

AVAILABILITY

Availability* Summary for All Applications

Period Ending 6/31/00

System Name	Applic.	Arch.	VDC	Other	Total
SFANet	n/a	100%	100%	100%	100%
IFAP	100%	100%	98.5%	100%	98.5%
Schools Portal	100%	100%	98.5%	100%	98.5%
Ombudsman	100%	n/a	100%	100%	100%
FMS	100%	n/a	100%	100%	100%
CFO Datamart		100%	99.8%	100%	99.8%
FP Datamart		100%	100%	100%	100%
ITA Components	100%	100%	100%	100%	100%

Executive Summary

1. The database instance for CFO Datamart went down for 1/2 hour (see RCA # CFODataMart-061401).
2. IFAP/SP was down 2 hours because of a network cluster problem (RCA not available).

* 99% or greater production architecture availability 24 hours a day 7 days a week, with an optional maintenance window from 9pm to 1 am Saturdays

** Information not available.

'n/a' indicates areas the Application Management team is not responsible.