

EAI Architecture Availability Summary
November 16 - December 15 2003

Start Date of Period	11/16/03
End Date of Period	12/15/03
Total Number of Days in Period	30
Total Number of Hours in Period	720
Total Number of Sundays in Period	5
Total Number of Mondays in Period	5

Component		DI Queue Manger	Total _{MW} (hours)	Total _o - EAI Related Outages (hours)	Total _o - Total (EAI + Other) Outages (hours)	% Availability EAI Related Outages	% Availability Total (EAI + Other) Outages	
EAI Bus 1	EAIP1	SU35E14	N/A	30	0.0	0.0	100.00%	100.00%
EAI Bus 2	EAIP2	SU35E3	N/A	30	0.7	0.7	99.89%	99.89%
Source System		Target System						
Central Processing System	CPS	COD	EAIP1	10	0.0	0.0	100.00%	100.00%
Common Origination & Disbursement	COD	CPS	EAIP2	30	0.7	0.7	99.89%	99.89%
Common Origination & Disbursement	COD	DLSS	EAIP2	30	0.7	0.7	99.89%	99.89%
Common Origination & Disbursement	COD	NSLDS	EAIP2	30	0.7	0.7	99.89%	99.89%
Common Origination & Disbursement	COD	SAIG	EAIP1	30	0.0	0.0	100.00%	100.00%
Direct Loan Servicing System	DLSS	CMDM	EAIP2	30	0.7	0.7	99.89%	99.89%
eCampus Based	eCB	FMS	EAIP2	30	0.7	0.7	99.89%	99.89%
FAFSA 7.0	FAFSA	CPS-FAFSA	N/A	10	0.0	2.3	100.00%	99.67%
Financial Management System	FMS	COD	EAIP2	30	0.7	0.7	99.89%	99.89%
Lender Reporting System (LaRS)	LaRS	NSLDS	EAIP1	30	0.0	0.0	100.00%	100.00%
Loan Origination Web (LOWeb)	LOWeb	COD	N/A	90	0.0	0.0	100.00%	100.00%
Mellon Bank File	Mellon	FMS	EAIP2	30	0.7	0.7	99.89%	99.89%
National Student Loan Data System	NSLDS	COD	EAIP1	56	0.0	0.0	100.00%	100.00%
National Student Loan Data System	NSLDS	FPDM	EAIP2	56	0.7	0.7	99.89%	99.89%
National Student Loan Data System	NSLDS	eCB	N/A	56	0.0	0.0	100.00%	100.00%
National Student Loan Data System	NSLDS	Ombudsman	N/A	56	0.0	0.0	100.00%	100.00%
Post-Education Participant System	PEPS	COD	EAIP1	30	0.0	0.0	100.00%	100.00%
Post-Education Participant System	PEPS	eCB	EAIP2	30	0.7	0.7	99.89%	99.89%
Post-Education Participant System	PEPS	FPDM	EAIP2	30	0.7	0.7	99.89%	99.89%
Student Aid Internet Gateway	SAIG	COD	EAIP1	30	0.0	0.0	100.00%	100.00%

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EAI Related Outages

Date	Description	Interface Affected	Transactional Data Impact	File Transfer Impact	Length of Outage		
					Hours	Mins	Total hours
11/28/2003	Server SU35E3 crashed. Notified Integration Partners, FSA EAI business owner and Acting VDC Manager. Server recycled by VDC staff and brought back on-line. No messages were lost, normal processing restarted upon restoration of server.	SU35E3		During the outage bulk file transfers were delayed for 1 hour and 9 minutes.	0	44	0.73

Non EAI Related Outages

Date	Description	Interface Affected	Transactional Data Impact	File Transfer Impact	Length of Outage		
					Hours	Mins	Total hours
11/18/2003	Due to a recurring problem concerning with Max Clients there was an outage. IHS and several clones were restarted to alleviate the problem	CPS-FAFSA	FAFSA was unavailable.		2	20	2.33