

Function Matrix

Business Capability Area (Green Box)	Enterprise Function Grouping	FSA Enterprise Functions	As-Is Mapping	
			Key Internal System(s)	
All Areas	Shared Functions	Common Logic Edit Checks for shared data	Various Systems	
All Areas		SSIM Logic	NA	
All Areas		Authentication & Access Management (Access Control & Identity Management) - PIN, User IDs	Various Systems	
APP, O&D, CSB		Send/Receive from matching agencies	CPS	
APP, O&D, CSB, Customers		Match against CDA (FAH) - Integrated Student View	CPS, COD, NSLDS	
APP, O&D, CSB, Customers		Run Credit Check	COD, DLCS	
APP, Customers		Computation Edits - EFC	CPS, COD	
APP, O&D, Customers		Generate ISIR/SAR (Note: Abbreviated applicant data is stored in CDA and can be access by O&D)	CPS	
APP, O&D, CSB, Customers		Distribute Eligibility	CPS, NSLDS	
APP, O&D, Customers		Distribute ISIR	CPS	
APP, O&D, Customers		Distribute SAR	CSP	
O&D, CSB		Process Promissory Notes	COD, eCB	
TPM, Customers		Establish and Distribute Default Rates (CDR)	NSLDS, PEPS	
TPM, Customers		Distribute Institution Eligibility/Review Information	PEPS	
PPM, Customers		Receive Financial Partner Invoicing (possibility to PrePopulate portions of Forms 2000 and 799 with CDA FFEL details depending on partner reporting requirements)	NSLDS - AMF & LPIF, FMS - Forms 2000 & Form 799 (LaRS)	
PPM, Customers		Process School ACA	eCB, COD	
Customers		Collect and Maintain Perkins and FFEL Servicing Information	NSLDS	
APP, CSB, Customers		Collect and Distribute SSCR information	NSLDS	
APP, O&D, Customers		Perform requested Transfer Monitoring	NSLDS	
APP		Aid Awareness	Provide Aid Education Information	CPS (FAFSA), Portals
		Establish Person Record	Receive Application (including PLUS Borrowers and requests for all Aid Types- Direct, PELL, FFEL, and Campus Based)	CPS (FAFSA)
			Process ED PIN requests & distribute ED PIN	CPS, PIN
Aid Eligibility Determination		All Eligibility Functions become Enterprise Shared Functions (see Shared Functions above)		
O&D	Award and Disbursement Processing	Receive and Validate Direct Loan & PELL Originations	COD	
		Receive and Validate ALL Title IV Disbursements	COD, NSLDS	
		Receive and Validate Transfers records	NSLDS	
	School Aid Payments & Funding Level Management	Substantiate all Title IV Federal Aid Payments to Schools	COD, eCB, FMS	
		Manage Funding Levels	COD, FMS	
TPM	Partner Enrollment	Process School Application to participate in Title IV programs (eAPP & FISAP functionality)	PEPS, eCB	
		Process Lender Application to participate in Title IV programs (LAP)	FMS	
		Process GA & State Agency participation changes (State Governor or NonProfit letters initiate)	FP Channel updates FMS, PEPS, NSLDS	
		Process initial partner enrollment	PM, SAIG	
		Process enrollment change requests	PM, SAIG	
	Partner Eligibility & Oversight	Recertify Institutions	PEPS	
		Maintain Partner Relationships	Each FSA system	
		Maintain Partner Eligibility	PEPS	
		Modify Lender Profile Information and Lender Status	FMS (LaRS)	
		Process Institution Financial Statements	eZ-Audit	
		Process Institution Audits	eZ-Audit, PEPS	
		Process School Eligibility changes (including accrediting agencies) - as part of To-Be planning need to consider the standardization for reporting this information	PEPS	
		Monitor Partners (Case triggers, program reviews, risk scores, funding methods, and funding controls). Note: Case Triggers are simplified by having cross-system analytics running against centralized data in the CDA	PEPS, FP DM	
PPM	Partner Payment Admin	All Partner Payment Admin Functions become Enterprise Shared Functions (see Shared Functions above)		
	State Agency Funding	Process State Agency LEAP/SLEAP	FMS	
CSB	Service Loans	Perform Entrance & Exit Counseling	NSLDS, DLSS	
		Initiate Loan Servicing/Book Loans	DLSS, COD, DLCS, DMCS	
		Setup ICR plan - Validate Borrower income via IRS	DLSS	
		Maintain Borrower Enrollment & Loan Status	DLSS, NSLDS, CMDM	
		Produce Borrower Bills	DLSS	
		Process Borrower Remittance	DLSS, FMS	
		Manage Delinquency	DLSS, Delinquent Loan DM	
	Track Conditional Disability Discharges, Death, Bankruptcy	CDDTS, DLSS		
	Consolidate Loans	Process Applications for Consolidation	DLCS	
		Certify Underlying loan information	DLCS	
Pay Off underlying loans		DLCS, FMS		
Recovery & Resolution	Receive Assigned Loans/Establish Collection Account	DMCS		
	Assign Defaulted Loans to PCA's	DMCS		
	Perform Normal Collections & Handle Remittance	DMCS, FMS		
	Perform Forced Collections (TOP - Treasury Offset Program, Wage garnishments)	DMCS		
	Notify/Report Default Information	DMCS		
	Perform Skip tracing	DMCS		
Enterprise Analytics and Research	Ombudsman Case Tracking	Research applicant/borrower issues	Ombudsman, NSLDS	
	Recommend Policy Changes	Research data and make recommendations for policy changes	Various Systems	
	Acquisition & Planning Strategy	Maintain Acquisition & Planning Strategy	Various Systems	
	Enterprise Performance Management	Manage Enterprise Performance	Various Systems	
		Manage Portfolio	Various Systems	
	Analytics	Default Management	Various Systems	
		Risk Management	Various Systems	
		Enterprise Dashboard	Various Systems	
		Data Quality Maintenance/Management	Various Systems	
		Governance	Various Systems	
		System Balancing	Various Systems	
		Gather data and execute triggers through analytics	Various Systems	
		Integrated School View	Various Systems	
		Integrated Student View	Various Systems	
Cross-System Analytics	Various Systems			
FM	AR Management	Manage accounts receivable	FMS	
	Process Payments	Process payment transactions for both borrowers and Trading Partners	FMS	
		EFT Assignments	FMS, DLCS	
	Funds & Internal Controls	Manage Funds & Internal Controls	FMS	
	External Financial Reporting	Perform External Financial Reporting	FMS	
	Budgeting	Manage Enterprise mandated budget	FMS	
GL Accounting	Maintain Enterprise GL Accounting	FMS		
Additional Enablers	Business Intelligence Tools	Provide Cross-System Analytics	Various Systems	
		Reporting	Various Systems	
	Business Integration Tools	Authentication & Access Tools	Various Systems	
		Ancillary Services	Various Systems	

Need consensus regarding reporting for partners and idea of prepopulation

Need consensus on whether school reports ALL Title IV Aid Originations.

Legend:	
CDA = Common Data Architecture	APP = Application Business Capability Area
ESS = Enterprise Shared Service	O&D = Origination and Disbursement Business Capability Area
CSB = Common Services for Borrowers	TPM = Trading Partner Management Business Capability Area
FM = Financial Management	PPM = Partner Payment Management