

Issue	Problem Assistance
Bankruptcy	4%
Collection Agency Actions	5%
Consolidation	14%
Data at Issue	39%
Data Needed by Client	13%
Default	32%
Deferment/Forbearance	9%
Discharge/Cancellation	12%
Garnishment	4%
Repayment Plans/Amounts	7%
Service Quality	17%
Student Eligibility	4%
Tax Offset	7%



