

Career Zone Advisory Group (Customer Council) Charter

June 21, 2001

The Career Zone is envisioned as a center of activity that will provide a broad array of services intended to foster professional growth for all SFA employees. The center is sponsored by both SFA Human Resources and SFA University for the benefit of the entire organization and will support all employees in taking advantage of the career opportunities created by SFA's ongoing transformation.

Based on the evolving vision of the Career Zone, Customer Council will be formed to provide insight and guidance to the organization. This Charter has been created in order to help ensure the effectiveness and efficiency of that group. It describes the Council's membership, governance structure, role, function, and general operating guidelines.