

# AVAILABILITY

## Availability\* Summary for All Applications

Period Ending 1/31/01

System Name	Applic.	Arch.	VDC	Other	Total
SFANet	100%	100%	100%	100%	100%
IFAP					
Schools Portal					
Ombudsman	100%	n/a	100%	100%	100%
FMS	99.1%	n/a	100%	100%	99.1%
CFO Datamart		**	**	**	**
FP Datamart					
ITA Components	100%	91.4%	98.8%	100%	91.4%

### Executive Summary

1. Interwoven down 14 hours for configuration (affected ITA Components).
2. WebSphere down for 4 hours for configuration (affected ITA Components).
3. Change request for WebSphere completed 2.5 hours later than expected (affected ITA Components).

\* 99% or greater production architecture availability 24 hours a day 7 days a week, with an optional maintenance window from 9pm to 1 am Saturdays and Sundays.

\*\* Information not available.

'n/a' indicates areas the Application Management team is not responsible.