

# AVAILABILITY

## Availability\* Summary for All Applications

Period Ending 2/28/01

System Name	Applic.	Arch.	VDC	Other	Total
SFANet	100%	100%	100%	100%	100%
IFAP					
Schools Portal					
Ombudsman	100%	n/a	100%	100%	100%
FMS	100%	n/a	100%	100%	100%
CFO Datamart		**	**	**	**
FP Datamart					
ITA Components	100.0%	95.8%	100.0%	100.0%	95.8%

### Executive Summary

1. Autonomy down 5 hours affecting ITA Components.
2. Interwoven down 3 hours affecting ITA Components.

\* 99% or greater production architecture availability 24 hours a day 7 days a week, with an optional maintenance window from 9pm to 1 am Saturdays and Sundays.

\*\* Information not available.

'n/a' indicates areas the Application Management team is not responsible.