

# AVAILABILITY

## Availability\* Summary for All Applications

Period Ending 4/30/01

System Name	Applic.	Arch.	VDC	Other	Total
SFANet	n/a	100%	100%	100%	100%
IFAP	100%	100%	98.5%	100%	98.5%
Schools Portal	100%	100%	98.5%	100%	98.5%
Ombudsman	100%	n/a	100%	100%	100%
FMS	99.2%	n/a	100%	100%	99.2%
CFO Datamart		**	**	**	**
FP Datamart					
ITA Components	90.7%	100%	98.5%	100%	90.7%

### Executive Summary

1. VDC experienced intermittent firewall problems (affected IFAP and Schools Portal, see RCA Number RCA\_Firewall\_042601).
2. FMS had problems with Forms Server not starting.
3. Autonomy down 19.5 hours due to problems with Network Dispatcher (affected ITA Components, RCA not available)

\* 99% or greater production architecture availability 24 hours a day 7 days a week, with an optional maintenance window from 9pm to 1 am Saturdays and Sundays.

\*\* Information not available.

'n/a' indicates areas the Application Management team is not responsible.