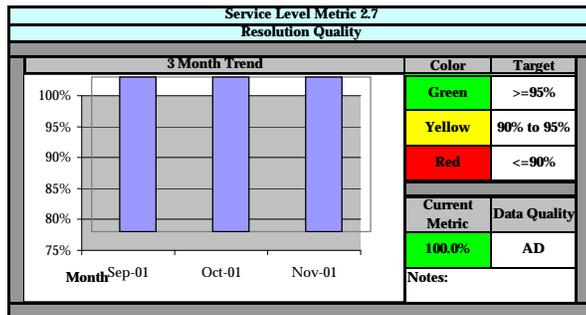
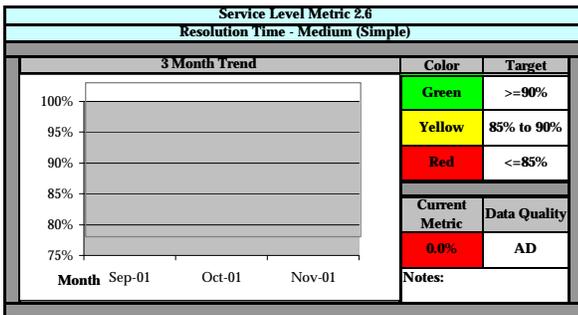
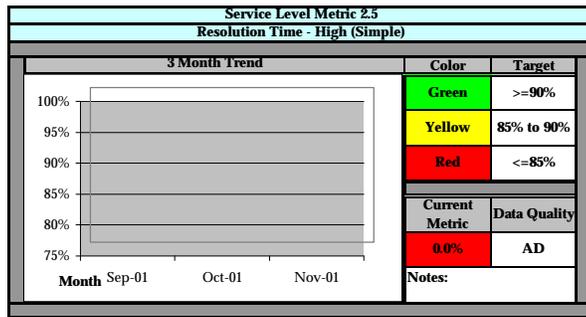
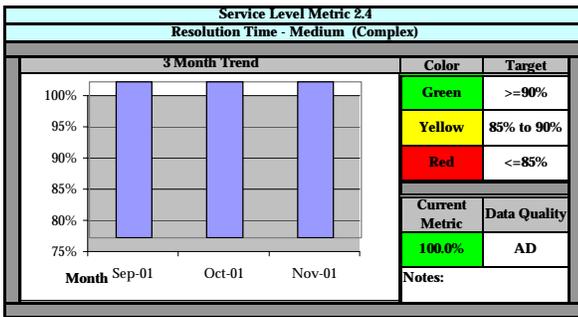
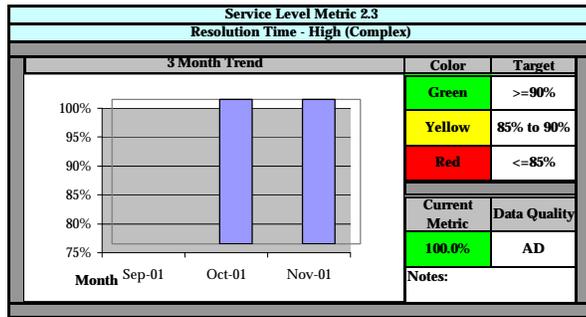
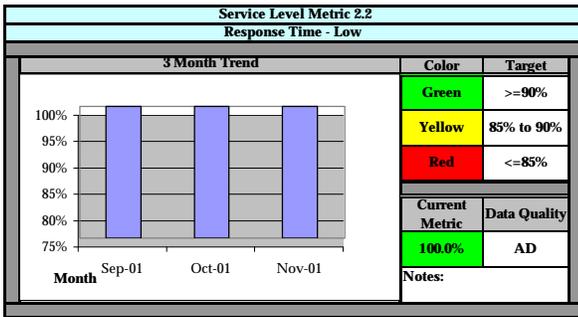
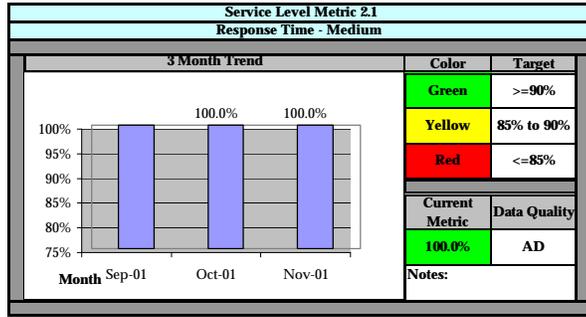
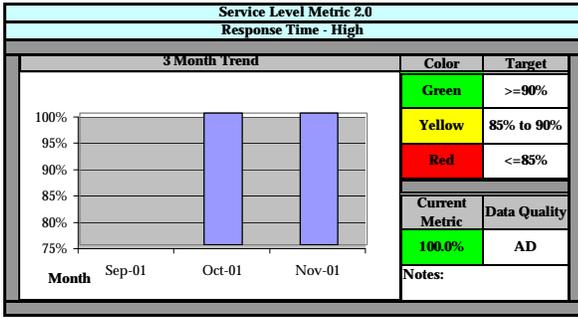


# FMS Applications Management

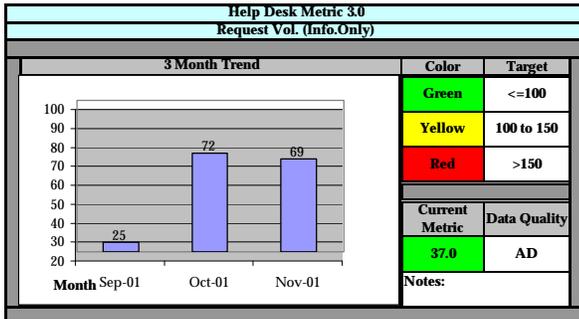
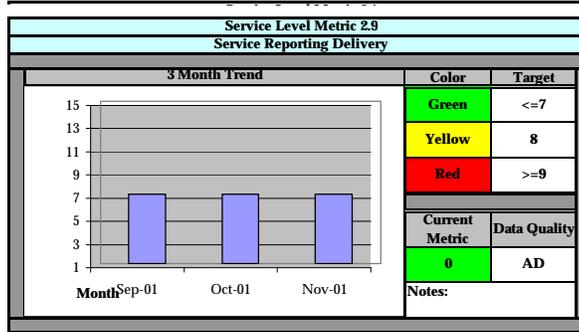
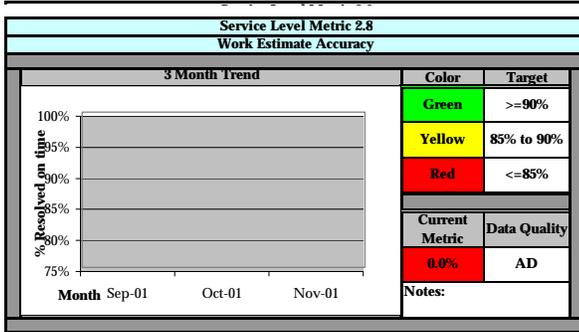
## Deliverable 35.1.5n

### Trend Analysis

11/30/01



**FMS Applications Management  
Deliverable 35.1.5n  
Trend Analysis  
11/30/01**



Notes for the Past 3 Months	
Service Level Metric 1.0	
Service Level Metric 1.1	
Service Level Metric 1.2	
Service Level Metric 1.3	
Service Level Metric 1.4	
Service Level Metric 1.5	
Service Level Metric 1.6	
Service Level Metric 1.7	
Service Level Metric 1.8	
Service Level Metric 1.9	
Service Level Metric 1.10	
Service Level Metric 1.11	