

# AVAILABILITY

## Availability\* Summary for All Applications

Period Ending 4/30/01

System Name	Applic.	Arch.	VDC	Other	Total
SFANet	n/a	100%	100%	100%	100%
IFAP	100%	100%	98.5%	100%	98.5%
Schools Portal	100%	100%	98.5%	100%	98.5%
Ombudsman	100%	n/a	100%	100%	100%
FMS	99.2%	n/a	100%	100%	99.2%
CFO Datamart		**	**	**	**
FP Datamart					
ITA Components	90.7%	100%	98.5%	100%	90.7%

### Executive Summary

1. Autonomy down 19.5 hours due to problems with Network Dispatcher (affected ITA Components, RCA not available).
2. FMS had problems with Forms Server not starting.
3. VDC experienced intermittent firewall problems (affected IFAP and Schools Portal, see RCA Number RCA\_Firewall\_042601).

\* 99% or greater production architecture availability 24 hours a day 7 days a week, with an optional maintenance window from 9pm to 1 am Saturdays and Sundays.

\*\* Information not available.

'n/a' indicates areas the Application Management team is not responsible.