

Career Zone Customer Feedback Cards

Career Zone- Customer Feedback Cards												
Total Respondents: -->												
	LL		SE		KN		CC		Kiosk		Other	
	#	%	#	%	#	%	#	%	#	%	#	%
1. Which of the Career Zone's services did you access today? Please check all that apply.		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!

	Very Dissatisfied		Dissatisfied		Neither Dissatisfied or Satisfied		Satisfied		Very Satisfied		% Dissatisfied	% Satisfied
	1		2		3 (auto)		4		5			
	#	%	#	%	#	%	#	%	#	%		
2. Rate the level of service you received at the Career Zone:		#DIV/0!		#DIV/0!	-	#DIV/0!		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!
3. Rate how the Career Zone customized its services to meet your individual needs:		#DIV/0!		#DIV/0!	-	#DIV/0!		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!
4. Rate the effectiveness of the Career Zone's offerings in meeting your learning and development needs:		#DIV/0!		#DIV/0!	-	#DIV/0!		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!
5. Overall, rate your level of satisfaction with the Career Zone:		#DIV/0!		#DIV/0!	-	#DIV/0!		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!

	Front Line Mgr		Mgr/Supervisor		SES	
	#	%	#	%	#	%
9. Please indicate your current level with SFA		#DIV/0!		#DIV/0!		#DIV/0!

	Students		Schools		Financial Partners		CIO		CFO		COO		Acq Con
	#	%	#	%	#	%	#	%	#	%	#	%	#
10. Please indicate your current channel/ enterprise unit alignment within SFA.		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!	

	HR		Mgr/Supervisor		CZ Promo Materials		Friend/ Coworker	
	#	%	#	%	#	%	#	%
11. How did you find out about the Career Zone service you used today?		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!

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Business & Contract	Communications		Analysis		Human Resources		SFA University	
	%	#	%	#	%	#	%	#
#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!