

SFA MODERNIZATION PARTNER PROJECT

Enterprise Engineering Ombudsman System Redesign

Bi-Weekly Status Report

(2/28 to 3/11)

Planned Activity Summary

Planned Activities	Target	Status	Results
<i>March 2000 Report Creation</i>			
<ul style="list-style-type: none"> Identify Report Requirements 	2/18	C AE	<ul style="list-style-type: none"> Data elements required for analysis have been identified and agreed upon. Data elements will come from either OCTS or NSLDS data bases
<ul style="list-style-type: none"> Develop Methods to extract from OCTS and NSLDS 	2/18	C AE	<ul style="list-style-type: none"> Access to OCTS has been obtained, data elements are known and have been selected, sample data has been retrieved. Access to NSLDS can be done, Chris Hill is in contact with Sandra Fowler to get this information retrieved.
<ul style="list-style-type: none"> Define manual efforts required to add information 	2/25	C AE	<ul style="list-style-type: none"> This will be assessed after looking at data and whether or not the data will be reported on. The manual data to be entered has been identified.
<ul style="list-style-type: none"> Build Access Data Base 	3/10	<E	<ul style="list-style-type: none"> Data elements have been defined, Vince has moved data from OCTS to a database for Analysis NSLDS data has not been delivered Issue is being escalated
<ul style="list-style-type: none"> Build Access management reports 	3/17	AE	<ul style="list-style-type: none"> Data analysis has begun based on OCTS data waiting for NSLDS data
<ul style="list-style-type: none"> Provide analysis support 	3/17	AE	<ul style="list-style-type: none"> David Fein is working on data analysis
<ul style="list-style-type: none"> Final report Prepared 	3/20		<ul style="list-style-type: none">
<i>Replacement System Selection</i>			
<ul style="list-style-type: none"> Define Ombudsman Requirements 	2/18	C AE	<ul style="list-style-type: none"> Ombudsman requirements at a high level have been identified. How requirements from other SFA organizations will be incorporated should be determined.
<ul style="list-style-type: none"> Identify CRM vendors 	2/18	C AE	<ul style="list-style-type: none"> 4 Vendors selected to hear presentations and visit customers. Clarify, Oracle, Siebel, and Vantive.
<ul style="list-style-type: none"> Develop Vendor evaluation Criteria 	3/3	C AE	<ul style="list-style-type: none"> Vendor evaluation criteria has been developed and agreed upon Vendors have been provided with Process flows and sample data for

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Planned Activities		Target	Status	Results
				their presentations
	• Schedule CRM Vendor Meetings	3/3	C AE	• Vendor meeting scheduled as follows: • Oracle 3/16, Clarify 3/17, Siebel 3/20 • Each visit 3 hours including customer visit
	• Evaluate CRM offerings	3/23		•
	• Select CRM Vendor	3/24		•
	• Build Implementation Plan	3/31		•
	• Prepare Task order Proposal	3/31		•
	•			•

(*) **Valid Status:** (*AE*)-As Expected, (>*E*)- Greater than Expected, (<*E*)-Less than Expected, (*C*)-Complete

Plans for Next Week

Planned Activities	
• Finalize data from NSLDS	ASAP
• Finalize Management reporting information for March 2000 reports	3/17
• Presentations from CRM vendors	3/16 – 3/20
• Evaluate and Select CRM Vendor	3/24
• Finalize any additional reporting requirements for the March 2000 report	3/24
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Schedule of Key Meetings

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<u>Key Meeting</u>	<u>Date</u>
Oracle presentation	3/16 10am to 2 PM
Clarify presentation	3/17 9am to Noon
Siebel presentation	3/20 1PM to 4 PM

Risk Summary

The following section is intended to inform management and team members about project risk areas and their potential consequences. Risks are evaluated in terms of their potential impact on meeting the target completion date (**schedule**), increasing project costs (**cost**), and/or decreasing quality of deliverables (**quality**).

RISK	SYMPTOMS	RESPONSES	Severity of Impact	Probability of Occurrence	Ability to Control	DATE Reduced by 50%	DATE Complete	Resp
NSLDS data not available for reporting	<ul style="list-style-type: none"> • NSLDS data not delivered • 	<ul style="list-style-type: none"> • • 						Chris Vince

Issue Summary

Issue	Recommended Solution	Resp	Creation Date	Resolve Date	Status
Management reporting may be delayed based on not having NSLDS data	Escalate if not delivered	Chris			

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Staffing Updates:

David Fein Will work primarily on *March, 2000 Report*

Other Relevant Information:

None