

Task 3.5 Training

Task Overview

FSA's security and privacy program took significant strides in our FY02 training program. Our goal is to continue hosting training sessions on pertinent topics and not on *general* security topics. Topics may include Incident Response, C&A, corrective action planning, SSO roles and responsibilities, and the Privacy Act. We will conduct at least a total of four combined training sessions for FSA SSOs, their contractor counterpart, and FSA system managers.

Task Details

This year, FSA has a full security plate. From C&A to GISRA, the security and privacy team must support the SSOs and their contractors. The FSA security and privacy team conducts monthly meetings with its SSOs to relay pertinent information, discuss new developments and to train the SSOs on new or existing security issues. Often throughout the year, SSOs and their contractors are asked to produce various products or perform certain functions. As these requests are made, the security and privacy team is looked to to provide clarification and guidance. The team may respond by conducting training sessions.

We plan to develop training sessions to complement the guidance materials produced to address new or existing security issues. The training will consist of handouts, a formal presentation, and Q&A sessions with the attendees. Training usually will last an hour with additional one-on-one sessions immediately following.

Each member of the BearingPoint team may have an opportunity to conduct a training session, but all will participate in the development of the training materials.

The BearingPoint team conducted several training sessions this period. We delivered a session on the Patch Management to several FSA employees and several contractors. The briefing, supported by a PowerPoint presentation, described the purpose of Patch Management, identified FSA's current state, and recommended a course of action to further pursue Patch Management. We conducted another briefing to describe an initiative the BearingPoint team is pursuing. The initiative, the FSA online IT Security Center, was demonstrated with a PowerPoint presentation that conveyed the functionality and layout of the website. We received positive feedback from the audience and requests for the briefing's content.

Task Details, Modification 1, Period 1

During this period, BearingPoint conducted an indepth training session on how to use an exciting new information resource designed specifically for system security officers: The Online Security Center (formerly called the IT Security Center; located at) http://fsanet/cio/products/it_security_portal/). BearingPoint provided a detailed description of OSC's content; explained how to navigate through the site; and demonstrated how to use several new tools designed specifically for the OSC. During this period, BearingPoint also conducted an informal training session at the monthly SSO meeting on what FISMA means for FSA—specifically, what FISMA requirements SSOs must fulfill.

Task Status

This task is complete.