



Roster

| | |
|----------------------|---------------------|
| Calvin Thomas | Leslie Bovee |
| Anne Teresa | Accenture |
| Dwayne Rumber | PSG |

Performance Score

The Career Zone is envisioned as a central point of access for SFA staff to find the learning and career development resources they need to maximize their potential and contribute to the success of SFA.

| | | Last Year | Q1 | Q2 | Q3 | Q4 |
|------------------------------|----------------------|----------------------|----|----|----|----|
| CUSTOMER SATISFACTION | ACSI | | | | | |
| | Other Survey* | | | | | |
| EMPLOYEE SATISFACTION | | Gallup Survey | | | | |
| UNIT COST | | \$22.73 | | | | |

*Customer Satisfaction surveys from the Career Zone Performance Plan

Contributions

Status

- Create Service Offerings
 - Formal Course Curriculum
 - Action Learning Services
 - Individual Learning
- Career & Transition Counseling
 - Individual support to identify career options and select among alternatives
 - Job search tools and workshops
 - Guidance and emotional support for staff in transition