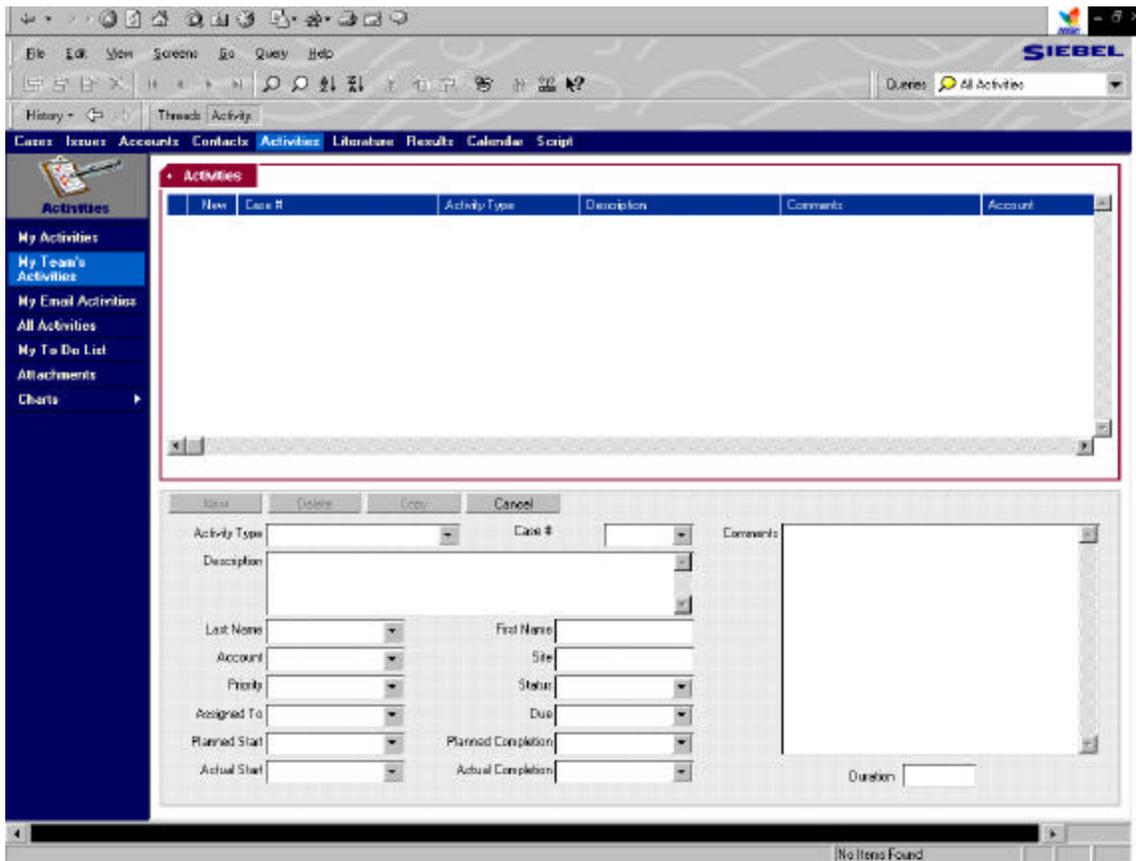


## My Team's Activities View



### View Description:

This view's primary purpose is to allow quick searches for specific activities for an Ombudsman team lead's team, to display full details for a particular account while viewing a list of all activities, and for the team lead to enter new activity data.

#### **OCTS Activity List Applet:** *top half of view*

The list applet allows the user to scroll through a list of all activities, or to select a subset of activities to view by using the query feature. To facilitate efficient work on an activities, hyperlinks in some fields provide quick navigation to a different screen/view to provide detailed case information.

For a detailed data mapping please refer to Appendix B-9

#### **OCTS Activity Form Applet:** *bottom half of view*

The form applet displays all pertinent activity information for a given activity in a single, scroll-free display. The data displayed is that of the active activity in the list applet above (the selected activity with the red arrow in left-most column). A "New" button quickly creates a new activity, and the form applet provides an intuitive, efficient method of activity data entry.

For a detailed data mapping please refer to Appendix B-10

