

## **Table of Contents**

### **Operational Metrics and Continuous Improvement Recommendations for FY 02 Deliverable 61.1.9**

- I. Executive Summary of DCMS reconciliation
- II. Federal Family Education Loan Program (FFEL) – July 1, 2001 – September 30, 2001
- III. Federal Perkins Loan Program – July 1, 2001 – September 30, 2001
- IV. Federal Insured Loan Program (FISL) – July 1, 2001 – September 30, 2001
- V. Federal Pell Grants Overpayment Program – July 1, 2001 – September 30, 2001
- VI. September DCMS Timing Differences, by activity
- VII. DCMS to FMSS Reconciliation Procedures