

Integration Partner Integration Leadership Support Achievement Report (Deliverable 151.1.1d) March 2004

Executive Summary

Integration Partner supports FSA's leadership and the actions required to drive the development of FSA's integration program. This report summarizes the internal and external activities for Integration Partner Leadership for the month of March which support the development of integration projects and initiatives.

Major accomplishments during the month of March include the on-time implementation of COD Release 3.0; complete transition of EAI and ITA services to the new vendor; and continued leadership oversight and input into Integration Partner's internal integration efforts. In addition, task orders continue to be modified, enabling the Integration Partner to contribute to the achievement of FSA's overall integration goals.

Integration Partner and FSA continue to discuss and clarify the scope and responsibilities associated with the Integration Leadership Support task order. The task order has been extended for one additional month, to May 10, 2004. Although these efforts have been extended for the short term, long-term decisions are still needed to ensure that the services enabled by the contract continue to be provided to FSA.

Overall Value Delivered

Integration Leadership Support – FSA

Integration Partner leadership provides FSA leadership and program managers with key leadership oversight, enterprise focus, and strategic direction needed to fulfill the goals of FSA's organization and its integration program.

During the month of March, Integration Partner and FSA leadership continued to meet on a regular basis, yielding the following key outcomes:

- Continued to discuss with FSA the following Integration Partner Shared-In-Savings (SIS) initiatives:
 - Consistent Answers for Customers (CRM4FSA)
 - eServicing
- Continued to work with FSA to shape, modify, and approve various Integration Partner task orders:
 - TO 151 – Integration Leadership Support (modified)
 - TO 153 – Integration Transition Support (modified)
 - TO 116 – EZ Audit (modified)
 - TO 152 – Enterprise Data Strategy (modified)

- Concluded work with the following Integration Partner task orders:
 - TO 117 – Enterprise Architecture Integration
 - TO 118 – Integrated Technical Architecture
 - TO 147 – Trading Partner Management Systems
- Facilitated discussions with FSA to clarify the current scope and resources related to Task Order 151 – Integration Leadership Support, resulting in a modification to the contract options. Additional discussions will be needed to determine long term decisions concerning the services enabled by the contract.
- Provided leadership support to ensure the successful on-time implementation of COD Release 3.0 on March 15th.
- Worked with FSA and the new EAI and ITA services vendor to ensure a smooth transition.
- Participated in FSA’s Spring Leadership Conference.
- Worked with FSA to extend the period of performance of the Workforce Alignment contract.
- Discussed key delivery issues specific to major integration initiatives.

Integration Leadership Support – Integration Partner

Integration Partner leadership provides the Integration Partner project managers and business and technical architects with key leadership oversight, enterprise focus, and strategic direction needed to fulfill the goals of FSA’s integration program. This direction enables broader system integration across the FSA enterprise. The Integration Partner leadership team also facilitates the alignment of Integration Partner task orders and initiatives with the business and performance objectives of FSA’s organization.

Integration Partner leadership provided direction and oversight to the program during the month of March through the following key activities:

- Continued to realign Integration Partner’s internal integration efforts, providing program awareness promotion and communication across key integration initiatives.
- Continued guidance and direction to Integration Partner teams to ensure overall program goals are achieved.
- Continued task order alignment.