



Integration Partner Integration Leadership Support Achievement Report (Deliverable 151.1.1b) January 2004

Executive Summary

Integration Partner supports FSA's leadership and the actions required to drive the development of FSA's integration program. This report summarizes Integration Partner's leadership internal and external activities for the month of January which support the development of integration projects and initiatives.

Major accomplishments during the month of January include the continued shaping of various Integration Partner task orders. As a result of recent awards of new task orders during the months of December and January, Integration Partner has realigned its internal integration efforts.

There are no issues to report for the month of January. However, FSA, Integration Partner, and the new vendor for EAI and ITA should continue to ensure a smooth transition to prepare for the upcoming February 15th milestone. At this time, the new EAI and ITA provider will assume primary responsibility for all issue resolution, troubleshooting, and production environment support.

Overall Value Delivered

Integration Leadership Support – FSA

Integration Partner leadership provides FSA leadership and program managers with key leadership oversight, enterprise focus, and strategic direction needed to fulfill the goals of FSA's organization and its integration program.

During the month of January, Integration Partner and FSA leadership continued to meet on a regular basis, yielding the following key outcomes:

- Continued work with FSA on the three Integration Partner Shared-In-Savings initiatives:
 - Consistent Answers for Customers (CRM4FSA)
 - eServicing
 - Common Origination & Disbursement (COD)
- Consistent work to shape, modify, and approve the multiple Integration Partner task orders.
 - TO 116 - eZ-Audit (modified)
 - TO 117 - EAI (modified)
 - TO 118 - ITA (modified)
 - TO 152 - Enterprise Data Strategy (awarded)
- Through extensive negotiations, Integration Partner provided FSA an opportunity for a package discounted rate on Oracle licenses which would result in a total of 24% savings over the GSA rate. FSA chose not to execute this task order.



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- Continued participation and input into FSA's Business Integration and Technology Group.
 - Key delivery issues specific to major integration initiatives.

Integration Leadership Support – Integration Partner

Integration Partner leadership provides the Integration Partner project managers and business and technical architects with key leadership oversight, enterprise focus, and strategic direction needed to fulfill the goals of FSA's integration program. This direction enables broader system integration across the FSA enterprise. The Integration Partner leadership team also facilitates the alignment of Integration Partner task orders and initiatives with the business and performance objectives of FSA's organization.

Integration Partner leadership provided leadership direction and oversight to the account during the month of January through the following key activities:

- As a result of recent awards of new task orders during the months of December and January, Integration Partner has realigned its internal integration efforts.
 - These integration efforts enable us to promote program awareness and communication across key integration initiatives.
- Continued guidance and direction to Integration Partner teams to ensure overall program goals are achieved.
- Continued task order alignment.