



**Change History Log:**

June 21, 2001

**In Response Reply to: 01EDU0491S**

Department of Education  
Student Financial Assistance  
Carol Seifert  
Contracts Office Technical Representative

Subject: Contract # ED-99-DO-0002  
Task Order # TO67 SFA Career Center (Career Zone)  
Deliverable 67.1.3 Career Zone Advisory Group (Customer Council) Charter

Dear Ms. Seifert:

Enclosed is the Career Zone Advisory Group (Customer Council) Charter that is required by the subject task order. Attached are suggested changes from the reviewers. Future revisions are not planned, but the document will be updated as appropriate.

ACCENTURE

<i>Deliverable 67.1.3 Career Zone Advisory Group (Customer Council) Charter</i>					
<b>Suggested Changes/Comments</b>	<b>Page</b>	<b>Author</b>	<b>Date</b>	<b>Change Made Y/N</b>	<b>Comment</b>
Add one sentence statement of CZ purpose	1	Bill Ryan	6/15/01	Yes	None
Revise role of Customer Council	1	Bill Ryan	6/15/01	Yes	None
Clarify the "why now" section	1	Bill Ryan	6/15/01	Yes	None
Distinguish between the Vision of Success for the Career Zone and the Vision of Success for the Customer Council	1	Bill Ryan	6/15/01	Yes	None
Clarify that Career Zone Leadership makes final decision without stating that consensus is not required	2	Bill Ryan	6/15/01	Yes	None
Include explanation of survey instruments used to measure success in achieving stated goals	3	Bill Ryan	6/15/01	Yes	None