

**Milestones  
Sequencing Plan - as of 8/31/00**

Nbr	Project X-Ref	Project	Milestone Description	Planned Date	Revised Date	Status	Reasons For Delay	Deliverable(s)/Event(s) to support completion	Actual Delivery Date	Person Assigned
M 1	I.A	CRM Requirements Development	Current Environment Assessment	28-Jul-00		Complete		15.1.1 - Quick Hits Recommendations	16-Aug-00	Jim Phillips
M 2	I.A	CRM Requirements Development	Best Practices Review	11-Aug-00		Complete		15.1.2 - Call Center Inventory	31-Aug-00	Jim Phillips
M 3	I.A	CRM Requirements Development	GAP Analysis	01-Sep-00		Complete	Delayed by SFA to ensure complete involvement of all parties	15.1.3 - Gap Analysis	08-Nov-00	Jim Phillips
M 4	I.A	CRM Requirements Development	Solution Development	06-Oct-00		Complete	Delayed by SFA to ensure complete involvement of all parties	15.1.4 - Solutions Recommendations	14-Nov-00	Jim Phillips
M 5	I.A	CRM Requirements Development	Final Business Recommendation	20-Oct-00	10-Jan-01	Complete	Delayed by Channel to ensure complete involvement of all parties. Date change approved 12/18/00.	15.1.5 - Business Case	30-Jan-01	Beth Dublin
M 6	I.B	Intranet / Content Management	Business Requirements Complete	26-Jul-00		Complete				Greg Cornett
M 7	I.B	Intranet / Content Management	Intranet Development Conversion & Testing Complete	15-Sep-00	TBD	Complete	Requirements changes; ITA implementation delay	PRR complete; Repricing deliverable 9.2.3 with mod in progress	pending mod	Greg Cornett
M 8	I.B	Intranet / Content Management	Content Management Processes & Configuration Complete	24-Aug-00	22-Sep-00	Complete	1) Late delivery of hardware/software; 2) No development environment due to hw/sw issue; 3) Inconsistent requirements due to limited design.	9.3.4 - Interwoven Content Management Configuration	21-Nov-00	Greg Cornett
M 9	I.B	Intranet / Content Management	Training and UAT Complete	20-Sep-00		Complete	1) Late delivery of hardware/software; 2) No development environment due to hw/sw issue; 3) Inconsistent requirements due to limited design.	9.3.6 - Teamsite Job Aids and Training Plan	27-Oct-00	Greg Cornett
M 10	I.B	Intranet / Content Management	Content Management Deployed to Production	30-Sep-00		Complete	1) Late delivery of hardware/software; 2) No development environment due to hw/sw issue; 3) Inconsistent requirements due to limited design.	9.3.7 - Content Management Rollout	21-Nov-00	Greg Cornett
M 12	II.A.1	Enhanced Outreach Services	Process Design	15-Apr-00		Complete		5.3.1 and 5.3.2	14-Nov-00	Jim Phillips
M 13	II.A.1	Enhanced Outreach Services	Data Collection	15-May-00		Complete		5.3.3 and 5.3.4	14-Nov-00	Jim Phillips
M 14	II.A.1	Enhanced Outreach Services	Solution Development	30-Jun-00		Complete		5.3.5	14-Nov-00	Jim Phillips
M 15	II.A.1	Enhanced Outreach Services	Implementation	15-Sep-00		Complete		Leadership Mtg on 10/23-26/00	26-Oct-00	Jim Phillips
M 16	III.B.1	Enhanced FAFSA on the Web	High Level Requirements Defined	11-Sep-00	06-Oct-00	Complete	Client aware of delay. Inability to obtain VDC Operations costs for current production environment delayed development of implementation plan.	33.1.1a - FAFSA On the Web High-Level Project Plan (80%) 33.1.1b - FAFSA On the Web High-Level Project Plan (20%)	a-10/6/00 b-10/31/00	Lauren Cato
M 17	II.C.1.b	CDS Simplification	Build Complete	15-Aug-00		Complete				Kerry Trahan
M 18	II.C.1.b	CDS Simplification	System Integration Test Complete	15-Sep-00		Complete			15-Sep-00	Kerry Trahan
M 19	II.C.1.b	CDS Simplification	System Acceptance Test Complete	27-Oct-00		Complete			27-Oct-00	Kerry Trahan
M 20	II.C.1.b	CDS Simplification	CDS - Go Live	11-Nov-00	17-Nov-00	Complete	Client requested delay to be synchronized with DLSS Release R2 and Incentives.	PRR signed	17-Nov-00	Kerry Trahan
M 21	II.C.1.c	E-Servicing	Requirements Defined	23-Sep-00	28-Feb-01		IRB approval 12/8 delayed start	24.1.1 and 24.1.2		Gary Williams
M 22	II.C.1.c	E-Servicing	Complete High Level Design	31-Dec-00	28-Feb-01		IRB approval 12/8 delayed start	24.1.3 and 24.1.4		Gary Williams
M 23	III.A	Common Origination and Disbursement	COD Preferred Solution Selection Workplan	27-Jul-00	26-Aug-00	Complete	Client requested delay per task order mod	19.1.01 - COD Preferred Solution Selection Workplan	29-Aug-00	Crowley/Murphy
M 25	III.A	Common Origination and Disbursement	Preferred Solution Selection	31-Aug-00	13-Dec-00	Complete	Client requested delay per task order mod - mod is still in progress. However the deliverable has been completed; awaiting authorization to announce preferred partners.	19.1.03 - Preferred Solution Selection	13-Dec-00	Crowley/Murphy
M 27	I.C	Web Portal	Systems Requirements Complete	26-Jul-00		Complete				Eric Campbell/ MarkRaulin
M 28	I.C	Web Portal	Prototypes Complete	07-Aug-00		Complete				Eric Campbell/ MarkRaulin
M 29	I.C	Web Portal	Migration to VDC and Integration	13-Sep-00	26-Oct-00	Complete	Installation and integration of ITA components delayed. Date change approved 11/1/00.	Accepted Code and 12.1.11 - IFAP Application User Accepted Code	27-Oct-00	Eric Campbell/ MarkRaulin
M 30	I.C	Web Portal	Training and UAT Complete	16-Sep-00		Complete	Installation and integration of ITA components delayed. Date change approved 11/1/00.	12.1.10 - Schools Portal User Accepted Code and 12.1.12 - Training Manuals and Job Aids	10-10/27/00 12-10/20/00	Eric Campbell/ MarkRaulin

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M31	I.C	Web Portal	Application Deployed to Production	30-Sep-00		Pending	Resolving integration and testing issues	12.1.13 - Operational Schools Channel Portal 12.1.14 - Operational IFAP Application		Yateesh Katyal
M 32	IV.A	Financial Partners Process Reengineering	Financial Partners Reengineering Business Case	31-Aug-00		Complete		10.1.3 Business Case	31-Aug-00	Chris Ward
M 33	IV.A	Financial Partners Process Reengineering	End of FP Transformation A&D Phase (Program Plan)	31-Aug-00	30-Sep-00	Complete		All deliverables submitted	07-Sep-00	Chris Ward
M 34	V.B	Integrated Human Resource System	Approval of new SFA HR organization	30-Sep-00		Complete		All deliverables submitted	29-Sep-00	Kim Morris
M 35	V.A	Enterprise-Wide Appraisal System	Selection of new performance appraisal system	31-Aug-00		Complete		30.1.7a Performance Appraisal Process and System (ASP)		Kim Morris
M 36	V.A	Enterprise-Wide Appraisal System	Deployment of new performance appraisal system	01-Oct-00		Complete		30.1.7a Performance Appraisal Process and System (ASP)	02-Oct-00	Kim Morris
M 37	V.B	Integrated Human Resource System	Initial draft of SFA competency model	31-Dec-00	23-Feb-01		Task order modification revised the due date; change request approved in Dec.	30.1.8b		Kim Morris
M38		SFA University	SFA Front-to-Back Training deployed to all SFA employees	30-Nov-00	31-Jul-01	Pending Mod to Task Order	Front to Back training has been deferred for Summer delivery. Task Order is being extended to support extension work.			Nguyen/Miller
M 39	V.B	Integrated Human Resource System	Initial HRIS requirements assessment completed	30-Mar-01						Kim Morris
M 40	VI.A.2	FMS - Phase II	Testing	30-Jul-00		Complete				Barry Weiss
M 41	VI.A.2	FMS - Phase II	Beginning of Training	15-Aug-00		Complete				Barry Weiss
M 42	I.D	Data Warehouse	Datawarehousing Implementation Business Case Complete	29-Aug-00	15-Dec-00	Complete	Contract Revision - deliverable redefined to NSLDS Proof of Concept	21.6 Implementation Plan for Data Warehouse Proof of Concept	15-Dec-00	Shyam Pai
M 46	VII.A.4	Information Security	Security Policies, Procedures and Org Design Complete	28-Jul-00		Complete		18.1.1 - 18.1.4 submitted as scheduled		Mike Gibbons
M 47	VII.B	Enterprise IT Architecture	Internet Architecture Development and Test Environment Installed and Configured	21-Aug-00		Complete	Delayed due to hardware procurement and integration delays			Dave Gordon
M 48	VII.B	Enterprise IT Architecture	Datawarehousing Architecture Development and Test Environment Installed and Configured	31-Aug-00		Complete		Datawarehousing in Production		Dave Gordon
M 49	VII.B	Enterprise IT Architecture	1) Internet Architecture Production Environment Installed and Configured 2) Datawarehousing Architecture Production Environment Installed and Configured	21-Sep-00		Complete		Intranet in Production		Dave Gordon
M 50	I.F.2	Implementation Excellence	Future State Vision	31-Aug-00		Complete			17-Nov-00	Jim Laychak
M 51	I.F.2	Implementation Excellence	Revised Integrated Sequencing Plan w/tracking capability for Mod Partner	31-Aug-00		Complete			13-Nov-00	Jim Laychak
M 52	VII.A.1	Advanced Call Center/Relationship Management (Ombudsman)	Ombudsman-Seibel Implementation Complete	30-Sep-00	31-Oct-00	Complete	- System not ready - Environment not ready - Training not conducted	Deliverables 11.2.01 - 11.2.11 and PRR signed by client	30-Oct-00	Jim Laychak
M 53	VII.A.2	Enterprise Architecture Integration	Enterprise Architecture Infrastructure Implementation	31-Oct-00		Complete		Schools Portal and IFAP in testing in Production environment		Dave Gordon
M54	I.B	Web Portal	School Portal Release 1.0 Complete	30-Sep-00		Pending	Resolving integration and testing issues	12.1.13 - Operational Schools Channel Portal		Yateesh Katyal
M55	I.D	Data Warehouse	CFO Data Mart	30-Sep-00		Complete		39.1.2 Deployed CFO Datamart	29-Nov-00	Dave Gordon
M56	III.B	IFAP Replatforming	Replatforming Completed	30-Sep-00		Pending	Resolving integration and testing issues	12.1.14 - Operational IFAP Application		Yateesh Katyal
M57	I.D	Data Warehouse	CDS Data Mart	01-Nov-00		Complete		CDS Implementation/PRR signed	17-Nov-00	Dave Gordon
M58	VII.B.4	Digital Certificate Security	Certificate Pilot White Paper	15-Sep-00		Complete		28.1.4 Certificate Pilot White Paper	15-Sep-00	Dave Gordon
M59	VI.A.2	FMS - Phase II	Go Live!	01-Oct-00		Complete		PRR signed and 14.1.4 - 3.7.2 Operational Ready Build	02-Oct-00	Barry Weiss
M60	III.A	Common Origination and Disbursement	Vendor Visit Status Report	10-Jul-00	31-Aug-00	Complete	Visits were delayed due to SFA staff scheduling conflicts and receipt of vendor responses to our initial requests for information	19.1.02 Vendor Visit Report	21-Sep-00	Crowley/Murphy
M61	III.A	Common Origination and Disbursement	COD Performance Model	13-Jul-00	25-Aug-00	Complete		19.1.06 COD Performance Model	28-Aug-00	Crowley/Murphy
M62	IV.A	Financial Partners Process Reengineering	Reengineering Options and Analysis	31-Jul-00	30-Jun-00	Complete		10.1.2 Reengineering Options	05-Jul-00	Chris Ward
M63	IV.A	Financial Partners Process Reengineering	Current Environment Assessment	31-May-00	15-May-00	Complete		10.1.1 Current Environment Assessment	15-May-00	Chris Ward
M64	IV.E.3	E-Commerce Data Exchange (Form 2000)	GA Form 2000 Implementation	01-Oct-00		Removed				Chris Ward

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M65	IV.D.1	Financial Partners Employee Transformation	Vision/Mission Organizational Assessment	31-Jul-00	01-Sep-00	Complete		10.1.4 Employee Transformation Plan	31-Aug-00	Chris Ward
M66	IV.C.3	Common Third Party Interfacing (Middleware)	Common Third Party Interfacing (Middleware)	30-Aug-00	31-Aug-00	Complete		23.1.4 Requirements Matrix	31-Aug-00	Chris Ward
M67	IV.C.4	Document/Workflow Management	Document Workflow Management	30-Aug-00	31-Aug-00	Complete		23.1.4 Requirements Matrix	31-Aug-00	Chris Ward
M68	IV.C.2	Data Warehouse for Financial Partners	Data Warehouse	30-Aug-00	31-Aug-00	Complete		23.1.4 Requirements Matrix	31-Aug-00	Chris Ward
M72	IV.B.4	Default Reduction Incentives	Default Reduction Incentives	30-Aug-00	31-Aug-00	Complete		23.1.2 Default Reduction Management Report	31-Aug-00	Chris Ward
M73	IV.D.5	Enhanced Monitoring of Financial Partners	Enhanced Monitoring of Financial Partners	30-Aug-00	31-Aug-00	Complete		23.1.3 Risk Modelling Conceptual Design	31-Aug-00	Chris Ward
M74	III.A	Common Origination and Disbursement	Implementation Plan	14-Sep-00	15-Nov-00	Complete	Dependent on completion and communication of the Preferred Solution Selection	19.1.7 Implementation Plan	21-Dec-00	Crowley/Kindig