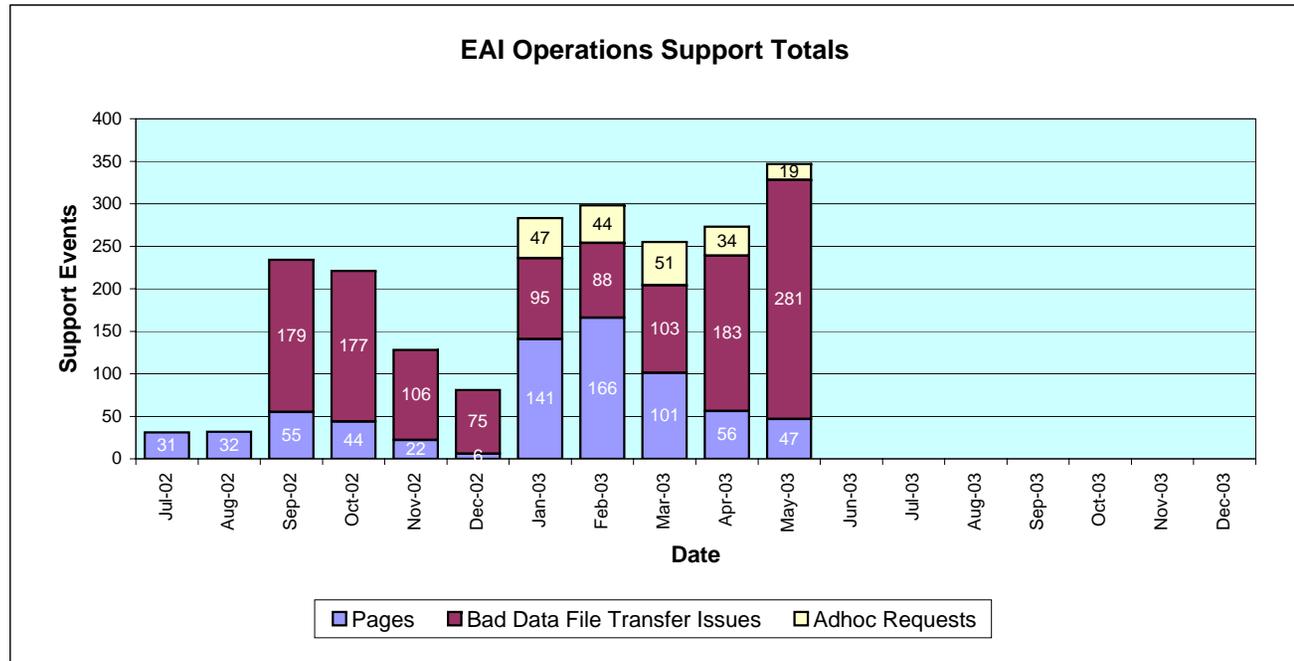


EAI Operations Support Summary - May 2003

	Pages	Bad Data File Transfer Issues	Adhoc Requests	Total
Jul-02	31			31
Aug-02	32			32
Sep-02	55	179		234
Oct-02	44	177		221
Nov-02	22	106		128
Dec-02	6	75		81
Jan-03	141	95	47	283
Feb-03	166	88	44	298
Mar-03	101	103	51	255
Apr-03	56	183	34	273
May-03	47	281	19	347
Jun-03				
Jul-03				
Aug-03				
Sep-03				
Oct-03				
Nov-03				
Dec-03				

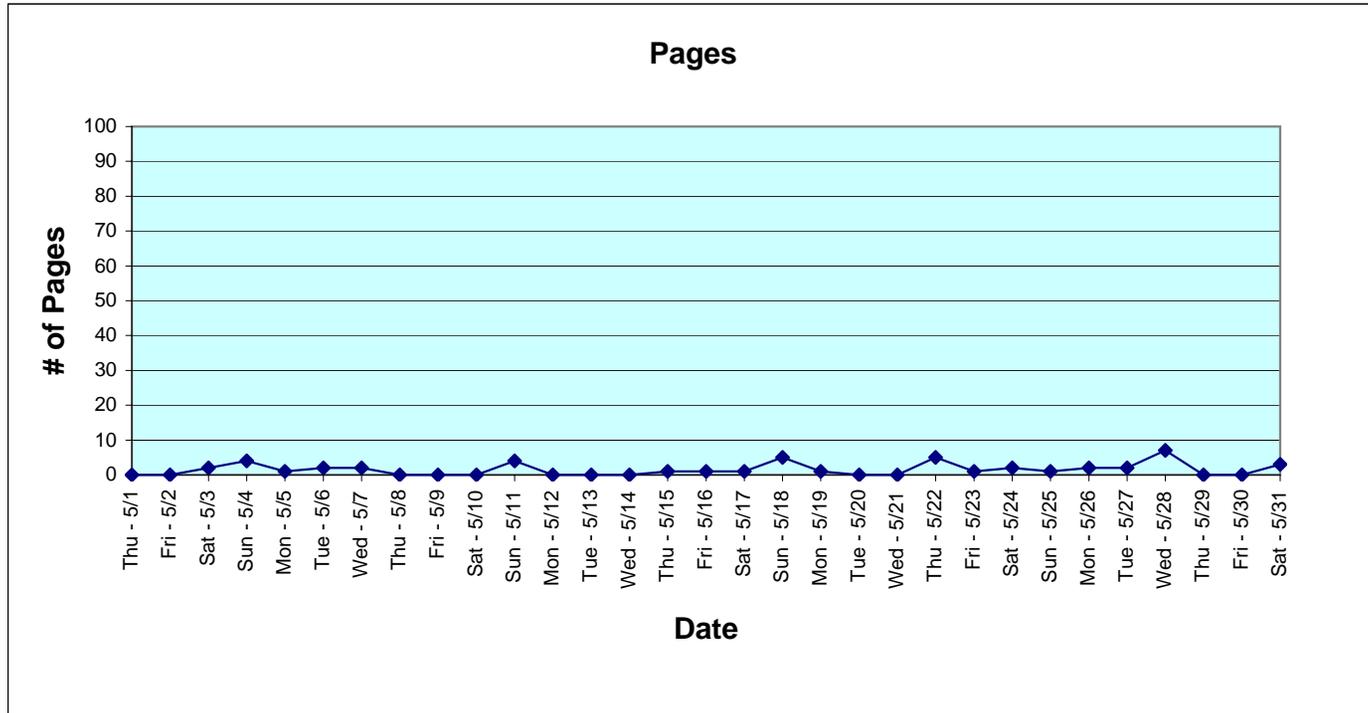


**Support Pages (Normal vs. After hours)**

Normal Working Hours (9AM - 6PM)	16	34%
After Hours	31	66%
Weekday	9	
Weekend	22	
	<b>47</b>	<b>100%</b>

EAI Operations Support Summary - May 2003  
Support Pages

May-03	
05/01/03	0
05/02/03	0
05/03/03	2
05/04/03	4
05/05/03	1
05/06/03	2
05/07/03	2
05/08/03	0
05/09/03	0
05/10/03	0
05/11/03	4
05/12/03	0
05/13/03	0
05/14/03	0
05/15/03	1
05/16/03	1
05/17/03	1
05/18/03	5
05/19/03	1
05/20/03	0
05/21/03	0
05/22/03	5
05/23/03	1
05/24/03	2
05/25/03	1
05/26/03	2
05/27/03	2
05/28/03	7
05/29/03	0
05/30/03	0
05/31/03	3
	<b>47</b>



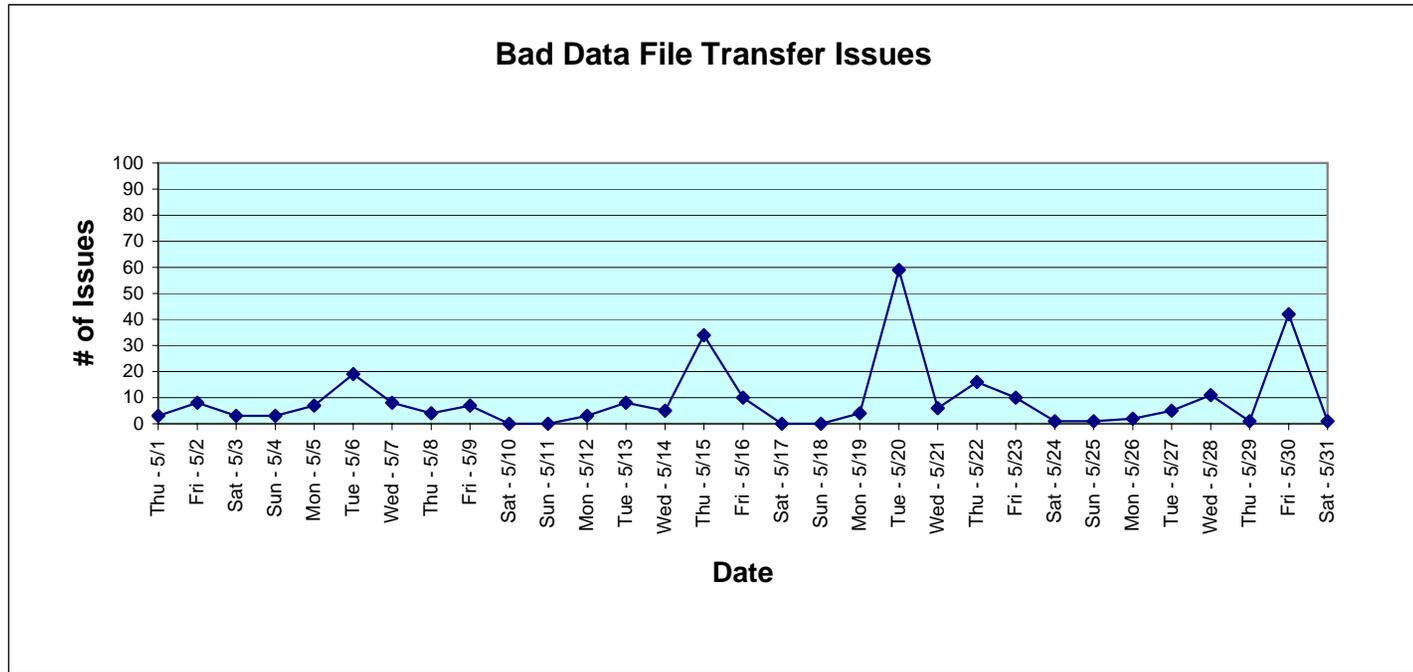
EAI Operations Support - May 2003  
Support Page Analysis

Count of QMgr	Queue																		
QMGr	SYSTEM.CLUSTER.TRANSMIT.QUEUE	MQMONF	FTFMGR.CONTROL	FARSP1.FTRCV.CONTROL	SYSTEM.DEAD.LETTER.QUEUE	MQMON	CPP1.DEAD.QUEUE	CPP1.DEFXMIT.QUEUE	FTRCV.CONTROL	FMS.BACKOUT	BOX UP - QMGR NOT RUNNING	Grand Total	Percentage						
CPP1	7						1	2				10	21%						
CPT1	3											3	6%						
EAIP1		1										1	2%						
EAIP2		3		2					1			6	13%						
FAFSAP1		1										1	2%						
FAFSAP12		2				1						3	6%						
FAFSAP2		2										2	4%						
FAFSAP3		2										2	4%						
FAFSAP4		2										2	4%						
FAFSAT2	5	6									3	14	30%						
FMSP1									1			1	2%						
SAIGP1					1							1	2%						
WASP1			1									1	2%						
<b>Grand Total</b>	<b>15</b>	<b>19</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>47</b>	<b>100%</b>						
<b>Percentage</b>	<b>32%</b>	<b>40%</b>	<b>2%</b>	<b>4%</b>	<b>2%</b>	<b>2%</b>	<b>2%</b>	<b>4%</b>	<b>2%</b>	<b>2%</b>	<b>6%</b>	<b>100%</b>							

Count of QMgr	Error																			
QMGr	FAFSAT2 MONITOR NOT REPORTING	EAIP1 MONITOR NOT REPORTING	EAIP2 MONITOR NOT REPORTING		STALLED XMITQ	SERVICE LEVEL EXCEEDED	FAFSAP1 MONITOR NOT REPORTING	FAFSAP12 MONITOR NOT REPORTING	FAFSAP2 MONITOR NOT REPORTING	FAFSAP4 MONITOR NOT REPORTING	FAFSAP3 MONITOR NOT REPORTING	BOX UP - QMGR NOT RUNNING	DEAD LETTER MESSAGES	Grand Total	Percentage					
CPP1					9	1								10	21%					
CPT1					3									3	6%					
EAIP2			3			3								6	13%					
WASP1						1								1	2%					
FAFSAP2								2						2	4%					
FAFSAP1							1							1	2%					
FAFSAP3										2				2	4%					
FAFSAP4										2				2	4%					
FMSP1						1								1	2%					
FAFSAT2	6				5							3		14	30%					
EAIP1		1												1	2%					
FAFSAP12					1			2						3	6%					
SAIGP1												1		1	2%					
<b>Grand Total</b>	<b>6</b>	<b>1</b>	<b>3</b>	<b>18</b>	<b>6</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>47</b>	<b>100%</b>						
<b>Percentage</b>	<b>13%</b>	<b>2%</b>	<b>6%</b>	<b>38%</b>	<b>13%</b>	<b>2%</b>	<b>4%</b>	<b>4%</b>	<b>4%</b>	<b>4%</b>	<b>6%</b>	<b>2%</b>	<b>100%</b>							

EAI Operations Support - May 2003  
Bad Data File Transfer Failures

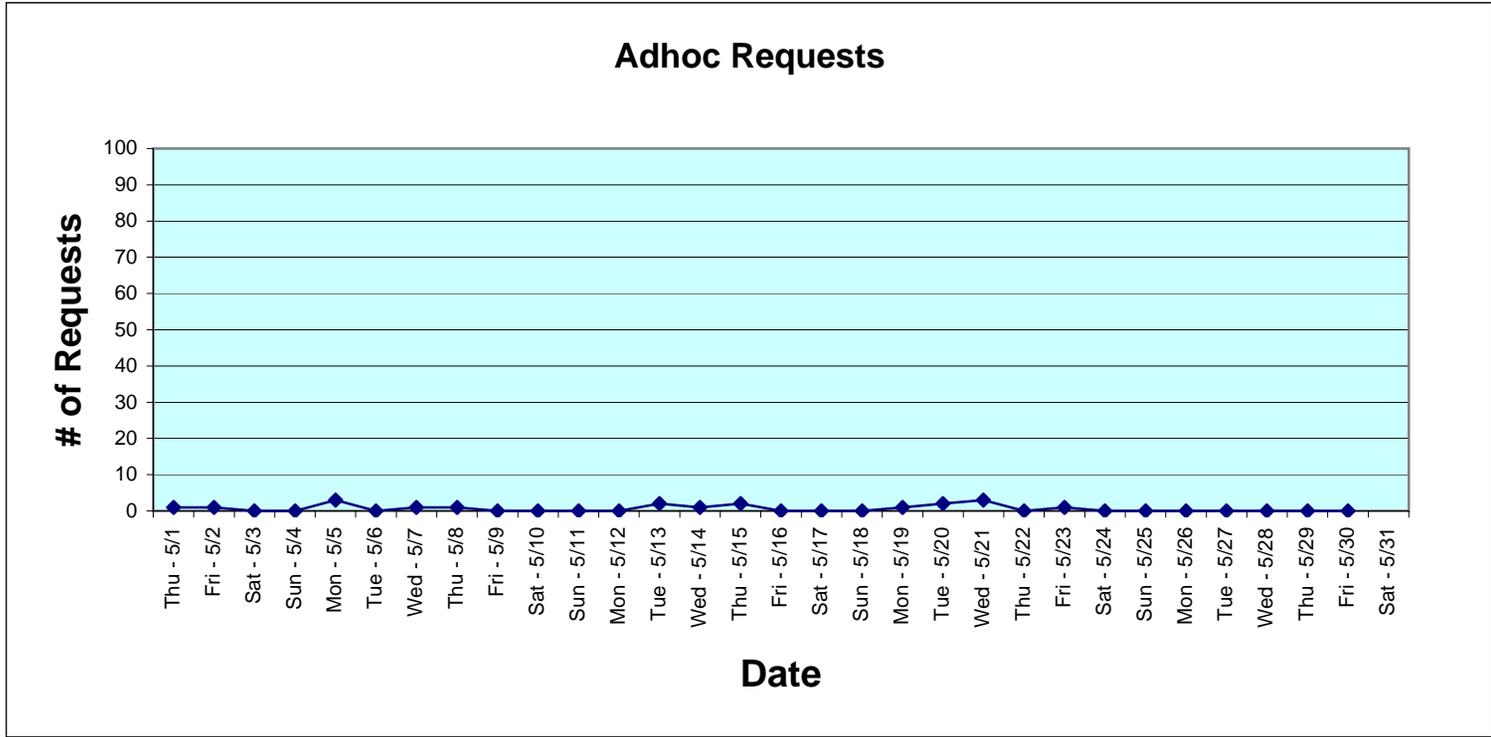
May-03	
05/01/03	3
05/02/03	8
05/03/03	3
05/04/03	3
05/05/03	7
05/06/03	19
05/07/03	8
05/08/03	4
05/09/03	7
05/10/03	0
05/11/03	0
05/12/03	3
05/13/03	8
05/14/03	5
05/15/03	34
05/16/03	10
05/17/03	0
05/18/03	0
05/19/03	4
05/20/03	59
05/21/03	6
05/22/03	16
05/23/03	10
05/24/03	1
05/25/03	1
05/26/03	2
05/27/03	5
05/28/03	11
05/29/03	1
05/30/03	42
05/31/03	1
	<b>281</b>



5/6 School submitted 13 input files using Datatel SW which created files with lines greater than 4000 bytes and failed input to TSYS GDG  
 5/15 School submitted 31 input files using Datatel SW which created files with lines greater than 4000 bytes and failed input to TSYS GDG  
 5/20 School submitted 36 input files using Datatel SW which created files with lines greater than 4000 bytes and failed input to TSYS GDG  
 5/30 School submitted 37 input files using Datatel SW which created files with lines greater than 4000 bytes and failed input to TSYS GDG  
 Total of 117 file failures due to Datatel Input files

EAI Operations Support - May 2003  
Adhoc Requests

May-03	
05/01/03	1
05/02/03	1
05/03/03	0
05/04/03	0
05/05/03	3
05/06/03	0
05/07/03	1
05/08/03	1
05/09/03	0
05/10/03	0
05/11/03	0
05/12/03	0
05/13/03	2
05/14/03	1
05/15/03	2
05/16/03	0
05/17/03	0
05/18/03	0
05/19/03	1
05/20/03	2
05/21/03	3
05/22/03	0
05/23/03	1
05/24/03	0
05/25/03	0
05/26/03	0
05/27/03	0
05/28/03	0
05/29/03	0
05/30/03	0
05/31/03	0
	<b>19</b>



Count of	
Request Input Type	Total
Email	18
Instant Message	1
Grand Total	19

Count of	Envt		
App / Interface	Prod	ST	ProdTest
COD/SAIG	9	3	7
Grand Total	9	3	7

Count of	Category	
Request Category		Total
Inquiry		19
Grand Total		19

Date	Date Time	Weekday	Hour Number	Count	Host
5/3/2003	5/3/2003 1:35:34 AM	7		1	1 SU35E3
5/3/2003	5/3/2003 3:06:34 AM	7		3	1 CPSP
5/4/2003	5/4/2003 5:26:34 AM	1		5	1 SU35E9I
5/4/2003	5/4/2003 5:33:34 AM	1		5	1 CPSP
5/4/2003	5/4/2003 7:11:33 AM	1		7	1 SU35E9I
5/4/2003	5/4/2003 10:05:34 AM	1		10	1 HPN7
5/5/2003	5/5/2003 12:50:33 AM	2		0	1 SU35E3
5/6/2003	5/6/2003 9:24:34 AM	3		9	1 CPSP
5/6/2003	5/6/2003 11:20:33 AM	3		11	1 SU35E3
5/7/2003	5/7/2003 7:55:35 AM	4		7	1 SU35E3
5/7/2003	5/7/2003 9:30:33 AM	4		9	1 SU35E3
5/11/2003	5/11/2003 10:19:08 AM	1		10	1 HPN4
5/11/2003	5/11/2003 10:19:09 AM	1		10	1 HPN15
5/11/2003	5/11/2003 10:19:09 AM	1		10	1 HPN2
5/11/2003	5/11/2003 10:19:10 AM	1		10	1 HPN16
5/15/2003	5/15/2003 2:00:33 AM	5		2	1 HPN4
5/16/2003	5/16/2003 8:47:33 PM	6		20	1 CPSP
5/17/2003	5/17/2003 4:00:33 AM	7		4	1 CPSP
5/18/2003	5/18/2003 9:09:09 AM	1		9	1 HPN16
5/18/2003	5/18/2003 9:09:08 AM	1		9	1 HPN4
5/18/2003	5/18/2003 9:09:08 AM	1		9	1 HPN15
5/18/2003	5/18/2003 9:09:08 AM	1		9	1 SU35E9I
5/18/2003	5/18/2003 9:09:08 AM	1		9	1 HPN2
5/19/2003	5/19/2003 4:56:33 PM	2		16	1 CPSP
5/22/2003	5/22/2003 9:05:36 AM	5		9	1 SU35E3
5/22/2003	5/22/2003 9:05:36 AM	5		9	1 SU35E14I
5/22/2003	5/22/2003 9:06:36 AM	5		9	1 SU35E9I
5/22/2003	5/22/2003 4:36:33 PM	5		16	1 CPSP
5/22/2003	5/22/2003 11:10:34 PM	5		23	1 HP-V2
5/23/2003	5/23/2003 7:11:34 AM	6		7	1 SU35E9I
5/24/2003	5/24/2003 7:01:34 AM	7		7	1 SU35E9I
5/24/2003	5/24/2003 7:10:34 AM	7		7	1 CPSP
5/25/2003	5/25/2003 9:01:34 AM	1		9	1 SU35E9I
5/26/2003	5/26/2003 7:26:33 AM	2		7	1 SU35E9I
5/26/2003	5/26/2003 10:41:34 AM	2		10	1 SU35E9I
5/27/2003	5/27/2003 8:56:34 AM	3		8	1 SU35E9I
5/27/2003	5/27/2003 9:11:34 AM	3		9	1 SU35E9I
5/28/2003	5/28/2003 7:11:34 AM	4		7	1 SU35E9I
5/28/2003	5/28/2003 10:21:33 AM	4		10	1 HPL-16
5/28/2003	5/28/2003 10:50:34 AM	4		10	1 CPSP
5/28/2003	5/28/2003 11:06:34 AM	4		11	1 SU35E9I
5/28/2003	5/28/2003 11:10:34 AM	4		11	1 CPSP
5/28/2003	5/28/2003 11:22:34 AM	4		11	1 SU35E9I
5/28/2003	5/28/2003 11:31:33 AM	4		11	1 SU35E9I
5/31/2003	5/31/2003 2:59:34 AM	7		2	1 CPSP
5/31/2003	5/31/2003 2:16:33 AM	7		2	1 CPSP
5/31/2003	5/31/2003 2:35:34 AM	7		2	1 CPSP

QMgr	Queue	Curr Depth
EAIP2	MQMONF	
CPP1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	2
FAFSAT2	MQMONF	
CPP1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	1
WASP1	FTFMGR.CONTROL	1
FAFSAP1	MQMONF	
EAIP2	FARSP1.FTFRCV.CONTROL	10
CPP1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	54
EAIP2	FARSP1.FTFRCV.CONTROL	2
EAIP2	MQMONF	
EAIP2	FTFRCV.CONTROL	8
FAFSAP12	MQMONF	
FAFSAP2	MQMONF	
FAFSAP4	MQMONF	
FAFSAP3	MQMONF	
FAFSAP12	MQMON	1
CPP1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	1
CPP1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	1
FAFSAP3	MQMONF	
FAFSAP12	MQMONF	
FAFSAP2	MQMONF	
FAFSAT2	MQMONF	
FAFSAP4	MQMONF	
CPP1	CPP1.DEAD.QUEUE	32
EAIP2	MQMONF	
EAIP1	MQMONF	
FAFSAT2	MQMONF	
CPP1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	28
FMSP1	FMS.BACKOUT	8
FAFSAT2	SYSTEM.CLUSTER.TRANSMIT.QUEUE	28
FAFSAT2	BOX UP - QMGR NOT RUNNING	
CPT1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	40
FAFSAT2	SYSTEM.CLUSTER.TRANSMIT.QUEUE	1
FAFSAT2	MQMONF	
FAFSAT2	SYSTEM.CLUSTER.TRANSMIT.QUEUE	26
FAFSAT2	MQMONF	
FAFSAT2	BOX UP - QMGR NOT RUNNING	
FAFSAT2	SYSTEM.CLUSTER.TRANSMIT.QUEUE	1
SAIGP1	SYSTEM.DEAD.LETTER.QUEUE	50
CPT1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	44
FAFSAT2	MQMONF	
CPT1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	47
FAFSAT2	BOX UP - QMGR NOT RUNNING	
FAFSAT2	SYSTEM.CLUSTER.TRANSMIT.QUEUE	24
CPP1	CPP1.DEFXMIT.QUEUE	6
CPP1	SYSTEM.CLUSTER.TRANSMIT.QUEUE	56
CPP1	CPP1.DEFXMIT.QUEUE	4

## Error

EAIP2 MONITOR NOT REPORTING  
STALLED XMITQ  
FAFSAT2 MONITOR NOT REPORTING  
STALLED XMITQ  
SERVICE LEVEL EXCEEDED  
FAFSAP1 MONITOR NOT REPORTING  
SERVICE LEVEL EXCEEDED  
STALLED XMITQ  
SERVICE LEVEL EXCEEDED  
EAIP2 MONITOR NOT REPORTING  
SERVICE LEVEL EXCEEDED  
FAFSAP12 MONITOR NOT REPORTING  
FAFSAP2 MONITOR NOT REPORTING  
FAFSAP4 MONITOR NOT REPORTING  
FAFSAP3 MONITOR NOT REPORTING  
STALLED XMITQ  
STALLED XMITQ  
STALLED XMITQ  
FAFSAP3 MONITOR NOT REPORTING  
FAFSAP12 MONITOR NOT REPORTING  
FAFSAP2 MONITOR NOT REPORTING  
FAFSAT2 MONITOR NOT REPORTING  
FAFSAP4 MONITOR NOT REPORTING  
SERVICE LEVEL EXCEEDED  
EAIP2 MONITOR NOT REPORTING  
EAIP1 MONITOR NOT REPORTING  
FAFSAT2 MONITOR NOT REPORTING  
STALLED XMITQ  
SERVICE LEVEL EXCEEDED  
STALLED XMITQ  
BOX UP - QMGR NOT RUNNING  
STALLED XMITQ  
STALLED XMITQ  
FAFSAT2 MONITOR NOT REPORTING  
STALLED XMITQ  
FAFSAT2 MONITOR NOT REPORTING  
BOX UP - QMGR NOT RUNNING  
STALLED XMITQ  
DEAD LETTER MESSAGES  
STALLED XMITQ  
FAFSAT2 MONITOR NOT REPORTING  
STALLED XMITQ  
BOX UP - QMGR NOT RUNNING  
STALLED XMITQ  
STALLED XMITQ  
STALLED XMITQ  
STALLED XMITQ

05/01/03	3
05/02/03	8
05/03/03	3
05/04/03	3
05/05/03	7
05/06/03	19
05/07/03	8
05/08/03	4
05/09/03	7
05/10/03	0
05/11/03	0
05/12/03	3
05/13/03	8
05/14/03	5
05/15/03	34
05/16/03	10
05/17/03	0
05/18/03	0
05/19/03	4
05/20/03	59
05/21/03	6
05/22/03	16
05/23/03	10
05/24/03	1
05/25/03	1
05/26/03	2
05/27/03	5
05/28/03	11
05/29/03	1
05/30/03	42
05/31/03	1

Issue/Request Date	Issue/Request Input Type	Issue/Request Category	Application / Interface	Envt	Priority	Term
05/01/03	Email	Inquiry	COD/SAIG	ST	Low	
05/02/03	Email	Inquiry	COD/SAIG	Prod	Medium	

05/05/03	Email	Inquiry	COD/SAIG	ST	Low	

05/05/03	Email	Inquiry	COD/SAIG	Prod	Medium	

05/05/03	Email	Inquiry	COD/SAIG	ST	Low	

05/07/03	Email	Inquiry	COD/SAIG	Prod	Medium	

05/08/03	Email	Inquiry	COD/SAIG	ProdTest	Medium	

05/13/03	Email	Inquiry	COD/SAIG	Prod	Medium	

05/13/03	Email	Inquiry	COD/SAIG	Prod	Medium	

05/14/03	Email	Inquiry	COD/SAIG	Prod	Medium	

05/15/03	Email	Inquiry	COD/SAIG	Prod	Medium	
05/15/03	Email	Inquiry	COD/SAIG	ProdTest	Medium	

05/19/03	Email	Inquiry	COD/SAIG	Prod	Medium	
5/20/2003	Instant Message	Inquiry	COD/SAIG	ProdTest	Medium	

5/20/2003	Email	Inquiry	COD/SAIG	Prod	Medium	

5/21/2003	Email	Inquiry	COD/SAIG	ProdTest	Medium	

5/21/2003	Email	Inquiry	COD/SAIG	ProdTest	Medium	
5/21/2003	Email	Inquiry	COD/SAIG	ProdTest	Medium	





Requestor	Tech Arch Responsible	Issue/Request Description	~Close Date	Issue/Request Actions Taken/Resolution	Closed Date
Christine Moyer	Theresa Pak	We need the file resent to us from SAIG. We don't have any record of ever receiving the file, hence it hasn't been processed and the school is asking about it.		Please send me at least the Batch ID of this file. If you can, please also send the TG#, and Message Class.	
Traci Meadows	Theresa Pak	<p>someone resend the files and make sure that they do not error out or reject prior to getting to the COD system. Youngstown College of Massotherapy (The) OPE ID – 03200500 submitted #D200303200520030424154643 and needs to be acknowledged.</p> <p>Riggs Lemar Beauty College OPE ID – 00965800 submitted #D200300965820030424160243 and needs to be acknowledged.</p> <p>Euclid Beauty College OPE ID – 03700300 submitted #O200303700320030424153443 and</p>		<p>D200303200520030424154643 TG71900.PGDR03IN.TG51081.1152943570 TG51081 CLS=PGDR03IN Thu Apr 24 16:17:08 EDT 2003 c5527201-7cf7-11d7-88ad-dea7eebd25b5 FTF_MANAGER: REQUEST_COMPLETE 05/02/2003 19:42:44 - 05/02/2003 19:42:48 c5527201-7cf7-11d7-88ad-dea7eebd25b5 (SAIGP1)/export/data/mqm/TG71900.PGDR03IN.TG51081.1152943570 (PD0Q.B)CPQ2396.GP00.C21050.LEGACY.PLD(+1) ----- D200300965820030424160243 TG71900.PGDR03IN.TG51081.1723839281 TG51081 CLS=PGDR03IN Thu Apr 24 16:17:07 EDT 2003 d7341501-7cf7-11d7-befb-b8e5fd1ea905 FTF_MANAGER: REQUEST_COMPLETE 05/02/2003 19:43:14 -</p>	

Christine Moyer	Theresa Pak	<p>Have we received test case #6 from Datatel? The date and time batch was picked up was 2003-04-25 21:30:12.0. Can you contact the BUS to see if they can trace it.</p>	<p>while trying to send you the file.</p> <p>FTF_MANAGER: REQUEST_FAILED 04/25/2003 17:32:00 - 04/25/2003 17:32:08 590ac801-7765-11d7-887b-f7c59ad43db3 (SAIGP1)/export/data/mqm/saig/COD/schoolstesting/TG75891.CRTESTIN.TG52683.241839535 (UCSV.B)CVQ2993.INH.GP00.C21050.DOEXMLIN(+1) Error: 630 (712) : Receiver reported a failure ----- I'm still getting an error trying to submit this file to COD. Please have someone correct the issue and I will try to resend again once the issue has been fixed.</p> <p>FTF_MANAGER: REQUEST_FAILED 05/05/2003 14:34:46 - 05/05/2003 14:34:50 3ed0a701-7f28-11d7-8568-f66d1391ce13 (SAIGP1)/export/data/mqm/sa</p>	
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<p>Traci Meadows</p>	<p>Theresa Pak</p>	<p>Theresa, can you verify the following batch for outgoing and also making it to the school's mailbox? Thanks!  #O200300723620020808083213  #B3G3122620020829230644  #A3E0094820030414184418  -----  Is this telling me that they all made it to the BUS?</p>		<p>13  PLO.20030501124109.1051807269061.xml.xf  Thu May 01 12:42:02 EDT  2003: SAIGputMessages:  Adding message file  /export/data/mqm/saig/input/PLO.20030501124109.1051807269061.xml.xf to mailbox  TG53985  Thu May 01 12:42:02 EDT  2003: SAIGputMessages:  (bmfind) non-compressed file  /export/data/mqm/saig/input/PLO.20030501124109.1051807269061.xml.xf  Thu May 01 16:42:03 GMT  2003: SAIGputMessages:  Added message file  /export/data/mqm/saig/input/PLO.20030501124109.1051807269061.xml.xf to mailbox  TG53985  B3G3122620020829230644  LR_response.20030505105434.1052146474403.xml.xf  Mon May 05 10:55:02 EDT  2003: SAIGputMessages:  Adding message file  /export/data/mqm/saig/input/LR_response.20030505105434</p>	
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Christine Moyer	Theresa Pak	<p>Can you find this batch for us? We need to process it, but we have never received it. 2003-04-25 21:30:12.0 ----- Can you resend this to us? ----- Can you give us more information - so we can tell the school how to fix the problem?</p>		<p>REQUEST_FAILED 04/25/2003 17:32:00 - 04/25/2003 17:32:08 590ac801-7765-11d7-887b-f7c59ad43db3 (SAIGP1)/export/data/mqm/saig/COD/schoolstesting/TG75891.CRTESTIN.TG52683.241839535 (UCSV.B)CVQ2993.INH.GP00.C21050.DOEXMLIN(+1) Error: 630 (712) : Receiver reported a failure ----- I'm still getting an error trying to submit this file to COD. Please have someone correct the issue and I will try to resend again once the issue has been fixed.  FTF_MANAGER: REQUEST_FAILED 05/05/2003 14:34:46 - 05/05/2003 14:34:50 3ed0a701-7f28-11d7-8568-f66d1391ce13 (SAIGP1)/export/data/mqm/saig/COD/schoolstesting/TG75891.CRTESTIN.TG52683.241839535 (UCSV.B)CVQ2993.INH.GP0</p>	
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Traci Meadows	Theresa Pak	<p>Theresa, can you verify the following batch for outgoing and also making it to the school's mailbox? Thanks! #D200301358720030225091044</p> <p>This batch received and got processed on 02/25/03 with 29 students and 29 awards, Post bus response sent fine for the batch,</p> <p>#D200301048920030502103320</p> <p>This batch received and got processed on 05/02/03 with 5 students and 5 awards, Post bus response sent fine for the batch,</p>		<p>D200301048920030502103320 Completed transformation: Fri May 02 10:36:42 EDT 2003 File: PLD.20030502103638.1051886198716.xml.xf TG#: TG52106 Message Class: PGDA03OP Sent to school: Fri May 02 14:37:04 GMT 2003: SAIGputMessages: Added message file /export/data/mqm/saig/input/PLD.20030502103638.1051886198716.xml.xf to mailbox TG52106</p> <p>Batch Id: D200301358720030225091044 Completed transformation: Tue Feb 25 11:48:46 EST 2003 File: PLD.20030225114839.1046191719855.xml.xf TG#: TG55228 Message Class: PGDA03OP Sent to school: Tue Feb 25 16:49:05 GMT 2003: SAIGputMessages: Added</p>	
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Ivan Smith	Theresa Pak	<p>testers the issue below requires immediate assistance. They say that they can't continue without having the post bus transformation to find out the edits. This issue is holding up about 100 scripts atleast with a minium of 4 steps for each script. You can reach me at (706) 317-0699. Thanks for your help.</p> <p>It looks as if the Prior Award Years 00/01/02 are not connected somehow or something for them is not turned on.</p> <p>The tests I am running are disb money "today" for students who were eligible for the years</p>		<p>the CVQ2495.GP00.BUS.XFRM. D* dataset is because the files failed transformation as Amy stated and attached in her email.</p> <p>The reason these prior award year files failed is because the necessary code used to handle Prior Award years has not dropped into the "U Environment" yet. Therefore the files will return to COD the proper dataset with an error, mentioned below.</p> <p>-Theresa</p> <p>May 08 2003 17:28:00 [FTAL] ResponseProcessor !!!!!!!!!!!  Error in file transformation - Input and Pending files moved to error directory. !!!!!!!!!!!  Error detail: Unmatched message class / batch type.  Detected message class: PGOA00OP   Detected batch type:  #O200000145720040213172447</p>	
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Sue Rager	Theresa Pak	<p>when it reached SAIG because of a missing TG# for receiver (mailbox you are sending the file to).</p> <p>The original error message and SAIG Network header and trailer are provided to you, below. Let me know if you have any questions.</p> <p>O*N05  ,CLS=DIAA03OP,XX,BAT=20030510010000002,NCT=000000</p> <p>O*N95  ,CLS=DIAA03OP,XX,BAT=20030510010000002,NCT=000000</p> <p>DL HEADER  0000DIAA03OP#R3  xxxxxx2003051011085320030510110853  DL</p>		<p>Patrick,</p> <p>FYI: DIAA03OP is a message class that is a report generated by TSYS.</p> <p>Most likely the cause is Tsys didn't populate the TG# before sending it off.</p>	
				-Theresa	

Traci Meadows	FScott V.Velsor	O20030072362002 0808083213 O20030011972003 0505092406 O20030011972003 0502103028 A3G260552003041 4191832 A3E007682003041 4191834 A3E010162003041 4192215 A3G015982003041 4141015 D200300144420030 424161500 A3G037492003041 4144205	06 PLO.20030512165447.10527 72887790.xml Mon May 12 16:55:42 EDT 2003 Error detail text: No value for required field. Pending File Name: inproc_64780.txt   Output File Line Number: 906   Field Name: Origination ID   Value:   Required Length: 23   Actual Length: 0  O2003001197200305021030 28 PLO.20030512165640.10527 73000214.xml Mon May 12 16:57:40 EDT 2003 Error detail text: No value for required field. Pending File Name: inproc_41771.txt   Output File Line Number: 934   Field Name: Origination ID   Value:   Required Length: 23   Actual Length: 0  A3G2605520030414191832 LR_response.2003051217021 5.1052773335394.xml Mon May 12 17:02:18 EDT 2003 Error detail text: No value for	
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Traci Meadows	FScott V.Velsor	A3G0374920030414144205 A4G0793320030505201338 A3G0317020030414144009		<p>Tue May 13 21:24:12 GMT 2003: SAIGputMessages: Added message file /export/data/mqm/saig/input/LR_response.20030513172308.1052860988808.xml.xf to mailbox TG52130</p> <p>A4G0793320030505201338 LR_response.20030505210957.1052183397576.xml.xf TG54435 CLS=DIPA04OP Mon May 05 21:10:01 EDT 2003 Error detail text: No value for required field. Pending File Name: inproc_63739.txt   Output File Line Number: 5   Field Name: Promissory Note Status   Value: null   Required Length: 1   Actual Length: 0 Resubmitted: Tue May 06 01:11:03 GMT 2003: SAIGputMessages: Added message file /export/data/mqm/saig/input/LR_response.20030505210957.1052183397576.xml.xf to mailbox TG54435</p>	
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Traci Meadows	Theresa Pak	<p>08015339</p> <p>This batch was received and got processed on 05/08/03 with three students and three awards, Postbus response went fine for the batch,</p> <p>#O200300379020030512141147</p> <p>This batch received and got processed on 05/12 with sixteen students and sixteen awards, Response has been sent out but I could not find the post bus response file for it,</p> <p>Submitted 18:21 Monday, May 12, 2003 FTF Request completed successfully (0ac92901-84c8-</p>		<p>D3G0256520030508015339 : DLO.20030508132124.1052414484586.xml.xf TG50968 CLS=DISF03OP Thu May 08 13:21:29 EDT 2003 Thu May 08 17:22:04 GMT 2003: SAIGputMessages: Added message file /export/data/mqm/saig/input/DLO.20030508132124.1052414484586.xml.xf to mailbox TG50968</p> <p>O200300379020030512141147 : PLO.20030512182116.1052778076760.xml Error detail text: No value for required field. Pending File Name: inproc_61511.txt   Output File Line Number: 3   Field Name: Origination ID   Value:   Required Length: 23   Actual Length: 0</p>	
Ivan Smith	Theresa Pak	<p>Looks like there is still the prior award year problem. Below are some doc ids that are not getting post bus transformations. I have attached one of them here that I found in the error gdg.</p>		#####	

Traci Meadows	Theresa Pak	<p>#D2003003799200 30502110912</p> <p>This batch was received and got processed on 05/02 with 452 students and 452 awards,</p> <p>Southwest Texas State University #A3G03615200304 14144138</p> <p>This batch is sent as Pnote acknowledgement for seven students on 04/14,</p> <p>Florida Agricultural &amp; Mechanical Univ</p> <p>#A3G01480200304 14140606</p> <p>This batch is sent as pnote acknowledgement for 33 students on</p>		<p>Traci,</p> <p>Please send the message class for each of these files. Message class and TG number are both listed on the checklist we distributed last week.</p> <p>Sue Rager, Pearson Government Solutions SAIG Project Director 1-319-339-6400, ext 6136 sue.rager@pearson.com</p> <p>-----Original Message----- From: theresa.pak@accenture.com [mailto:theresa.pak@accenture.com] Sent: Monday, May 19, 2003 4:18 PM To: tmeadows@tsys.com Cc: lknox@tsys.com; patrick.e.volpe@accenture.com; colleen.m.ward@accenture.com; sue.rager@pearson.com Subject: Re: Batch Request -</p>	
Amy Kuck	Theresa Pak	CR files have too many lines		The CR files during transformation retain the EOL character. Therefore the extra lines. This was a prod change.	

<p>Andre Santos</p>	<p>Theresa Pak</p>	<p>received the 3 following docids combined in one response. TSYS sent three different responses for these three batches using distinct jobs. Could you take a look at this, and figure out what happened at the BUS side?</p> <p>Here are the job details for the three docids and the correspondent response sent .</p> <p style="text-align: center;">DOC-ID</p> <p>Job Job# Started Ended 2003-05-06T11:57:55.2569494557 C9DFCMRR J016186</p>		<p>8ca4-cac8030d09c9 Doc Id: 2003-05-05T19:34:59.0000000001 SourceFile: CPQ2396.INH.GP00.C21050.DOEXMLOT(0) TargetFile: CR File Name: CR.20030505200701.1052179621119.xml.xf TG#: TG50091 MsgCls: COMRECOP Bus Date: Mon May 05 20:07:05 EDT 2003 --&gt; Tue May 06 00:08:04 GMT 2003: SAIGputMessages: Added message file /export/data/mqm/saig/input/CR.20030505200701.1052179621119.xml.xf to mailbox TG50091</p> <p>FTFid: 17102c01-7f86-11d7-8fe2-c2e87a029cdb Doc Id: 2003-05-06T00:59:56.0000000001 SourceFile: CPQ2396.INH.GP00.C21050.DOEXMLOT(0) Targetfile: CR File Name:</p>	
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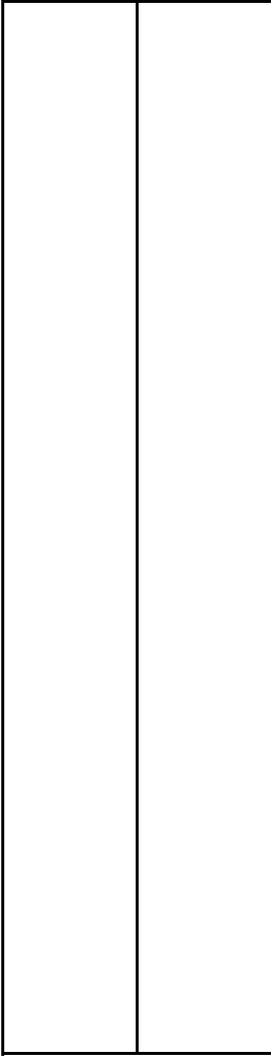
Kirk Blanchard	Theresa Pak	<p>Record Originations for 2000 award year, 2001 award year, and 2002 award years, using an SSN that does not exist in the data base (such as my own SSN).</p> <p>For 2000 &amp; 2001 award years I am expecting a COD edit of 833 that will be translated to a 301. I did get the 833, but my post response shows a 311 for both award years.</p> <p>For 2002 award year I am expecting a COD edit of 833 that will be translated to a 328. I did get the 833, but my post response shows a 311</p>		<p>issue.</p> <p>The "edit code" 311 is not really an edit code. It is Academic Calendar, Payment Methodology, and the first position of Accepted Cost of Attendance.</p> <p>The edit codes start at position 271.</p> <p>Which is what you noted below. That the edit code was not in the same position.</p> <p>The reason for this is because the error code was located in the wrong block of the acknowledgement.</p> <p>The correct x-path is CommonRecord.ReportingSchool.AttendedSchool.Student.Pell.Response.ResponseCode</p> <p>However, the acknowledgement has the error code located in CommonRecord.ReportingSchool.AttendedSchool.Student.Response.ResponseCode.</p> <p>Therefore the edit codes are zeros.</p>	
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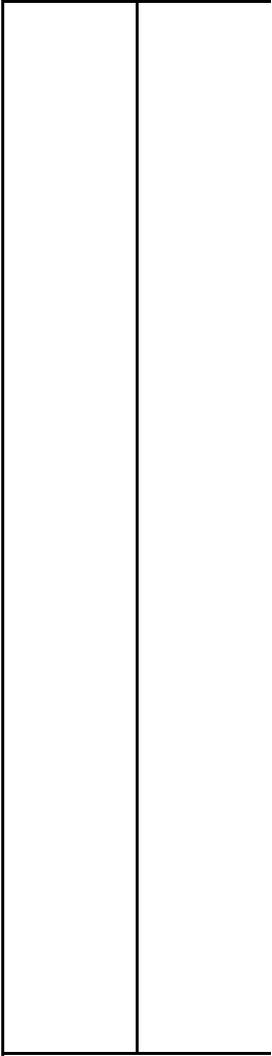
Traci Meadows	Theresa Pak	D4G028502003051909282		<p>For D4G028502003051909282, is the TG# TG52003? Is the message class DESF04IN? Did the school submit the file on May 19th?</p> <p>If so, the file filed during transfer due to this reason: Known Issue - Extra Space on Tivwan Header and Trailer, and space between each line Old Version of the SCTBanner software - new version is available to fix this issue. Until the school upgrades none of the school's files will be accepted.</p> <p>(This was noted in the email sent to CODsupport by me on May 20, at 9:30am EST.)</p> <p>If it is not, please let me know. In which case, please send the TG#, Message Class and</p>	
Traci Meadows	Theresa Pak	PF3G0379820030428233200		<p>PF3G0379820030428233200: DLP.20030512142218.1052763738113.xml.xf Mon May 12 18:23:03 GMT 2003: SAIGputMessages: Added message file /export/data/mqm/saig/input/DLP.20030512142218.1052763738113.xml.xf to mailbox TG64134</p>	

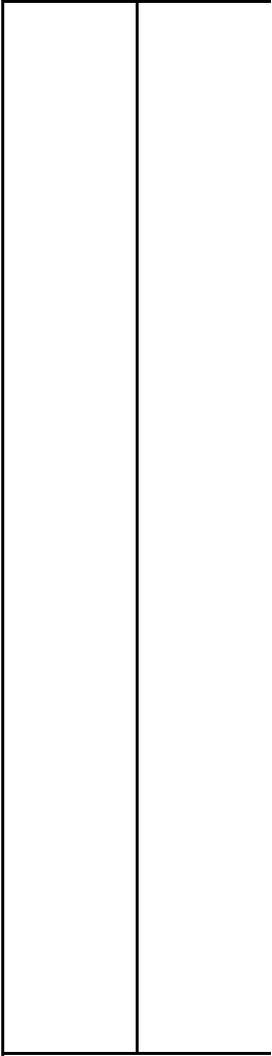


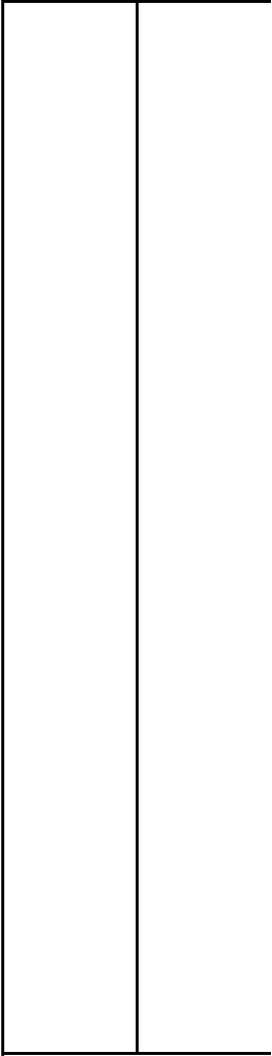


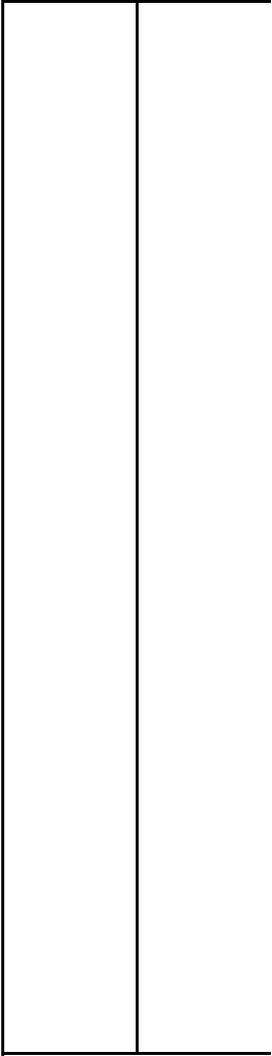
Approximate Time Spent (hours)	CR Num (if applicable)

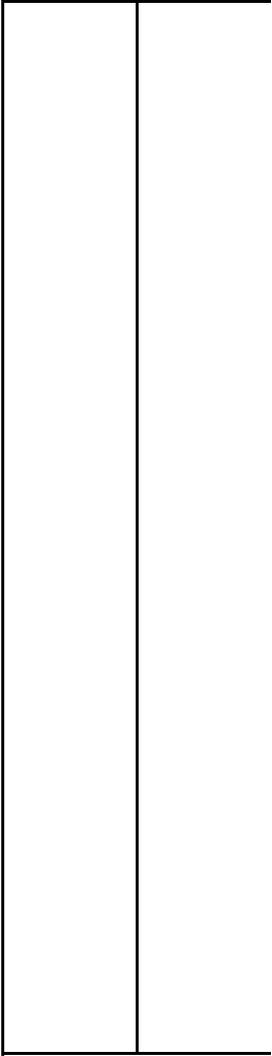


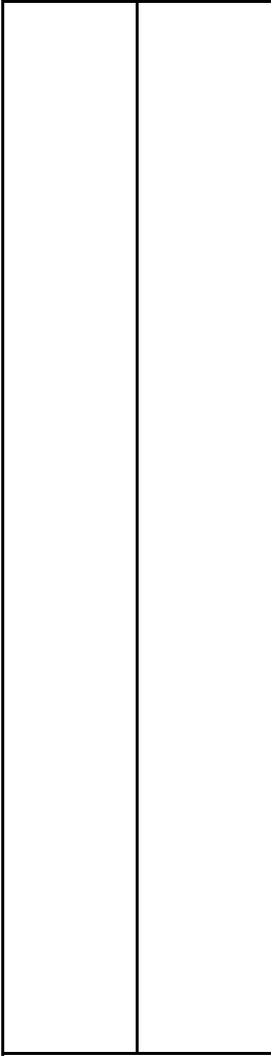


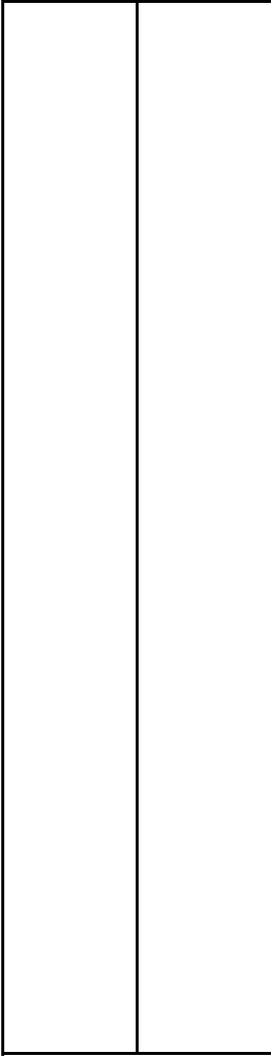




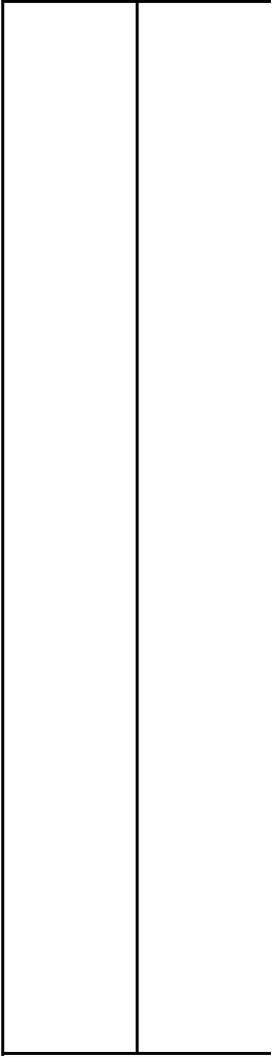


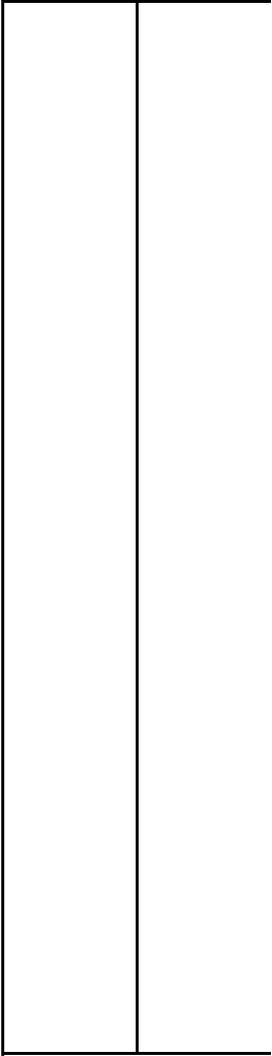















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