting
- Steering Committee
- Time Keeping
- Mod Partner PMO Interfacing
- QA / CMM
 - Jen Lloyd (20%)
 - Denise Hill (10%)

Management Support

Acquisition Strategy

- Mike Steiger (Lead)
 - Tracy Dresser (PT)
 - Michael Williams (PT)
 - Pat Bradfield - SFA (10%) acting for Linda Paulsen (CFO)
- Business Case Refinement
- Value Based / Shared-in-Savings Contract Development

Solution Definition

Solution Architect(s) - Katie Crowley (Lead)

- Lead Conceptual Design Team
- Lead Decision-Making Board (key design & implementation decisions, business rules, policy impacts)
 - Members
 - Organization & Performance (Mimi Yeh)
 - Enterprise Integration (Paul Hill)
 - Capability Development (Jay Schooley)
 - Capability Leads (Holly Hyland / Tracy Dresser)
 - TS2 Development (Jodi Wisor)
 - Requirements (Sharon Barfield)
 - Technology (Bruce Kingsley)
 - Customer Service (Doug Tinder)
 - External Outreach (Sue O’Flaherty)
- Strategic Guidance to Implementation Planning Team
- Review of Functional & Technical Definition
- Integration with Mod Partner Blue Print / Business Integration

Project Integration

Implementation Manager

- Jim Zimmerman (Lead)
- Members
 - Human Performance / Communication (Mimi Yeh)
 - Enterprise Integration (Paul Hill)
 - Capability Development (Jay Schooley)
 - Technology (Bruce Kingsley)
 - Customer Service (Doug Tinder)
 - EAI Project (Debra Elkins)
- Provide Guidance to Teams
- Oversee Implementation Plan
- Internal COD Decision Board

SFA Coordination / Integration

Enterprise Integration

- Paul Hill (Lead)
- Members
 - Mod Partner Support - TBD
 - Jim McMahon (50%)
 - SFA (TBD)
 - ACS / EDS (as req'd)
- PELL & Legacy Requirements & Contract Compatibility
- NSLDS, ED Express
- Data Migration
- Regulatory / Statutory Impact

Transition Management

- Mimi Yeh (Lead)
- Members
 - Joy Shortlidge
 - Crystal Thomas
 - TBD
 - Marie Gumler(Outreach)
- Communication
- Outreach (Sue O'Flaherty)
 - Schools
 - Associations
 - Financial Partners, 3rd Party Service Providers
- Human Performance
 - Training (Refs, Procedure dev.)
 - Organization

System (Capability) Development

System (Capability) Development

- Jay Schooley (Lead)
- Key Members
 - Jodi Wisor (TS2 Project Mgr - Total System)
 - Sharon Barfield (Requirements Lead - Spring '01)
 - Capability Team Leads (Holly Hyland & Tracy Dresser)
- Staff
 - Denise Herndon, Rosa Trejo, Heather Shinpaugh, Heather Towhidian (P/T), Michael Williams, Jim McMahon, Denise Merchant (75%), Sue O'Flaherty (25%), ACS as designated, Ron Ackermann
 - Kathy Wills, Charles Ellis, Jean Petrell and other Total System resources as designated
- Function Requirements Definition
- Detailed System Design
- TS2 Adaptation / Application Development
- Configuration Management
- Publications (Tech Ref, SFAH, etc)

Tech Infrastructure

Technical Infrastructure

- Bruce Kingsley (Lead)
 - Define I/F Standards, Reporting Requirements, Environments (Dev, Test, 3rd party developer), Security, Infrastructure, VDC, Requirements Standards
- Members
 - Wayne Wright (SFA Lead)
 - Colleen Ward
 - Jeff Stephens
 - TBD (Schools / 3rd party developers)
 - Andy Boots - Security
 - Security Officer (SFA)¹
 - Security Officer (TSYS)
 - Jason Sherlock (On-Line Access)
 - EAI -
 - Debra Elkins (Tech Lead)
 - Behrooz Sadigh (Func Lead)
 - TBD Total System (Data Migration)
 - Cathy Powers / David Elliott (VDC)

1 – reports directly to Mary Haldane

Customer Service

- Customer Service
 - AFSA PM - Doug Tinder
 - Members
 - Frank Curran
 - Dave Fein
 - Glen Fraley / Steve Camp - Direct Loan
 - ACS as designated (P/T) - PELL
 - Jim McMahon (P/T)
 - Other AFSA staff as designated
 - Sue O’Flaherty (25%)
 - Involves significant work w/ Legacy System operations to determine scope of COD release(s)
 - Integrate w/ Total System development

Team Leads

- General Responsibilities
 - Management
 - Identify team deliverables and milestones and manage team effort toward development and completion of these goals (per workplan)
 - Develop and present team updates to COD Steering Committee as needed
 - Identify, update and resolve items in Risks & Issues Database
 - Own your workplan - manage updates and changes to your portion of the workplan for roll-up to COD implementation plan
 - Update status reports weekly (Wed PM) and monthly (by COB of last business day) per provided formats and mechanisms
 - Team staff
 - Regularly communicate key information to team members as gathered via Team Lead, Steering Committee, etc.)
 - Inter-Team coordination
 - Collaborate with other teams when interdependencies and shared responsibilities arise
 - Facilitate open flow of communication and information-sharing between teams