

**Milestones
Sequencing Plan - as of 8/31/00**

Nbr	Project X-Ref	Project	Milestone Description	Planned Date	Revised Date	Status	Reasons For Delay	Deliverable(s)/Event(s) to support completion	Actual Delivery Date	Person Assigned
M 1	I.A	CRM Requirements Development	Current Environment Assessment	28-Jul-00		Complete		15.1.1 - Quick Hits Recommendations	16-Aug-00	Jim Phillips
M 2	I.A	CRM Requirements Development	Best Practices Review	11-Aug-00		Complete		15.1.2 - Call Center Inventory	31-Aug-00	Jim Phillips
M 3	I.A	CRM Requirements Development	GAP Analysis	01-Sep-00		Complete	Delayed by SFA to ensure complete involvement of all parties	15.1.3 - Gap Analysis	08-Nov-00	Jim Phillips
M 4	I.A	CRM Requirements Development	Solution Development	06-Oct-00		Complete	Delayed by SFA to ensure complete involvement of all parties	15.1.4 - Solutions Recommendations	14-Nov-00	Jim Phillips
M 5	I.A	CRM Requirements Development	Final Business Recommendation	20-Oct-00	10-Jan-01	Complete	Delayed by Channel to ensure complete involvement of all parties. Date change approved 12/18/00.	15.1.5 - Business Case	30-Jan-01	Beth Dublin
M 6	I.B	Intranet / Content Management	Business Requirements Complete	26-Jul-00		Complete				Greg Cornett
M 7	I.B	Intranet / Content Management	Intranet Development Conversion & Testing Complete	15-Sep-00	TBD	Complete	Requirements changes; ITA implementation delay	PRR complete; Repricing deliverable 9.2.3 with mod in progress	pending mod	Greg Cornett
M 8	I.B	Intranet / Content Management	Content Management Processes & Configuration Complete	24-Aug-00	22-Sep-00	Complete	1) Late delivery of hardware/software; 2) No development environment due to hw/sw issue; 3) Inconsistent requirements due to limited design.	9.3.4 - Interwoven Content Management Configuration	21-Nov-00	Greg Cornett
M 9	I.B	Intranet / Content Management	Training and UAT Complete	20-Sep-00		Complete	1) Late delivery of hardware/software; 2) No development environment due to hw/sw issue; 3) Inconsistent requirements due to limited design.	9.3.6 - Teamsite Job Aids and Training Plan	27-Oct-00	Greg Cornett
M 10	I.B	Intranet / Content Management	Content Management Deployed to Production	30-Sep-00		Complete	1) Late delivery of hardware/software; 2) No development environment due to hw/sw issue; 3) Inconsistent requirements due to limited design.	9.3.7 - Content Management Rollout	21-Nov-00	Greg Cornett
M 12	II.A.1	Enhanced Outreach Services	Process Design	15-Apr-00		Complete		5.3.1 and 5.3.2	14-Nov-00	Jim Phillips
M 13	II.A.1	Enhanced Outreach Services	Data Collection	15-May-00		Complete		5.3.3 and 5.3.4	14-Nov-00	Jim Phillips
M 14	II.A.1	Enhanced Outreach Services	Solution Development	30-Jun-00		Complete		5.3.5	14-Nov-00	Jim Phillips
M 15	II.A.1	Enhanced Outreach Services	Implementation	15-Sep-00		Complete		Leadership Mtg on 10/23-26/00	26-Oct-00	Jim Phillips
M 16	II.B.1	Enhanced FAFSA on the Web	High Level Requirements Defined	11-Sep-00	06-Oct-00	Complete	Client aware of delay. Inability to obtain VDC Operations costs for current production environment delayed development of implementation plan.	33.1.1a - FAFSA On the Web High-Level Project Plan (80%) 33.1.1b - FAFSA On the Web High-Level Project Plan (20%)	a-10/6/00 b-10/31/00	Lauren Cato
M 17	II.C.1.b	CDS Simplification	Build Complete	15-Aug-00		Complete				Kerry Trahan
M 18	II.C.1.b	CDS Simplification	System Integration Test Complete	15-Sep-00		Complete			15-Sep-00	Kerry Trahan
M 19	II.C.1.b	CDS Simplification	System Acceptance Test Complete	27-Oct-00		Complete			27-Oct-00	Kerry Trahan
M 20	II.C.1.b	CDS Simplification	CDS - Go Live	11-Nov-00	17-Nov-00	Complete	Client requested delay to be synchronized with DLSS Release R2 and Incentives.	PRR signed	17-Nov-00	Kerry Trahan
M 21	II.C.1.c	E-Servicing	Requirements Defined	23-Sep-00	02-Apr-01		IRB approval 12/8 delayed start	24.1.1 and 24.1.2		Gary Williams
M 22	II.C.1.c	E-Servicing	Complete High Level Design	31-Dec-00	02-Apr-01		IRB approval 12/8 delayed start	24.1.3 and 24.1.4		Gary Williams
M 23	III.A	Common Origination and Disbursement	COD Preferred Solution Selection Workplan	27-Jul-00	26-Aug-00	Complete	Client requested delay per task order mod	19.1.01 - COD Preferred Solution Selection Workplan	29-Aug-00	Crowley/Murphy
M 25	III.A	Common Origination and Disbursement	Preferred Solution Selection	31-Aug-00	13-Dec-00	Complete	Client requested delay per task order mod - mod is still in progress. However the deliverable has been completed; awaiting authorization to announce preferred partners.	19.1.03 - Preferred Solution Selection	13-Dec-00	Crowley/Murphy
M 27	I.C	Web Portal	Systems Requirements Complete	26-Jul-00		Complete				Eric Campbell/ MarkRaulin
M 28	I.C	Web Portal	Prototypes Complete	07-Aug-00		Complete				Eric Campbell/ MarkRaulin
M 29	I.C	Web Portal	Migration to VDC and Integration	13-Sep-00	26-Oct-00	Complete	Installation and integration of ITA components delayed. Date change approved 11/1/00.	Accepted Code and 12.1.11 - IFAP Application User Accepted Code	27-Oct-00	Eric Campbell/ MarkRaulin
M 30	I.C	Web Portal	Training and UAT Complete	16-Sep-00		Complete	Installation and integration of ITA components delayed. Date change approved 11/1/00.	12.1.10 - Schools Portal User Accepted Code and 12.1.12 - Training Manuals and Job Aids	10-10/27/00 12-10/20/00	Eric Campbell/ MarkRaulin

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M31	I.C	Web Portal	Application Deployed to Production	30-Sep-00	07-Mar-01	Complete	PRR complete on 2/7/01 as planned. COO to roll out application at Direct Loan conference on 3/7/01.	12.1.13 - Operational Schools Channel Portal 12.1.14 - Operational IFAP Application	07-Mar-01	Yateesh Katyal
M 32	IV.A	Financial Partners Process Reengineering	Financial Partners Reengineering Business Case	31-Aug-00		Complete		10.1.3 Business Case	31-Aug-00	Chris Ward
M 33	IV.A	Financial Partners Process Reengineering	End of FP Transformation A&D Phase (Program Plan)	31-Aug-00	30-Sep-00	Complete		All deliverables submitted	07-Sep-00	Chris Ward
M 34	IV.B	Integrated Human Resource System	Approval of new SFA HR organization	30-Sep-00		Complete		All deliverables submitted	29-Sep-00	Kim Morris
M 35	V.A	Enterprise-Wide Appraisal System	Selection of new performance appraisal system	31-Aug-00		Complete		30.1.7a Performance Appraisal Process and System (ASP)		Kim Morris
M 36	V.A	Enterprise-Wide Appraisal System	Deployment of new performance appraisal system	01-Oct-00		Complete		30.1.7a Performance Appraisal Process and System (ASP)	02-Oct-00	Kim Morris
M 37	V.B	Integrated Human Resource System	Initial draft of SFA competency model	31-Dec-00	23-Feb-01	Complete	Task order modification revised the due date; change request approved in Dec.	30.1.8b	23-Feb-01	Nguyen/Roux
M38		SFA University	SFA Front-to-Back Training deployed to all SFA employees	30-Nov-00	31-Jul-01	Task Order Mod Completed	Front to Back training has been deferred for Summer delivery. Task Order is being extended to support extension work.	Completion of training content and materials, selection and training of trainers.		Nguyen/Miller
M 39	V.B	Integrated Human Resource System	Initial HRIS requirements assessment completed	30-Mar-01						Kim Morris
M 40	VI.A.2	FMS - Phase II	Testing	30-Jul-00		Complete				Barry Weiss
M 41	VI.A.2	FMS - Phase II	Beginning of Training	15-Aug-00		Complete				Barry Weiss
M 42	I.D	Data Warehouse	Datawarehousing Implementation Business Case Complete	29-Aug-00	15-Dec-00	Complete	Contract Revision - deliverable redefined to NSLDS Proof of Concept	21.6 Implementation Plan for Data Warehouse Proof of Concept	15-Dec-00	Shyam Pai
M 46	VII.A.4	Information Security	Security Policies, Procedures and Org Design Complete	28-Jul-00		Complete		18.1.1 - 18.1.4 submitted as scheduled		Mike Gibbons
M 47	VII.B	Enterprise IT Architecture	Internet Architecture Development and Test Environment Installed and Configured	21-Aug-00		Complete	Delayed due to hardware procurement and integration delays			Dave Gordon
M 48	VII.B	Enterprise IT Architecture	Datawarehousing Architecture Development and Test Environment Installed and Configured	31-Aug-00		Complete		Datawarehousing in Production		Dave Gordon
M 49	VII.B	Enterprise IT Architecture	1) Internet Architecture Production Environment Installed and Configured 2) Datawarehousing Architecture Production Environment Installed and Configured	21-Sep-00		Complete		Intranet in Production		Dave Gordon
M 50	I.F.2	Implementation Excellence	Future State Vision	31-Aug-00		Complete			17-Nov-00	Jim Laychak
M 51	I.F.2	Implementation Excellence	Revised Integrated Sequencing Plan w/tracking capability for Mod Partner	31-Aug-00		Complete			13-Nov-00	Jim Laychak
M 52	VII.A.1	Advanced Call Center/Relationship Management (Ombudsman)	Ombudsman-Seibel Implementation Complete	30-Sep-00	31-Oct-00	Complete	- System not ready - Environment not ready - Training not conducted	Deliverables 11.2.01 - 11.2.11 and PRR signed by client	30-Oct-00	Jim Laychak
M 53	VII.A.2	Enterprise Architecture Integration	Enterprise Architecture Infrastructure Implementation	31-Oct-00		Complete		Schools Portal and IFAP in testing in Production environment		Dave Gordon
M54	I.B	Web Portal	School Portal Release 1.0 Complete	30-Sep-00	07-Mar-01	Complete	PRR complete on 2/7/01 as planned. COO to roll out application at Direct Loan conference on 3/7/01.	12.1.13 - Operational Schools Channel Portal	07-Mar-01	Yateesh Katyal
M55	I.D	Data Warehouse	CFO Data Mart	30-Sep-00		Complete		39.1.2 Deployed CFO Datamart	29-Nov-00	Dave Gordon
M56	III.B	IFAP Replatforming	Replatforming Completed	30-Sep-00	07-Mar-01	Complete	PRR complete on 2/7/01 as planned. COO to roll out application at Direct Loan conference on 3/7/01.	12.1.14 - Operational IFAP Application	07-Mar-01	Yateesh Katyal
M57	I.D	Data Warehouse	CDS Data Mart	01-Nov-00		Complete		CDS Implementation/PRR signed	17-Nov-00	Dave Gordon
M58	VII.B.4	Digital Certificate Security	Certificate Pilot White Paper	15-Sep-00		Complete		28.1.4 Certificate Pilot White Paper	15-Sep-00	Dave Gordon
M59	VI.A.2	FMS - Phase II	Go Live!	01-Oct-00		Complete		PRR signed and 14.1.4 - 3.7.2 Operational Ready Build	02-Oct-00	Barry Weiss
M60	III.A	Common Origination and Disbursement	Vendor Visit Status Report	10-Jul-00	31-Aug-00	Complete	Visits were delayed due to SFA staff scheduling conflicts and receipt of vendor responses to our initial requests for information	19.1.02 Vendor Visit Report	21-Sep-00	Crowley/Murphy
M61	III.A	Common Origination and Disbursement	COD Performance Model	13-Jul-00	25-Aug-00	Complete		19.1.06 COD Performance Model	28-Aug-00	Crowley/Murphy
M62	IV.A	Financial Partners Process Reengineering	Reengineering Options and Analysis	31-Jul-00	30-Jun-00	Complete		10.1.2 Reengineering Options	05-Jul-00	Chris Ward
M63	IV.A	Financial Partners Process Reengineering	Current Environment Assessment	31-May-00	15-May-00	Complete		10.1.1 Current Environment Assessment	15-May-00	Chris Ward

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M64	IV.E.3	E-Commerce Data Exchange (Form 2000)	GA Form 2000 Implementation	01-Oct-00		Removed				Chris Ward
M65	IV.D.1	Financial Partners Employee Transformation	Vision/Mission Organizational Assessment	31-Jul-00	01-Sep-00	Complete		10.1.4 Employee Transformation Plan	31-Aug-00	Chris Ward
M66	IV.C.3	Common Third Party Interfacing (Middleware)	Common Third Party Interfacing (Middleware)	30-Aug-00	31-Aug-00	Complete		23.1.4 Requirements Matrix	31-Aug-00	Chris Ward
M67	IV.C.4	Document/Workflow Management	Document Workflow Management	30-Aug-00	31-Aug-00	Complete		23.1.4 Requirements Matrix	31-Aug-00	Chris Ward
M68	IV.C.2	Data Warehouse for Financial Partners	Data Warehouse	30-Aug-00	31-Aug-00	Complete		23.1.4 Requirements Matrix	31-Aug-00	Chris Ward
M72	IV.B.4	Default Reduction Incentives	Default Reduction Incentives	30-Aug-00	31-Aug-00	Complete		23.1.2 Default Reduction Management Report	31-Aug-00	Chris Ward
M73	IV.D.5	Enhanced Monitoring of Financial Partners	Enhanced Monitoring of Financial Partners	30-Aug-00	31-Aug-00	Complete		23.1.3 Risk Modelling Conceptual Design	31-Aug-00	Chris Ward
M74	III.A	Common Origination and Disbursement	Implementation Plan	14-Sep-00	15-Nov-00	Complete	Dependent on completion and communication of the Preferred Solution Selection	19.1.7 Implementation Plan	21-Dec-00	Crowley/Kindig