



June 13, 2002  
Department of Education  
Federal Student Aid  
Steve Allison  
Contracting Officer's Representative

**In Response Reply to: 03EDU0499**

Subject: Contract # ED-99-DO-0002  
Task Order 138 - Common Services for Borrowers Integration Support  
Deliverable 138.1.4 Post-Solicitation Technical Support

Dear Mr. Allison:

Enclosed is the deliverable 138.1.4, Post-Solicitation Technical Support, that is required by the subject task order. According to our agreement, FSA has 14 days from the signed receipt of each deliverable to review and provide comments or questions to Accenture. If the deliverable substantially meets the acceptance criteria, then the deliverable shall be approved for payment. If the deliverable contains material errors or omissions, then Accenture shall be notified in order to correct and resubmit the deliverable.

All comments and questions should be directed to Heather Stevens at [heather.m.stevens@accenture.com](mailto:heather.m.stevens@accenture.com), with copies to [sheila.r.mcknight@accenture.com](mailto:sheila.r.mcknight@accenture.com) and [douglas.w.bailey@accenture.com](mailto:douglas.w.bailey@accenture.com) between now and close of business on June 27, 2003. Comments and questions are the responsibility of the individuals on the distribution list below.

Please acknowledge receipt of the deliverable by signing in the space provided below.

ACCENTURE LLP

ACKNOWLEDGE RECEIPT

By  
Heather Stevens  
Manager  
703-947-2792

\_\_\_\_\_  
Signature  
Steve Allison  
June 13, 2002

The deliverable 138.1.4, Post-Solicitation Technical Support has been formally reviewed by Dan Hayward and all FSA deliverable comments (if any) have been satisfactorily incorporated. This correspondence herein constitutes acceptance of the final deliverable. Please ACKNOWLEDGE ACCEPTANCE of the deliverable by signing in the space provided below.

\_\_\_\_\_  
Signature  
Dan Hayward

\_\_\_\_\_  
Date

The deliverable 138.1.4, Post-Solicitation Technical Support has been reviewed by June 27, 2003 and is recommended for acceptance.

\_\_\_\_\_  
Signature  
Steve Allison

\_\_\_\_\_  
Date

cc:  
Janet Scott