Student Financial Assistance

Consistent Answers

Architecture Interfaces

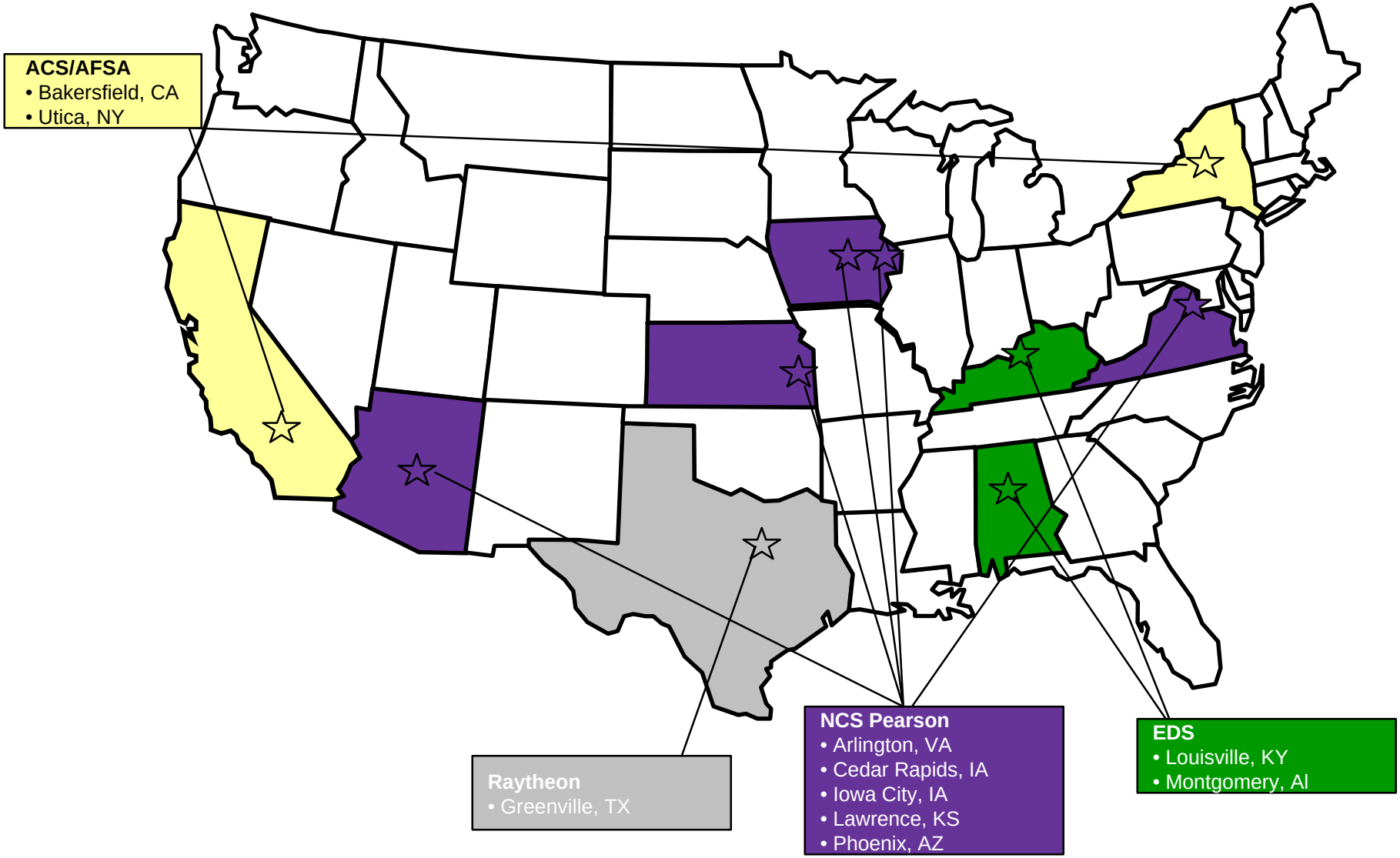
August 27, 2001

Final v3.0

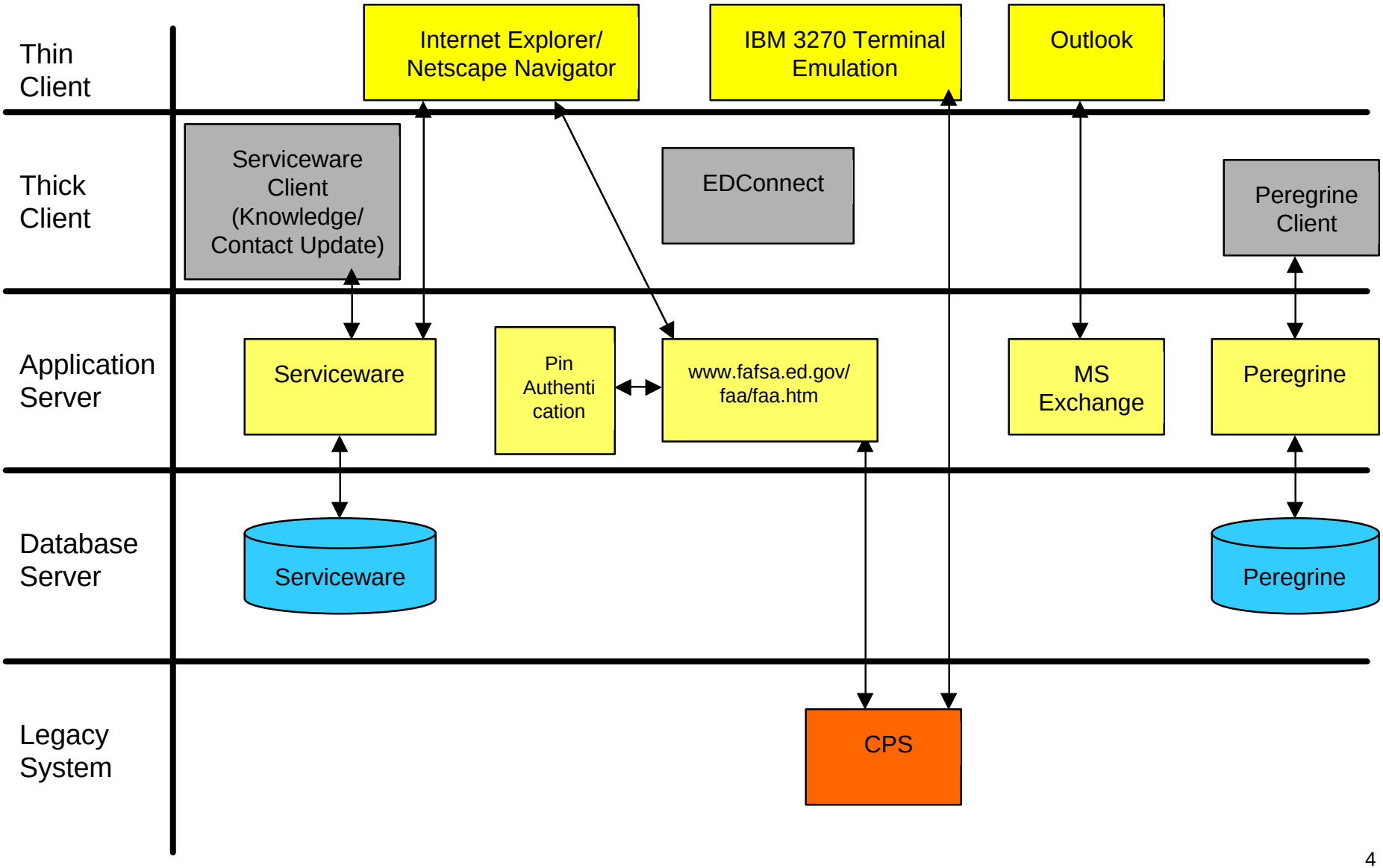
Objective

- Document “As-Is” Architecture Interfaces for the following CIC:
  - CPS/WAN
  - Debt Collection Service Information Center (DCSIC)
  - Direct Loan Consolidation Center (DLCC)
  - Direct Loan Servicing Center (DLSC)
  - Editorial Services
  - FAFSA Express/FAFSA on the Web
  - Federal Student Aid Information Center (FSAIC)
  - NSLDS
  - Ombudsman

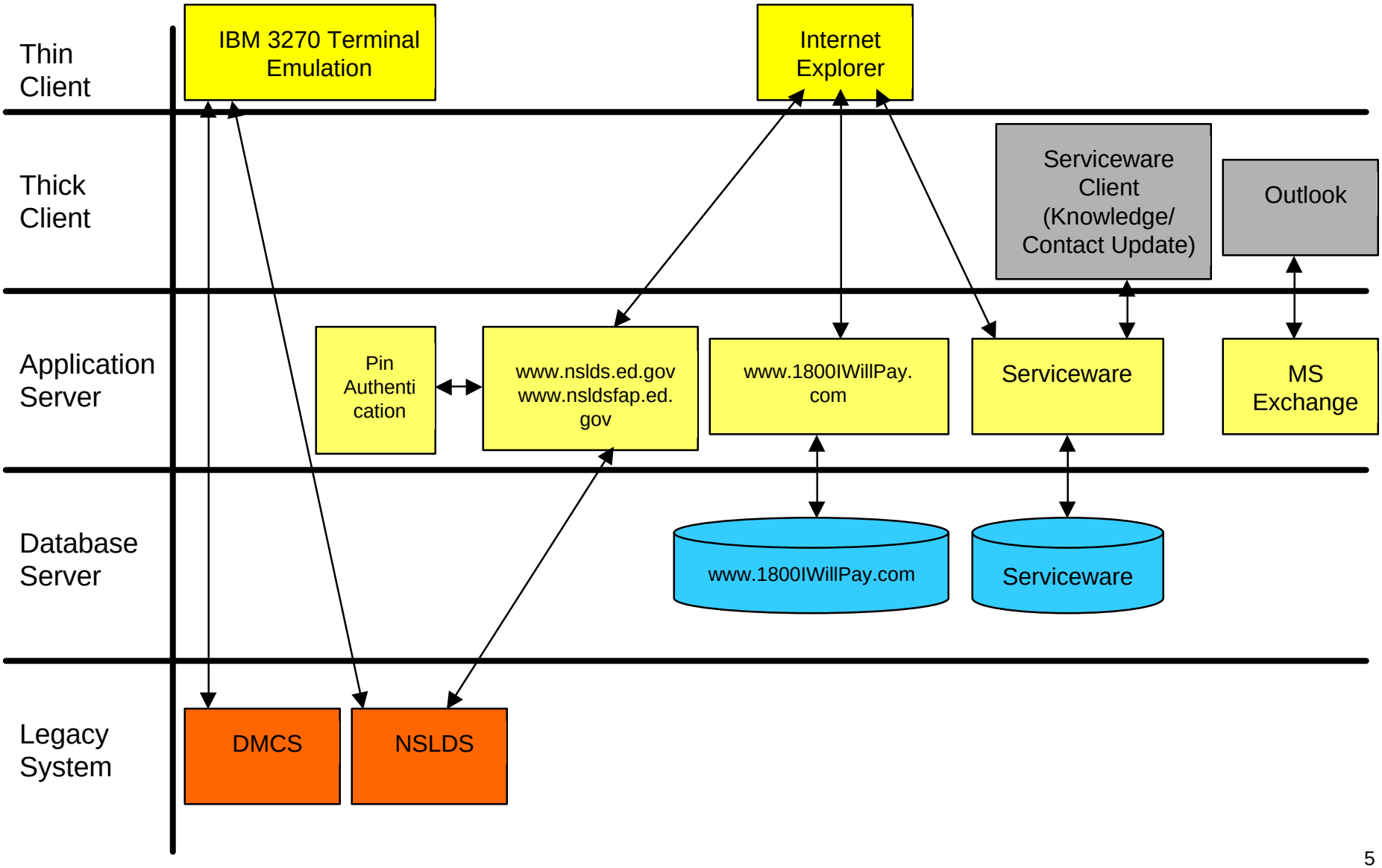
Consistent Answers
Customer Interaction Center Locations



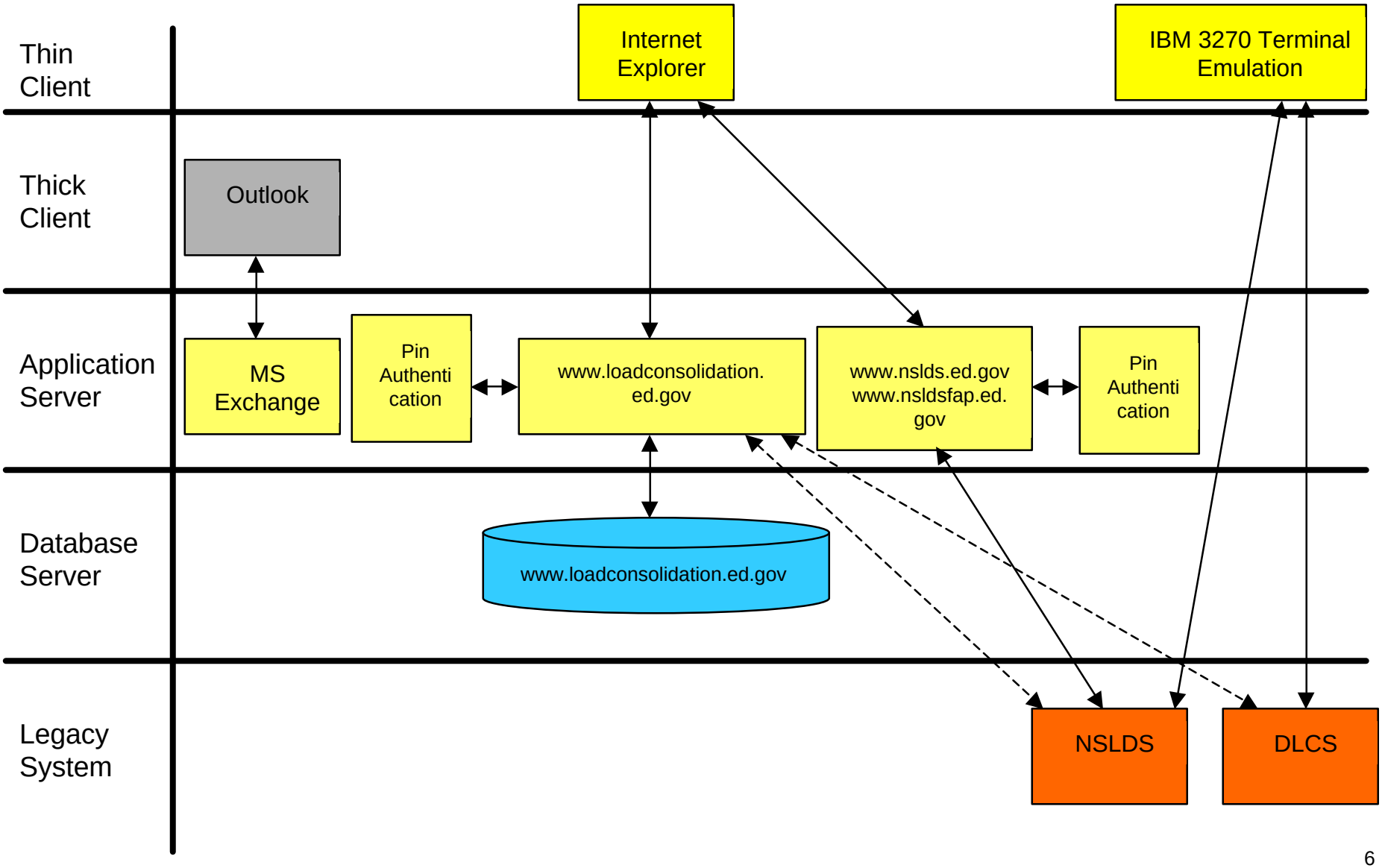
CPS/WAN
NCS


Thin Client
Internet Explorer/ Netscape Navigator
IBM 3270 Terminal Emulation
Outlook
Thick Client
Serviceware Client (Knowledge/ Contact Update)
EDConnect
Peregrine Client
Application Server
Serviceware
Pin Authenti cation
www.fafsa.ed.gov/ faa/faa.htm
MS Exchange
Peregrine
Database Server
Serviceware
Peregrine
Legacy System
CPS

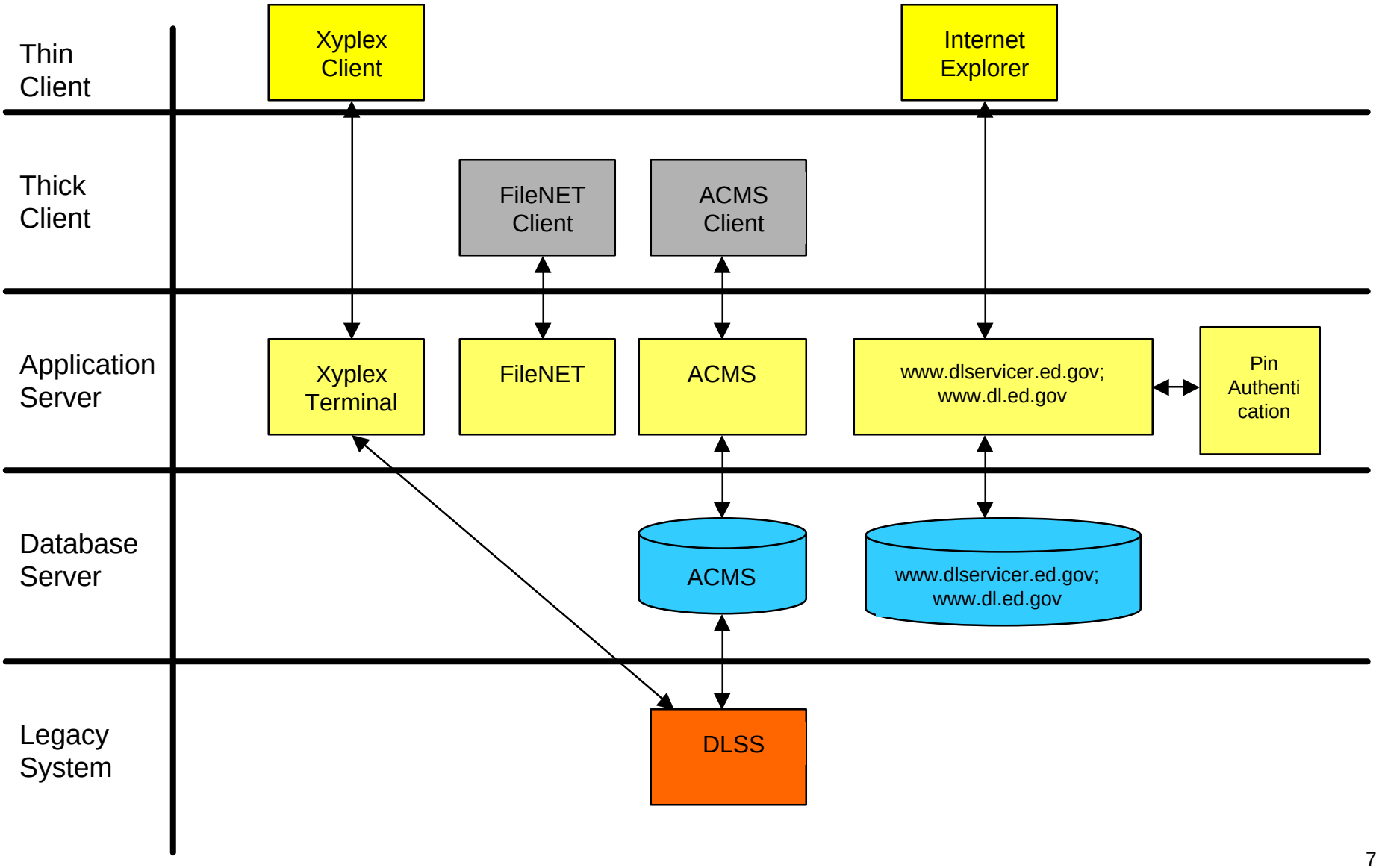
Debt Collection Service Information Center NCS



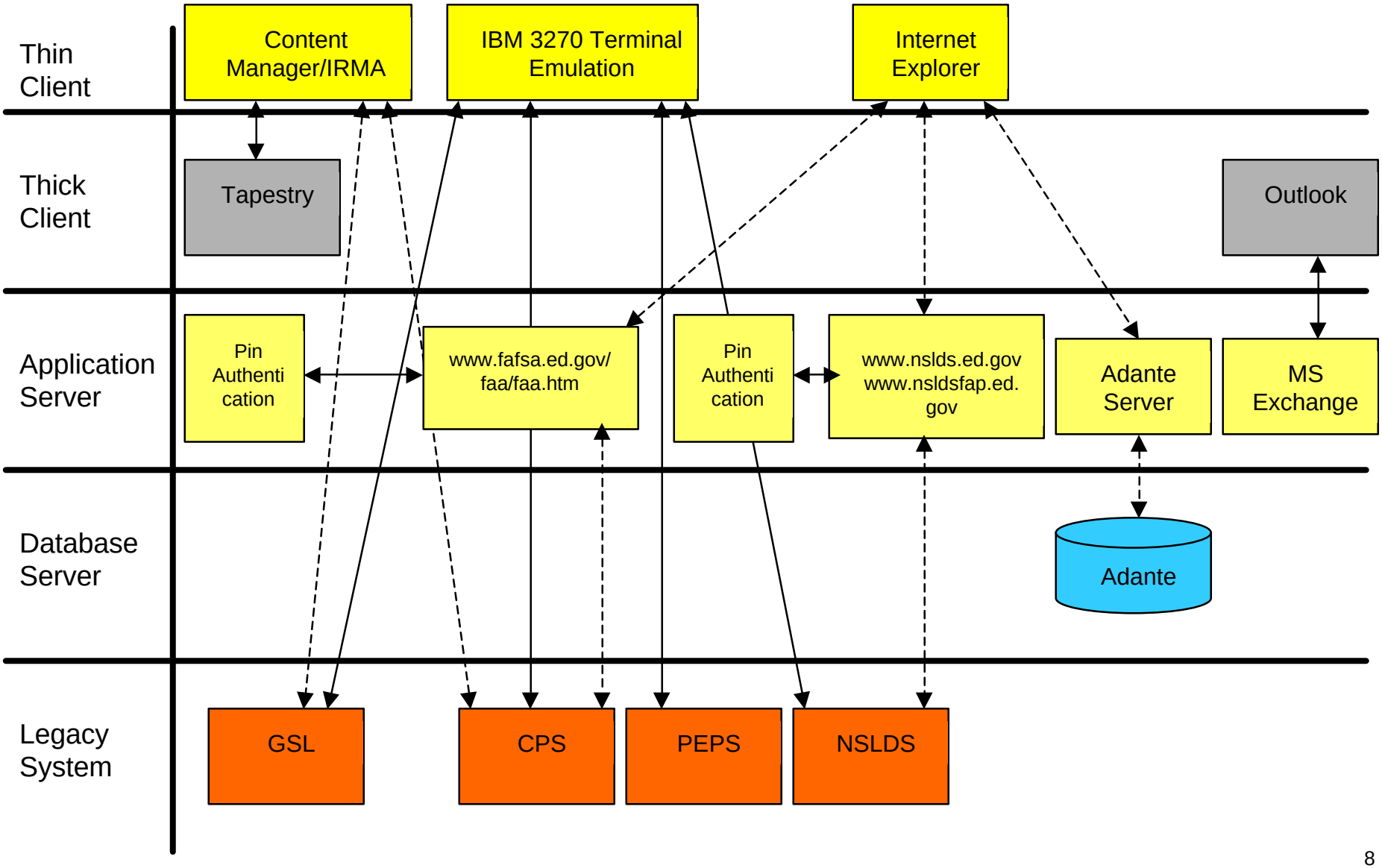
Direct Loan Consolidation Center (DLCC) EDS



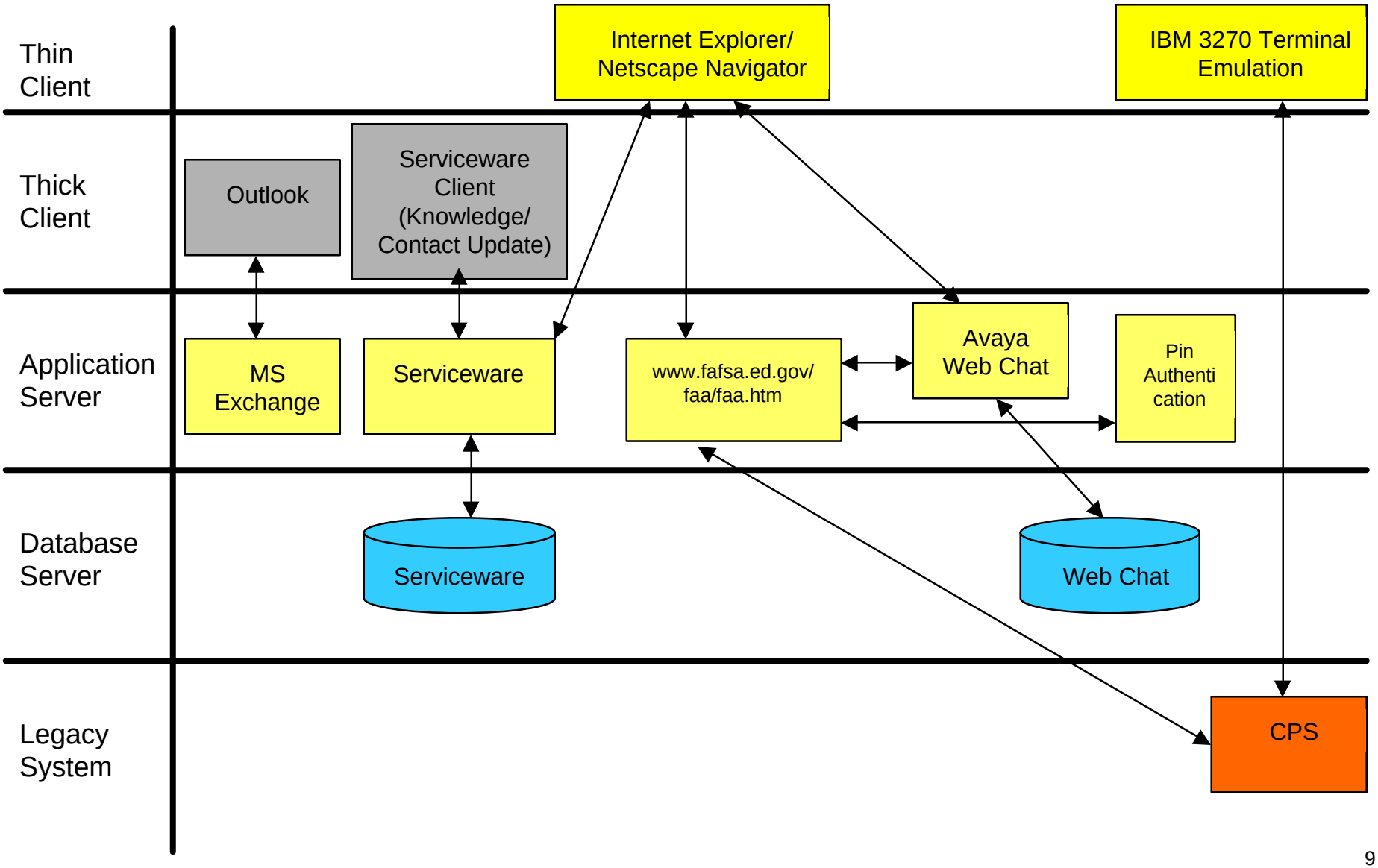
Direct Loan Servicing Center (DLSC)
AFSA



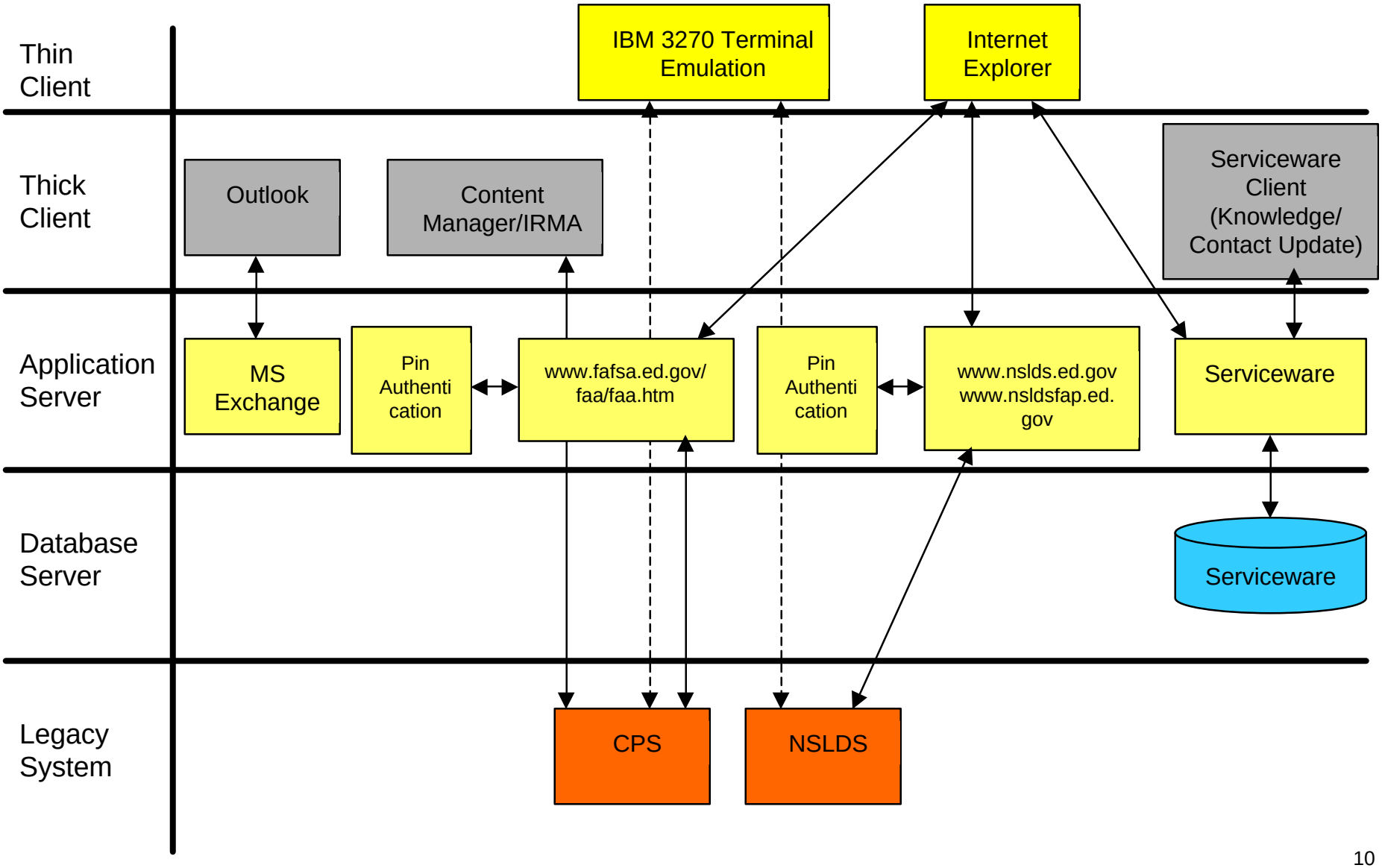
Editorial Services
NCS



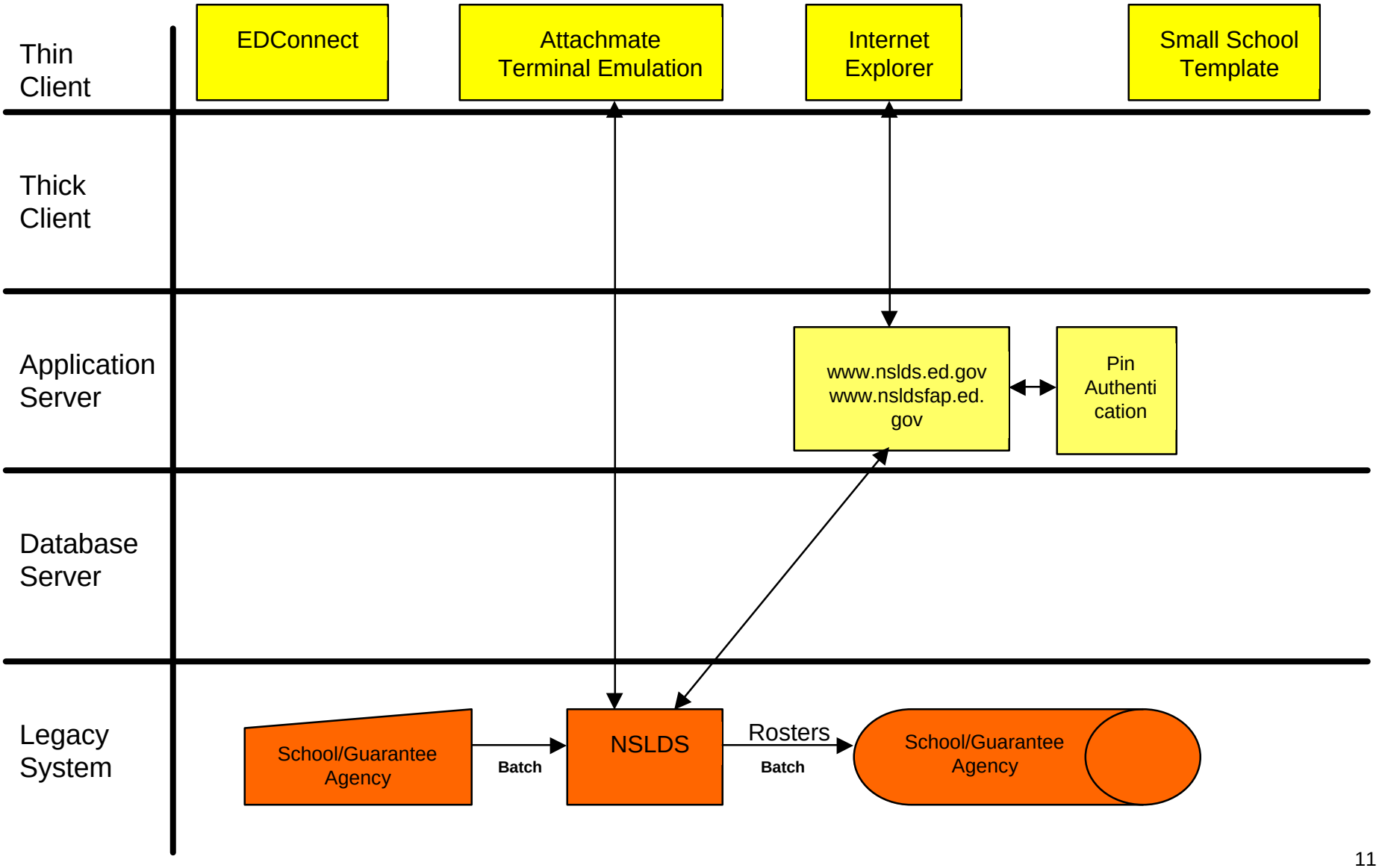
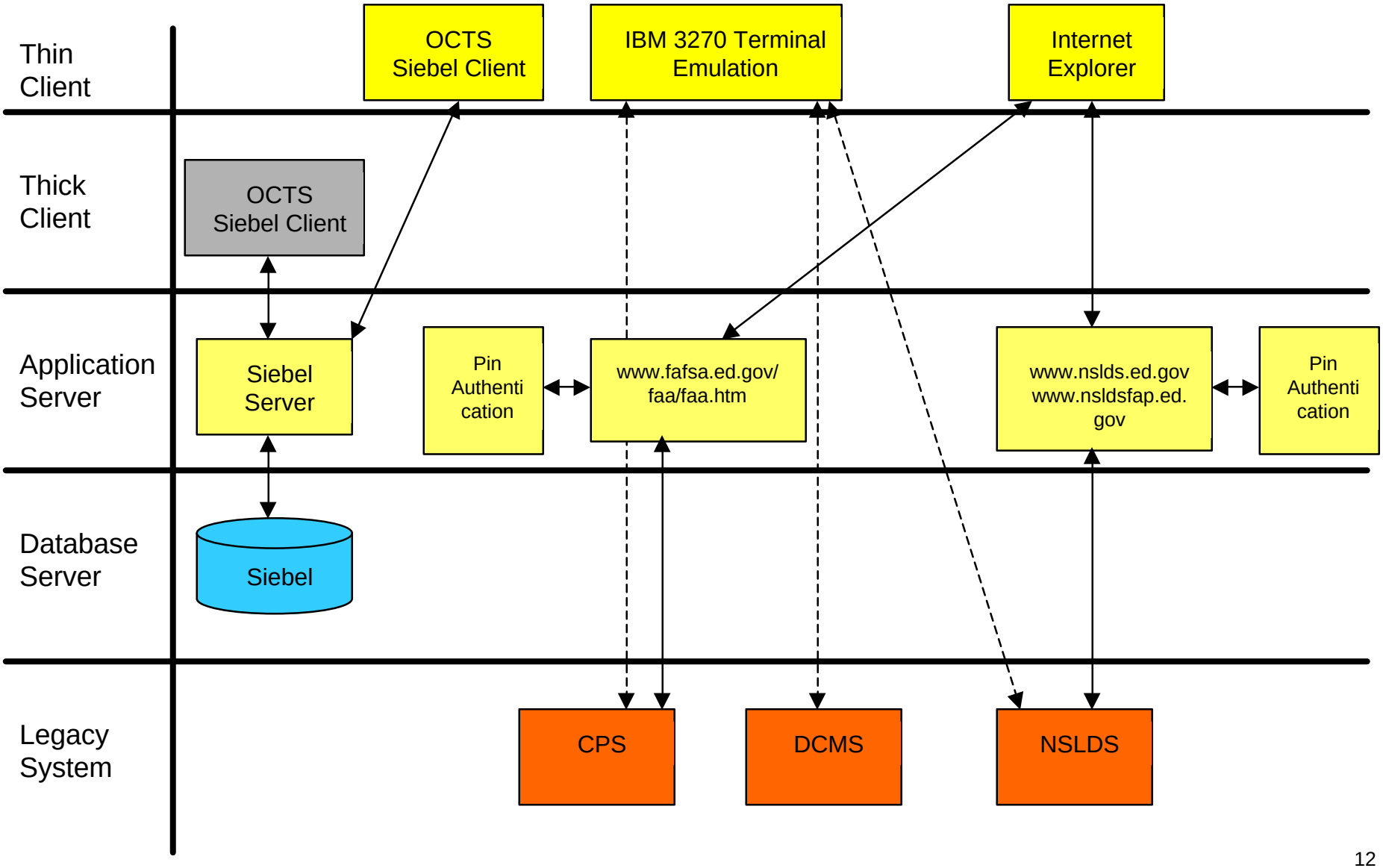
FAFSA Express/FAFSA on the Web NCS



Federal Student Aid Information Center (FSAIC) NCS



NSLDS
Raytheon



Ombudsman NCS