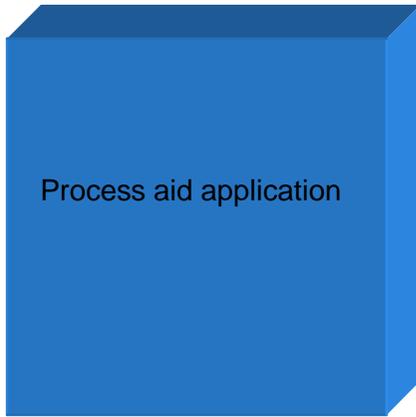


Financial Aid Process: Schools Channel Activities

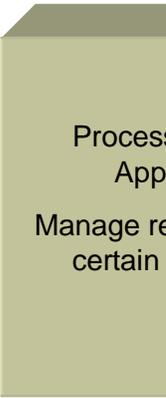


School determines aid package and notifies SFA of aid award

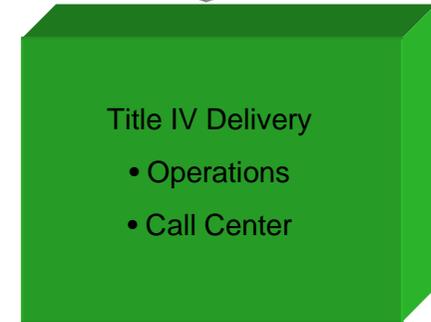
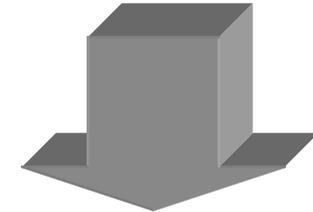


Distribute aid

- Receive financial aid documents
- Disburse fund to school



Process App
Manage re certain



Title IV Delivery

- Operations
- Call Center



Direct Loans Schools Relations



FFELP Schools Relations



Case Management & Oversight

- Case Mgmt. Teams
- Perf. Improvement & Proc. & AAAD
- Default Mgmt.
- Data Mgmt. & Analysis