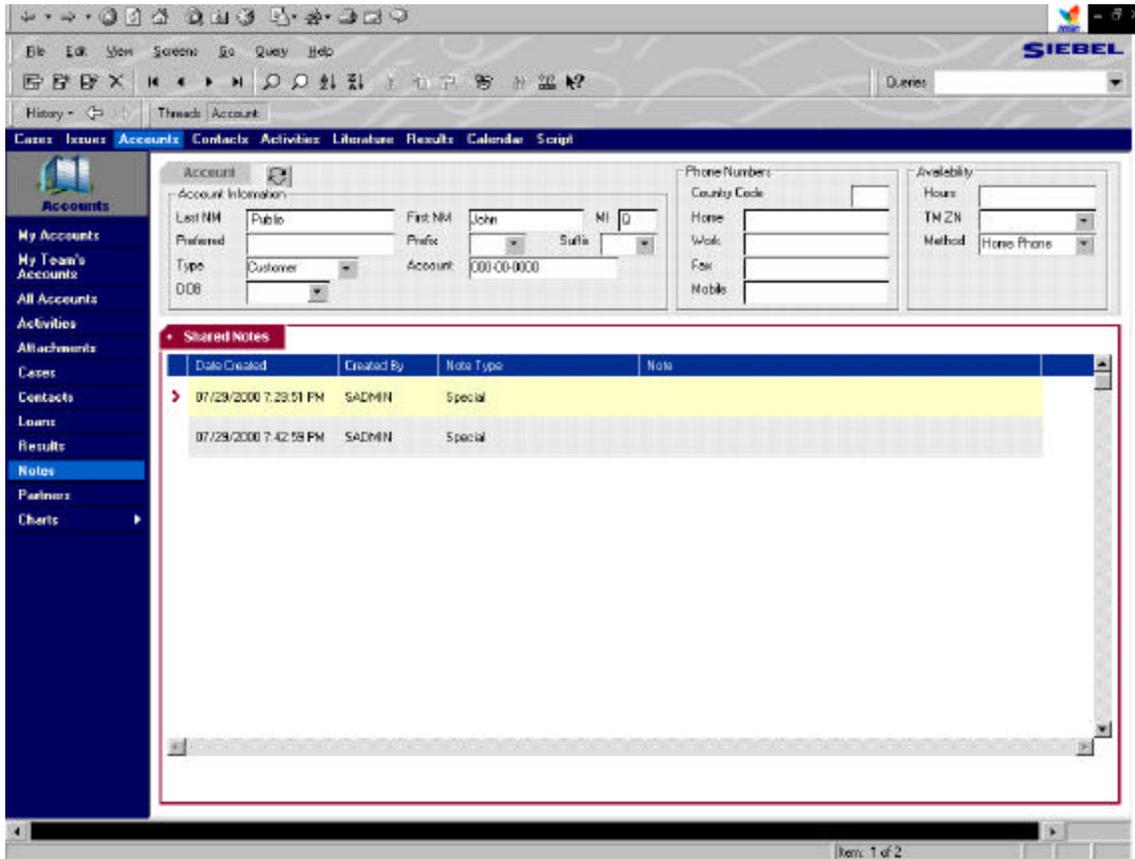


Notes View



View Description:

This view's primary purpose is list any shared notes that are related to the selected account. Notes are brief pieces of information about an account that can be shared with other Ombudsman Specialists. Notes can be entered, updated, and deleted in this view

OCTS Account Form Applet (toggled): top half of view

The form applet displays all pertinent account information for a given account in a single, scroll-free display. This applet has a toggle feature that switches between the two halves of the OCTS Account Entry Applet to enable the user to see all of the account data..

For a detailed data mapping please refer to Appendix B-6

OCTS Note List Applet: bottom half of view

This list applet displays any shared notes that were entered for the account displayed in the top of the screen. Notes can be entered, updated, and deleted from this applet.

For a detailed data mapping please refer to Appendix B-20

