





Notes for the Past 3 Months	
Service Level Metric 1.0	
Service Level Metric 1.1	
Service Level Metric 1.2	Adjusted May due to CR 375 moving to the June Release.
Service Level Metric 1.3	Change Request 329, 387, and 388 were re-opened from the April Release. Change Request 433 was re-opened from the June Release.
Service Level Metric 1.4	
Service Level Metric 1.5	
Service Level Metric 1.6	
Service Level Metric 1.7	
Service Level Metric 1.8	
Service Level Metric 1.9	
Service Level Metric 2.0	
Service Level Metric 2.1	
Service Level Metric 2.2	
Service Level Metric 2.3	