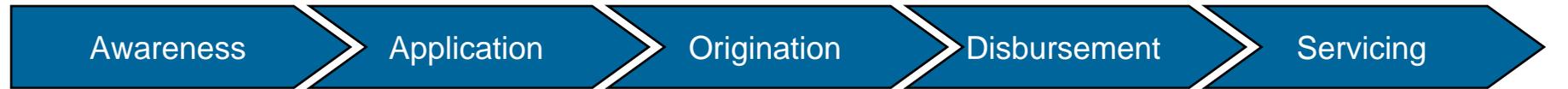


FSA Business Architecture



<p style="text-align: center;">Application, Origination & Student Disbursement</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> <ul style="list-style-type: none"> Application Processing Applicant/Recipient Eligibility Promissory Note Processing Performance Mgmnt* School Payments (Pass-Through) <ul style="list-style-type: none"> - Student Based Pymnt Calcs - Payments & Tracking </td> <td style="width: 50%; border: none;"> <ul style="list-style-type: none"> Award Processing Student Authentication & Access Mgmnt* Disbursement Processing Funding Level Management <ul style="list-style-type: none"> - Award Processing - Calc & Monitor Funding Chngs </td> </tr> </table>	<ul style="list-style-type: none"> Application Processing Applicant/Recipient Eligibility Promissory Note Processing Performance Mgmnt* School Payments (Pass-Through) <ul style="list-style-type: none"> - Student Based Pymnt Calcs - Payments & Tracking 	<ul style="list-style-type: none"> Award Processing Student Authentication & Access Mgmnt* Disbursement Processing Funding Level Management <ul style="list-style-type: none"> - Award Processing - Calc & Monitor Funding Chngs 	<p style="text-align: center;">Common Services for Borrowers</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> <ul style="list-style-type: none"> Inbound Payment Processing Consolidations Loan Assignment Processing Death, Disability & Bankruptcy Accounting Borrower Refund Processing </td> <td style="width: 50%; border: none;"> <ul style="list-style-type: none"> Collections Delinquency Mgmnt Default Aversion Performance Mgmnt* Student Authentication & Access Mgmnt* </td> </tr> </table>	<ul style="list-style-type: none"> Inbound Payment Processing Consolidations Loan Assignment Processing Death, Disability & Bankruptcy Accounting Borrower Refund Processing 	<ul style="list-style-type: none"> Collections Delinquency Mgmnt Default Aversion Performance Mgmnt* Student Authentication & Access Mgmnt*
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<p style="text-align: center;">Partner Management</p> <ul style="list-style-type: none"> Application for Participation Partner Eligibility Participation Management 	<p style="text-align: center;">Enrollment/Access Mgmnt</p> <p style="text-align: center;">Performance Mgmnt*</p>	<p style="text-align: center;">Oversight</p> <ul style="list-style-type: none"> - Closed School Processing - Ongoing Monitoring - Risk Management - Oversight Reviews/Actions - Accountability For Funds
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<p style="text-align: center;">Bulk Payment Calcs</p> <ul style="list-style-type: none"> - ACA Payments to Schools 	<p style="text-align: center;">Partner Payment Processing</p>	<p style="text-align: center;">Payments & Tracking</p>
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<p>Financial Management</p> <ul style="list-style-type: none"> - Accounting - External Financial Reporting - Funds Control - Budget - Internal Controls 	<p>Business Process Awareness</p> <ul style="list-style-type: none"> - Counseling 	<p>Enterprise Performance Management</p> <ul style="list-style-type: none"> - Contract Management - Acquisition & Planning Strategy
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*Enterprise Business Function