



SFA Human Resources SFA HR Competency Model February 23, 2001

SFA HR Competency Model

Skill Catalog Version 2.0

The SFA Skill Catalog describes the SFA Skill Model and lists the Professional, Managerial, and Functional Skills. Section 1 Provides an overview of the SFA Skill Catalog and describes the layout and purpose of the catalog. The Overview also discusses the Skill Model of the SFA Skill Catalog and explains how the SFA Skill Catalog should be used. The Professional Skill section lists the Professional Skills or SFA's core skills and related definitions that are applicable to all SFA employees. The Managerial Skill section lists the managerial skills and related definitions that all managers within SFA should exhibit. The Functional Skill section is arranged by channel/organization unit. Each channel/organization unit identified their own unique list of functional skills with respective proficiency descriptions.