

Tool	Function	Information Captured (Required marked with *)	Information Automatically Populated
<u>Rational ClearQuest</u>	Log, manage, and resolve SIRs.	*Title *Severity *Description Priority Assigned To *Test Script Number ("N/A" for Production) *Test Pass ("Production Stabilization" for Production)	ID Status Submit Date Submitter
<u>Rational ClearQuest</u>	Log, manage, and resolve all Production Change Requests.	Environment *Title Description Priority Risk Assessment Back out/Recovery Plan Emergency Justification *Requester's Name/Phone *Requester's Email	ID State CR Creation Date
<u>Rational ReqPro</u>	Manage all eZ-Audit requirements.	For New Requirements: Name Text Release Schedule Priority Status Comments Source	Revision Date Author
<u>Rational ClearCase</u>	Manage version control of all code (JSP, java, and SQL).	N/A	N/A
<u>WSAD 5.0</u>	Edit all JSPs and java classes.	N/A	N/A
<u>Text Edit tool</u>	Edit all SQL functions, stored procedures, and views.	N/A	N/A
<u>Oracle Client</u>	Connect to the Production DB for Ad Hoc Queries, Data Validation, etc. Possible connection methods are SQL-PLUS, or Access database.	N/A	N/A
<u>MicroStrategy Desktop Client v7.i</u>	Edit all MicroStrategy reports.	N/A	N/A
<u>FTP Client</u>	Allows developer to migrate code to the various development environments for testing	N/A	N/A
<u>Telnet Client</u>	Allows developer to connect to the development, staging, and production environments to configure the environment and debug any problems.	N/A	N/A