

EAI 3.0 - Application Maintenance Services Report						
Issue #	Issue Description	Date Started	Date Completed	Impact	Progress/Resolution	Effort
100	PEPS-eCB					
101	MQSeries, Data Integrator, and Directory Monitor start/stop scripts need to be implemented to survive reboot.	Mar-02	In Progress	File transfer between PEPS and eCB will not work if the system is rebooted. Requires manual intervention to restart services.	The solution requires that the manual solution be entered into start/stop scripts. A change request has been submitted to the VDC.	3 hours.
200	DLSS-eServicing					
201	Interface the eServicing Production HP system to the DLSS production system. Requests were for the installation/configuration of MQSeries and DI on HP and configuration on DLSS.	25-Mar-02	Ongoing	None.	(3/25/2002) Provided support pac for MQSeries with HP-Service Guard. (2 hours) (3/28/2002) Provided MQ scripts for eServicing HP system. (2 hours) (3/28/2002) Provided DI scripts for eServicing HP system. (0.5 hours) (4/8/2002) Configured DLSS to communicate with the eServicing HP system (1 hour) Testing / Verification - Waiting for HP installation to be completed	5.5 hours.