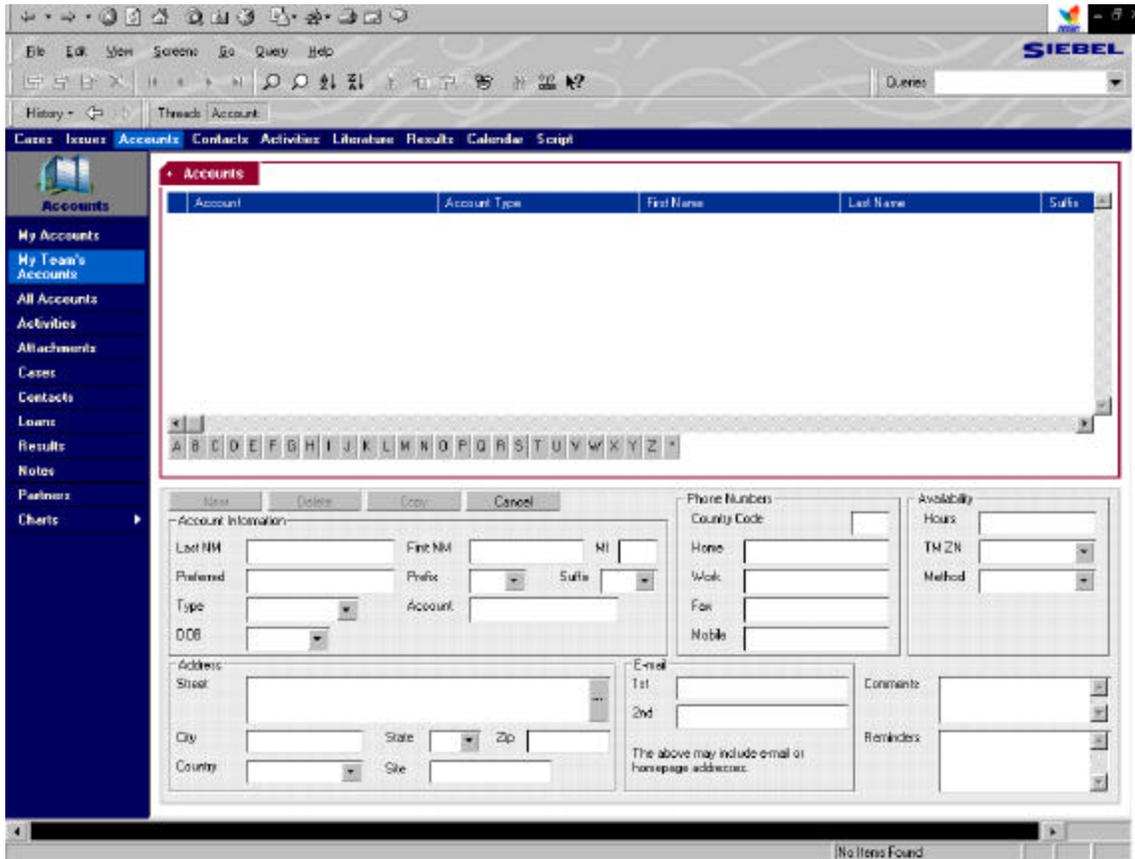


## My Team's Accounts View



### **View Description:**

This view's primary purpose is to allow quick searches for specific accounts in an Ombudsman team lead's team, to display full details for a particular account while viewing a list of all accounts, and for the team lead to enter new account data.

#### **OCTS Account List Applet:** *top half of view*

The list applet allows the user to scroll through a list of all accounts, or to select a subset of accounts to view by using the query feature. To facilitate efficient work on an account, hyperlinks in some fields provide quick navigation to a different screen/view to provide detailed case information.

For a detailed data mapping please refer to Appendix B-5

#### **OCTS Account Form Applet:** *bottom half of view*

The form applet displays all pertinent account information for a given account in a single, scroll-free display. The data displayed is that of the active account in the list applet above (the selected account with the red arrow in left-most column). A "New" button quickly creates a new account, and the form applet provides an intuitive, efficient method of account data entry.

For a detailed data mapping please refer to Appendix B-6