Task Order 75 - Data Mart Operations

Data Mart Operations Monthly SLA Metrics Report Deliverable 75.1.2b

Period Ending: 07/31/01

Task Order 75 - Data Mart Operations

Introduction

This is the second monthly report for Task Order 75 Data Mart Operations. The purpose of this task order is to provide the capability to sustain the CFO and FP Data Marts. The report information will be provided separately for each system. Performance against SLA Metrics will be included in future monthly reports (after deliverable 75.1.1 is approved). A major focus of the next few months will be working with key customers to define the service level targets.

CFO Data Mart Operations Status

Work Accomplished During This Period

- Began working on deliverable 75.1.1.
- Began CFO Data Mart security access clean up.
- Provided daily monitoring of CFO Data Mart.
- Scheduled meeting to discuss possible change in CFO file layout.

Issues or Anticipated/Current Problems

None

Planned Work for Next Period

- Complete deliverable 75.1.1 to finalize knowledge transfer and define roles, responsibilities, metrics, policies and procedures.
- Discuss and document concerns with possible file layout change in the CFO Data Mart.
- Finalize CFO Data Mart Security Access clean up.
- Continue knowledge transfer activities.
- Continue reporting enhancements.
- Continue to provide daily monitoring of CFO Data Mart.

Task Order 75 - Data Mart Operations

Batch Job Results (CFO)

CFO Data Mart Daily Loads

Date Posted	Number of Rows Processed	Notes
Sun - July 1	0	
Sun - July 1	0	
Mon - July 2	5599	
Tue - July 3	77762	
Wed - July 4	0	No loads because of holiday
Thu - July 5	4351	
Fri - July 6	1840	
Sat - July 7	0	
Sun - July 8	0	
Mon - July 9	11003	
Tue - July 10	3725	
Wed - July 11	11925	
Thu - July 12	2295	
Fri - July 13	22478	
Sat - July 14	0	
Sun - July 15	0	
Mon - July 16	1754	
Tue - July 17	52116	
Wed - July 18	1330	
Thu - July 19	2418	
Fri - July 20	15604	
Sat - July 21	0	
Sun - July 22	60	
Mon - July 23	1458	
Tue - July 24	14358	
Wed - July 25	3918	
Thu - July 26	2450	
Fri - July 27	61436	
Sat - July 28	0	
Sun - July 29	0	
Mon - July 30	10696	
Tue - July 31	5513	

Task Order 75 - Data Mart Operations

Help Desk Monthly Throughput (CFO)

Production Issues

Category	High	Medium	Low	Total
Carry Forward	0	1	0	**1**
New	0	0	0	**0**
Closed	0	1	0	**1**
End of Month Balance	0	0	0	**0**

Enhancement Requests

Category	High	Medium	Low	Total
Carry Forward	0	0	0	**0**
New	1	0	3	**4**
Closed	0	0	0	**0**
End of Month Balance	1	0	3	**4**

Help Desk Request Summary (CFO)

Total Records: 5

ID	Status	Request	Title	Priority	Open	Closed
90	2	Enhancement	Need list of Org Codes within report	Low	7/20/2001	
91	2	Enhancement	New Monthly Report - Status of Funds Report	Low	7/20/2001	
103	2	Enhancement	File Layout change	Low	7/25/2001	
102	2	Prod. Support	CFO DataMart Security	High	7/25/2001	
244	5	Prod. Support	Missing Dates	Medium	6/11/2001	7/2/2001

Help Desk Request Details (CFO)

Total Records: 5

ID:90 - Need list of Org Codes within report

Request	Enhancement	**Priority**	Low	**Assigned**	Mark Mandrella
Open Date:	7/20/2001 10:00:00 AM	**Requestor**	David Papppone		
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	CFO DataMart		

Description

When I drill to the Channel level, there is a "channel" called SFA. I need to have a list of the org codes that are included in that and they may need to be revised.

Resolution:

Activity

7/25/2001 (David Pappone) The table that maps the org codes to SFA Channels needs to be examined and likely updated. Since the original allocation of the org codes, we have refined our understanding and identified some errors. Also, there have likely been additional org codes added. We need to see a listing of all possible org codes and to which channel each is associated. This is critically necessary for two primary reasons. 1) In order for our plans to match our actuals, we need to have a consistent accounting of which org codes hit against which channels. 2) If there are org codes that haven't been picked up at all the funds may not appear in any of our reports. The failure to accomplish this request in a timely manner would result in the generation and distribution of reports of questionable integrity. As the end of the fiscal year approaches, this is becoming increasingly critical.

ID:91 - New Monthly Report - Status of Funds Report

Request	Enhancement	**Priority**	Low	**Assigned**	Mark Mandrella
Open Date:	7/20/2001 10:00:00 AM	**Requestor**	David Pappone		
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	CFO DataMart		

Description

I generate the Status of Funds report for SFA each month based on data mart data. However, with the way the data comes off the data mart, it takes two days for me to put it in the format I need it. I think (using custom groups and consolidations) this report can be made to run itself, thereby saving me days worth of work every month. Jeff was helping me with a report during the last couple days he was here, but we didn't get very far. I need assistance in creating this report.

Resolution:

Activity

7/25/2001 (David Pappone) Currently, I compile two reports each month. The Summary Status of Funds report and the Detail Status of Funds report. While the data mart has made it easier to run these reports than in the past, there is still considerable room for improvement. Currently, the Detail report takes at least 2 full days to prepare. It is my belief that through enhanced reports using Microstrategy Desktop, the currently two day report could be run virtually at the click of a button. A report directly from the Data Mart, in addition to saving time, would also be more accurate than a report that requires two days of manipulation in MS Excel. Jeff Scudder and I were working on this report before he left.

ID:102 - CFO DataMart Security

Request	Prod. Support	**Priority**	High	**Assigned**	Keisha Contee
Open Date:	7/25/2001 3:00:00 PM	**Requestor**	Russell Young		
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	CFO DataMart		

Description

As part of TO 75 there is to be an administrative review.

Under this action, one of the first things I need to get done is a cleanup of who has access to the CFO data mart. The CFO data mart security methods should mirror those of the FP data mart. This means changing the IDs to the EDNET logon IDs, password change on initial logon, and password expiration. Further there are IDs assigned that I do not know to whom they belong to. I would also like to see each individual/group have there own ID. So that the administrative ID used by me and David would be different from that used by Accenture. This would enable us to better track usage of the data mart.

I would like some help in accomplishing this but we also need to know who will need access and what type.

Resolution:

Activity

7/25/2001 (Thomas Schweikert) Assign it to Annie. You and Annie should try to print out a list of all of the user ids and identify those that Accenture owns and which of those can be deleted. Also identify which ids are shared, delete them and create named user ids (such as one for yourself). Then we need a meeting with Russell and Willie Sutton (FP data mart) to review the ids that SFA owns and clean those up as well.

7/31/2001 (Keisha Contee) Sent email to Wille Sutton asking if he could send info on the FP users, their user groups, and which users should be deleted or maintained.

8/1/2001 (Keisha Contee) Arranged meeting for August 9 to discuss security issues.

ID:103 - File Layout change

Request	Enhancement	**Priority**	Low	**Assigned**	Chirayu Patel
Open Date:	7/25/2001 3:15:00 PM	**Requestor**	Russell Young		
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	CFO DataMart		

Description

Sometime in the mid August timeframe, the Mod Partner - CIO will be moving the Informatica applications from a Sun server to an HP server. The Mod Partner - CIO is planning this effort and will be the main group responsible for it. We will have to test to verify that our processes are still working appropriately. Their current plan is to have the HP environment up so that we can 'run in parallel' (this does NOT mean that we will be updating the data base twice) and verify that the process works appropriately prior to turning off the Sun server.

The Informatica resource who originally installed the product will be back to re-install it on the HP server. In addition, Chirayu Patel, who developed the Informatica processes for both the CFO and FP data marts, will be back to help verify and test the application on the HP server.

Resolution:

Activity

7/25/2001 (Russell Young) At some point we need to contact the Ed's CFO to see if their new system will change the file we will receive after September 30. This file update process is part of the maintenance Task Order. If you going to have the Informatica people in can we build some time in their schedule to work on this. I guess we need first to talk to ED CFO about this.

7/25/2001 (Nancy Krecklow) Thanks for the heads up on the potential file layout change. When Tom returns next week he will need to set up a meeting with you to discuss this further (Anna McDonald probably needs to be involved in this meeting). If the file layout will change effective Oct 1st, we need time to make sure that we have the proper Informatica process in place to accept the new layout.

7/27/2001 (Keisha Contee) Will contact Russ Young to set up a meeting to discuss the issue further.

7/31/2001 (Keisha Contee) Meeting will be held on August 7 to discuss issues.

ID:244 - Missing Dates

Request	Prod. Support	**Priority**	Medium	**Assigned**	Chirayu Patel
Open Date:	6/11/2001 12:00:00 PM	**Requestor**	Nancy Krecklow		
Target Date:		**Estimated Effort**	0		
Closed	7/2/2001 12:00:00 PM	**ApplicationType:**	CFO DataMart		

Description

In reviewing the files I found that we are missing the following post dates -
2/12/01 through 2/16/01
4/14/01 (appears to be some kind of specialty file only a few thousand dollars)
6/1/01
6/13/01

Resolution:

Activity

Following dates:
1. 6/1/2001
2. 2/12/2001
3. 2/13/2001
4. 2/14/2001
5. 2/15/2001

We received log files for the following dates which says "ORACLE NOT AVAILABLE," so Anna needs to resend those files again. It seems Oracle was down when export was run and we never got any data.

sfa.021601.dmp
sfa.sunday.030401.dmp
sfa.sunday.031101.dmp
sfa.031101.dmp
sfa.Sunday.041501.log (this file might have the data for 4/14/01)

We did not get sfa.041401.dmp file (specialty file) for the above reason. We did not get sfa.061301.dmp and sfa.061401.dmp files, one of the possibilities could be the manhole fire, which occurred on the 14th and the 15th of June.

6/29/2001 (Keisha Contee) Russell sent Anna an email requesting for the files from 2/16 and 6/13.

7/2/2001 (Keisha Contee) Anna sent the files from 2/16 and 6/13. Keisha successfully loaded the files into the CFO DataMart.

7/3/2001 (Keisha Contee) Received email from Anna stating that no rows were processed for June 14.

Task Order 75 - Data Mart Operations

FP Data Mart Operations Status

Work Accomplished During This Period

- Completed enhancements to FP Data Mart mappings and reports for initial batch load.
- Began FP Data Mart security access clean up.
- Provided daily monitoring of FP Data Mart.
- Implemented scripts and procedures for the monthly batch job and ran Lender Association process.
- Completed reporting enhancements for the following reports:
  - Part IV: Special Allowance
  - Collections on Defaulted Loans
  - Default Dollars Paid to Lenders
  - Loan Volume Commitment
  - Consolidation Loan Fee Payment Analysis
  - Part II: Loan Origination and Lender Loan Fees
  - Annual Report: Financial Fund Stmt
  - Sources/Uses of Funds, Pending & Contingent Transactions

Issues or Anticipated/Current Problems

None

Planned Work for Next Period

- Develop deliverable 75.1.1 to complete the knowledge transfer and define roles, responsibilities, metrics, policies and procedures.
- Hold a Power Users meeting to discuss Enhancement priorities by early August.
- Complete the initial batch run on August 10, 2001.
- Finalize FP Data Mart Security Access clean up.
- Continue knowledge transfer activities.
- Continue reporting enhancements.
- Continue to provide daily monitoring of FP Data Mart.

Batch Job Results (FP)

The monthly batch job is scheduled to run on August 10th.

Task Order 75 - Data Mart Operations

Help Desk Monthly Throughput (FP)

Production Issues

Category	High	Medium	Low	Total
Carry Forward	0	0	0	**0**
New	1	0	1	**2**
Closed	1	0	0	**1**
End of Month Balance	0	0	0	**1**

Enhancement Requests

Category	High	Medium	Low	Total
Carry Forward	0	12	9	**21**
New	0	6	7	**13**
Closed	0	7	9	**16**
End of Month Balance	0	11	7	**18**

Help Desk Request Summary (FP)

Total Requests: 33

ID	Status	Request	Title	Priority	Opened	Closed
105	Closed	Enhancement	Change Report - change calculations	Low	7/26/2001	7/26/2001
106	Closed	Enhancement	Change Report - add prompt	Low	7/26/2001	7/26/2001
248	Closed	Enhancement	Part II, Part II, and Part IV Lender Search Reports	Low	5/24/2001	7/12/2001
105	Closed	Enhancement	Change Report - change calculations	Low	7/26/2001	7/26/2001
106	Closed	Enhancement	Change Report - add prompt	Low	7/26/2001	7/26/2001
248	Closed	Enhancement	Part II, Part II, and Part IV Lender Search Reports	Low	5/24/2001	7/12/2001
252	Closed	Enhancement	Consolidation Loan rebate Fees #2	Low	5/22/2001	7/12/2001
255	Open	Enhancement	1130 and 1189 Reports	Low	6/6/2001	
256	Open	Enhancement	1189 Reports	Low	6/7/2001	
260	Open	Enhancement	1130 and 1189 Reports	Low	6/7/2001	
263	Closed	Enhancement	New Report needed (ED form 799)	Low	6/14/2001	7/23/2001
264	Open	Enhancement	New Report Needed (like Leading Lenders)	Low	6/14/2001	

Task Order 75 - Data Mart Operations

ID	Status	Request	Title	Priority	Opened	Closed
267	Open	Enhancement	New Report (Loans Sold)	Low	6/14/2001	
269	Closed	Enhancement	Lender 799, Part IV	Low	7/3/2001	7/12/2001
270	Closed	Enhancement	Lender 799, Part II	Low	7/3/2001	7/13/2001
271	Open	Enhancement	All Reports	Low	7/3/2001	
97	Open	Enhancement	Create mapping to update AGG_LNDR_SPA_FEES table	Medium	7/24/2001	
98	Open	Enhancement	Enhance fields on mapping to reflect calendar date	Medium	7/24/2001	
99	Open	Enhancement	Create mapping to update AGG_LNDR_REBATE_FEES table	Medium	7/24/2001	
100	Open	Enhancement	Create new mapping	Medium	7/24/2001	
246	Open	Enhancement	Lender Scorecard and Other New Reports	Medium	6/6/2001	
247	Open	Enhancement	Report Access for Users other than GA or Lenders	Medium	5/30/2001	
249	Closed	Enhancement	Yearly Report Modification	Medium	6/5/2001	7/6/2001
251	Open	Enhancement	Top 100 Loan Holders	Medium	5/22/2001	
253	Open	Enhancement	799 Reports and Lender Search Reports	Medium	6/6/2001	
254	Closed	Enhancement	Fiscal Quarter Prompt	Medium	6/6/2001	7/6/2001
257	Open	Enhancement	New Report	Medium	6/8/2001	
258	Closed	Enhancement	Loan Type Categorization	Medium	6/8/2001	7/6/2001
262	Closed	Enhancement	Quarter/Year Determination	Medium	6/5/2001	7/27/2001
265	Closed	Enhancement	New Report (Comparison)	Medium	6/14/2001	7/23/2001
266	Open	Enhancement	New Report (Annual Totals)	Medium	6/14/2001	
268	Open	Enhancement	New Report (Void, etc.)	Medium	6/14/2001	
273	Closed	Enhancement	Replace negative values in Data Book Reports w/ zeros	Medium	7/9/2001	7/17/2001
274	Closed	Enhancement	Adjust the max # of rows that can be exported to excel file	Medium	7/10/2001	7/10/2001

ID	Status	Request	Title	Priority	Opened	Closed
89	Closed	Prod. Support	FP and CFO Data Marts unavailable to users	High	7/18/2001	7/18/2001
96	Closed	Prod. Support	Data Mart users loose access when NT patches are installed	Low	7/18/2001	

Help Desk Request Details (FP)

Total Records: 33

ID: 89 - FP and CFO Data Marts unavailable to users

Request Prod. Support **Priority** High **Assigned** Annie Barton
Open Date: 7/18/2001 8:00:00 AM **Requestor** Nancy Krecklow
Target Date: **Estimated Effort** 0
Closed 7/18/2001 10:00:00 AM **ApplicationType:** FP DataMart

Description

FP and CFO Data Marts are unavailable to users

Whenever the Intelligence Server is rebooted/security patch is applied, you need to go into the Projects and add the groups. Right click on the project, select 'Project Configuration'-->'Security Roles', and then add the groups.

FP Data Mart Groups:
External FP Channel GAs
External FP Channel Lenders
FP Channel Power Users
FP Channel Users (internal)
FP Users
Other SFA Users (internal)
System Administrators

CFO Data Mart User Groups:
CFO Users Group
System Administrator

Resolution:

Annie recreated Microstrategy groups and gave access to users.

Activity:

7/18/2001 (Keisha Contee) There were security patches installed on three production NT servers. This installation affected Microstrategy's security causing users to loose access to reports, etc. Annie Barton recognized the problem and restored access back to the users. This occurred a couple of months ago and we think it may be a Microstrategy bug. Annie is corresponding w/ Microstrategy about the issue. Microstrategy said the issue would be resolved if we upgrade to version 7.1.1. This is not true because we are running that exact version. We plan to continue investigation to determine how this issue can be avoided in the future.

ID:96 - Data Mart users loose access when NT patches are installed

Request	Prod. Support	**Priority**	Low	**Assigned**	Annie Barton
Open Date:	7/18/2001 10:00:00 AM	**Requestor**			
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

Data Mart users loose access to Microstrategy reports when patches are installed on the NT server.

Resolution:

Activity:

7/18/2001 (Keisha Contee) Annie logged problem on the Microstrategy web site. Microstrategy suggested we upgrade to version 7.1.1 and the problem would be resolved. We are currently running version 7.1.1. Annie will continue to investigate the issue.

ID:97 - Create mapping to update AGG_LNDR_SPA_FEES table

Request	Enhancement	**Priority**	Medium	**Assigned**	Keisha Contee
Open Date:	7/24/2001 10:00:00 AM	**Requestor**			
Target Date:	7/31/2001	**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

Create a mapping to update AGG_LNDR_SPA_FEES

Refer to request 263 for info on reports

Resolution:

Activity:

7/24/2001 (Keisha Contee) Requires Informatica to create mapping to update AGG_LNDR_SPA_FEES

7/25/2001 (Keisha Contee) Completed enhancements. Chirayu will confirm changes before further testing and migration to production

ID: 98 - Enhance fields on mapping to reflect calendar date

Request	Enhancement	**Priority**	Medium	**Assigned**	Keisha Contee
Open Date:	7/24/2001 10:00:00 AM	**Requestor**			
Target Date:	7/31/2001	**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

Need to enhance mapping in order for Part IV of the 799 reports and Part IV of the Lender search report show an applied quarter year of the Fiscal quarter/year not the calendar quarter/year as in the current report. SFA needs to determine which quarter/year they want to use for the reports. The GA reports and the Lender reports might want to use different approaches.

Refer to request #257

Resolution:

Activity:

7/24/2001 (Keisha Contee) Need to speak with Annie to get more detail

7/25/2001 (Keisha Contee) Completed enhancements. Chirayu will confirm changes before further testing and migration to production.

ID:99 - create mapping to update AGG_LNDR_REBATE_FEES table

Request	Enhancement	**Priority**	Medium	**Assigned**	Keisha Contee
Open Date:	7/24/2001 10:00:00 AM	**Requestor**			
Target Date:	7/31/2001	**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

Create a mapping to update AGG_LNDR_REBATE_FEES
Refer to request 263 for info on reports

Resolution:

Activity:

7/24/2001 (Keisha Contee) Requires Informatica to create mapping to update AGG_LNDR_REBATE_FEES

7/25/2001 (Keisha Contee) Completed enhancements. Chirayu will confirm changes before further testing

ID:100 - Create new mapping

Request Enhancement **Priority** Medium **Assigned** Chirayu Patel
Open Date: 7/24/2001 10:00:00 PM **Requestor**
Target Date: 7/31/2001 **Estimated Effort** 0
Closed **ApplicationType:** FP DataMart
Description

Need to create mapping for an 'all' report (based upon Annual report: Financial funds Stmt and Sources/Uses of Funds, Pending and Contingent Transactions). For a selected year, a report is needed that will show annual information on all guarantors.

Refer to request 257

Resolution:

Activity:

ID:105 - Change Report - change calculation

Request Enhancement **Priority** Low **Assigned** Annie Barton
Open Date: 7/26/2001 12:00:00 PM **Requestor** Harding
Target Date: **Estimated Effort** 0
Closed 7/26/2001 5:00:00 PM **ApplicationType:** FP DataMart
Description

Change the '%Difference' calculation to display '100%' when the 'SPA Principal Balance' is null or 0 in report Consolidation loan Fee Payment Analysis.

Resolution:

Activity:

7/26/2201 (Keisha Contee) Added a new metric that has 'ApplySimple' functionality so that when 'SPA Principal Balance' is 0 or null, it will divide by the 'Rebate Fee Principal Balance' Column.

ID:106 - Change Report - add prompt

Request	Enhancement	**Priority**	Low	**Assigned**	Annie Barton
Open Date:	7/26/2001 12:00:00 PM	**Requestor**	Harding		
Target Date:		**Estimated Effort**	0		
Closed	7/26/2001 5:00:00 PM	**ApplicationType:**	FP DataMart		

Description

Add a prompt to the beginning of the report Consolidation Loan Fee Payment Analysis so that the users can choose a range of % Differences.

Resolution:

Activity:

7/26/2001 (Annie Barton) I added a new metric to calculate the Absolute value of the '% Difference between Rebate Principal Balance and SPA Principal Balance'. Then I created a filter (Select the Range for '% Difference') to prompt the users on a range.

ID:246 - Lender Scorecard and Other New Reports

Request	Enhancement	**Priority**	Medium	**Assigned**	Annie Barton
Open Date:	6/6/2001 12:00:00 PM	**Requestor**	Sullivan		
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

Need to revise the way that the values are determined for the Lender Scorecard. In addition, reports will be required that show the build up of the summary information that is on the scorecard.

Resolution:

Activity:

7/13/2001 (Annie Barton) Waiting for Power Users to meet and discuss this issue. Meeting is to take place in the beg of August.

ID:247 - Report Access for Users other than GA or Lenders

Request Enhancement **Priority** Medium **Assigned** Annie Barton
Open Date: 5/30/2001 12:00:00 PM **Requestor** Haenal-Beck, Roca-Baker,
Target Date: **Estimated Effort** 0
Closed **ApplicationType:** FP DataMart
Description

It would be nice to have reports that were not based upon a given GA ID or Lender ID. Need to have reports that are structured to help find some overall problems. For example, 799 Part II - show all lenders that have a loan type of 'TG' so that we can compare with the loan consolidation information

Resolution:

Activity:

This will need to be done on a report-by-report basis. The existing reports do not need to change. The users are requesting new reports that will allow something other than searching by Lender or GA ID's.

7/13/2001 (Annie Barton) Waiting for Power Users to meet and discuss this issue. Meeting is to take place in the beg of August.

ID:248 - Part II, Part II, and Part IV Lender Search Reports

Request Enhancement **Priority** Low **Assigned** Annie Barton
Open Date: 5/24/2001 12:00:00 PM **Requestor** Sullivan
Target Date: **Estimated Effort** 0
Closed 7/12/2001 5:00:00 PM **ApplicationType:** FP DataMart
Description

Part II, Part III and Part IV Lender Search Reports are identical (except for one calculated column that is no longer used) to the reports that are available in the Lender 799 Forms folder. Therefore, they can be deleted. The one remaining report (Lender Search Report Summary) can be moved into the Lender 799.

Resolution:

Deleted the Lender Search Reports and moved the 'Lender Search Summary Report' to the 'Lender 799 Folder'. Also added 'Amount Paid by ED' field to the Part III and Part IV Lender 799 Reports. Added 'Amount Due' to Part II 799 Report.

Activity:

Nettie to follow up with the workgroup as to what fields they want on which reports, the order of the fields and the total lines that need to be included

ID:249 - Yearly Report Modification

Request Enhancement **Priority** Medium **Assigned** Annie Barton
Open Date: 6/5/2001 12:00:00 PM **Requestor** Harding
Target Date: **Estimated Effort** 0
Closed 7/6/2001 12:00:00 PM **ApplicationType:** FP DataMart

Description

For reports that show a year/qtr, show the ending month of the quarter instead of the FQ# or CQ# (this is related to ID# 253)

Resolution:

Added some date desc columns to the database. Changed the 'fiscal qtr' attribute to be 'quarter (ending date)'. This now displays the last day of the month for any place in the data mart that shows the qtr date in a prompt (excluding request # 262)

Activity:

Added some data description columns to the database. Changed the 'fiscal qtr' attribute to the 'quarter (ending date).' This now displays the last day of the month for any place in the data mart that shows the qtr date in a prompt (excluding ID# 262)

ID:251 - Top 100 Loan Holders

Request Enhancement **Priority** Medium **Assigned** Annie Barton
Open Date: 5/22/2001 12:00:00 PM **Requestor** Harding/Senseney
Target Date: **Estimated Effort** 0
Closed **ApplicationType:** FP DataMart

Description

We would like to make changes to the way that the Top 100 Loan Holders report is created. We will need to discuss the requirements in further detail. Collect history for Lender Associations and create this report 'As of' a particular date. Only include those lenders if the associate lender has a balance > 0. Use the parent LID name, city, and state.

Resolution:

Activity:

ID:252 - Consolidation Loan rebate Fees #2

Request	Enhancement	**Priority**	Low	**Assigned**	Annie Barton
Open Date:	5/22/2001 12:00:00 PM	**Requestor**	Haenel- Beck		
Target Date:		**Estimated Effort**	0		
Closed	7/12/2001 4:00:00 PM	**ApplicationType:**	FP DataMart		

Description

Parse the Document ID field and make it easy to read. For example, create another column that has 'Rebate Fee' instead of the 'RF' in the middle of the Document ID field.

Resolution:

Created two new attributes, Date Received and Payment Type, and added some ApplySimple fcns to the attributes.

Activity:

ID:253 - 799 Reports and Lender Search Reports

Request	Enhancement	**Priority**	Medium	**Assigned**	Annie Barton
Open Date:	6/6/2001 12:00:00 PM	**Requestor**	Sullivan		
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

There are times when the entire 799 report (and possibly the Lender Search report) needs to be viewed (and possibly printed). It would be nice if this could occur as a single document instead of having to view/print several individual reports. This needs to be further researched. With the current structure of the reports with information in the 'page by' area, this might mean that the 'full report' does not display as expected.

Resolution:

Activity:

ID:254 - Fiscal Quarter Prompt

Request	Enhancement	**Priority**	Medium	**Assigned**	Annie Barton
Open Date:	6/6/2001 12:00:00 PM	**Requestor**			
Target Date:		**Estimated Effort**	0		
Closed	7/6/2001 12:00:00 PM	**ApplicationType:**	FP DataMart		

Description

The prompts which request dates usually ask for a fiscal quarter. This can be confusing for users and the GA's and the Lenders. A possible recommendation is to show the ending month for the quarter instead of using FQ 1, 2, 3, 4. This might avoid the confusion.

Note:
1130 - Part A and Both Part C;
FN/LN Principal Comparison;
Lender 799 G/L Comparison;
Lender changes in Loan principal;
Multi-Year Portfolio Analysis;
Part II/Part V Disbursement Comparison by Loan Type;
Part III/Part VI Comparison;
Lender 799 Reports - All
Lender Search Reports - All

Resolution:

Added some date desc columns to the database. Changed the 'fiscal qtr' attribute to be 'quarter (ending date)'. This now displays the last day of the month for any place in the data mart that shows the qtr date in a prompt (excluding request # 262)

Activity:

Added some date desc columns to the database. Changed the 'fiscal qtr' attribute to the 'quarter (ending date).' This now displays the last day of the month for any place in the data mart that shows the qtr date in a prompt (excluding ID# 262)

ID:255 - 1130 and 1189 Reports

Request	Enhancement	**Priority**	Low	**Assigned**	Annie Barton
Open Date:	6/6/2001 12:00:00 PM	**Requestor**	Sullivan		
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

For some of the reports, it would be nice to see the 'A-1,' 'A-2,' etc. so that the information may be more specifically tied back to the original form.

Resolution:

Activity:

ID:256 - 1189 Reports

Request	Enhancement	**Priority**	Low	**Assigned**	Annie Barton
Open Date:	6/7/2001 12:00:00 PM	**Requestor**	Chiu/Duffin		
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

For 1189 parts, the selection criteria needs to be entered 9 times to get the 'full report'. There should be a way to view the complete report without having to enter the selection/prompt information multiple times.

Resolution:

Activity:

ID:257 - New Report

Request	Enhancement	**Priority**	Medium	**Assigned**	Annie Barton
Open Date:	6/8/2001 12:00:00 PM	**Requestor**	Harding		
Target Date:	7/27/2001	**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

Need an 'all' report (based upon Annual report: Financial funds Stmt and Sources/Uses of Funds, Pending and Contingent Transactions). For a selected year, a report is needed that will show annual information on all guarantors.

Resolution:

Activity:

ID:258 - Loan Type Categorization

Request	Enhancement	**Priority**	Medium	**Assigned**	Annie Barton
Open Date:	6/8/2001 12:00:00 PM	**Requestor**	Senseney		
Target Date:		**Estimated Effort**	0		
Closed	7/6/2001 12:00:00 PM	**ApplicationType:**	FP DataMart		

Description

Need the 3 data book reports by loan type; Based upon Collections on Default Loans for all FFEL Loan Types, Default Dollars Paid to Lenders for all loan types, and Loan Volume commitment for all FFEL loan types.

Resolution:

Added a custom group to the 3 data book reports. The custom group includes: all five individual FFEL loan types and an 'All Loan Types'.

Activity:

Added a custom group to the 3 data book reports. The custom group includes: all five individual FFEL loan types and an 'All Loan Types.'

ID:260 - 1130 and 1189 Reports

Request Enhancement **Priority** Low **Assigned** Annie Barton
Open Date: 6/7/2001 12:00:00 PM **Requestor** Chiu/Duffin
Target Date: **Estimated Effort** 0
Closed **ApplicationType:** FP DataMart

Description

Add the 1189/1130 form line number to the reports

Resolution:

Activity:

ID:262 - Quarter/Year Determination

Request Enhancement **Priority** Medium **Assigned** Annie Barton
Open Date: 6/5/2001 12:00:00 PM **Requestor** Harding
Target Date: 7/27/2001 **Estimated Effort** 0
Closed 7/24/2001 4:00:00 PM **ApplicationType:** FP DataMart

Description

Part IV of the 799 report and Part IV of the Lender search report show an applied quarter year of the Fiscal quarter/year not the calendar quarter/year as in the current report. SFA needs to determine which quarter/year they want to use for the reports. The GA reports and the Lender reports might want to use different approaches.

Affected Reports: 799 - Part IV and Lender Search Report - Part IV (may not need the lender search report based upon ID# 248)

Resolution:

Activity:

7/13/2001 (Annie Barton) Need Informatica Consultant

7/19/2001 (Keisha Contee) Emailed Annie to get more information on the request.

ID:263 - New Report needed (ED form 799)

Request Enhancement **Priority** Low **Assigned** Annie Barton
Open Date: 6/14/2001 12:00:00 PM **Requestor** Wallace
Target Date: **Estimated Effort** 0
Closed 7/23/2001 4:00:00 PM **ApplicationType:** FP DataMart
Description

A new report is need to add the information currently available on X200 Inquiry Sheet - Tracking File. This report shows all transactions related to an ED form 799 by LID and quarter

Resolution:

Activity:

ID:264 - New Report Needed (like Leading Lenders)

Request Enhancement **Priority** Low **Assigned** Annie Barton
Open Date: 6/14/2001 12:00:00 PM **Requestor** Wallace
Target Date: **Estimated Effort** 0
Closed **ApplicationType:** FP DataMart
Description

A report like the Leading Lenders report (GLINT825). This report would give the Ending Principal Balance and loan originations during the fiscal year. It would be better if the balances and loan originators were reported by loan type as well.

Resolution:

Activity:

Waiting for Power Users to meet and discuss this issue. Meeting is to take place in the beg of August.

ID:265 - New Report (Comparison)

Request	Enhancement	**Priority**	Medium	**Assigned**	Annie Barton
Open Date:	6/14/2001 12:00:00 PM	**Requestor**			
Target Date:		**Estimated Effort**	0		
Closed	7/23/2001 12:00:00 PM	**ApplicationType:**	FP DataMart		

Description

A report that would compare all lenders that reported consolidated loans (loan type TC) on the ED form 799 with lenders that paid consolidation loan rebate fees for the same time period.

Resolution:

Activity:

6/14/2001 (Annie Barton) New Folder('FFEL Program Mgmt') and New Report ('Consolidation Loan Fee Payment Analysis'). This new report compares values from SPA Part IV of the 799 to values from the Consolidation Loan Rebate Fee Form.

ID:266 - New Report (Annual Totals)

Request	Enhancement	**Priority**	Medium	**Assigned**	Annie Barton
Open Date:	6/14/2001 12:00:00 PM	**Requestor**	Wallace		
Target Date:		**Estimated Effort**	0		
Closed		**ApplicationType:**	FP DataMart		

Description

A report that would provide annual totals by LID from part II of the ED form 799 for Code FS (Fee on loans made and sold) and FB (loans bought if the purchasing lender owed the origination fees).

Resolution:

Activity:

ID:267 - New Report (Loans Sold)

Request Enhancement **Priority** Low **Assigned** Annie Barton
Open Date: 6/14/2001 12:00:00 PM **Requestor** Wallace
Target Date: **Estimated Effort** 0
Closed **ApplicationType:** FP DataMart
Description

A report showing lenders with all loans reported as sold on ED form 799 during a year (GLINT833).

Resolution:

Activity:

ID:268 - New Report (Void, etc.)

Request Enhancement **Priority** Medium **Assigned** Annie Barton
Open Date: 6/14/2001 12:00:00 PM **Requestor** Wallace
Target Date: **Estimated Effort** 0
Closed **ApplicationType:** FP DataMart
Description

A report showing Voids, cures, claims filed, and claims paid for information (cumulative for fiscal years). On the same report show end of year totals for ending principal balance and totals for borrowers in repayment.

Resolution:

Activity:

Waiting for Power Users to meet and discuss this issue. Meeting is to take place in the beg of August.

ID:269 - Lender 799, Part IV

Request Enhancement **Priority** Low **Assigned** Annie Barton
Open Date: 7/3/2001 12:00:00 PM **Requestor** Wallace
Target Date: **Estimated Effort** 0
Closed 7/12/2001 4:00:00 PM **ApplicationType:** FP DataMart
Description

Repeat columns need to be rearranged. 1st Column is the same. 2nd is 'Loan Type.' 3rd is 'Billing Code.' 4th is 'Special Allowance Category.' 5th is 'Lender Interest Rates.'

Resolution:

I changed the order of the columns on the report.

Activity:

ID:270 - Lender 799, Part II

Request Enhancement **Priority** Low **Assigned** Annie Barton
Open Date: 7/3/2001 12:00:00 PM **Requestor** Wallace
Target Date: **Estimated Effort** 0
Closed 7/13/2001 4:00:00 PM **ApplicationType:** FP DataMart
Description

Eliminate the totals below the EVAR lines and switch the fee percent column with the lender fee code

Resolution:

I changed the order of the columns on the report. I also eliminated the total lines for the 'EVAR' or the 'Fee Percent' column.

Activity:

ID:271 - All Reports

Request Enhancement **Priority** Low **Assigned** Annie Barton
Open Date: 7/3/2001 12:00:00 PM **Requestor**
Target Date: **Estimated Effort** 0
Closed **ApplicationType:** FP DataMart
Description

Delete the Web URL on the bottom of the reports when printing.

Resolution:

Activity:

ID:273 - Replace negative values in Data Book Reports w/ zeros

Request Enhancement **Priority** Medium **Assigned** Annie Barton
Open Date: 7/9/2001 12:00:00 PM **Requestor** Nancy A. Krecklow
Target Date: **Estimated Effort** 0
Closed 7/17/2001 1:00:00 PM **ApplicationType:** FP DataMart
Description

Replace the negative values in the Data Book Reports with zeros.

Resolution:

Activity:

ID:274 - Adjust the max # of rows that can be exported to excel file

Request	Enhancement	**Priority**	Medium	**Assigned**	Annie Barton
Open Date:	7/10/2001 12:00:00 PM	**Requestor**			
Target Date:		**Estimated Effort**	0		
Closed	7/10/2001 5:00:00 PM	**ApplicationType:**	FP DataMart		

Description

Adjust the max number of rows that can be exported to an excel file

Resolution:

Logged into the MSTR project as administrator. Went to Preferences->Project Defaults->Export and changed the setting from 1000 to 4000 rows. Note: 4000 is the max number of rows MSTR will allow to be exported to an excel document.

Activity: