

Task Order 76 Knowledge Transfer

1. Removing files from the database as well as “dead links” on jsp pages

Login to IFAP production database, and use SQL statement

“select directoryandfilename from ifapmetadastaging where publicationtype = “****”;

then use SQL statement

“delete from ifapmetadastaging where directoryandfilename = ‘*****’; “ and

“delete from ifapmetadata where directoryandfilename = ‘*****’ ;

finally commit the change.

2. Uploading jsp pages (modifying & uploading) with Interwoven version 5

Please refer to the detailed Job Aid “Operations - Job Aid for deploy JSP pages using Interwoven” in the TO 76 Validation and Problem Determination Binder.

3. General information on the Schools Portal database (i.e. schema, repairing the database, etc.)

The requests regarding the SP database will be to remove a headline from the web site or remove the calendar items from the web site.

First : select url (or title) from headlines (or calendar) ;

Then: delete from headlines (or calendar) where url(or title) = ‘*****’;

Last: commit;

4. Reasons that documents can be in the database, but will not appear in the “What’s new” section or other sections CSCC wants it to be in.

If the documents are not appearing on the web, that means the documents were not deployed successfully. Please check the DDLAST log file and make deployment successful. If the document is not on “What’s new” section, and the document is deployed successfully, please check the DCR to see if the document is selected as new document or not.

5. Items on a particular jsp page are out of order (i.e. not sorted by date)

Update the “sort by ****” in the SQL statement in JSP pages.

6. Make an item appear on the SFA Headlines section of the Schools Portal page.

If the document has been deployed to the production server and the headlines didn’t show up, ask CSCC team to use Schools Portal admin page to add the SFA Headlines to SP page. And also update the DCR to select “Posted as SFA Headline”.

7. What all needs to be done to add a new area to the IFAP workarea

Ask Josh Stauffer at 202-962-0742, or the current Interwoven Administrator to add a folder on Interwoven TeamSite Server.

8. If a DCR is recreated and redeployed by CSCC, sometimes it will appear twice (the first one is never really deleted). What needs to be done to get rid of all the remaining parts of the old DCR?

Remove the bad DCR from ifapmetadastaging and ifapmetadata. Also remember to remove the bad DCR from Interwoven staging area.

9. How to remove items from the staging area (SIR 283)

Delete the DCRs and HTMLs from your own workarea and submit to and overwrite the staging area.

10. Where the different IFAP environments exist and how to deploy to each (Development, Test, and Production environments).

IFAP :

Development /Testing server: su35e5 -- JSP page (<http://dev.ifap.ed.gov:8531>)

Development/Testing server: su35e2 -- html page (<http://test.ifap.ed.gov:8532>)

Production Servers: su35e10 and su35e12 -- html page (<http://ifap.ed.gov>)
su35e9 and su35e13 -- jsp page

Schools Portal:

Testing Server: su35e1 (<http://actest.schoolsportal.ed.gov:8182>)

Staging Server: su35e1 (<http://test.schoolsportal.ed.gov:8181>)

Production Server: su35e8 (<http://sfa4schools.sfa.ed.gov>)

Interwoven teamsite server: su35e1 (<http://su35e1.ed.gov/iw>)