



July 16, 2001  
Department of Education  
Student Financial Assistance  
Carol Seifert  
Contracts Office Technical Representative

**In Response Reply to: 01EDU0562S**

Subject: Contract # ED-99-DO-0002  
Task Order # 50 FP Data Mart  
Deliverable 50.1.2i Incentive Fee - Release 1 Data Mart User Satisfaction

Dear Ms. Seifert:

Enclosed are the FP Data Mart User Satisfaction Survey and the User Satisfaction Survey results. The survey was originally distributed on June 21, 2001. Several follow-up emails and phone calls were sent to encourage completion and return of the survey. According to the task order, the incentive fee would be available if an average rating of 3.5 or above out of 5.0 was obtained on the user satisfaction survey.

According to our agreement, SFA has until July 30, 2001 to review the deliverable and provide comments or questions to the Modernization Partner. All comments and questions should be directed to Nancy Krecklow at [nancy.a.krecklow@accenture.com](mailto:nancy.a.krecklow@accenture.com), with copies to [kim.k.rhodes@accenture.com](mailto:kim.k.rhodes@accenture.com), [rachel.deloach@accenture.com](mailto:rachel.deloach@accenture.com), and [danyiele.f.peterson@accenture.com](mailto:danyiele.f.peterson@accenture.com), between now and close of business on July 30, 2001. Comments and questions are the responsibility of the individuals on the distribution list below.

ACCENTURE, LLP

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cc:  
Anna Allen