

## **SFA Traditions Executive Overview**

The SFA Traditions: Celebrating our Mission pilot is being held at the Holiday Inn Capitol on Wednesday, October 11, 2000. The pilot training session is being conducted for a small target audience consisting of members from the Student's Channel, SFA University, Case Management Oversight, AFMS/Schools, COO, and Financial Partners. The session will be facilitated by Jan Faucett, Debra Tarpley, and Dwayne Rumber. A complete list of participants and observers is included. During the pilot, we will accomplish the following:

- Determine if each of the course's four objectives are met.:
  - See the student aid process through a student's eyes. If this objective is not met, existing materials will be modified or additional materials will be added.
  - Understand the basic steps a student must go through to secure financial aid. If this objective is not met, existing materials will be modified or additional materials will be added.
  - See how we help people reach their dreams and how millions of people reaching their dreams strengthens America. If this objective is not met, existing materials will be modified or additional materials will be added.
  - Own SFA's mission and standards and understand how all we do is guided by the mission and standards. If this objective is not met, existing materials will be modified or additional materials will be added.
- Determine the length of each training section and add that information to the Facilitator's guide. This goal will be reached by timing each section as the materials are delivered by the pilot facilitators.
- Determine if the flow of the course holds the interest of the participants. Participant feedback will be used to determine if this goal is reached. If this goal is not met, we plan to determine, in a discussion with the participants, what areas need to be modified and to take steps to improve the materials.
- Determine if the participants' emotions are touched. Participant discussions and feedback forms will be used to determine if this goal is reached. If this goal is not met, we will determine what sections of the training need to be modified and change them as needed.
- Determine if the participants are able to follow the flow of the materials. We will use participant feedback to determine how well the materials meet this goal. If the goal is not met, we will modify the course outline and/or materials to improve continuity.

These documents represent the SFA University Traditions pilot. Areas for revision will be identified during the pilot through audience evaluations.