

FMS Change Request Metric - September 2003

Open Change Requests	Critical	High	Medium	Low	Total
CBS	0	0	0	0	0
CMDM	0	0	0	0	0
COD	0	4	3	0	7
DLC	0	0	0	0	0
DLO	0	0	0	0	0
DLS	0	2	0	0	2
ED Budget	0	0	0	0	0
ED CFO	0	1	0	0	1
FFEL DCS	0	1	0	0	1
FFEL GA/VFA	0	3	1	0	4
FMS	0	8	3	0	11
FP Datamart	0	0	0	0	0
FSA CFO	0	2	0	0	2
FSA Rept/Budget	0	0	0	0	0
FSA/ED Treasury	0	0	0	0	0
LaRS/LAP	0	4	2	1	7
LEAP/SLEAP	0	0	0	0	0
PELL	0	2	0	0	2
<b>Total</b>	<b>0</b>	<b>27</b>	<b>9</b>	<b>1</b>	<b>37</b>

Change Request Closed in September 2003	Critical	High	Medium	Low	Total
CBS	0	0	0	0	0
CMDM	0	0	0	0	0
COD	0	3	0	0	3
DLC	0	0	0	0	0
DLO	0	0	0	0	0
DLS	0	0	0	0	0
ED Budget	0	0	0	0	0
ED CFO	0	0	0	0	0
FFEL DCS	0	0	0	0	0
FFEL GA/VFA	0	2	0	0	2
FMS	0	4	0	0	4
FP Datamart	0	1	0	0	1
FSA CFO	0	1	0	0	1
FSA Rept/Budget	0	0	0	0	0
FSA/ED Treasury	0	0	0	0	0
LaRS/LAP	0	2	0	0	2
LEAP/SLEAP	0	0	0	0	0
PELL	0	1	0	0	1
<b>Total</b>	<b>0</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>14</b>

New Change Request for September 2003	Critical	High	Medium	Low	Total
CBS	0	0	0	0	0
CMDM	0	0	0	0	0
COD	0	0	0	0	0
DLC	0	0	0	0	0
DLO	0	0	0	0	0
DLS	0	0	0	0	0
ED Budget	0	0	0	0	0
ED CFO	0	0	0	0	0
FFEL DCS	0	0	0	0	0
FFEL GA/VFA	0	0	0	0	0
FMS	0	10	2	0	12
FP Datamart	0	0	0	0	0
FSA CFO	0	1	0	0	1
FSA Rept/Budget	0	0	0	0	0
FSA/ED Treasury	0	0	0	0	0
LaRS/LAP	0	1	0	0	1
LEAP/SLEAP	0	0	0	0	0
PELL	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>12</b>	<b>2</b>	<b>0</b>	<b>14</b>

Priority Type Legend	
Priority	Definition
Critical	A Change Request that needs to be implemented as an emergency. This is any CR that will fix an issue that stops FMS from achieving the FSA business needs.
High	A Change Request that effects FMS business needs and has a deadline date for implementation due to feeder system needs or FMS changes that effect transaction processing.
Medium	A Change Request that is not FMS business critical but would help increase work efficiency and effectiveness. This CR may be a reporting need, or reconciliation need between programs.